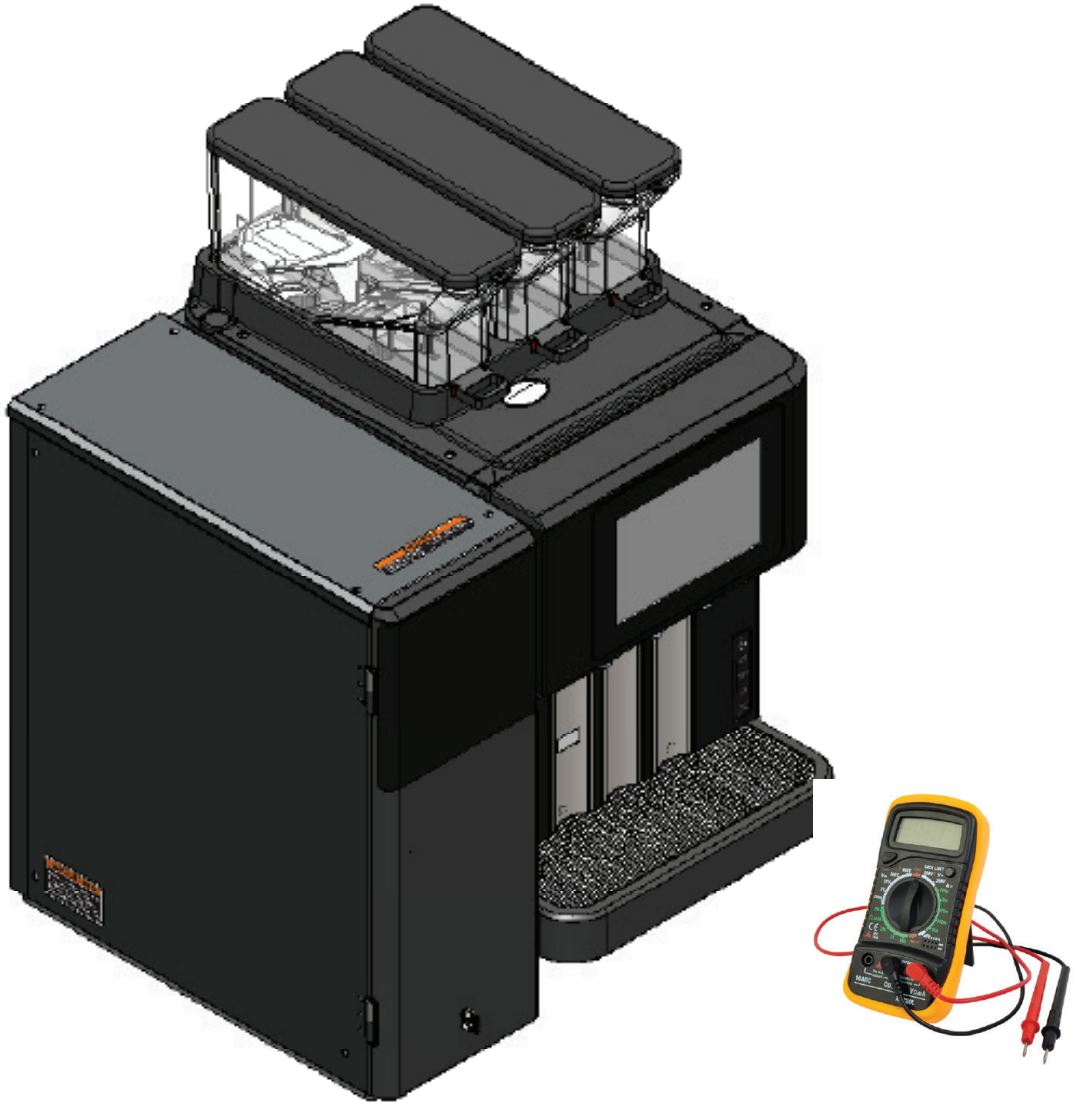
BUNN
Quality Since 1840

Premia™

Bean-to-Batch Medium to High Volume Brewer



SERVICE & REPAIR MANUAL

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BUNN-O-MATIC COMMERCIAL PRODUCT WARRANTY

Warranty statements and information can be found on our website. Please visit https://commercial.bunn.com/support/warranty-lookup for further details.

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TROUBLESHOOTING

A Problem Reference Guide that includes Machine Messages, Symptoms and Active Notice Events is provided to suggest Probable Causes and Tests/Remedies for problems encountered. In the event of a machine problem, power cycle the machine and see if the machine resets back into operation. If a problem persists and after exhausting the probable causes and remedies, contact the Bunn-O-Matic Technical Support Department.

- Inspection, testing, and repair of electrical equipment should be performed only by qualified service personnel.
- All electronic components have high voltage ac and low voltage dc potential on their terminals. Shorting of terminals or the application of external voltages may result in board failure.
- Intermittent operation of electronic circuit boards is unlikely. Board failure will normally be permanent. If an intermittent condition is encountered, the cause will likely be a switch contact or a loose connection at a terminal or crimp.
- Solenoid removal requires interrupting the water supply to the valve. Damage may result if solenoids are energized for more than ten minutes without a supply of water.
- The use of two wrenches is recommended whenever plumbing fittings are tightened or loosened. This will help to avoid twists and kinks in the tubing.
- Make certain that all plumbing connections are sealed and electrical connections tight and isolated.
- Ensure drain line is routed properly through counter with the use of a 90° elbow to help prevent tubing from kinks or bending upwards.
- This unit is heated at all times. Keep away from combustibles.

WARNING –
- Exercise extreme caution when servicing electrical equipment.
- Unplug the machine when servicing, except when electrical tests are specified.
- Exercise extreme caution, machine contains moving parts.
- Damaged protective shields and/or safety notices should be replaced.

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Messages		
Check Left, Center or Right Hopper - Out of Beans	a. Hopper truly empty	a. Refill hopper
	b. Beans bridging in hopper	b. Remove and empty hopper, clean, dry and refill hopper
	c. Sensor (Transmitter/Receiver)	c. Technician to test sensors by following the test instruction outlined in the Service Manual
Check Left, Center or Right Hopper - Not Detected, Brewing Disabled	a. Hopper not in position	a. Install hopper & detected/not detected operation can be viewed under the Service icon/Sensor tab
	b. Magnet strength could be weak	b. Try another hopper will determine if hopper will need to be replaced or machine has a potentially failed hopper detect switch
	c. Failed hopper detect switch	c. Technician to test hopper detect switch by following the test instruction outlined in the Service Manual

continued >

TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Messages		
Drip Tray Removed - Please Replace the Drip Tray	a. Drip tray is removed	a. Install drip tray & install/removed operation can be viewed under the Service icon/Sensor tab
	b. Residue build-up over magnet blocking the magnetic field	b. Clean drip tray and area around the installed magnet
	c. Magnet strength is weak	c. Replace drip tray
	d. Failed drip tray switch	d. Technician to test drip tray switch by following the test instruction outlined in Service Manual
Finish Tank, Preheat Tank, Inlet Tank Heater Control OFF	a. Drip tray circuit not satisfied or a Active Notice related to temperature	a. Ensure drip tray is installed & install/removed operation can be viewed under the Service icon/Sensor tab b. Clean drip tray and area around the installed magnet c. Technician to test drip tray switch by following the test instruction outlined in Service Manual d. Go to Active Notices icon in machine and review Notice Events for information that could lead to Probable Cause
Grounds Bin Full, Please Empty Bin	a. Grounds bin is full	a. Empty grounds bin. A minimum removal time of 4 seconds is required to clear message
	b. Grounds bin monitoring feature may need to be adjusted	b. Use the slider bar to increase or decrease the amount of spent grounds allowed in bin under the Machine Settings icon

TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Messages		
Door Open - Please Close to Continue Operation	a. Machine lower or upper door is open b. One or both door interrupt switch has failed	a. Close the open door. The switch operation "closed/open" can be viewed under the Service icon/Sensor tab b. Technician to test lower and upper door interrupt switch by following the test instruction outlined in Service Manual
Beverage Interrupted Sorry for the Inconvenience a. An Issue Has Been Detected with the Left Grinder NOTE: Can indicate Center or Right Grinder too	a. Foreign material in corresponding grind chamber	a. Unplug machine and remove foreign material from grind chamber Power cycle the machine May or may not need to reset grinder circuit breaker located behind Brew Module
b. Machine Stopped Due to Drip Tray Removal, Machine Will Reset When Drip Tray is Installed, Beverage Canceled Machine Resetting	1b. Tray position marginal during install 2b. Cracked drip tray	1b. Remove and re-install drip tray into position 2b. Replace drip tray
c. Machine Stopped Due to Door Open, Machine Will Reset When Door is Closed, Beverage Canceled Machine Resetting	1c. Marginal door closure 2c. Intermittent door switch	1c. Open lower and upper door, power cycle the machine and fully close both doors 2c. Close and open both doors while watching the closed/open confirmation reading under the Service icon/Sensor tab to help assist diagnosis. 2c. Technician to test lower and upper door interrupt switch by following the test instruction outlined in Service Manual
Cleaning Required - Machine Locked Out	a. Daily Requirement not Performed or Did Not Complete Satisfactory b. Weekly Requirement not Performed or Did Not Complete Satisfactory	a. Cannot bypass. Must perform and complete cleaning procedure without any interruption to continue operation. Time of day is adjustable under the REMINDERS icon. b. Same as Daily requirement but with additional cleaning steps. Day of week is adjustable under the REMINDERS icon

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TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Symptoms		
Coffee Profile is Weak	a. Coffee beans low or bridging in hopper	a. Refill hopper or remove and empty hopper, clean, dry and refill hopper
	b. Coffee particle size may need to be adjusted	b. Compare dispensed coffee grounds to desired recipe sample. Adjust grinder to achieve desired coffee particle size
	c. Grinders may need to be calibrated to the product	c. Perform grinder calibration upon initial setup Good idea to check performance of grinder over time by performing the grinder calibration procedure
	d. Product recipe altered	d. Go into the Product Recipe profile and verify values, adjust as necessary
	e. Temperature	e. Go to Service icon, select Heaters tab and view real time temperature of each tank Each tank circuit can be tested for operation by turning on the Solid State Relay. Heater current will be displayed at the bottom of the display.
Single Recipe “Grayed Out” on Home Screen	a. Hopper Out of Beans	a. Refill or remove and empty hopper, clean, dry and refill hopper
Entire Home Screen “Grayed Out”	a. Cleaning Required	a. Cannot bypass. Must perform and complete cleaning procedure without any interruption to continue operation. Time of day is adjustable under the REMINDERS icon.
	b. Hopper Not Detected	b. Install hopper and the detected/not detected operation can be viewed under the Service icon/Sensor tab

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TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Symptoms		
Entire Home Screen "Grayed Out"	c. Tank Temperature Too Low	c. Brew Lockout feature enabled. Found under Machine Settings icon/Temperature tab
	d. Open or Failed Door Interrupt Switch	d. Close the open door. The switch operation "closed/open" can be viewed under the Service icon/Sensor tab
	e. See Information Bar and/or Active Notice icon for additional causes	e. Troubleshoot and/or test components relating to the additional cause
Touch Screen Not Illuminated or ON	a. Main power supply	a. Check outlet for power
	b. Machine On/Off Switch	b. Turn ON main power switch
		c. Test machine On/Off switch
	c. Universal Power Supply 24.0VDC	c. 24.0VDC must be present on the output side of the power supply.
	d. Input/Output Board	d. 24.0VDC must be present across the Input/Output control board connector terminals J11-1 (+) and J11-7 (-)
	e. Circuit Breaker	e. I f Input/Output & High Voltage circuit boards are powered (LED's On), but display is not powered, reset and/or test circuit breaker.
Irregular or Low Flow Out of Dispense Nozzle and/or Brew Pump Operating Unusually Louder During Brew Dispense NOTE: Pump motor decreases or increases RPM to maintain flow rate	a. Upper piston filter screen compromised, coffee grounds escaping chamber	a. Replace upper piston screen
	b. An obstruction in the coffee dispense path.	b. Clean or replace upper piston screen, dispense solenoid valve. Unscrew dispense nozzle, remove and clean internal parts.

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TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Symptoms		
Water Dripping On Counter	a. Hydraulic Module: Improper tube installation, length or cutting of tube	a. Locate leak, release tube from push-in fitting and inspect tube length and end for straight cut. Re-insert tube into push-in fitting until it stops. If necessary, replace tube
	b. Drip tray connection to drain fitting	b. Clean or replace drip tray o-rings.
	c. Drain tube connection to drain fitting	Ensure drain tube and clamp is properly positioned onto drain fitting stem and secured firmly with clamp
Unusual Machine Noise	a. Latch disengagement & lower brew piston returning to bottom/start position (Thump Sound)	a. Normal
	b. Heightened latch disengagement noise	b. Confirm all machine legs are flat on the counter surface
	c. Brew pump motor RPM increasing (Higher Pitch Sound)	c. Perform cleaning procedure. Locate obstruction that is causing brew pump to increase motor rpm to maintain dispense flow rate
	d. Internal water pressure regulator, out of adjustment, worn or failure (Obnoxious Vibration Sound)	d. Try adjusting regulator before replacing regulator. Factory setting is 20psig. NOTE: Regulator Specification is 1 - 25psig. Approximate 20psig setting without use of pressure gauge: Rotate handle clockwise until it stops, rotate handle counter clockwise 7 1/2 full turns and tighten lock nut.

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TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Hydraulic Module Active Notices		
Fill Time Too Long or Low Water Supply	a. Main water supply	a. Ensure main water supply is turned On
	b. Restricted Water Filtration System - Filter Cartridge Replacement Overdue	b. Replace water filter cartridge
	c. Internal water pressure regulator, out of adjustment, worn or failure	c. Try adjusting regulator before replacing regulator. Factory setting is 20psig. NOTE: Regulator Specification is 1 - 25psig. Approximate 20psig setting without use of pressure gauge: Rotate handle clockwise until it stops, rotate handle counter clockwise 7 1/2 full turns and tighten lock nut.
Water Pump Blockage, Stalled, Low Flow Supply or Flow Limit	a. Extremely restricted brew chamber filter screens	a. Perform cleaning procedure or replace brew chamber filter screens
	b. Restricted Coffee Solenoid Valves (Chiller coffee valves too)	b. Replace or clean and rebuild solenoid valves and check brew chamber filter screens
	c. Restricted Dispense Nozzle	c. Unscrew dispense nozzle, remove and clean internal parts and brew chamber filter screens
	d. Flow Meter	d. Enter Water System tab under Service icon. Test flow meter operation by activating Hot Water valve
	e. Water pump	e. Enter Water System tab under Service icon. Test water pump by adjusting Water Pump Rate to see increase in water pressure psig
	f. 48.0VDC Supply	f. Ensure 48 V Led is illuminated on the power Board

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TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Hydraulic Module Active Notices		
Brew Error Pump Timeout, Push-out Timeout or Flow Limit	a. Main water supply or water filtration system	a. Ensure adequate incoming water pressure
	b. Restricted brew chamber filter screens	b. Perform cleaning procedure or replace brew chamber filter screens.
	c. Water pump	c. Enter Water System tab under Service icon. Test water pump by adjusting Water Pump Rate to see increase in water pressure psig
Grinder Module Active Notices		
Left, Center and Right		
Over Current	a. Foreign object in grind chamber	a. Remove and clean grind chamber and verify grinder circuit breaker is not tripped
	b. Grinder motor (shorted)	b. Enter Grinders tab under Service icon. Without a load on the coffee burrs, turn on grinder motor and monitor current on the display. Motor current should not exceed the 3 Amp breaker rating
No Current	a. Tripped grinder circuit breaker	a. Check for obstruction in the grinder chamber causing breaker to trip
	b. Grinder motor failure	b. From the motor red wires, place meter leads across the two red wires to check motor TCO for continuity. Place meter across Black and White grinder motor wires, the resistance reading should be around 40.5 Ohms

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TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Brew Module Active Notices		
No Latch - the recipe does not allow the entry of more than 45 grams	a. Grinder adjustment change and/or calibration is not correct	a. Verify the grind coarseness and re-calibrate grinder
Swiper Not Found, Extend or Return	a. Check condition and cleanliness of swiper	a. Clean or replace swiper assembly
	b. Swiper magnet missing or residue blocking magnetic field	b. Clean swiper assembly
	c. Swiper Switch	c. Enter Sensors tab under Service icon. Check swiper status by viewing position of swiper. Not Home - Swiper should be in extended forward position over brew chamber At home - Swiper is retracted away from the brew chamber
Piston Not Home,Timeout, Stall , No Latch or Communication Error	a. Check Piston Stop Points (*) >Brew Piston Home - Status: *Home >Brew Piston Top - Status:*Out of Chamber >Brew Piston Closed - Status:*In Chamber >Brew Piston Latch - Status:*Latched > Brew Piston Bottom - Status -*Swiper Remove	a. Enter Brew Module tab under Service icon. Test piston operation & stop points by touching each button to move piston to each stop point. Ensure Piston Status is correlated to the Piston Location mm number. Piston Location Brew Piston Home - 0 mm Brew Piston Top - 25 mm Brew Piston Closed - 71 mm Brew Piston Latch - 109 mm Swiper Removal - 8 mm Piston Not Home -If the piston is less than or equal to 1mm and the home sensor reads not home, go to Proximity Sensor.
	b. Proximity Sensor	Test the sensor with a metal to ensure it can activate and be sensed to the CBA. If needed, then adjust the actuator post of the proximity sensor to activate the home position at about 3-4mm or specification height of 1.0 inch from top of locator post to the top of the sensor plate. Go to Proximity Sensor section for visual. Sensor cannot see Home position, replace proximity sensor.

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TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Brew Module Active Notices		
Piston Not Home,Timeout, Stall, No Latch or Communication Error	c. Piston Motor	c. Ensure both door switches are in service mode. Test piston motor for 48.0 VDC
	d. Wiring Harness	d. Check wiring between piston motor and input/Output circuit board J16 connector for continuity
Tank Module Active Notices		
Inlet, Preheat and Finish Tank Heat Too Long	a. Limit thermostat	a. Reset limit thermostat and investigate why it tripped. Over temperature or current
	b. Tank element	b. Check element for proper resistance. Open - replace tank with element
	c. Solid state relay or wiring connection issue	c. Enter Heaters tab under Service icon. Test SSR operation by touching test button to active the SSR. The SSR Green LED will illuminate when operated and extinguish when not activated. Current can be monitored as well during test
	d. Temperature sensor	d. Check temperature sensor for proper temperature/resistance range
Inlet, Preheat and FinishTank Sensor Open or Short	a. Temperature sensor	a. Check wiring harness connection points before temperature sensor replacement
Inlet, Preheat and Finish Tank Over Temperature	a. Solid state relay	a. Solid state relay could e shorted tank element is drawing current when it supposed to be off

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TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Miscellaneous Active Notices		
No or Loss of Communication	a. Wiring harness	a. Check wiring harness for loose connection between Touchscreen and Input/ Output circuit board J15 connector
Loss of BUNNLink Error	a. Wiring harness	a. Check wiring harness for loose connection between Touchscreen and BUNNLink circuit board
Core Temperature Alert	a. Machine placement/environment	a. Ensure proper ventilation around machine
	b. Machine internal rear fan	b. Check internal rear fan for operation.
Miscellaneous Symptoms		
Weak or Water Coffee	a. Obstruction in hopper. b. Obstruction in grinder. c. Clogged Grinder Manifold. d. Grinder coffee throw weights are off.	a. Push in Bean Hopper lever. b. Remove obstruction. c. Remove obstruction. d. Remove top lid and clean manifold. Also inspect brew module to ensure hinged funnel chute not touching upper piston at any point in its travel (Must remove brew module to properly inspect.)
Reservoir Prope Invalid	a. Build up of coffee on level probes.	a. Recalibrate grinder. Perform minimum of 6 calibrations if results are inconsistent, replace grinder.
Reservoir Temp Probe Failure	a. CBA Module Connection issue.	a. Replace reservoir.
Reservoir Failure to Fill	a. Plumbing leak.	a. Ensure Brew module plumbing secure and unit isn't leaking anywhere. Ensure dispense tip from swing arm properly oriented to fill reservoir
	b. Reservoir issue of software TBD.	b. Check active notices to ensure other issues are not preventing fill from initiating. Perform power cycle. If issue persists replace reservoir with spare.

TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Reservoir Not Detected	a. CBA module connection.	a. Try alternate reservoir in same position to determine if issue follows reservoir. If issue follows reservoir replace with spare. If issue continues with known good reservoir, check spring contacts in brewer cabinet base.
	b. Liquid ingress into base of reservoir.	b. Try alternate reservoir in same position to determine if issue follows reservoir. If issue follows reservoir replace with spare. If issue continues with known good reservoir, check spring contacts in brewer cabinet base.
	c. Not fully docked.	c. Check seat cup for obstruction. Check seal for proper orientation.
Reservoir LEDs not lighting	a. CBA module.	a. Try alternate reservoir in same position to determine if issue follows reservoir. If issue follows reservoir replace with spare. If issue continues with known good reservoir, check spring contacts in brewer cabinet base.
	b. Not fully docked.	b. Check seat cup for obstruction. Check seal for proper orientation.
Cleaning Lockout	a. Skipped cleaning.	a. Train associates to complete both Brewer AND Reservoir cleaning each night (They might only do brewer, and forget reservoir causing a lockout a few hours later).
	b. Cleaning interruption.	b. Train associates, do not touch brewer during cleaning. Ex: Removal of cleaning shroud, door open, etc can interrupt cleaning.
	c. Unable to complete cleaning (pumping)	c. If at dispense progress on a specific reservoir freezes during cleaning, need to investigate wiring connections and pump. If wiring connections are good, replace pump.
	d. Unable to complete cleaning (draining)	d. If at draining progress on a specific reservoir freezes during cleaning, need to investigate wiring connections anddrain valve. If wiring connections are good, replace drain valve.
	e. Cleaning shroud not detected.	e. Check clenaing shroud magnets are in place, if missing use alternate cleaning shroud and order replacement.

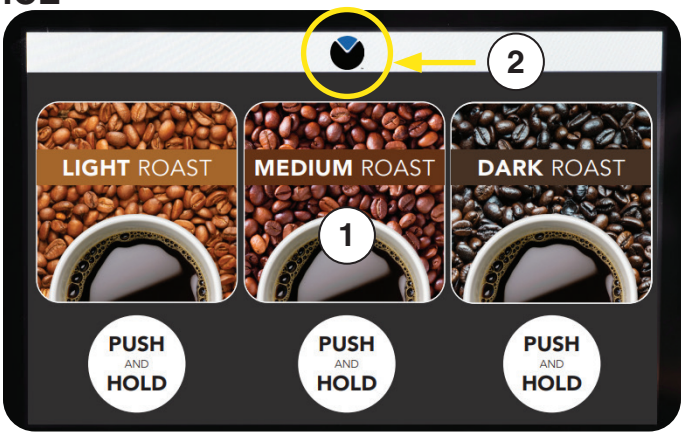
TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Coffee not dispensing , when reservoir has coffee above 24oz	a. Defective pump	a. Check RPMs on pump at service screen. If RPM isn't reading replace pump.
	b. Defective wiring	b. Check pin connectors and wire leads from pump up to Reservoir CBA in the top of the cabinet. Check RPMs on pump at service screen.
	c. Defective handle	c. Use customer display, press upper left & lower right corner together to enter service screen. Enter Code 8324#. Select Service.
Low Flow Limit	a. Defective Pressure Transducer	a. Enter service screen and latch pison. Enter water system tab. Press and hold brew chamber fill valve until it stops. Readout on pressures should be Xpsi for water AND Xpsi brew pressure. If pressures not reading properly, inspect wiring connections and if ok replace transducer.
	b. Pressure Transducer wiring	b. Enter service screen and latch pison. Enter water system tab. Press and hold brew chamber fill valve until it stops. Readout on pressures should be Xpsi for water AND Xpsi brew pressure. If pressures not reading properly, inspect wiring connections and if ok replace transducer.
	c. Regulator Improperly Set	c. Enter tank heater tab in service. Dsiable tank heaters (this prevents system from building pressure during tank heating.) Enter service screen and latch piston. Enter water system tab, press and hold brew tank drain valve for 5 seconds. Then press inlet valve for 10 seconds. Read water pressure, which should be approx 20psi. If not reading properly check reglator is properly set. Distance from top thread of regulator screw to nut distance is approx 5/16" to 3/8"
	d. Water supply insufficient	d. Remove water connection from back of brewer and fill bucket, need approx 1gpm. If flowing poorly inspect for kinks, old water filters needing replaced, or undersized water supply lines. Advise customer of need to address water supply.
	e. Upper piston screen.	e. Open lower door, brush off upper screen and inspect for holes. If holes exist, replace the screen.

TROUBLESHOOTING

MACHINE MESSAGES, SYMPTOMS and/or ACTIVE NOTICES	PROBABLE CAUSE	REMEDY
Drip Tray Overflow	a. Drip tray. b. Drain line is clogged. c. Drain line is kinked or pinched.	a. Rinse out drip tray. b. Free drain line of obstructions. c. Ensure drain line is not kinked or pinched when inserted into PVC drain.
Brew Piston No Latch	a. Too much coffee in chamber. b. Clogged drain valve.	a. Vacuum or scoop out coffee from chamber. Investigate calibration, check for manifold clogs, ensure chute isn't touching upper piston. b. Try pouring water into brew chamber to see if drains on its own. If not, replace brew module and drain valve.
Brew Piston Move Timeout	a. Clogged drain valve. b. Too much coffee in chamber.	a. Try pouring water into brew chamber to see if drains on its own. If not, replace brew module and drain valve. b. Vacuum or scoop out coffee from chamber. Investigate calibration, check for manifold clogs, ensure chute isn't touching upper piston.
Brew Error - Pump Flow Limit	a. Too much coffee in chamber. b. Clogged drain valve. c. Water supply insufficient.	a. Vacuum or scoop out coffee from chamber. Investigate calibration, check for manifold clogs, ensure chute isn't touching upper piston. b. Try pouring water into brew chamber to see if drains on its own. If not, replace brew module and drain valve. c. Check location has proper water supply. If supply looks good, ensure regulator properly set as mentioned above.
Tablets Not Detected During Cleaning	a. Detect Switch wiring. b. Detect Switch arm. c. Detect Switch.	a. Ensure wiring is connected (sometimes forgotten when a shroud is removed). b.Ensure switch has lever arm still attached, if not then search in the grounds bin. If not located, replace. c. Ensure lever switch actuates and reads, if not then replace.
Incorrect Data & Time	a. Not properly set at install.	a. Use code 3647 to access time and date edit.

USER ICONS & TECHNICIAN ICON OVERVIEW

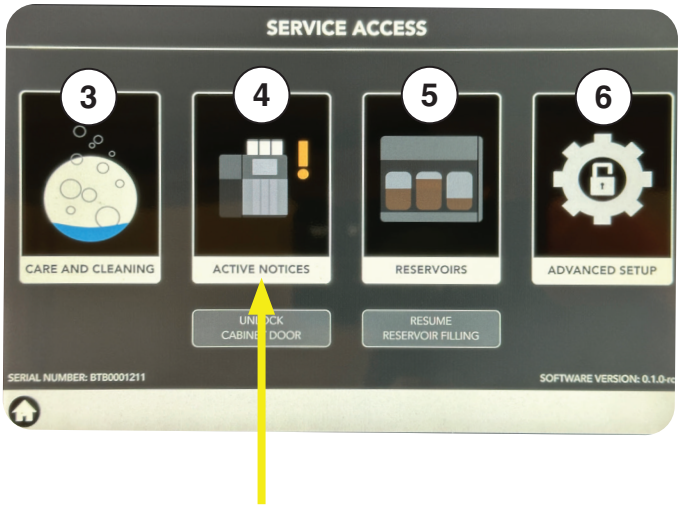


User icons

a) Recipes icon
b) Product Setup icon
c) Machine Settings icon
d) Statistics icon
e) Regional Setting icon
f) Reminders icon
g) Your Brand icon

Service Technician icon

h) All User icons plus Service icon



Icon General Information

1. **Beverage icons & Portion Buttons**; The Home operating button screen is used to select a coffee or hot water beverage and changes screen to Portion Size selection and Start button.

2. **BUNN Logo icon**; Button used to enter Service Access Level by touching the logo button for 5 seconds. Service Access Level icons; Care and Cleaning, Active Notice and Advanced Icons.

3. **Care and Cleaning icon**; An instruction tutorial guiding the user through a Clean or Rinse procedure.

   - **Clean**: Combination of washing, brushing machine components and adding sanitize tablet to the semi-automatic clean cycle. Clean Time: 10:00 minutes.

   - **Rinse**: A semi-automatic rinse cycle of the brew chamber and dispense nozzle with hot water. Rinse Time: 1:30 minutes.

4. **Active Notices icon**; A location where User or Technician can view stored Alert messages/ events and Suggestive Action information. Also, can view an Event Log.

   Service Contact Name and Phone Number will be displayed under the Active Notices icon if contact name and phone number was entered under a brewer set-up icon [Machine Settings].

5. **Reservoirs icon**; Button is used to view the fill levels for each removable reservoir.

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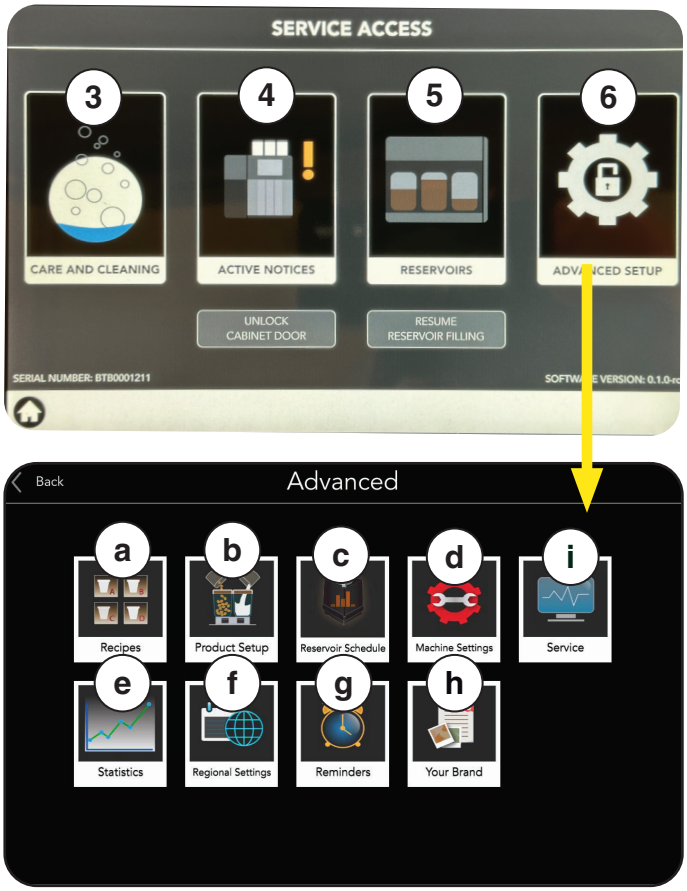
6. **Advanced icon**; Used to access Advanced Level icons. A User or Technician password is required to enter icons.



   a) **Recipes icon**; How the beverage is made.
      - Adjustment settings for volume
      - Pre-infusion
      - By-pass
      - Grind weight for each portion size
      - Immersion time
      - Brew rate/seconds

      NOTE: The Test Recipe function is available before saving. This test charts brewing pressure throughout the brew cycle test.

   b) **Product Setup icon**; Used to access the enable or disable your product labels on Home screen. Also, where you assign your product label to a bean hopper and enable or disable portion sizes per product label.

   c) **Reservoir Scheduler**; Used to access the Reservoir Schedules and allows for override features for brewing.

   d) **Machine Settings icon**; Used to access and make adjustments or enable/disable machine features including:
      1. Temperature
      2. Bean level monitoring
      3. Grounds Bin monitoring
      4. P/H Hot Water or Ambient Water
      5. BUNNlink
      5. Energy Saver mode - 2 to 4 hour inactivity goes to 140° F.
      6. Scheduler - On Time and Off Time for Energy Saver
      7. Service Information - Contact name and number
      8. Factory Reset - remove custom settings and images

   e) **Statistics icon**; Used to view cup counts, product label estimated pounds used and capability export daily total or hourly beverage reports to a USB stick.

   f) **Regional Settings icon**; Used to access and adjust:
      1. Language
      2. Units
      3. Date & Time

   g) **Reminders icon**; Used to access and set the Weekly Cleaning day of the week, Weekly/Daily Cleaning Hour of the Day, Preventive Maintenance Cycles & Days and Water Filter Cups & Days Alerts.

   h) **Your Brand icon**; Used to access Display Screen adjustment for:
      1. Background Image
      2. Theme Color
      3. Product Label layout
      4. Videos
      5. Product Label Size Selection
      6. Screen Saver
      7. Add, Import, Export & Reset buttons.

   i) **Service icon**; Service technician password required to access and use all additional testing and troubleshooting screens.

TECHNICIAN SERVICE ACCESS

Instruction

1. Touch and hold the BUNN logo for a few seconds until SERVICE ACCESS appears on the display.

2. Select the ADVANCED icon.

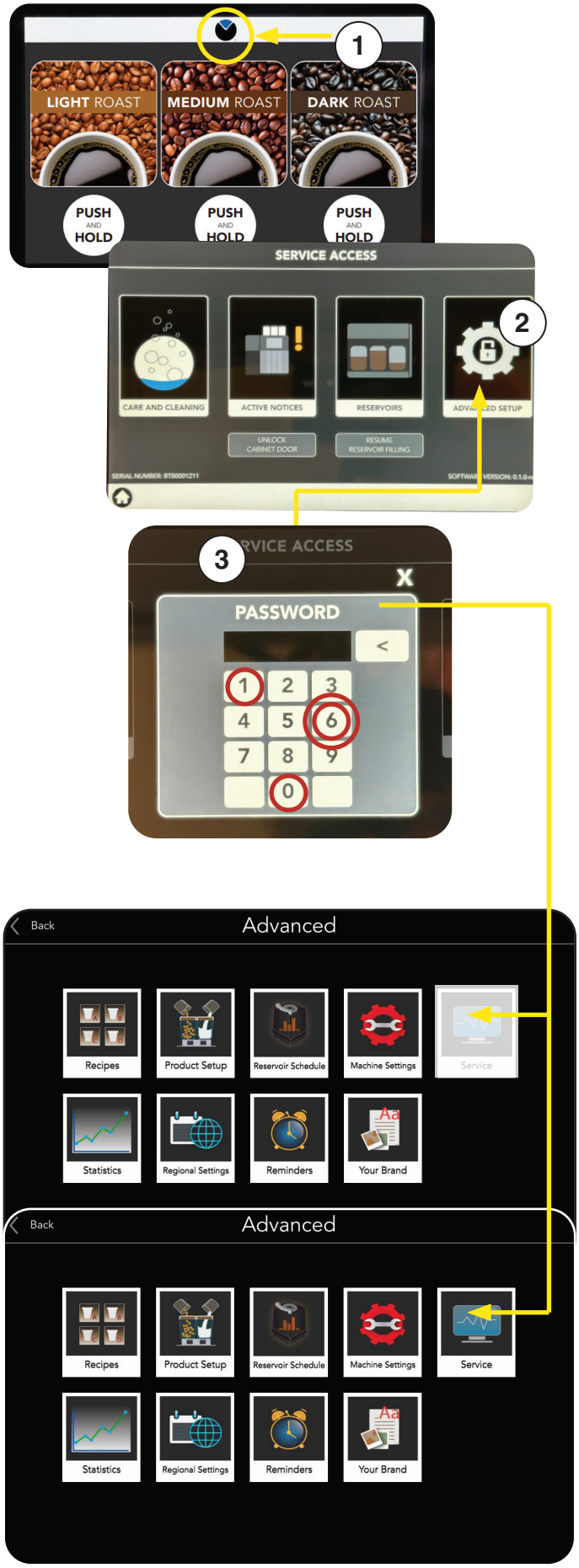
3. Two Advanced icon screens available.

a) USER passcode 6601.

b) Technician passcode xxxx. Contact the Bunn-O-Matic Customer Service Department.

4. User passcode provides the USER access to icons needed for Machine and Product Setup.

5. Technician passcode provides the TECHNICIAN access to all icons including Service icon used for entry into machine troubleshooting and testing screens.

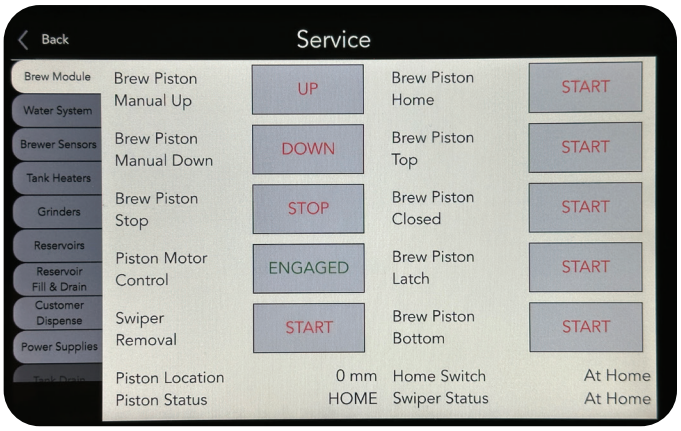


TECHNICIAN SERVICE TABS/FOLDERS OVERVIEW

Brew Module

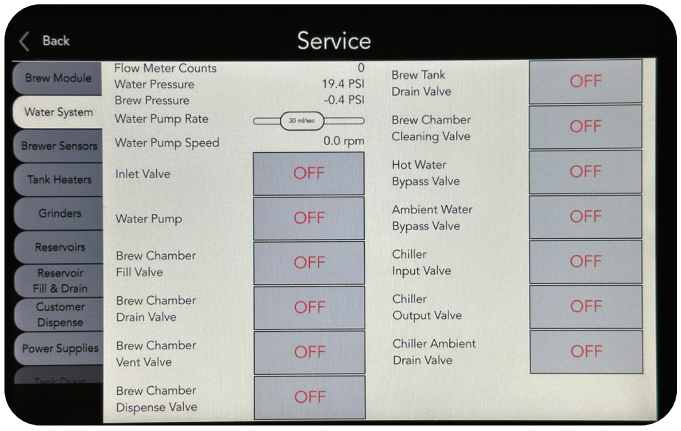
This screen will allow the user to test the functionality of the brew module. The proximity and swiper sensor on the brew module can also be tested using this screen. Piston Location:

Brew Piston Home - 0 mm
Brew Piston Top - 25 mm
Brew Piston Closed - 71 mm
Brew Piston Latch - 109 mm
Brew Piston Bottom - 133 mm
Swiper Removal - 8 mm



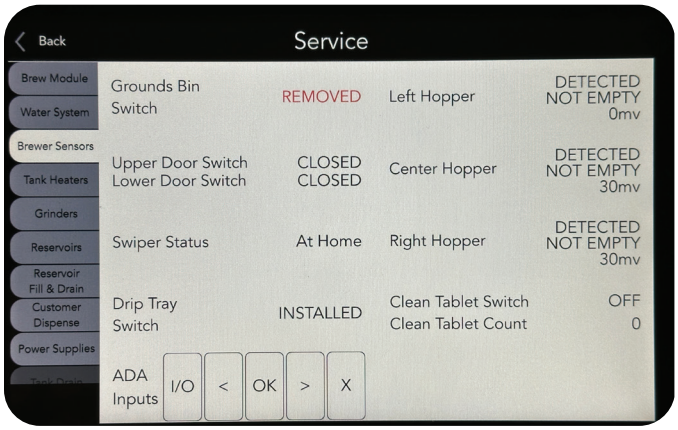
Water System

This screen will allow the user to activate various solenoid valves and pumps for operation. When activated, the user can test the component for proper voltage. Most valves and pumps in the machane can also be seen or heard functioning when activated.



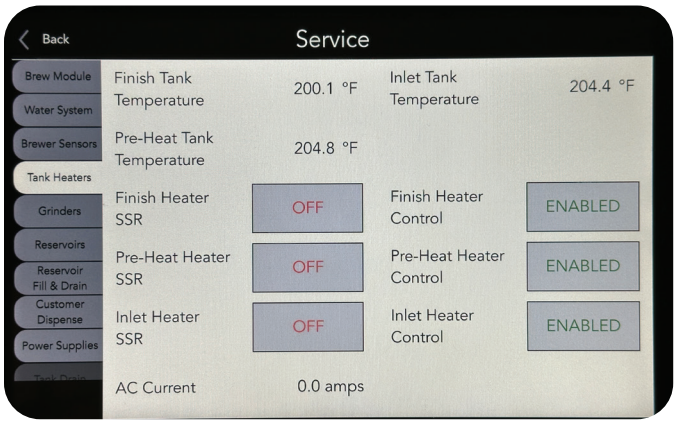
Brew Sensors

This screen allows the user to test various sensors on the machine. The ADA touchpad can also be tested using this screen.



Tank Heaters

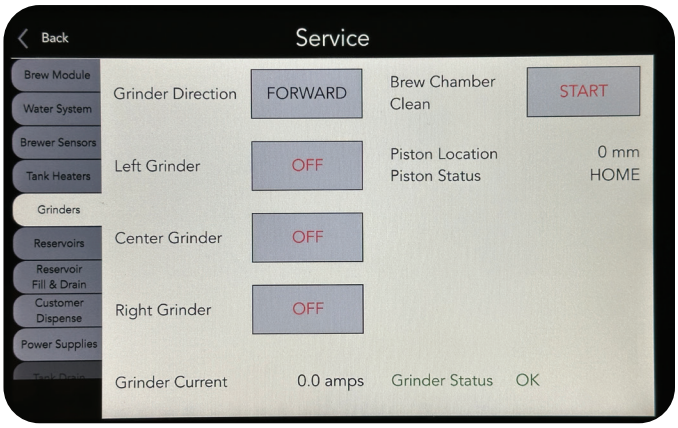
Allows the user to test the tank heaters, relays and temperature probes on each individual tank in the machine.



TECHNICIAN SERVICE TABS/FOLDERS OVERVIEW

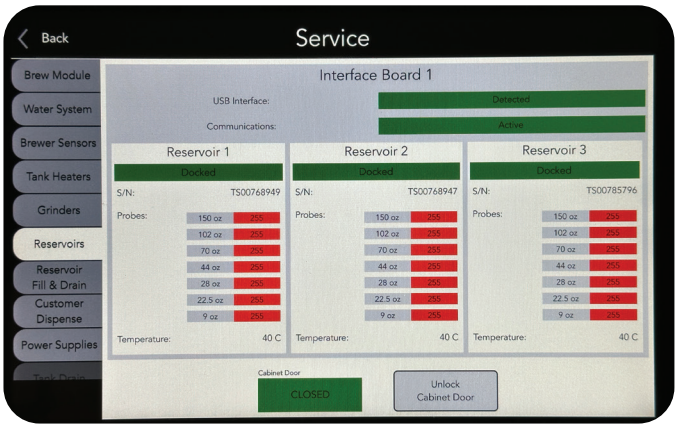
Grinders

This screen allows the user to test individual grinders in the machine. The Brew Chamber Clean button will eject the ground coffee generated during testing from the brew chamber and into the waste bin.



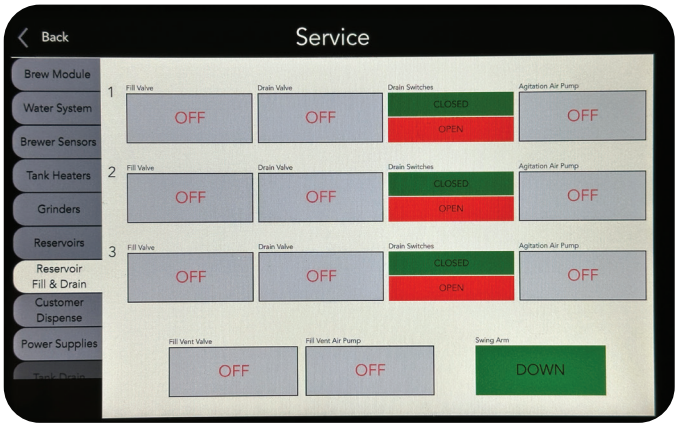
Reservoirs

This screen allows the user to test various components within the cabinet assembly. The user also has the ability to test level and temperature probes inside the reservoirs as well as the reservoir contacts.



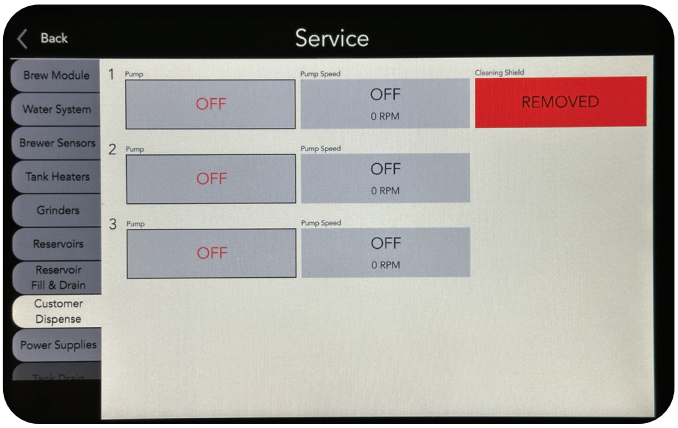
Reservoir Fill and Drain

Passcode provides the TECHNICIAN access to all icons including Service icon used for entry into machine troubleshooting and testing screens.



Customer Dispense

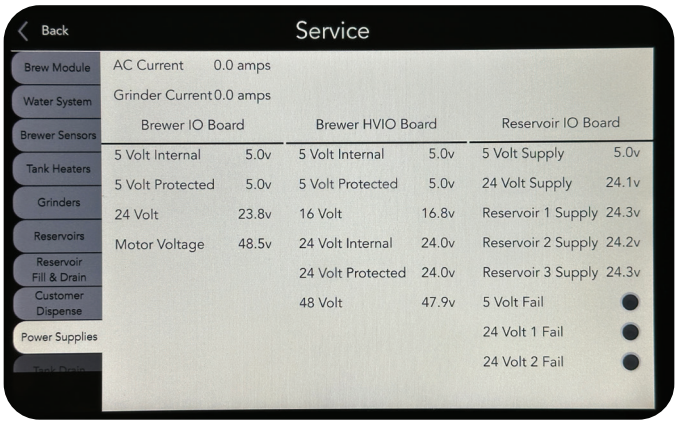
This screen allows the user to test the cleaning shield sensor for functionality.



TECHNICIAN SERVICE TABS/FOLDERS OVERVIEW

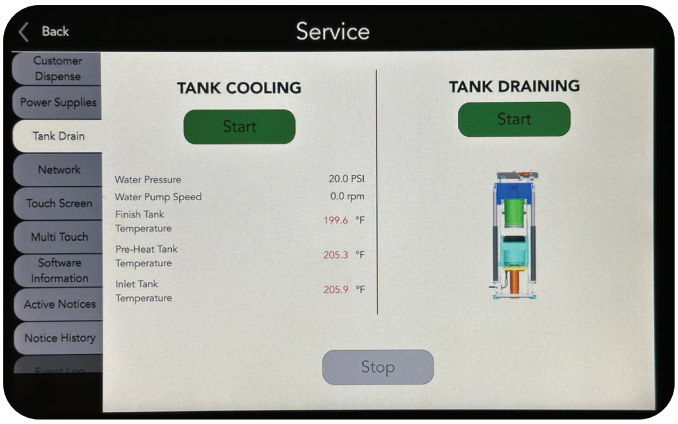
Power Supplies

This screen allows the user to view voltage information on the Brewer IO Board, Brewer HVIO Board and Reservoir Board. The numbers on the screen below each board will display the voltage being used by each component.



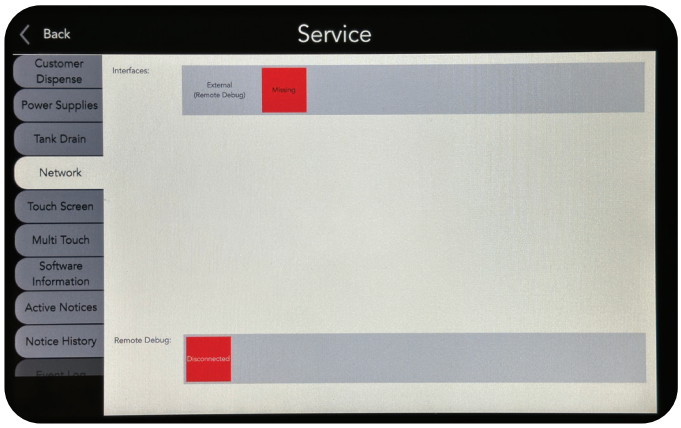
Tank Drain

This screen will allow the user to prepare the machine for draining the tank. Once the tank is cooled to a certain temperature, the tank draining process can begin.



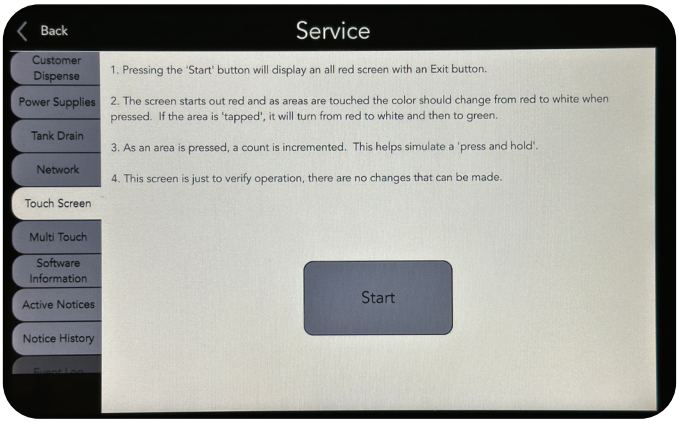
Network

This screen will display network status when connected to an area network.



Touch Screen

This screen will allow the user test the touchscreen display for inputs. Pressing the Start button will display an all red screen with an Exit button. When the screen is touched, the red color within the area will change to white. If the area is "tapped", it will turn from red to white and then to green. If an area is pressed, a count is incremented. This helps simulate a 'press and hold'. This screen is just to verify operation, there are no changes that can be made.



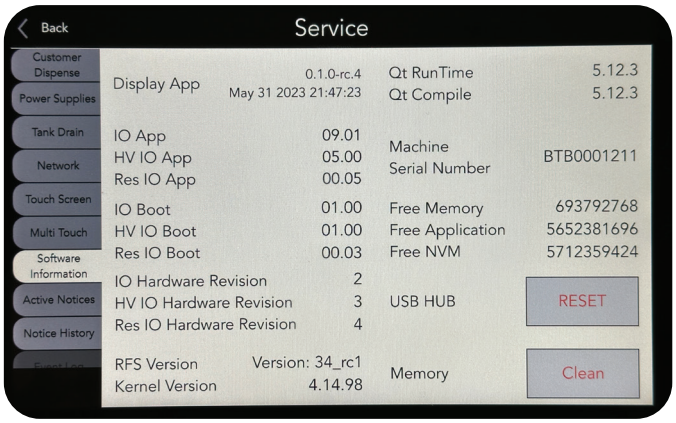
TECHNICIAN SERVICE TABS/FOLDERS OVERVIEW

Multi Touch

This screen allows the user to test multiple touch interactions with the display simultaneously.

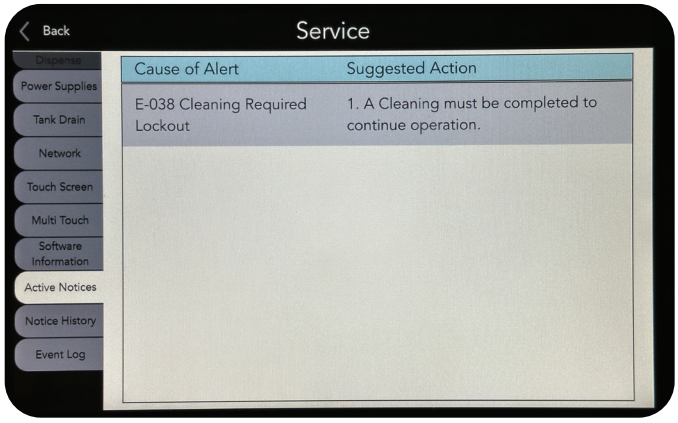
Software Information

This screen displays detailed information about software version, memory and serial number.



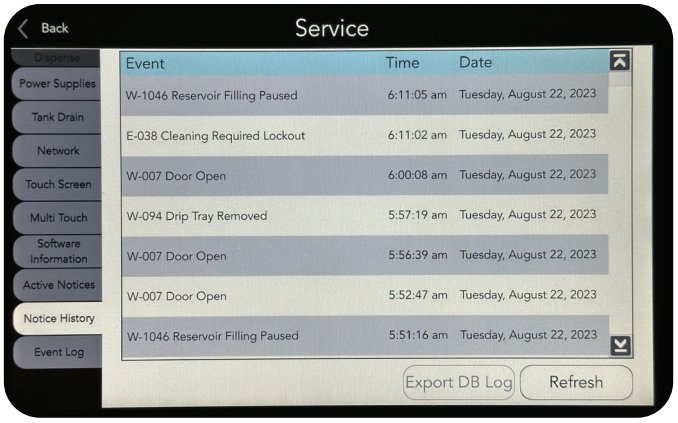
Active Notices

This screen displays current Active Notice messages for the machine. The cause of the alert is shown along with the suggested action. Once the cause of alert is resolved, it will disappear from this screen and become stored in the Notice History for reference.



Notice History

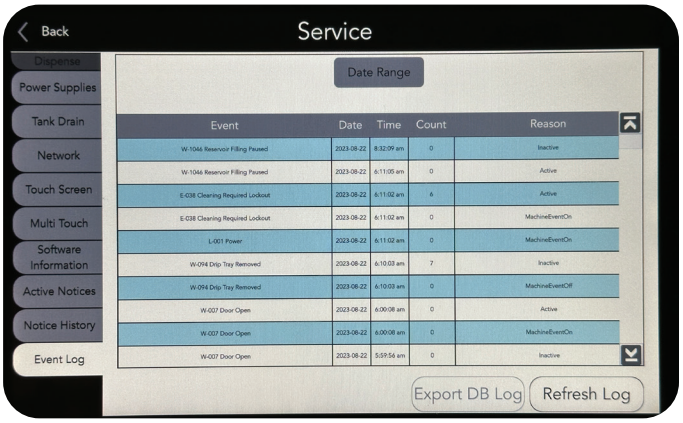
This screen will display a list of active notices that are no longer visible under the Active Notice tab. The Event, Time and Date are shown in order. You can export the log to a USB drive and/or refresh the list.



TECHNICIAN SERVICE TABS/FOLDERS OVERVIEW

Event Log

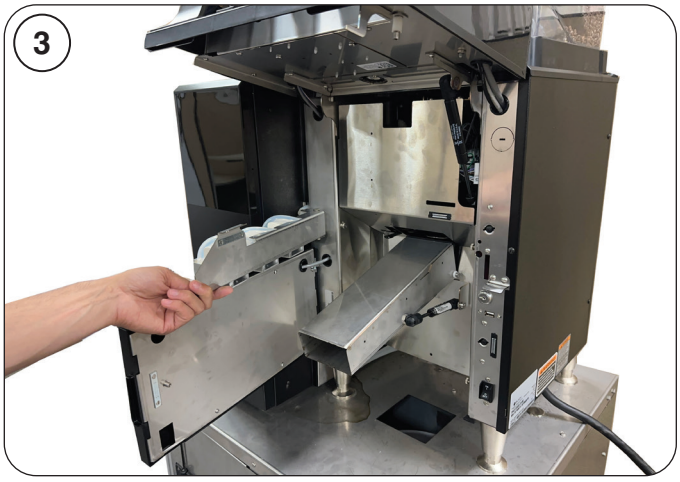
This screen provides in-depth information for Active Notices and other interactions with the machine. In addition to the Event, Date and time, the number of occurances and reason are shown on the display. You can export the log to a USB drive and/or refresh the list.



Lower Front Panel (Shroud) - Removal Instructions

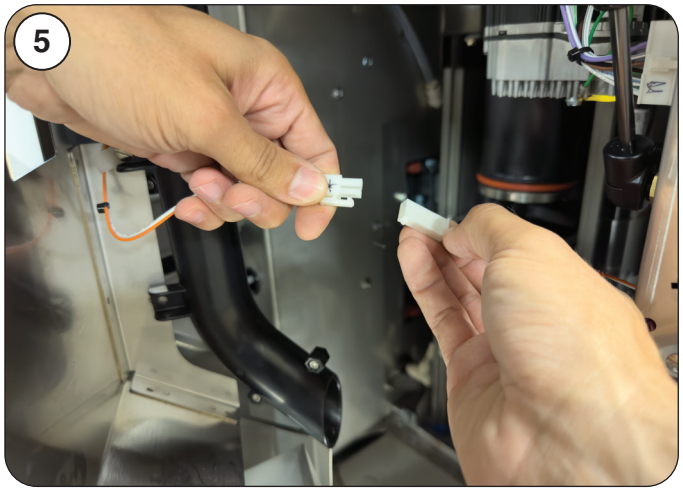
Power off the machine and open the lower and upper door.

Remove the drip tray.



Move the swing arm to the side and use a tool to hold into place (optional).

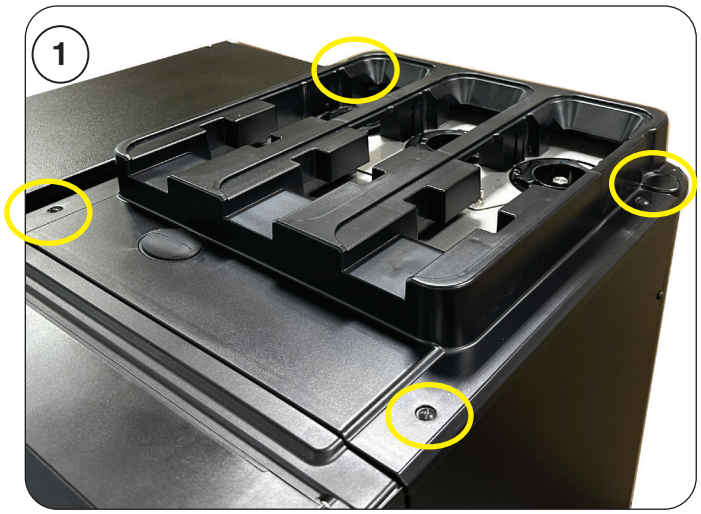
Remove the four thumbscrews that secure the shroud to the machine.



Disconnect the cleaning tablet switch harness from the shroud.

Remove the shroud.

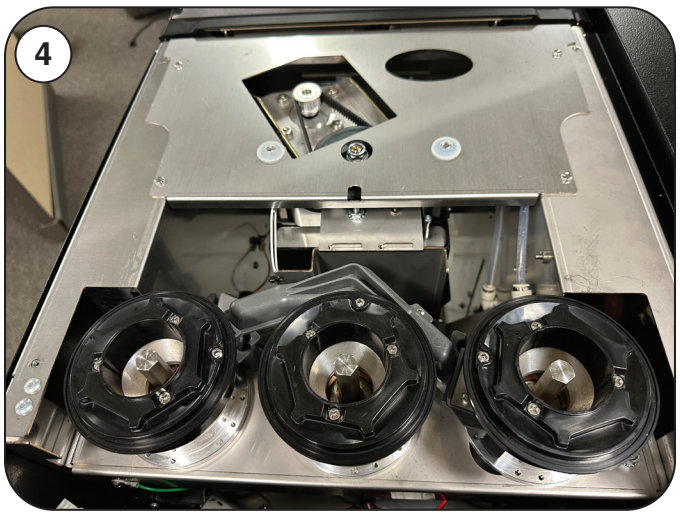
TOP PANEL REMOVAL INSTRUCTIONS



1. Remove all bean hoppers and remove the 4 slotted screws from the top panel.

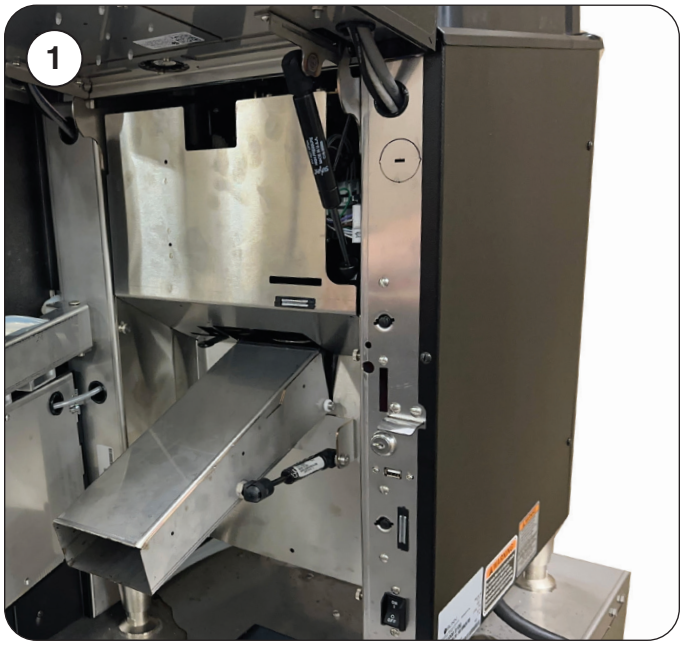
2. Lift the top panel from the right rear corner.

3. Disconnect the wiring harness at the rear of the panel.

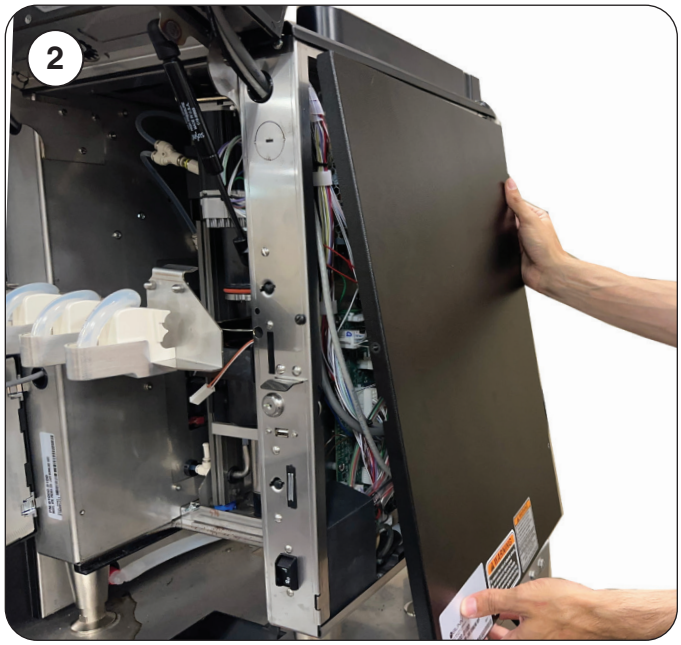


4. Remove the top panel.

RIGHT PANEL- Removal Instructions



1. Power off the machine and open the lower and upper doors. Remove Qty-1 slotted screw from right side panel in the front. Remove Qty-1 slotted screw from lower side of right side panel. Loosen Qty-1 slotted screw from upper side of right side panel.



2. Remove the side panel from the machine.

REAR PANEL- Removal Instructions

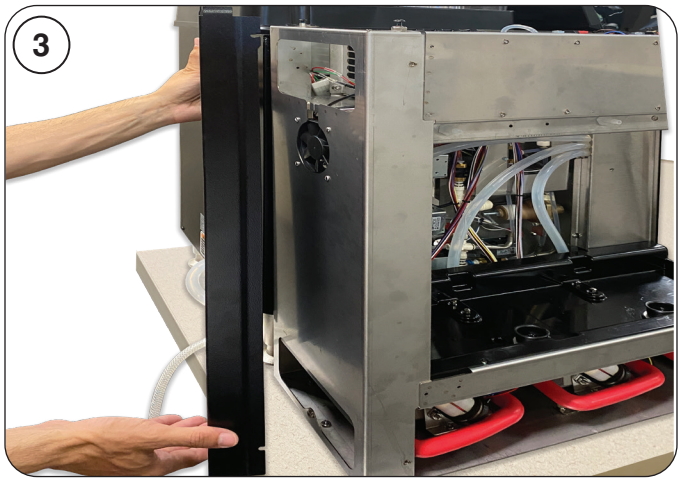
1. Power off the machine and loosen Qty-2 slotted screws from top and bottom left and right side panel. Remove Qty-2 slotted screws from lower rear panel.

2. Grab rear panel and lift upwards and out to remove panel.

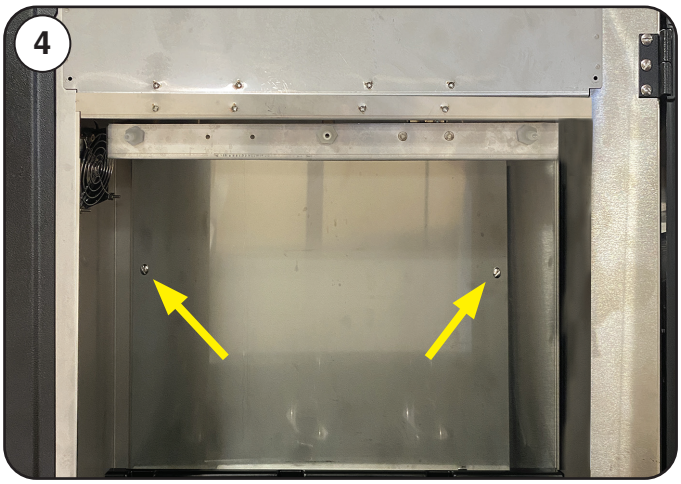
Reservoir Cabinet - Removal Instructions

1. Power off the machine and remove the top panel from the cabinet. There are 4 screws that secure the panel to the cabinet.

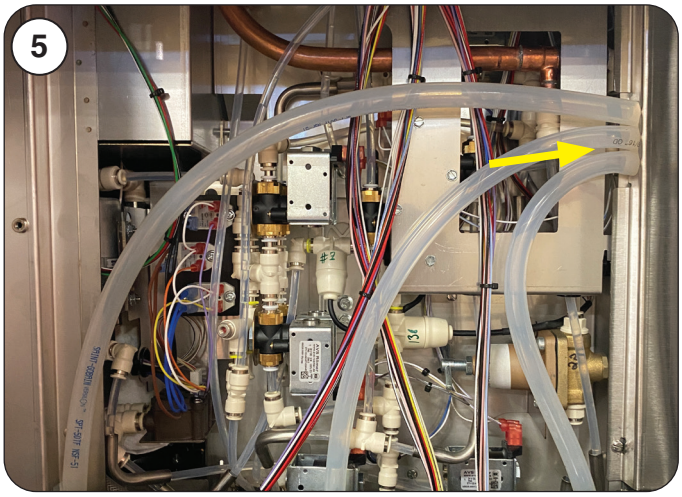
2. Remove the side panel from the cabinet. There are 3 screws that secure the panel to the cabinet.



3. Remove the rear panel from the cabinet. There is one screw that secures the panel to the cabinet.



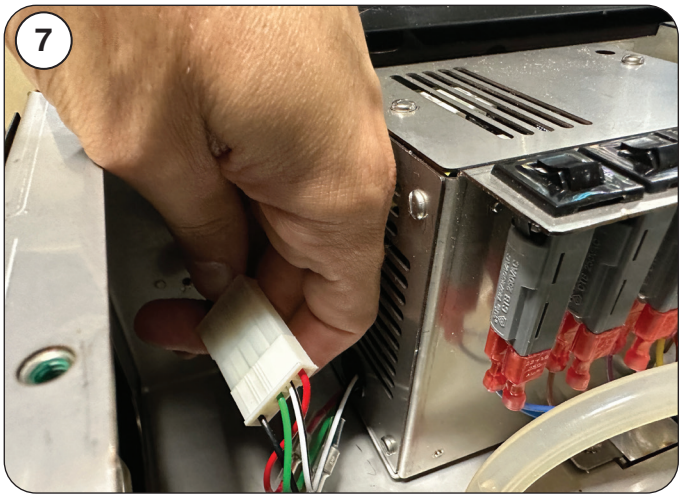
4. Remove the valve panel from the inside of the cabinet. There are two screws that secure the panel to the cabinet.



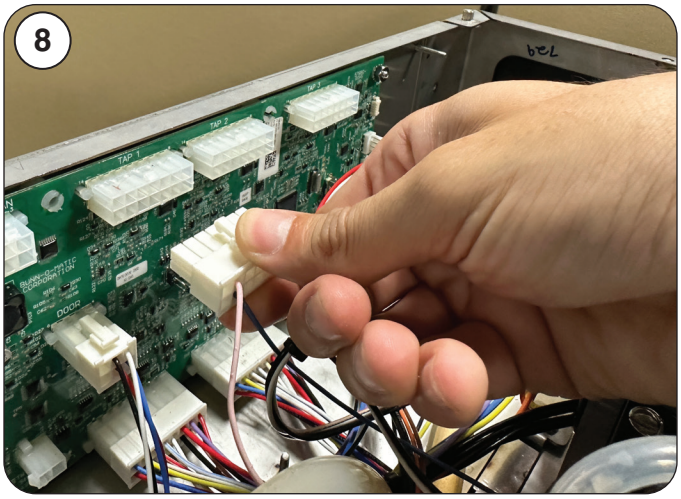
5. Disconnect the three silicone tubes from the dispense fittings.

6. Push the dispense fittings out of the placement grooves that are cut-out from the cabinet.

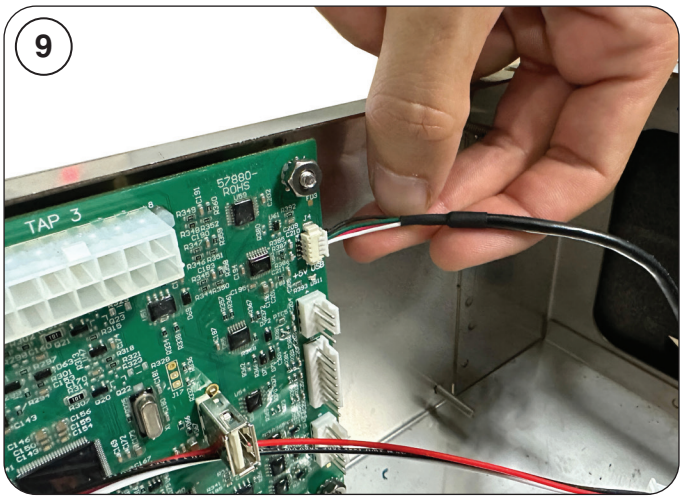
Reservoir Cabinet - Removal Instructions (continued)



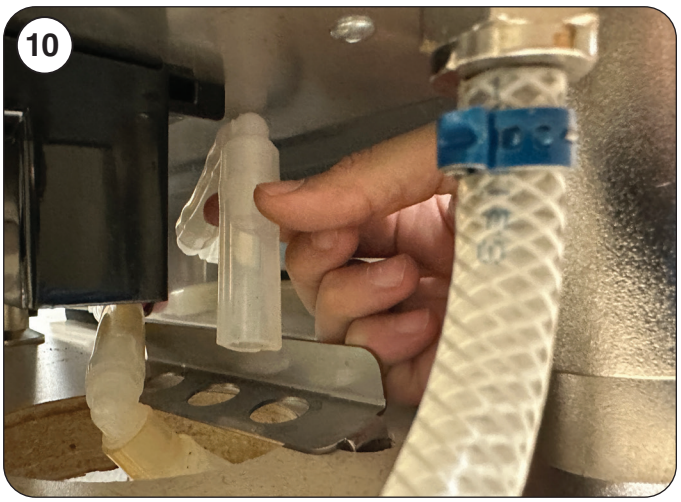
7. Disconnect the wiring harness at rear of the cabinet next to the power supply.



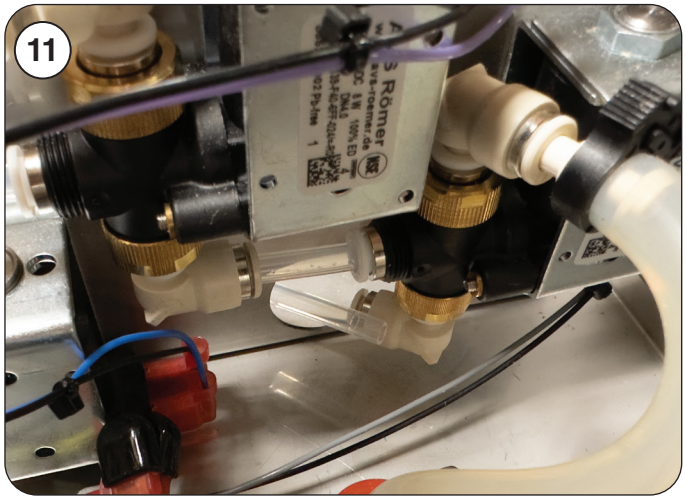
8. Disconnect the Tap 1 connector from the cabinet board.



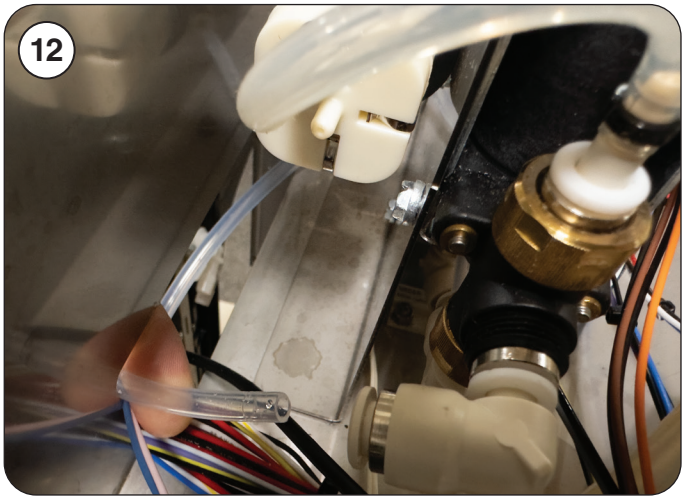
9. Disconnect the 4-pin cable from the cabinet board.



10. Remove the drain fittings from the bracket.

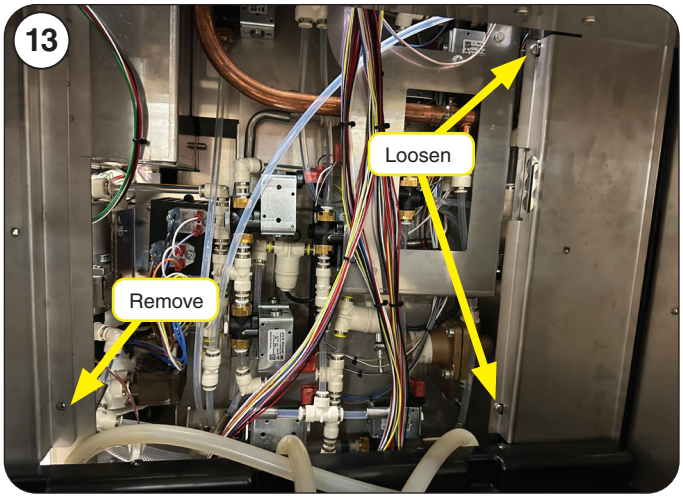


11. Disconnect the tubing from the left reservoir fill valve.



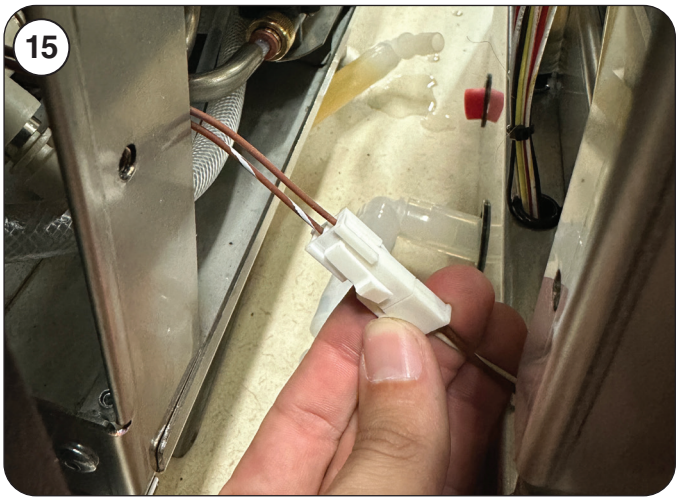
12. Remove tube connected to the vent valve.

Reservoir Cabinet - Removal Instructions (continued)

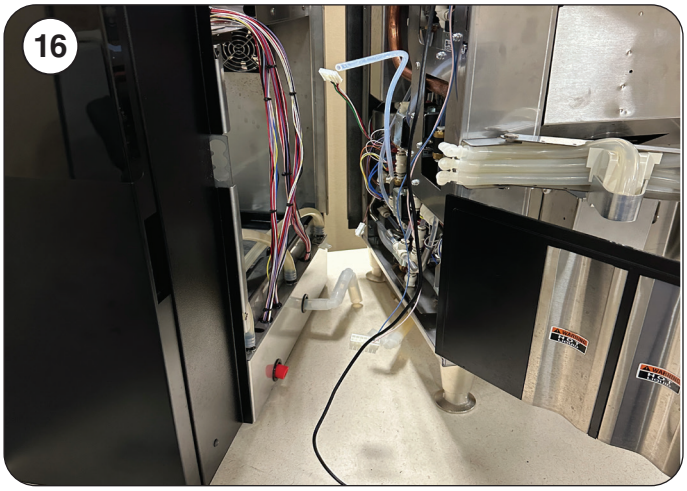


13. Remove the screw on the lower left cabinet bracket. Loosen the two screws on the right cabinet bracket.

14. The screws on the right cabinet bracket may remain in place while the cabinet is being pushed forward to clear the screw head and release from the machine.

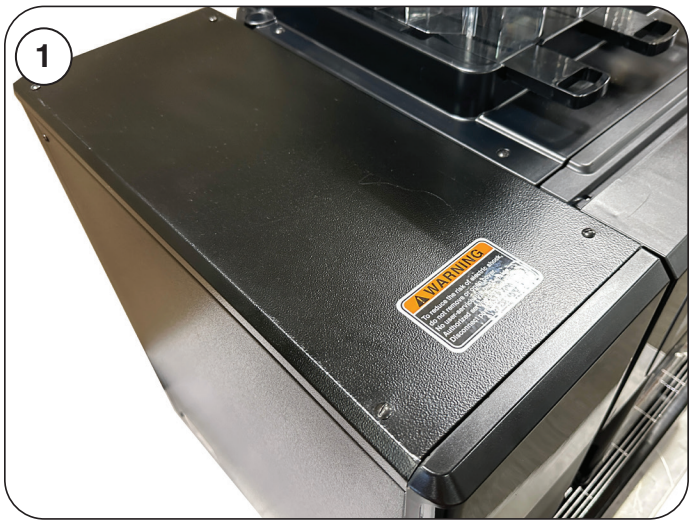


15. Disconnect the wiring harness between the machine and cabinet.



16. The cabinet can be pulled away from the machine.

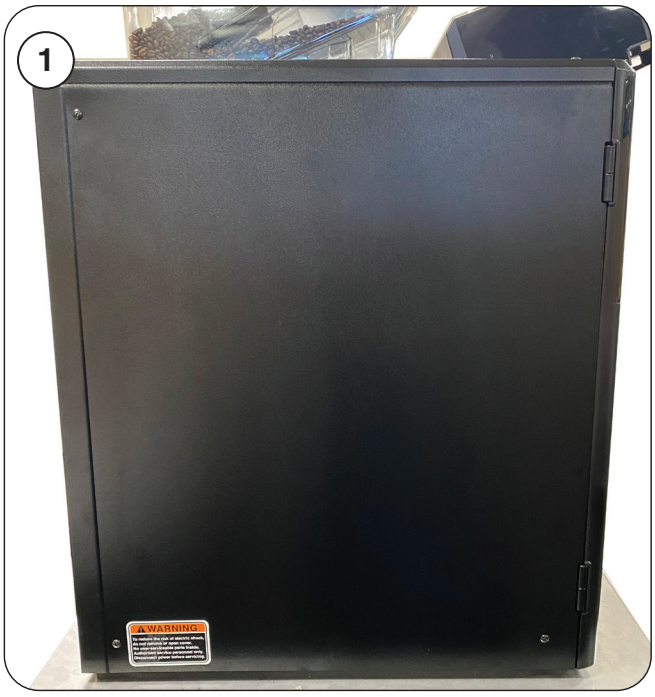
CABINET TOP PANEL- Removal Instructions



1. Power off the machine and remove the top panel from the cabinet. There are 4 screws that secure the panel to the cabinet.

2. Lift upwards starting from the left of the panel to remove.

CABINET SIDE PANEL- Removal Instructions

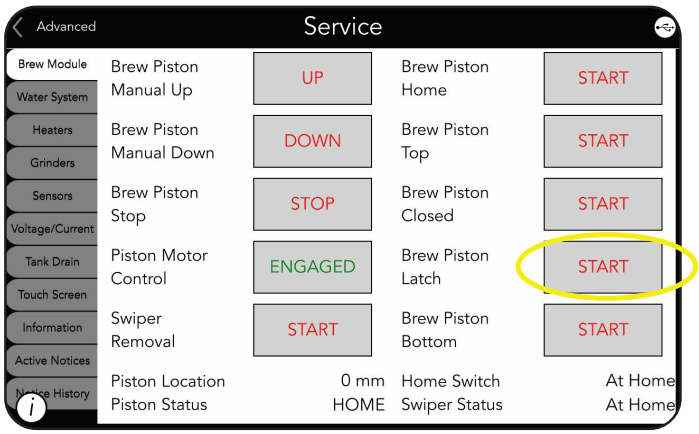


1. Power off the machine and remove 3 screws from the side panel.

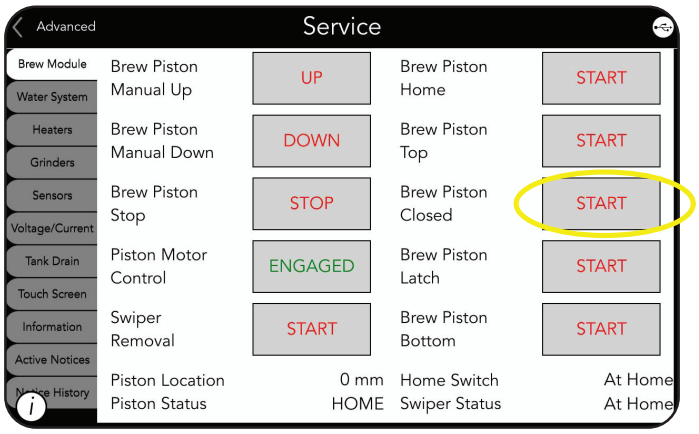
2. Remove the side panel from the cabinet.

POSITIONING BREW MODULE FOR REMOVAL

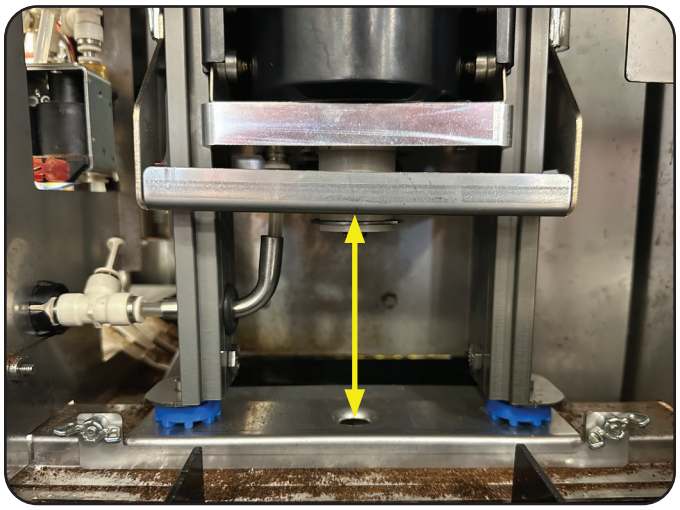
1. With the home screen present, press and hold the BUNN logo to access programming.
2. Select Advanced and enter the technician pass-code 8324.
3. Select the Service Icon.
4. With the Brew Module tab open, press the Brew Piston Latch button.



5. Once the brew module is latched, press the Brew Piston Closed button.



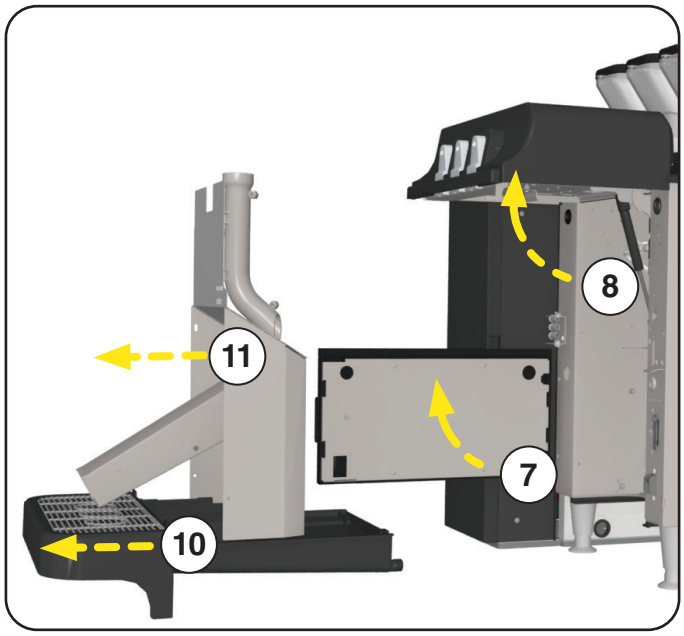
NOTE: The image to the right shows a gap between the lower brackets. This gap was created in the previous steps to allow easy removal of the brew module.



6. Power off the machine and unplug.

BREW MODULE REMOVAL

7. Open the lower Front door.
8. Open the upper Front Door.
9. Move the dispense swing arm.
10. Remove Drip Tray.
11. Remove 4 Thumb Screws securing the Inner Panel, then remove panel.

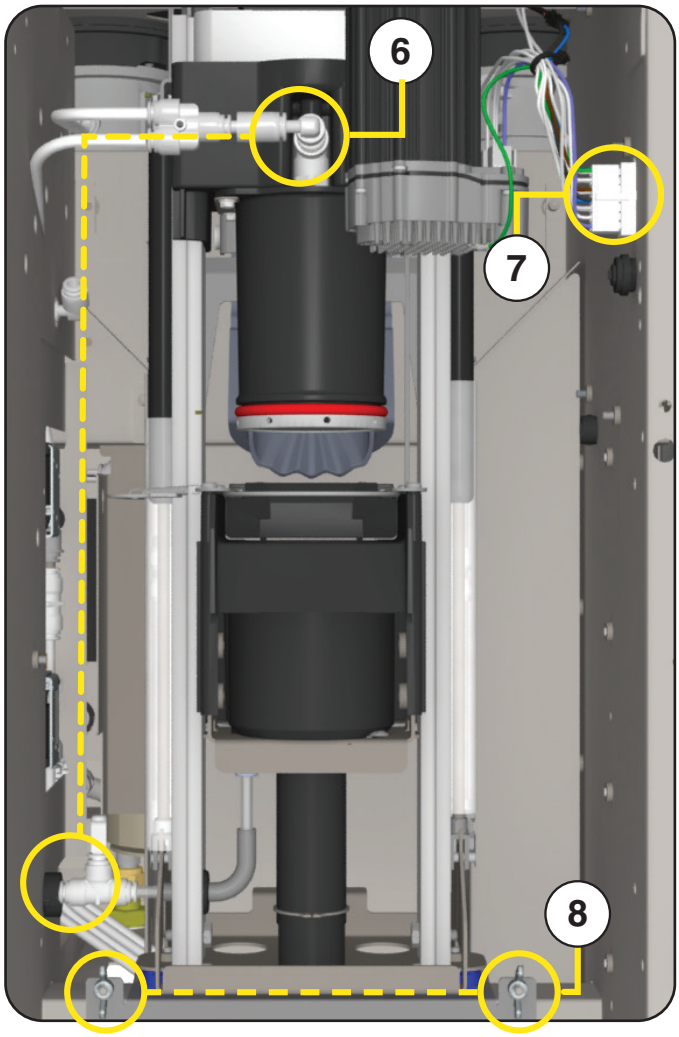


12. Disconnect upper and lower Brew Tubes going to the push-in fittings.

13. Disconnect the 12 pin or 14 pin Wiring Harness Connector Junction located on the right, inner wall side of Motor.

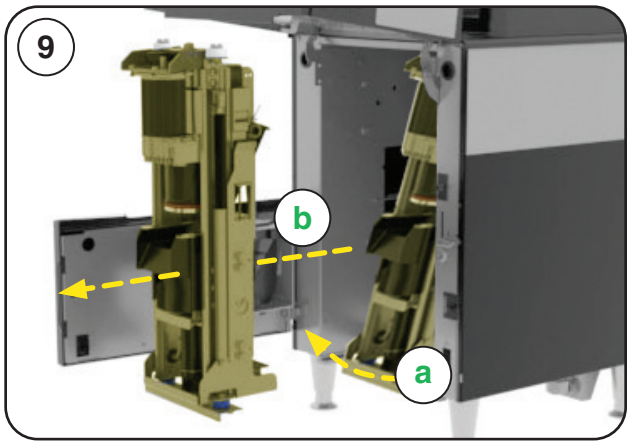
    NOTE: 12 Pin Connector - Early Style, 14 Pin Connector - Current Style

14. Remove 2 Wing nuts at the bottom of the Brew Module.



BREW MODULE REMOVAL (CONTINUED)

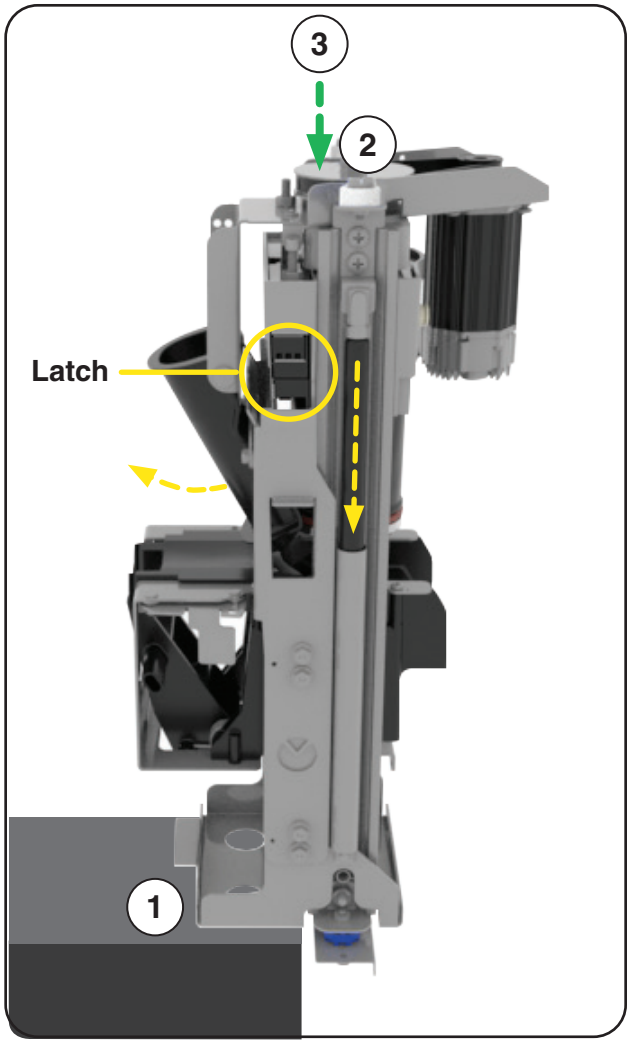
15. Remove Brew Module
    a) Grab the bottom of the Brew Module.
    b) Gently pull outward to remove Brew Module from the brewer.



Re-Installing Brew Module

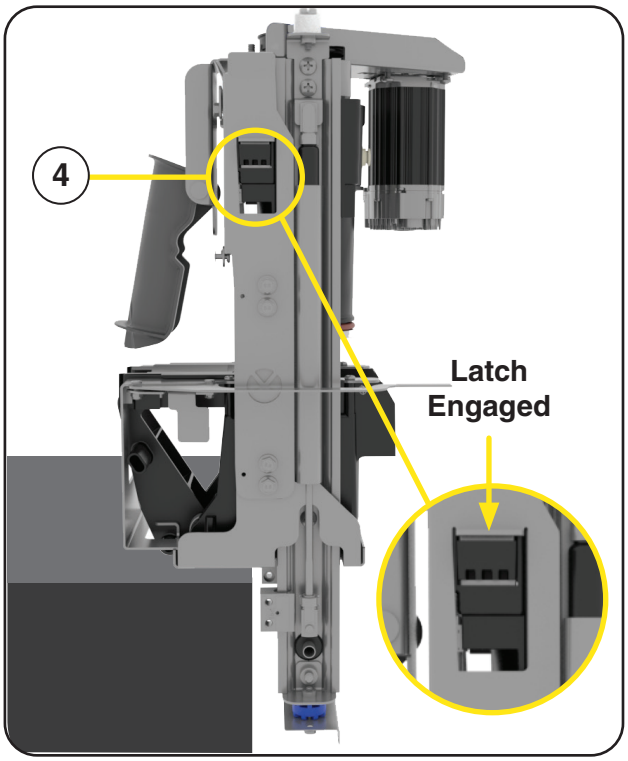
HINT: Easier to install module back into the brewer frame when the brew module latch system is engaged.

1. Position Brew Module upright with flat bottom on edge of table and module mounting bracket away from table.
2. Place hand on top of brew module.
3. Push downward to compress the lower piston with brew screen further into the brew chamber.



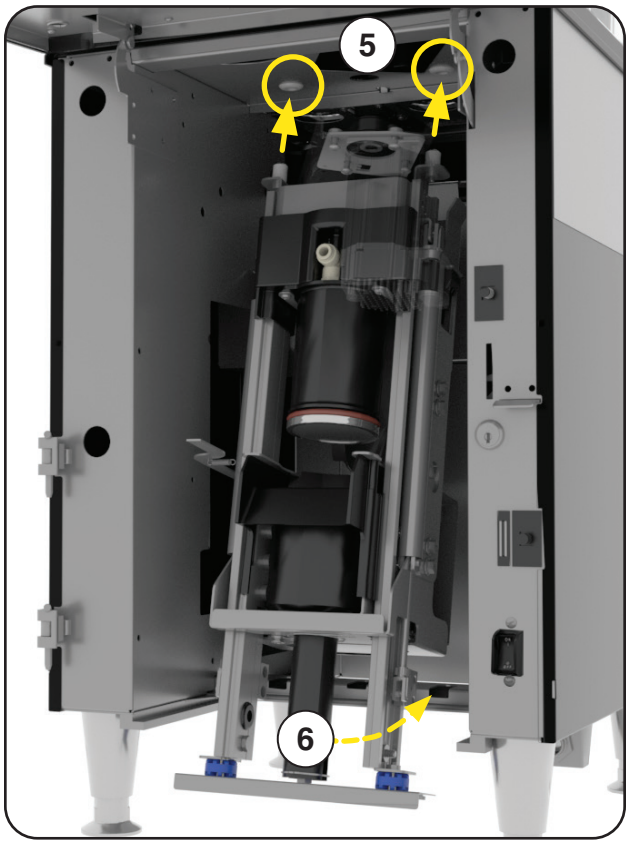
Re-Installing Brew Module (continued)

4. Compress until the upper latch system fully engages in the slots (locked position).



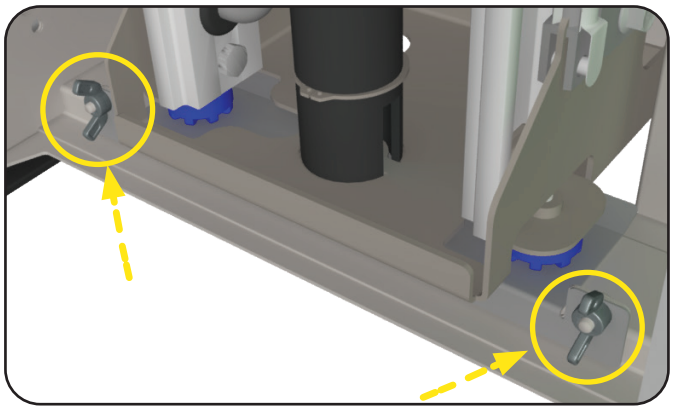
5. Align studs on top of Brew Module with holes in top of machine interior.

6. Swing bottom of Brew Module to align metal plate with Thumb Screw holes.

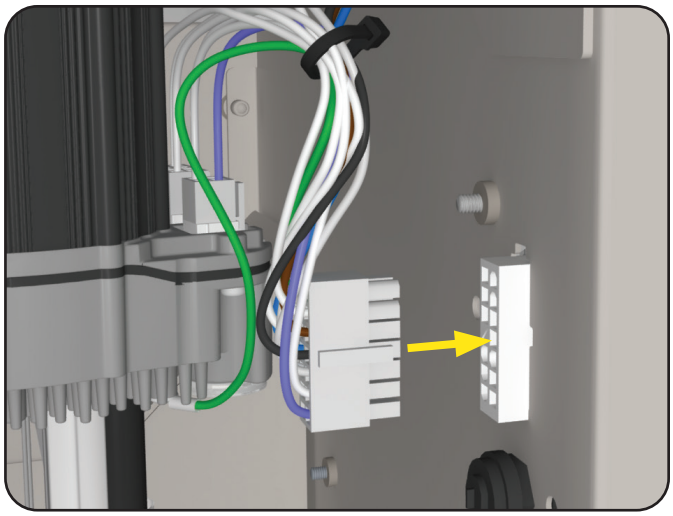


Re-Installing Brew Module (continued)

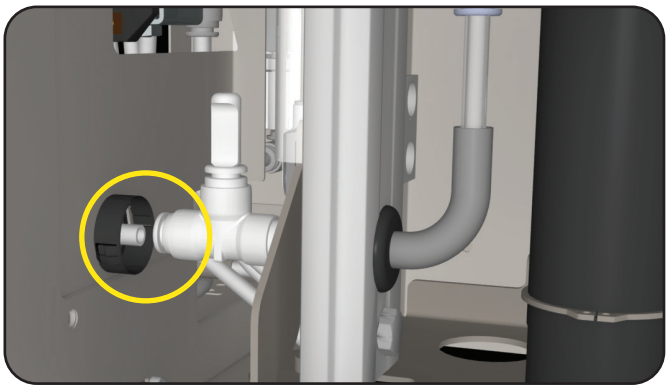
7. Replace 2 Wing nut Screws.



8. Connect the 12 pin Wiring Harness Connector located on the right side of Motor.

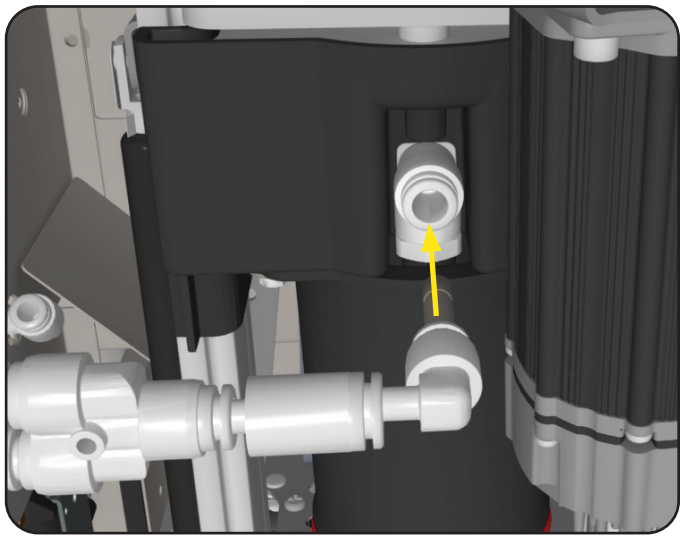


9. Connect the lower plumbing to the brew module.

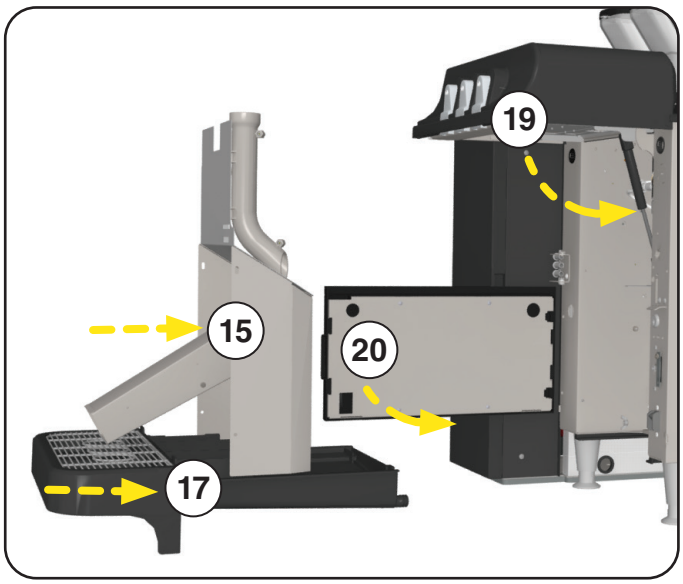


Re-Installing Brew Module (continued)

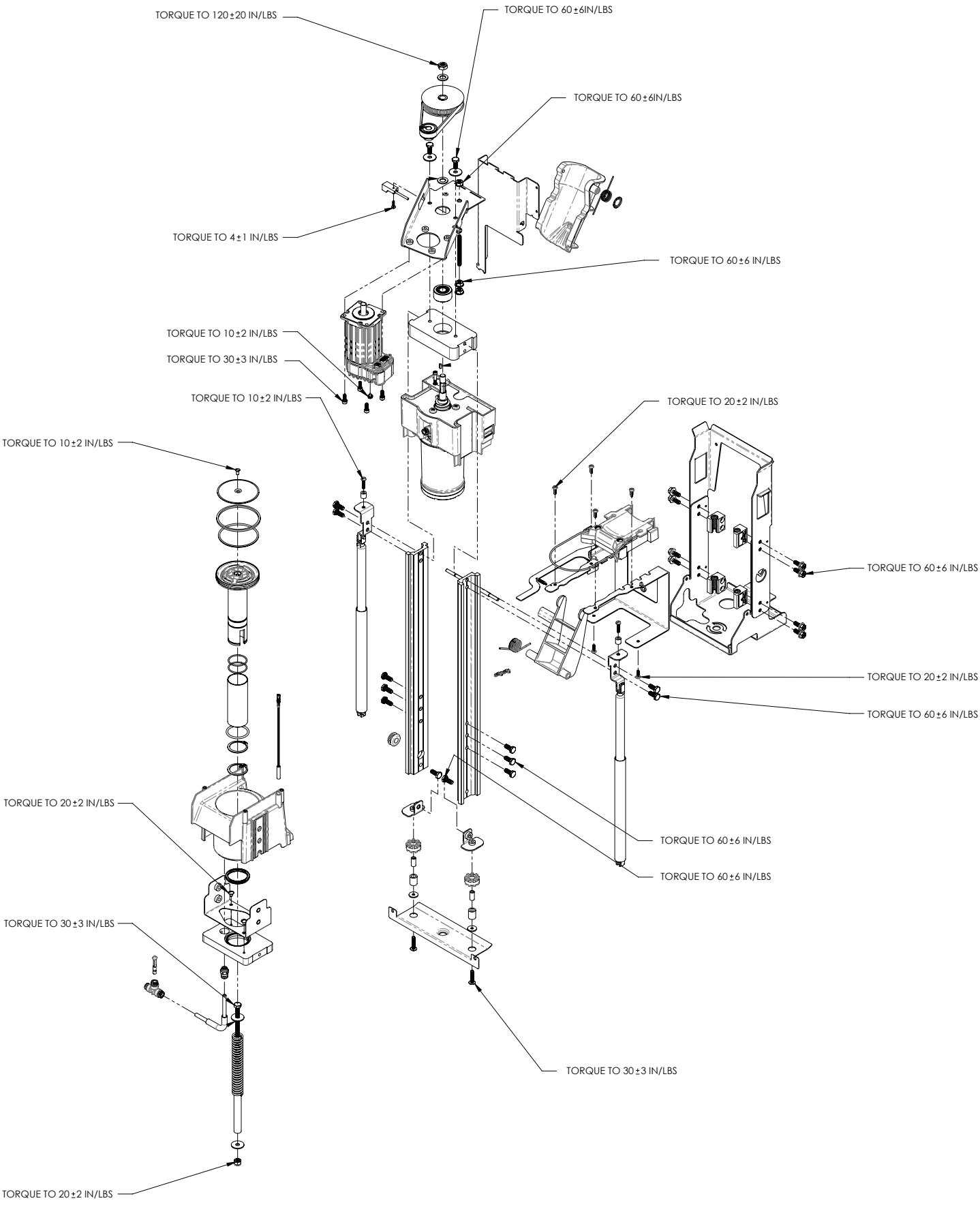
14. Connect the upper plumbing to the brew module.



15. Place Inner Panel into brewer, then tighten 4 Thumb Screws that secure the panel.
16. Install Swiper.
17. Install Drip Tray.
18. Close the dispense swing arm.
19. Close the upper Door.
20. Close the lower Door.



PREMIA® BREW MODULE TORQUE SPECIFICATIONS

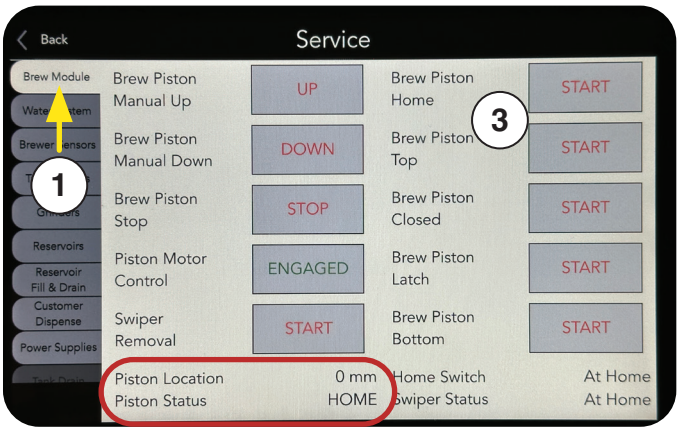


BREW MODULE

RELATES TO THE FOLLOWING SYMPTOMS

Piston Not Home, Piston Motor Initialization Pending, Timeout, Stall, No Latch or Communication Error.

TEST INSTRUCTION



<u>Enter Service Technician Mode and Select Service icon</u>

Step 1: Enter the Brew Module tab under the Service icon. Test piston operation and stop points by touching each button to move piston to each stop point.

Step 2: Ensure Piston Status is correlated to the Piston Location mm number.

Piston Not Home - If the piston is less than or equal to 1mm and the home sensor reads not home, go to Proximity Sensor section on page 48.

Piston Location:

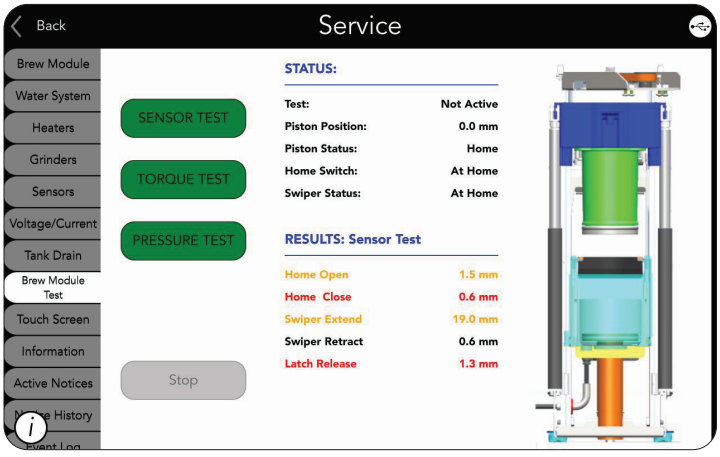
Brew Piston Home - 0 mm
Brew Piston Top - 25 mm
Brew Piston Closed - 71 mm
Brew Piston Latch - 109 mm
Brew Piston Bottom - 133 mm
Swiper Removal - 8 mm

BREW MODULE TEST SCREEN

Step 1. Select and enter the Brew Module test tab.

NOTE: Brew Module test results may be more consistent when the brew chamber and seals are wet.

Step 2. There are 3 tests that can be performed:



Sensor Test: For the home sensor, swiper sensor and latch or release information.

The results are color coded:

Black = Good value

Orange = Acceptable value

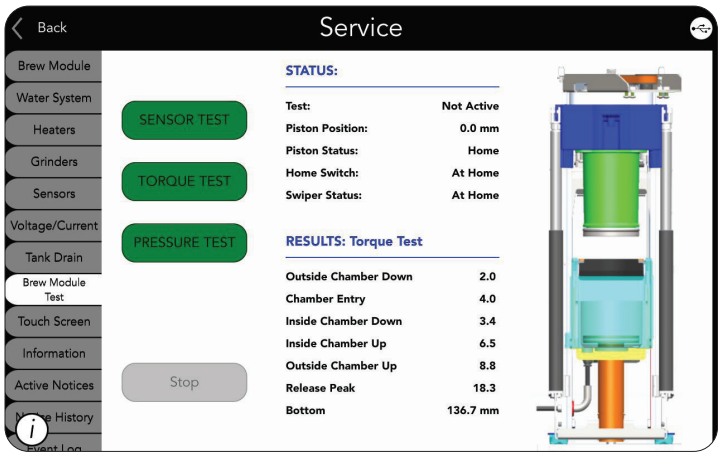
Red = Adjustments needed

If any result appears in red after running a sensor test, make sure the swiper is in place, the home sensor and brew chamber sensor are connected and that the set screw is properly set. If the set screw is not properly, you will receive a "Stall Up Not Home" error or the latch release will highlight in red. If the home sensor is not closing at home correctly, the maximum length from the torque test should indicate that there is an obstruction not allowing the full travel and the issue is not the sensor, but other issues.

BREW MODULE TEST SCREEN - CONTINUED

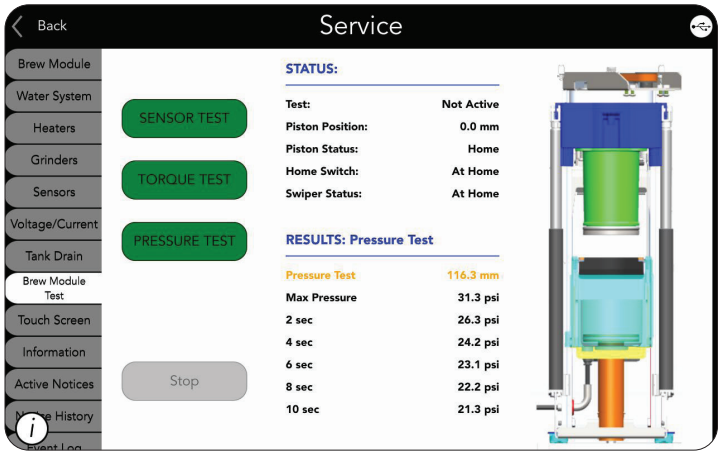
Torque Test: For brew module movement information.

If the inside-down torque is high during this test, the moving load may be too high during the torque test. The moving load may be too high to allow the piston to build sufficient pressure in the pressure test. Peak torque at release indication of the alignment and cleanliness issue for screw/nut latches. Torque at entry indicates upper piston alignment. Torque inside-down indicates upper piston alignment (which can affect the upper piston seal effectiveness). Torque outside-down indicates screw and nut issues. Maxinum length can indicate obstruction inside the chamber or grounds collecting inside the upper piston or grounds collecting under the brew module to the point the lower mechanism does not fully return.



Pressure Test: For seal and pressure information.

If the piston goes all the way to the bottom (>135mm) without building significant pressure (>20psi), you will need to inspect the o-ring seals, vent valve, dispense valve and drain valve for function and seals.



BREW MODULE

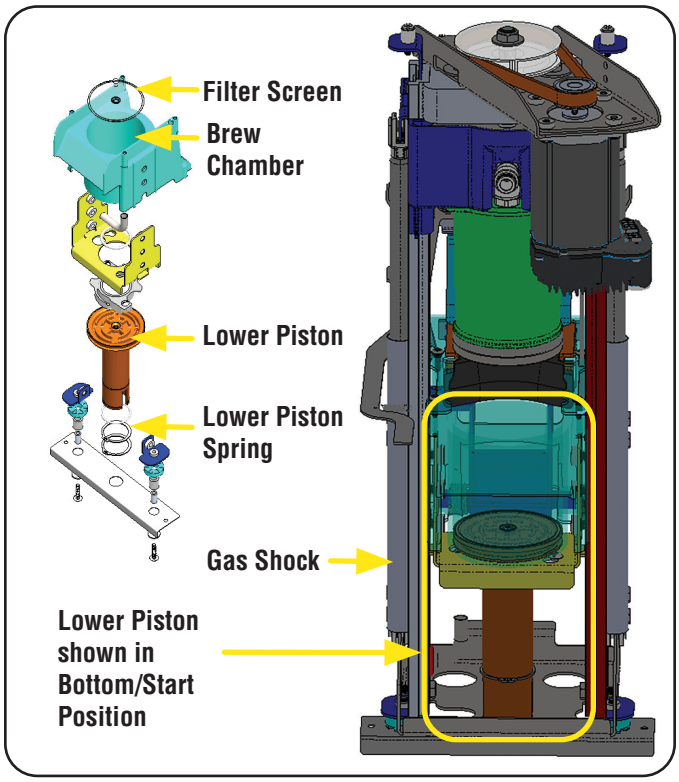
PART RELATES TO THE FOLLOWING SYMPTOMS

- Unusual Machine Noise - Normal thump sound when lower piston returning back to bottom position

Brew Chamber with Lower Piston/Screen

Purpose: The brew chamber is the area where it receives and holds coffee grounds in preparation of a pressurized brew process. The maximum limit of coffee grounds that the brew chamber can accept is 45 grams.

Hot brew water enters the bottom of the brew chamber, underside of the filter screen. After the brew has been dispensed into the coffee cup, the lower piston will move upward within the brew chamber to ready the semi-wet coffee grounds to be swiped into the grounds bin and will finish by resetting the lower piston back to bottom position.



TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

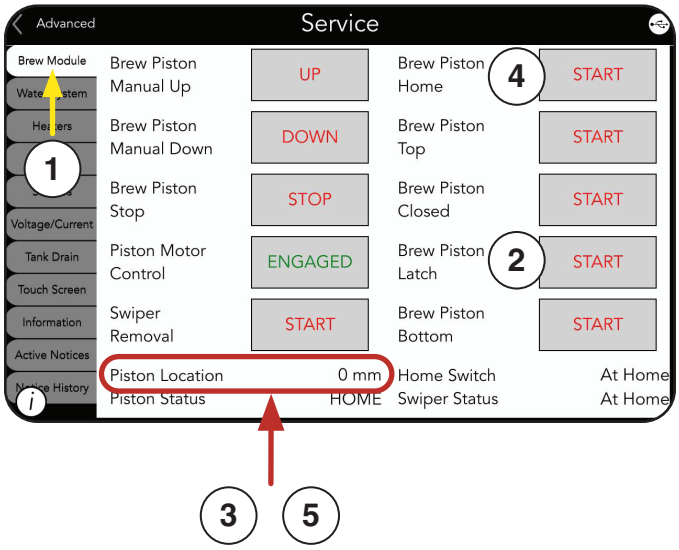
Step 1: Select and enter the Brew Module tab.

Step 2: Select and touch the Brew Piston Latch button. **Note:** Upper piston moves downward to engage the latch assembly.

Step 3: View the Piston Location number, it must be 109mm to represent piston latch.

Step 4: Select and touch the Brew Piston Home button. **Note:** Upper piston moves upward to disengage the latch assembly which will result in releasing the lower piston. The lower piston will return back down to bottom position with the help from the lower compressed piston spring and gas shocks during latch disengagement.

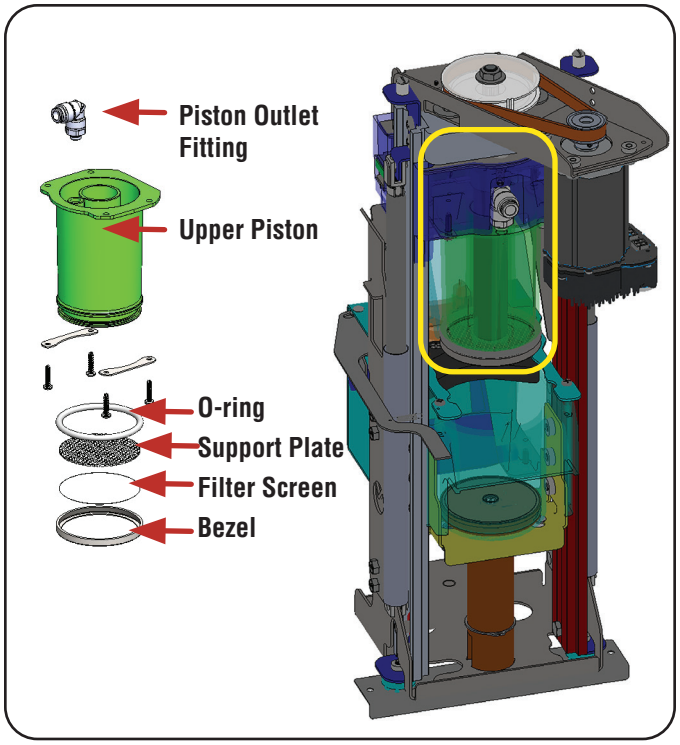
Step 5: View the Piston Location number, it must be 0mm to represent Home position.



BREW MODULE

PART RELATES TO THE FOLLOWING SYMPTOMS

- Erratic flow out dispense nozzle
- Active Notice - E-045: Water Pump Low Flow Blockage
- Active Notice - E099: Brew Error Pump Flow Limit



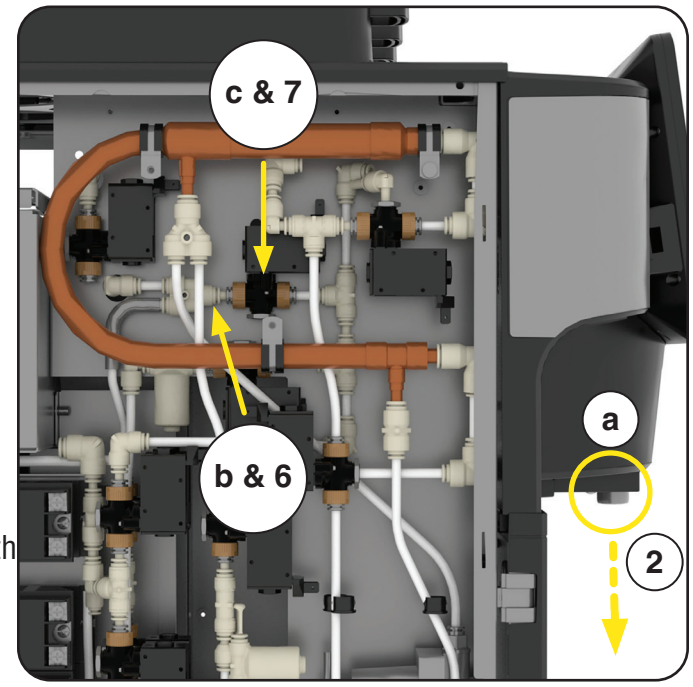
Upper Piston & Filter Screen

Purpose: The upper piston travels downward from Home position, enters and seals brew chamber to ready the chamber for pressurized brewing. Brew water enters the bottom of the brew chamber, the extracted coffee will flow through the upper filter screen which will exit out the upper piston fitting, through a dispense valve and exit out the dispense nozzle.

TEST INSTRUCTION

NOTE: A compromised upper filter screen can allow coffee grounds to get into the dispense system and cause flow restriction.

Areas of Concern:
a) Dispense Nozzle
b) "Y' Fitting/Tube at Dispense Valve inlet
c) Brew Chamber Dispense Solenoid Valve



Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Water System tab.

Step 2: Unscrew dispense nozzle and set aside.

Step 3: Touch the Hot Water Bypass Valve button.
Water Flows Out of Outlet - Take apart and thoroughly clean nozzle and re-install.
No Water Flow Out of Outlet - Continue with step 4.

Step 4: Obstruction within the water dispense system. Disconnect or unplug machine from power and water.

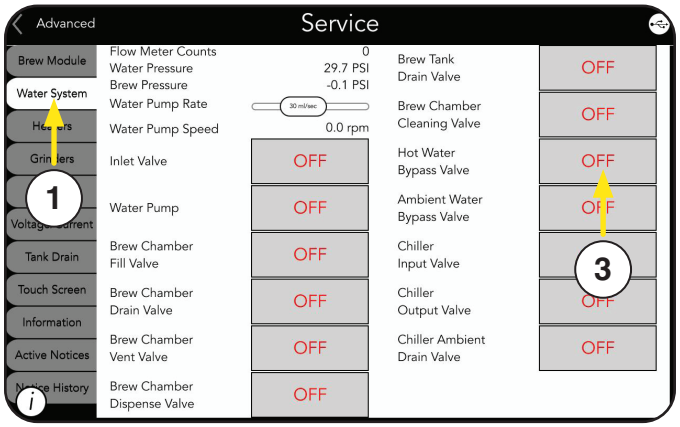
Step 5: Remove left panel to access water system.

Step 6: Disconnect "Y" fitting from Brew Chamber Dispense Valve (c) and clean obstruction from fitting and tubes.

Step 7: Remove Brew Chamber Dispense Valve, take apart and clean. Re-install "Y" fitting, tube and brew chamber dispense valve.

Step 8: Re-connect machine to power and water.

Step 9: Enter Service Technician mode and select Service icon.



continued >

BREW MODULE

TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 10: Select and enter Brew Module tab.

Step 11: Touch Brew Piston Latch button. The upper piston will move to 109mm - Latched position.

Step 12: Select and enter Water System tab.

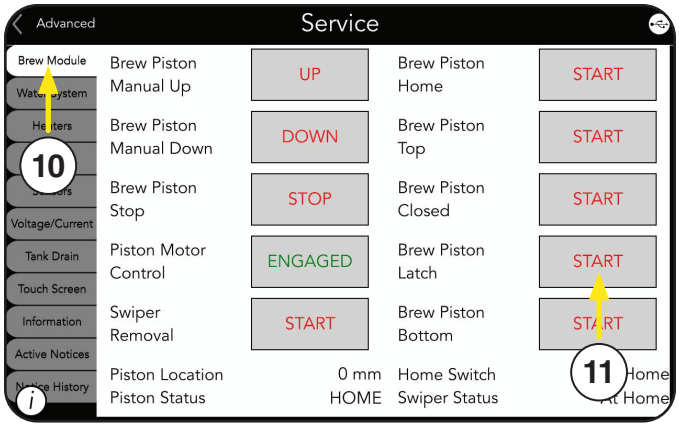
Step 13: Place a clean and empty container under the dispense outlet.

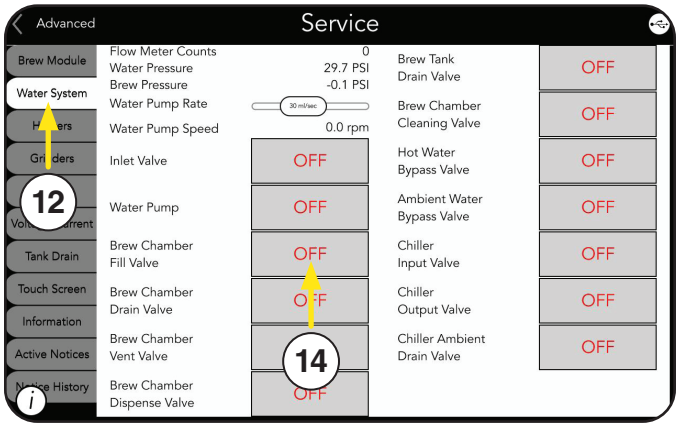
Step 14: Touch and hold the Brew Chamber Fill Valve button (10 Sec. Time Out).
Note: This will energize the Brew Chamber Dispense valve too.

Step 15: The brew chamber will fill with water before water starts flowing out the dispense outlet.
Note: The Water & Brew Pressure can be monitored during this flow test.
Typical Brew Pressure reading is around 15.0 - 20.0psig.

Step 16: If coffee grounds are present in receiving container, keep repeating step 13 until all loose coffee grounds are flushed out of the system.

Step 17: Re-install nozzle.





BREW MODULE

Piston Motor

Purpose: A precision motor that moves the upper piston up or down in millimeter increments, staging the upper piston throughout an entire brew or clean process.

TEST INSTRUCTION

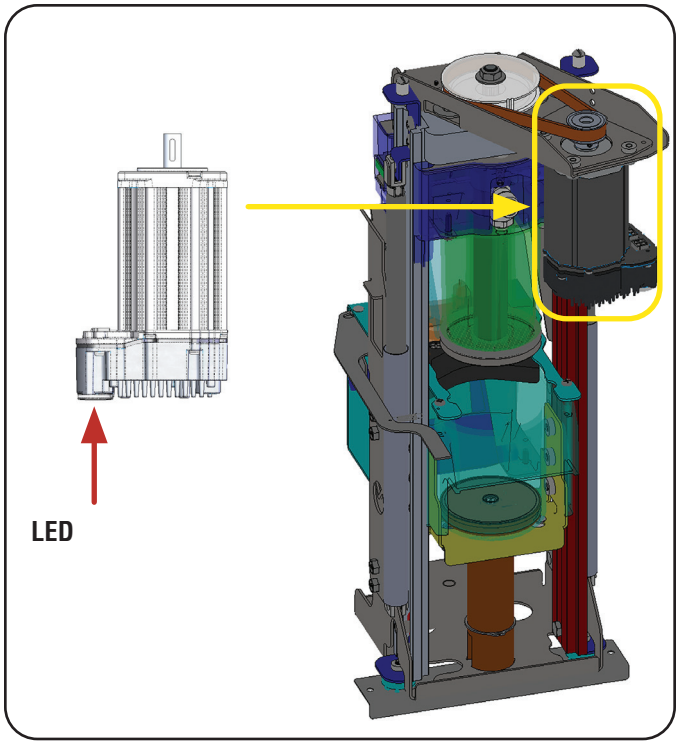
NOTE: The brewer software controls an incremental process of moving the upper piston within the brew chamber during a brew process and during testing purposes.

Piston Motor LED Indicator

Green - Enabled to run

Yellow - At home position or door is open

Red - Motor error(overload)



Brew Piston Stage or Stop Points (mm)

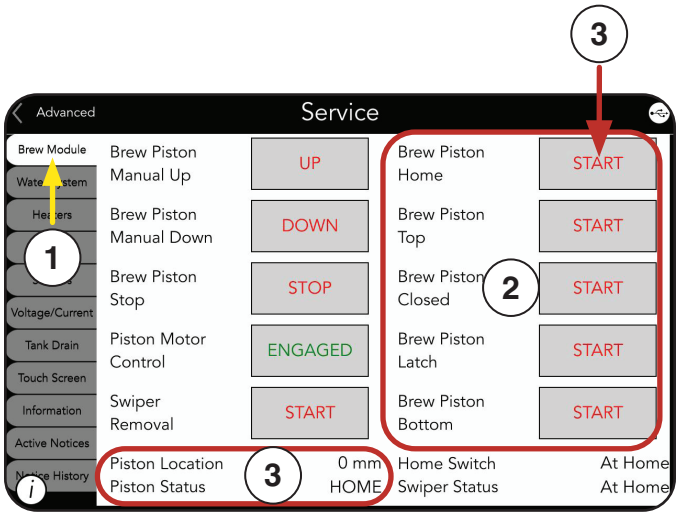
Brew Piston Home - 0 mm, At Home, **Status** - Home

Brew Piston Top - 25 mm, Not Home, **Status** - Out of Chamber

Brew Piston Closed - 71 mm, **Status** - In Chamber

Brew Piston Latch - 109 mm, **Status** - Latched

Swiper Removal - 8 mm, **Status** - Swiper Remove



Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Brew Module tab.

Step 2: Touch each Brew Piston position buttons to confirm each staging point number.

Step 3: Start with Brew Piston Home button and reference the 0mm for Piston Location and Piston Status: Home

Step 4: Continue testing each Brew Piston stage point and reference the mm Location and Piston Status.

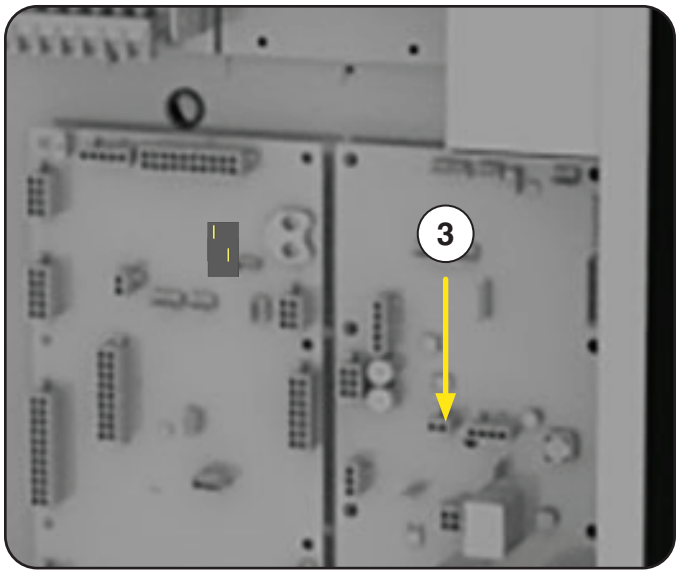
Step 5: If Brew Piston Home position starts with 1mm, go to the proximity sensor test instruction.

continued >

BREW MODULE

PART RELATES TO THE FOLLOWING SYMPTOMS

- Motor making unusual noise during operation
- Active Notice - E-098: Piston Error Comm Fail
- Active Notice - E-071: Brew Error Piston Move Timeout



Piston Motor

Volt/Ohm Meter - Voltage Check

Step 1: Disconnect or unplug machine from power.

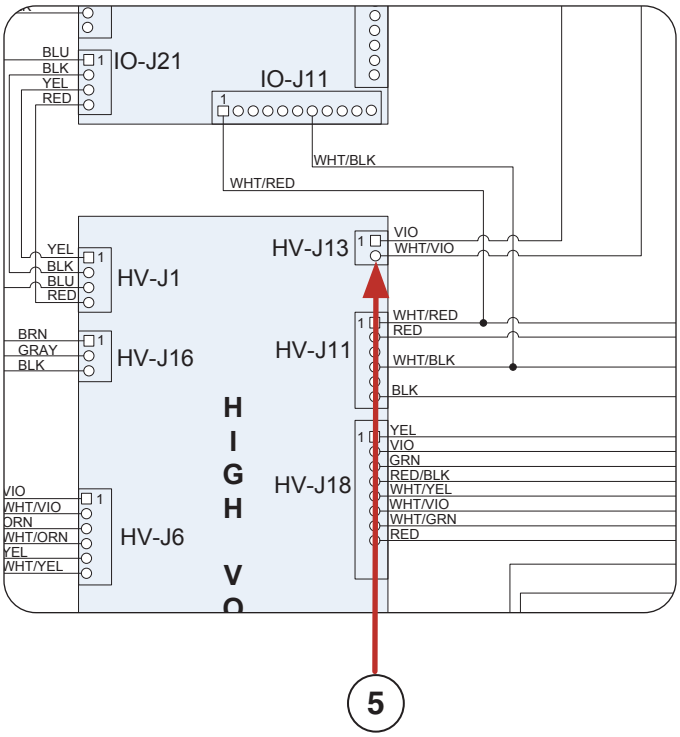
Step 2: Remove right panel to access circuit boards.

Step 3: Locate J13 connector on the High Voltage board.

Step 4: Connect power to machine.

Step 5: Set voltmeter on D/C voltage. Install red meter lead on terminal J13-1 Violet wire (positive) and black meter lead on J13-2 WHI/VIO wire (negative) terminal.

Step 6: The reading should be 48.0VDC with both door switches turned On. The reading will be 16.0VDC with one door switch turned Off.



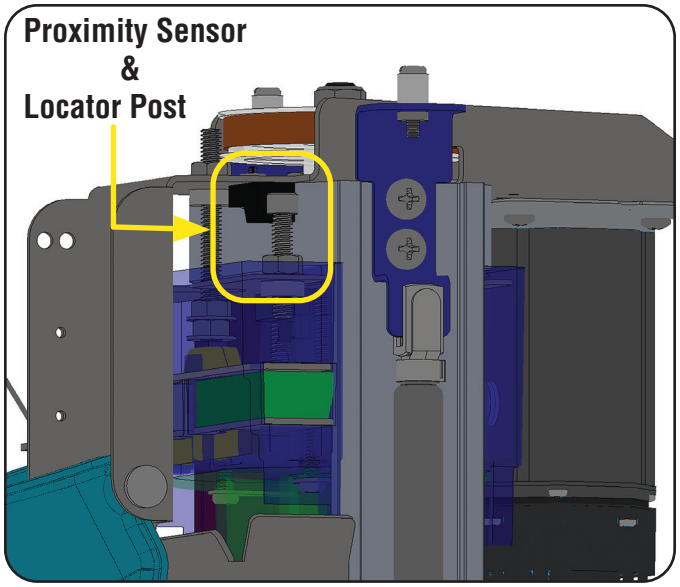
BREW MODULE

PART RELATES TO THE FOLLOWING SYMPTOMS

- Active Notice - E-079: Piston Error Stall Up Not Home

Proximity Sensor

Purpose: The proximity sensor is used to validate "Home" position for the upper piston assembly before start of a brew process.
The sensor is mounted to the underside of the piston motor top bracket. A metal locator post is secured on top of the upper piston/latch assembly. When the metal post is aligned by the side of the proximity sensor, it is referred as "At Home" position and metal post away from the sensor is referred as "Not Home" position.

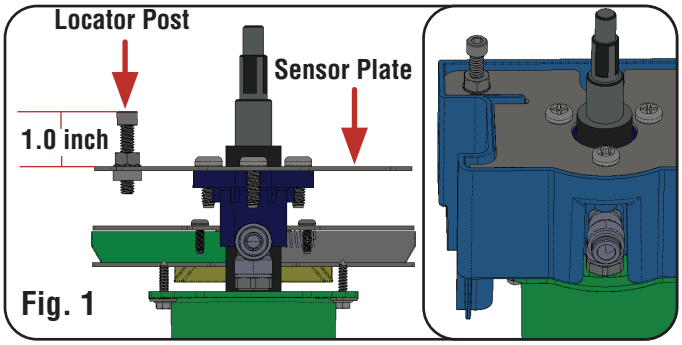


TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Factory Locator Post Height Specification: In the event of "Home" position error or related service to the upper piston, check the Locator Post for correct height setting of 1.0 inch.

The dimension specification is taken from the top of the locator post to the top of the sensor mounting plate. See Fig. 1.



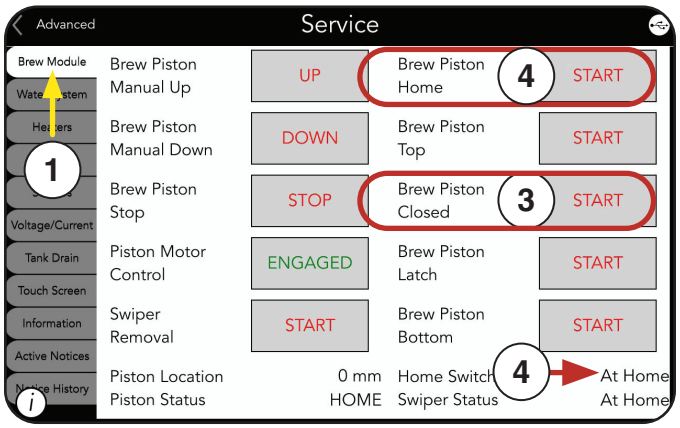
Step 1: Select and enter the Brew Module tab. The Brew Piston buttons on the right of the display will move the piston to designated mm position point when touched.

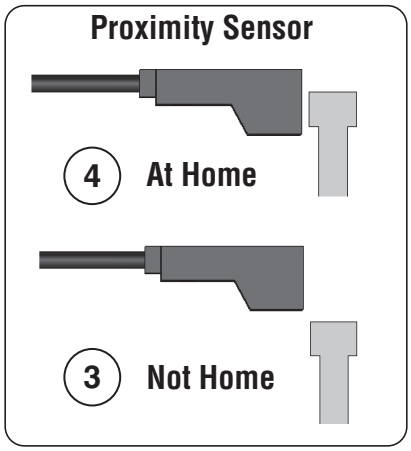
Step 2: Door switches must be enabled or in service On position to test operation.

Step 3: Touch a Brew Piston position point button to move piston from At Home to Not Home position. The reading is displayed in the lower right corner of the test screen.

Step 4: Next, touch the Brew Piston Home button. Piston will move back home and read At Home in the lower right corner of the test screen.

Step 5: No change in position reading - Verify proximity switch for voltage before replacing sensor.





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BREW MODULE

Volt/Ohm Meter - Voltage Check

Step 6: Disconnect or unplug machine from power.

Step 7: Remove right panel to access circuit boards.

Step 8: Locate J16 connector on the Input/Output board.

Step 9: Connect power to machine.

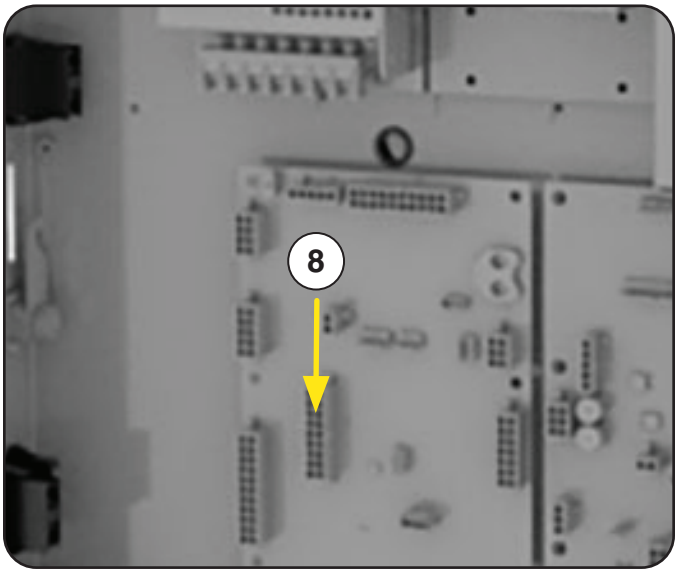
Step 10: Set voltmeter on D/C voltage. Install red meter lead on terminal J16-6 BRN wire (positive) and black meter lead on J16-5 BLK wire (negative) terminal.

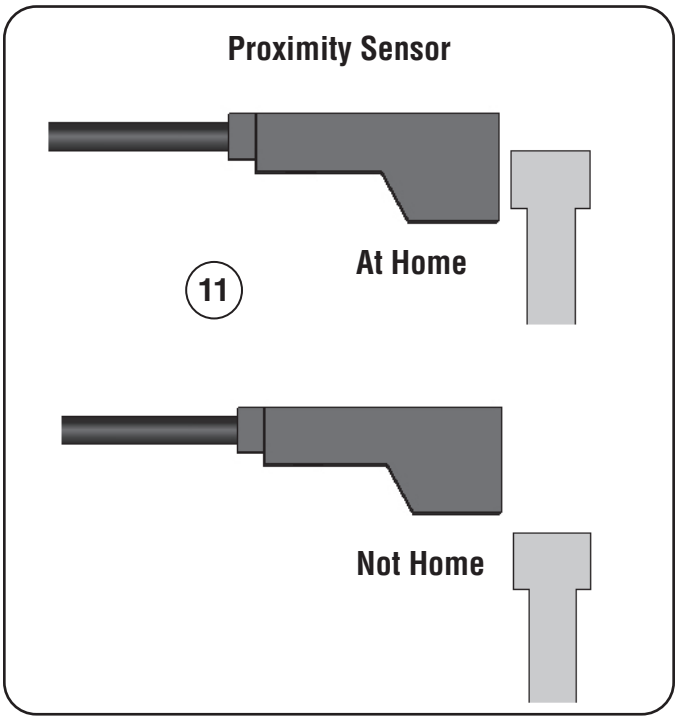
Step 11: Home position, the voltage reading will be 24.0VDC.

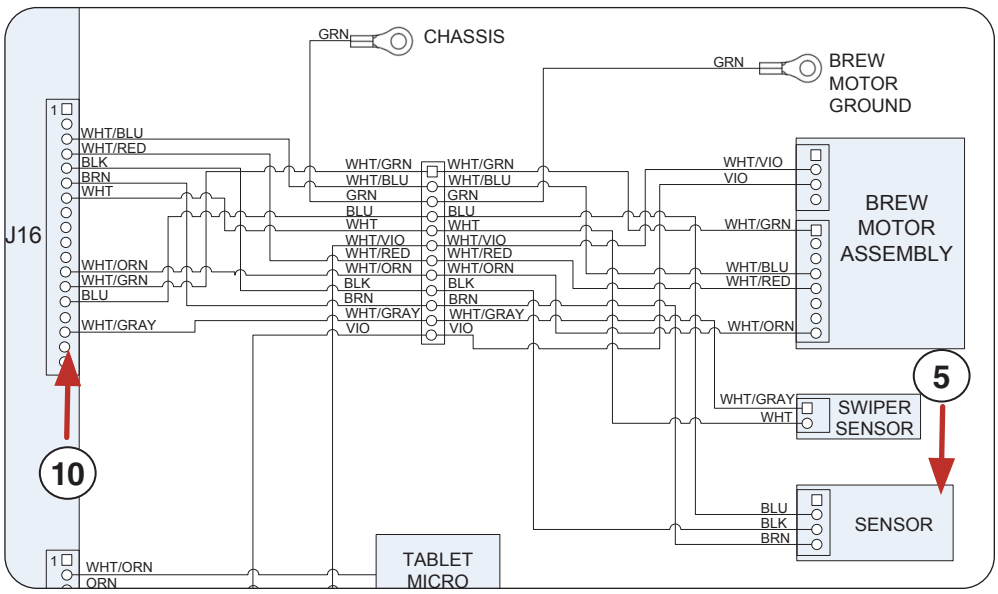
Signal

At Home Position - J16-14 Blue wire - J16-5 BLK wire, 0.00VDC.

Not Home Position - J16-14 Blue wire - J16-5 BLK wire, 4.0VDC.







BREW MODULE

PART RELATES TO THE FOLLOWING SYMPTOMS

- Active Notice - E-042: Swiper Not Detected, E-044: Swiper Did Not Return, E-075: Brew Error No Swipe return

Swiper Switch

Purpose: A normally open switch that will close when a magnetic field is applied. The magnet is mounted and sealed in the underside of the swiper assembly. The swiper switch is used to validate swiper position throughout machine operations.

TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Brew Module tab. The Brew Piston test buttons will move the piston to a designated mm position point when touched.

Step 2: Touch Swiper Removal button to move piston from At Home to Not Home position (8mm). The position is displayed in the lower right corner of the test screen.

Step 3: If Not Home position is not achieved, remove swiper assembly and verify magnet is in position and the area is clean of coffee residue before continuing with switch voltage test.

Volt/Ohm Meter - Voltage Check

Step 4: Disconnect or unplug machine from power.

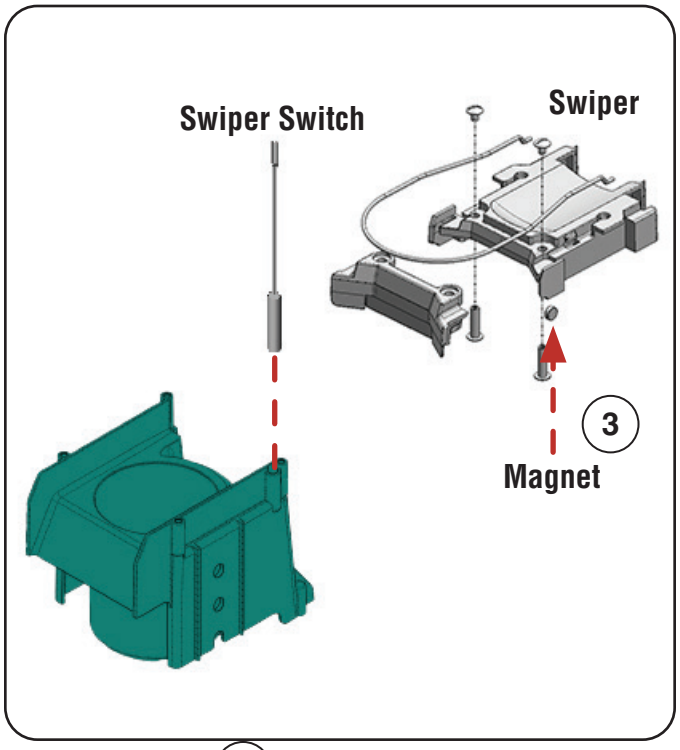
Step 5: Remove right panel to access circuit boards.

Step 6: Locate J16 connector on the Input/Output board.

Step 7: Connect power to machine.

Step 8: Set voltmeter on D/C voltage. Install red meter lead on terminal J16-7 WHT wire (positive) and black meter lead on J16-16 WHT/GRAY wire (negative) terminal.

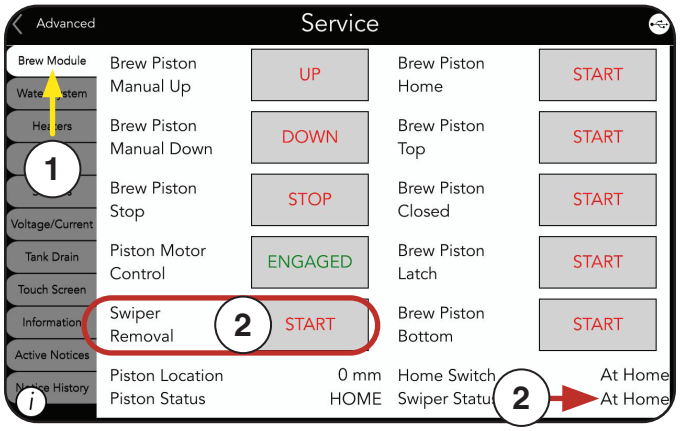
Step 9: The reading should be 3.0VDC when swiper is At Home position and go to 00.0VDC when Swiper is Not Home position (swiper extended forward).
If the voltage never drops out when the swiper is in Not Home position, replace the swiper sensor.

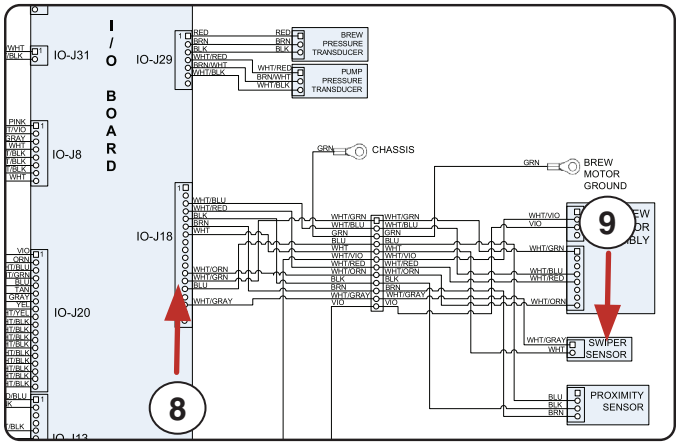


Swiper Status 2

Swiper Extended in Forward Removal Position (8mm): Not Home

Swiper Retracted Position: At Home

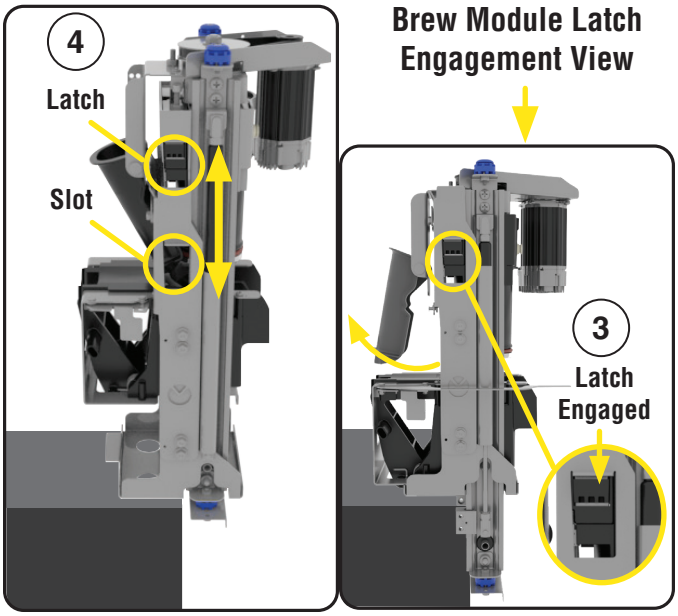




BREW MODULE

PART RELATES TO THE FOLLOWING SYMPTOMS

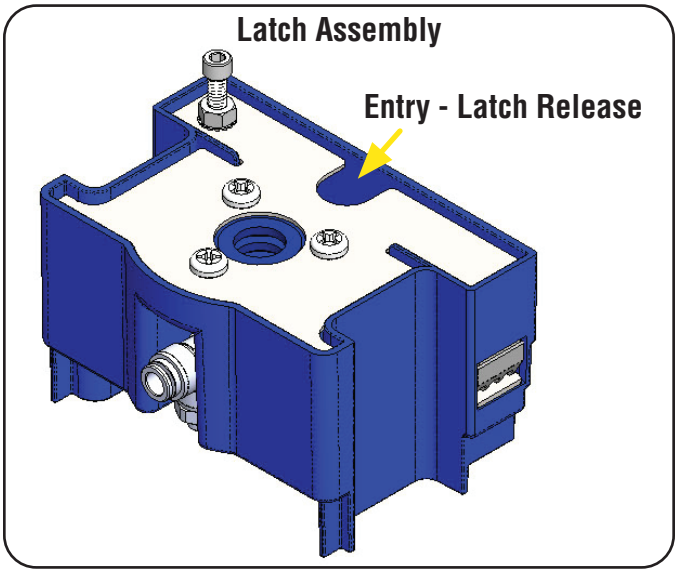
- Heightened latch disengagement sound, confirm all legs are flat on the counter surface
- No latch engagement - Over maximum 45 gram limit in brew chamber
- Active Notice - E-083: Piston Error Stall Down No Latch



Latch Assembly

Purpose: The upper piston is attached to the latch assembly. Inside the latch assembly is a mechanism that protrudes a latch out each side of the assembly. When the latch assembly moves downward, the latches will get compressed inward by the side brackets until the assembly reaches latch position. The latching point is when the latches reach the slotted opening in the side brackets and spring outward into the opening, engaging the lower brew piston assembly.

When a brew dispense is completed, the latch assembly raises the lower piston in the brew chamber to ready the semi-wet coffee grounds to be swiped into the grounds bin and will continue raising the upper piston with latch assembly until the latch assembly hits the upper latch release stud that will disengage the latches from the side brackets. The two gas springs assist in the return of the lower piston back to bottom/start position.



TEST INSTRUCTION

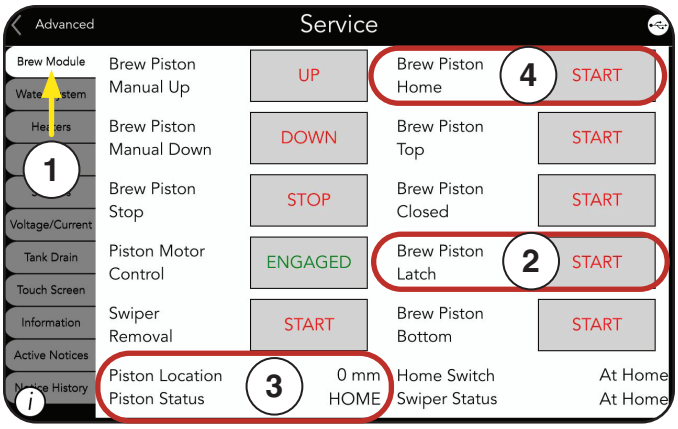
Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Brew Module tab. The Brew Piston test buttons will move the piston to a designated mm position point when touched.

Step 2: Touch Brew Piston Latch button.

Step 3: Listen for latch engagement, piston location will read 109mm and piston status will display the word Latched.

Step 4: Next, touch Brew Piston Home button. Listen for the latch disengagement, lower piston returning to bottom/start position. **Note:** Normal hearing latch disengagement.



BREW MODULE

Gas Springs

Purpose: The two gas springs assist the rate of fall of the lower brew piston assembly back down to the bottom/start position.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Heightened machine noise when lower piston returning back to bottom/start position

TEST INSTRUCTION

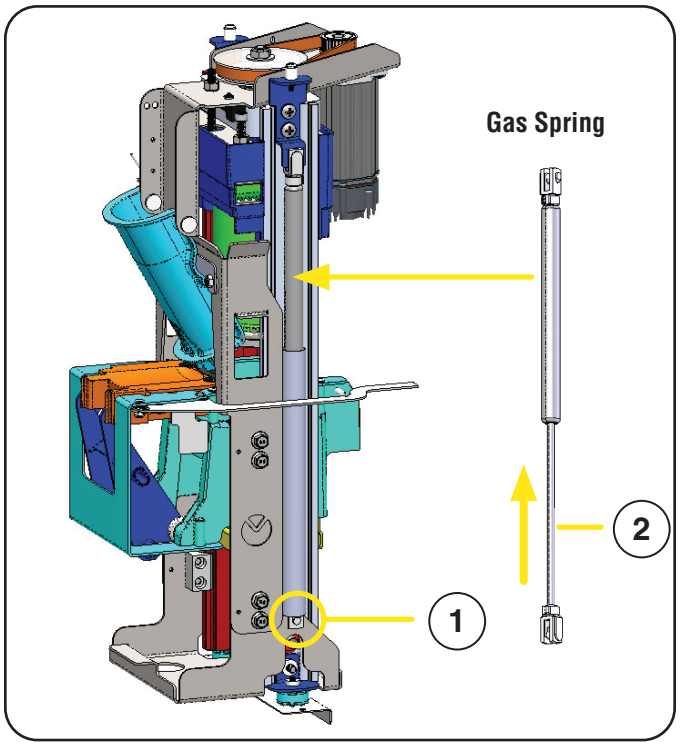
Brew Module Removal

Step 1: Release gas spring from lower mount bracket by removing the lower lock pin.

Step 2: Check gas spring for resistance when compressing spring by hand.

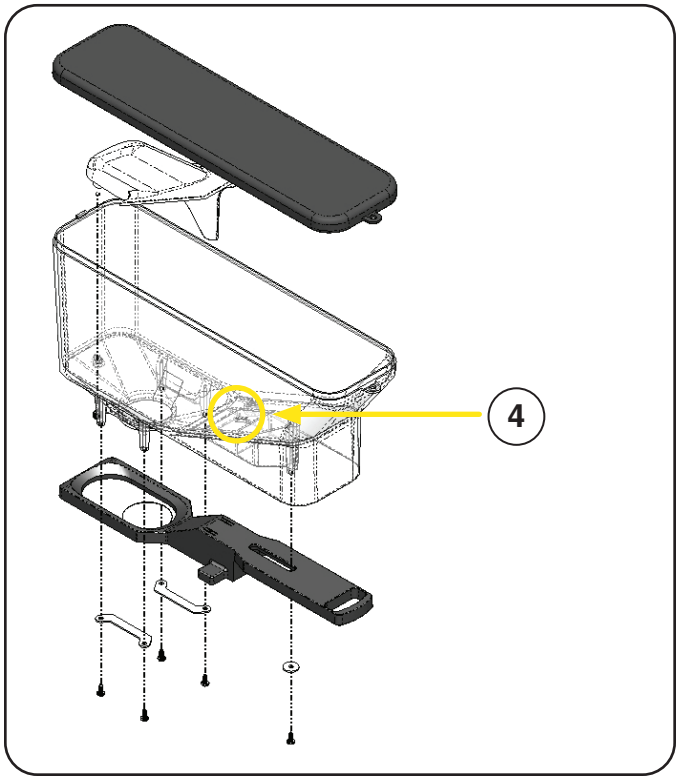
Step 3: Gas spring should extend back after releasing compression.

Step 4: Gas spring does not automatically extend back after test compression. Replace failed gas spring.



Coffee Bean Hopper Assembly

Purpose: Holds approximately 3.5lbs coffee beans. The hopper retains a magnet for hopper detection circuit. The slide gate is used to shut off coffee beans for hopper removal and used as a hopper lock when in position. It only takes 1 hopper to be removed or not detected out of the three which will result in the brewer being disabled or cannot brew.



PART RELATES TO THE FOLLOWING SYMPTOM

- Message - Left, Center or Right Hopper Not Detected - Brewing Disabled
- Message - Check Left or Center or Right Hopper - Out of Beans
- Coffee profile is weak. Check for beans bridging in hopper

TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Sensors tab. The Left, Center and Right Hopper can be individually tested for hopper detection.

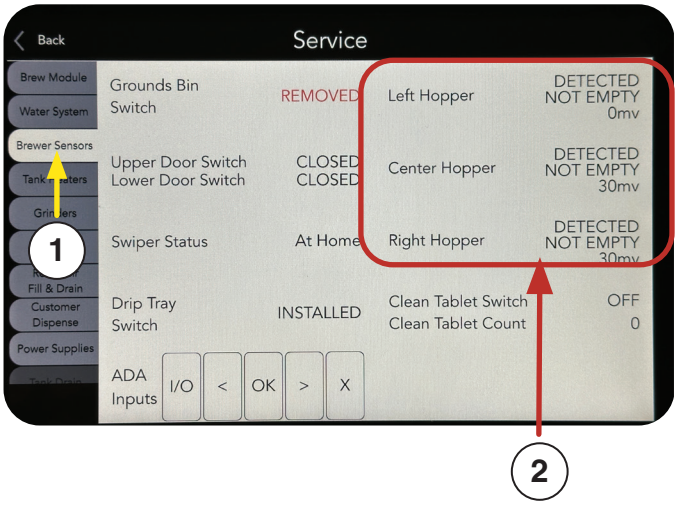
Step 2: Located right side, the following Left, Center and Right hopper can be individually tested for hopper detection.

Step 3: Hopper in position reads: Detected
Hopper out of position reads: Not Detected

NOTE: If a particular hopper position constantly reads Not Detected, try another hopper in that position.

Step 4: The hopper giving the trouble, look for the magnet on the underside of the hopper, must be present and be clean for the magnetism to operate a switch that is mounted in the top cover directly under the hopper magnet.

Step 5: Hopper did not solve problem - Go to next page for testing.



Coffee Bean Hopper Detect Switch

Purpose: A normally open switch that will close when a magnetic field is applied. The magnet located in the bottom of each hopper will close the switch when the hopper is in position directly over the reed switch.

NOTE: It only takes 1 hopper to be removed or not detected out of the three hoppers which will result in the brewer being disabled.

PART RELATES TO THE FOLLOWING SYMPTOM

- Message - Left, Center or Right Hopper Not Detected - Brewing Disabled

TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Sensors tab. The Left, Center and Right Hopper can be individually tested for hopper detection.

Step 2: Hopper in position will display Detected and Hopper out of position will display Not Detected.

Step 3: If a particular hopper position constantly reads Not Detected, try another hopper in that position.

NOTE: The hopper giving the trouble, look for the magnet on the underside of the hopper, must be present and be clean for the magnetism to operate a switch that is mounted in the top cover directly under the hopper magnet when the hopper is in position.

Step 4: Not solved problem - Replace Hopper Detect Switch

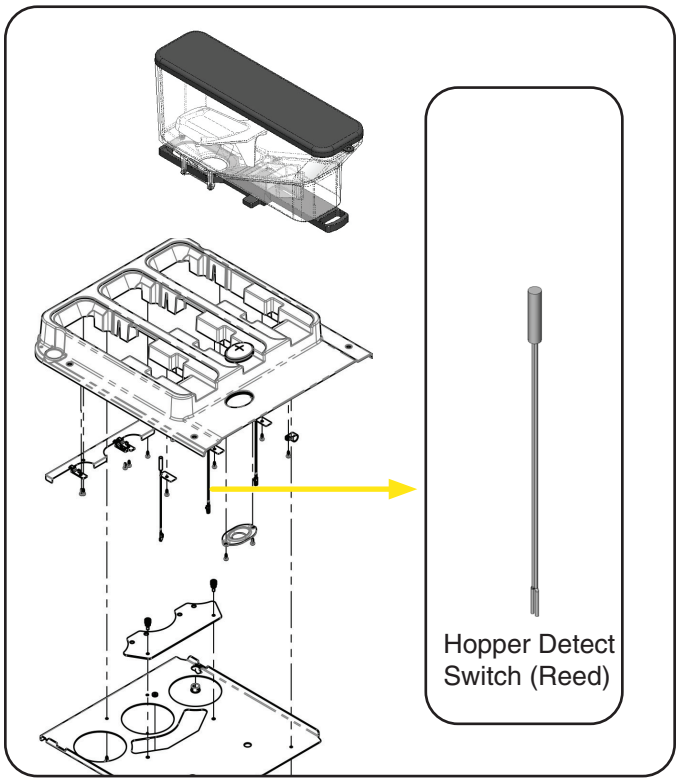
Volt/Ohm Meter - Continuity Check

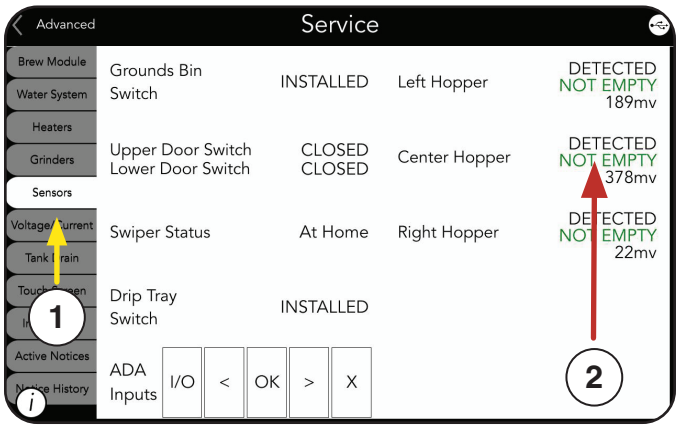
Step 5: Disconnect or unplug machine from power.

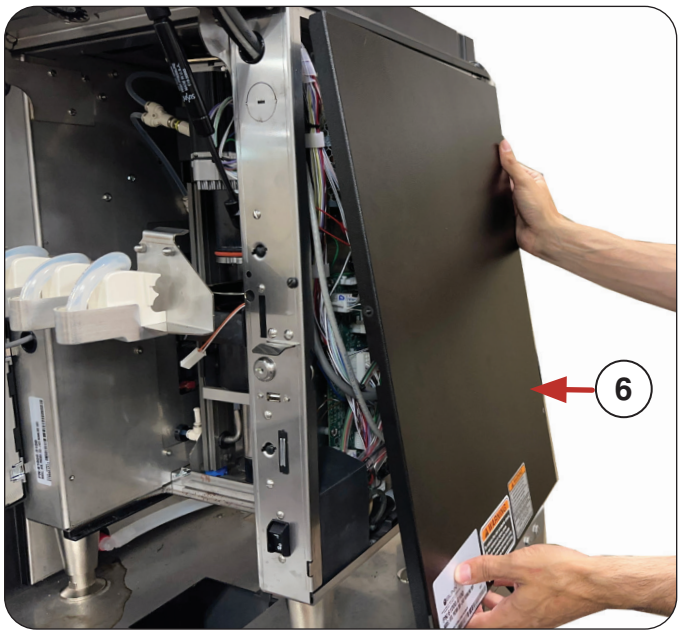
Step 6: Remove right panel to access circuit boards.

Step 7: Locate High Voltage board and disconnect J6 connector from the board.

Note: See wiring schematic for hopper position being tested.







Coffee Bean Hopper Detect Switch - continued

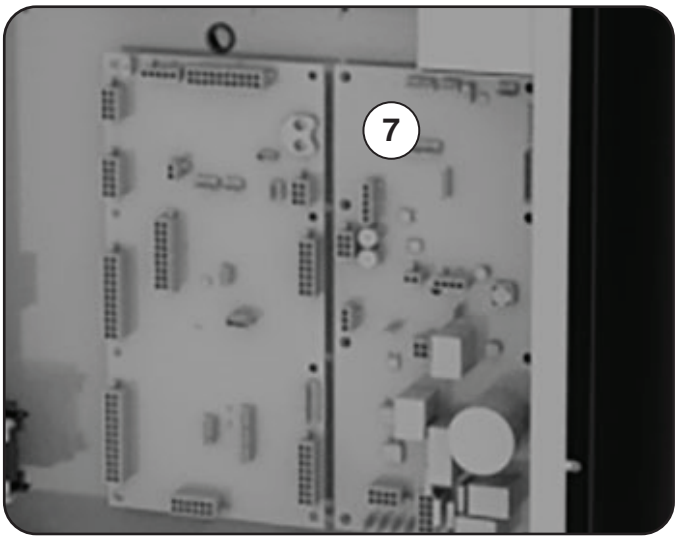
Step 8: Set meter to read continuity/tone.

Step 9: Place black meter lead on terminal with a stripe color wire and red meter lead on the terminal with solid color wire.

Step 10: Place hopper in corresponding position. Meter should show continuity 0.00 on display or here audible tone.

Hopper Removed - Meter should show infinite or open circuit.

Step 11: If hopper detect shows infinite all the time regardless positioning of magnet over switch - Replace the hopper detect switch.

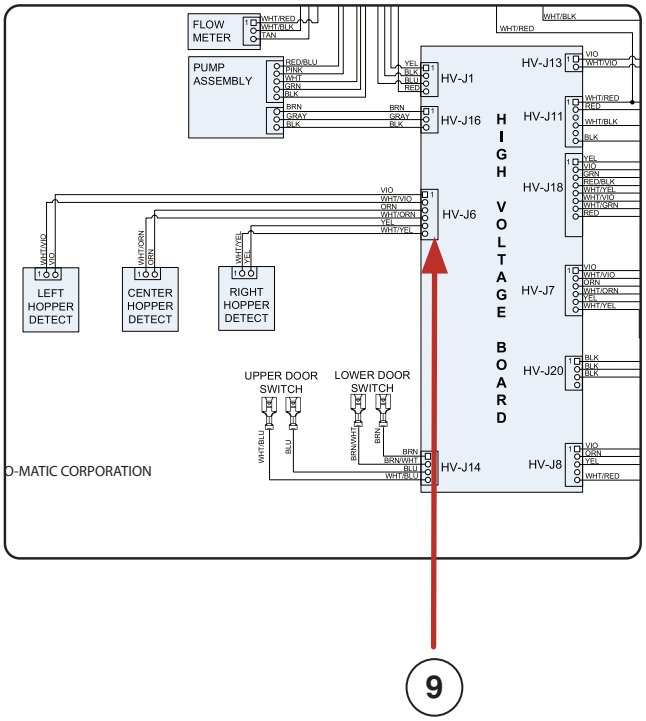


High Voltage Board J6-6 Pin Connector

Left Hopper - J6-1 VIO & J6-3 WHT/VIO

Center Hopper - J6-3 ORN & J6-4 WHT/ORN

Right Hopper - J6-5 YEL & J6-6 WHT/YEL

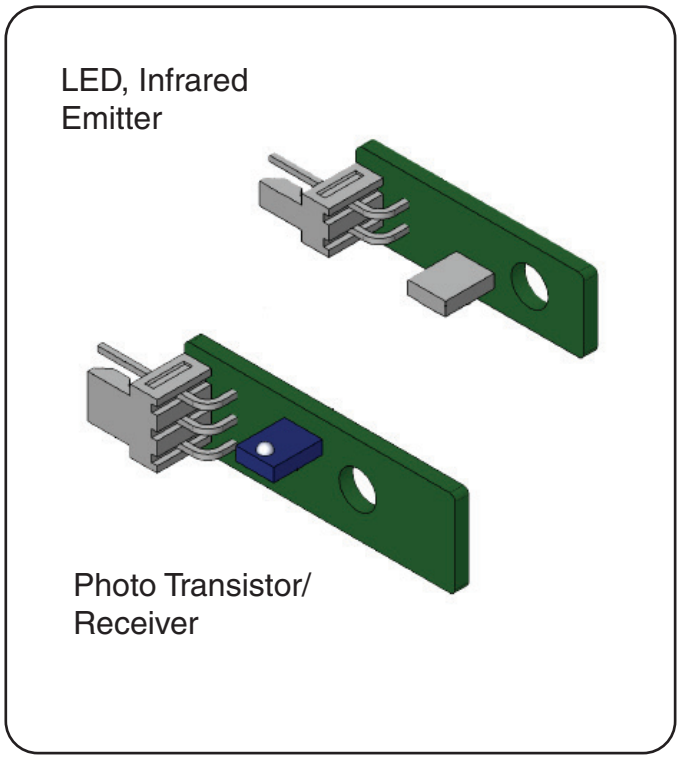


Bean Detect Sensor (Full/Empty)

Purpose: Solid state device that consists of an LED (emitter) & photo transistor (receiver). The solid state device is used to monitor hopper Full/Empty status. If the brewer reads a bean hopper as being empty, it will lock out the user from being able to select and start a brew from that hopper/product selection.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Coffee profile is weak
- Message - Check Left, Center, or right Hopper - Out of beans



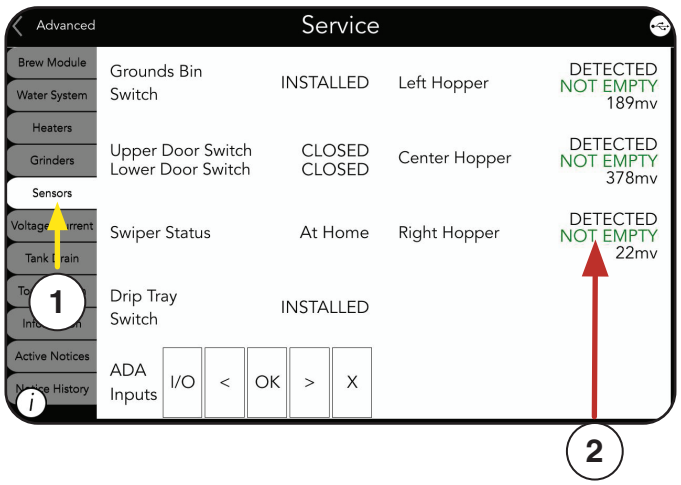
TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Sensors tab.

Step 2: Remove the corresponding coffee bean hopper being tested from the placement station.
NOTE**:** Located right side, the following Left, Center and Right hopper bean detection circuit can be individually tested for operation by manually blocking and un-blocking the infrared light.

Step 3: Locate the slotted area in the top panel base where the hopper was positioned. Use and object to block and unblock the infra red light. Observe the corresponding hop per MV number. The MV number should go High and Low when you block and unblock the infrared light.



Menu Information

3864MV means - Empty
1500MV or Lower means - Not Empty
Typical reading with coffee beans - 250 - 350MV

NOTE**:** If you have a problem with the coffee bean detection in one circuit or all three circuits, the coffee bean detection feature can be disabled in Programming under Machine Setting icon.

Bean Detect Sensor (Full/Empty) - continued

Volt/Ohm Meter - Voltage Check

Step 4: Disconnect or unplug machine from power.

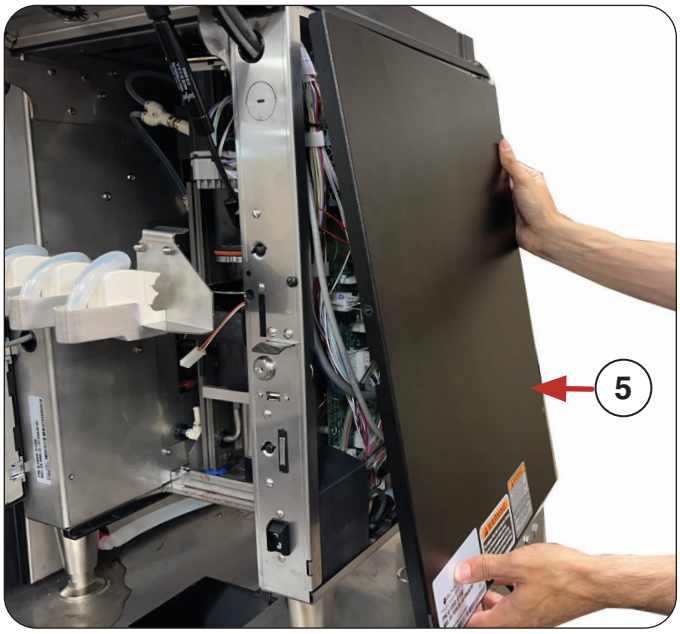
Step 5: Remove right panel to access circuit boards.

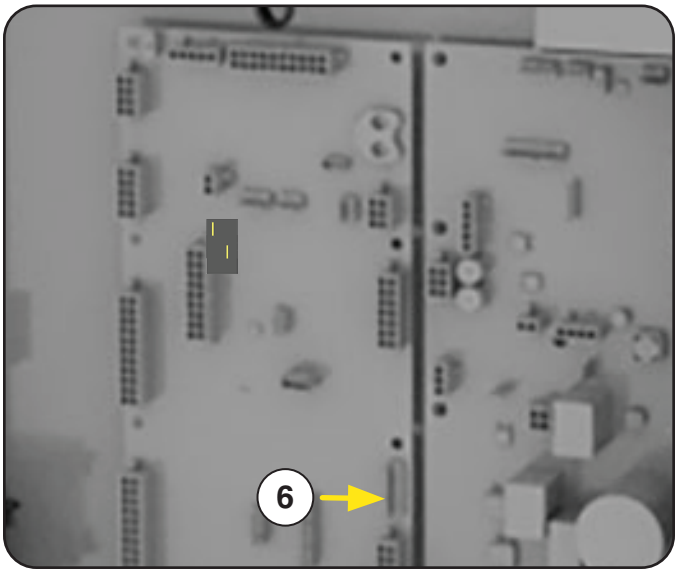
Step 6: The best place to check for voltage is at J18-9 Pin Connector on the Input/Output board.

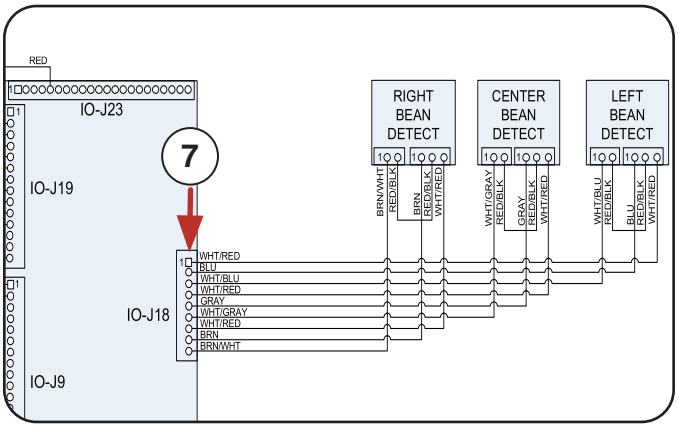
Step 7: **LED - Emitter Information**

Input/Output Board J18 Connector
Left Hopper - J18-1 (+) and J18-3 (-) is 1.20VDC
Center Hopper - J18-4 (+) and J18-6 (-) is 1.20 VDC
Right Hopper - J18-7 (+) and J18-9 (-) is 1.20VDC

Photo Transistor/Receiver Information Signal
Empty Hopper - 0.73VDC
Not Empty Hopper - 4.69VDC
Left Hopper - J18-1 (+) and J18-2 (-)
Range: 0.73 to 4.69VDC
Center Hopper -J18-1(+) and J18-2(-)
Range: 0.73 to 4.69VDC
Right Hopper -J18-1 (+) and J18-2 (-)
Range: 0.73 to 4.69VDC





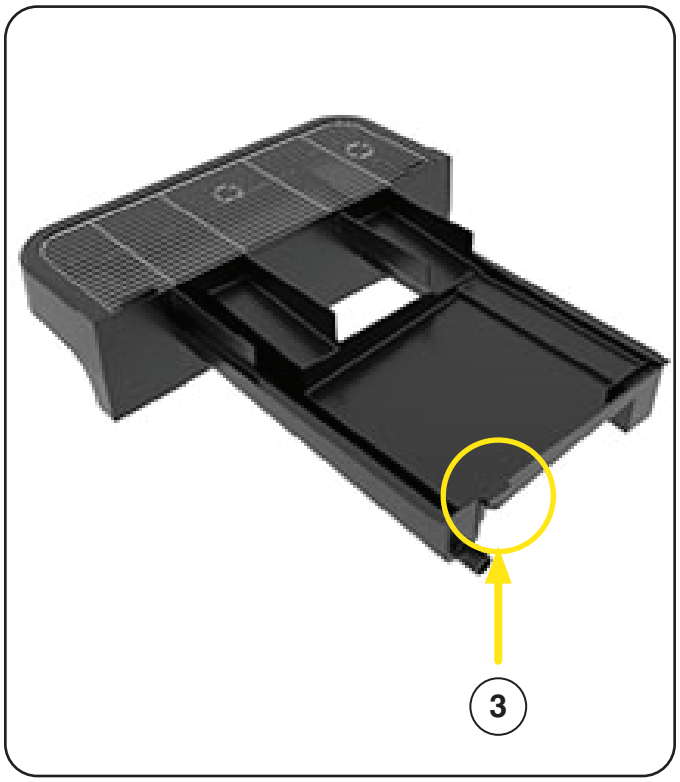


Drip Tray Reed Switch

Purpose: A drip tray detection circuit is incorporated within the brewer to ensure drip tray is in position for brewer operation. If the drip tray is not present, brewer will not heat and user will not be able to operate the brewer.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Message - Drip Tray Removed - Please Replace the Drip tray
- Message - Machine Stopped Due to Drip Tray Removed, Machine will Reset when Drip Tray is Installed
- Message - Beverage Canceled Machine Resetting



TEST INSTRUCTION

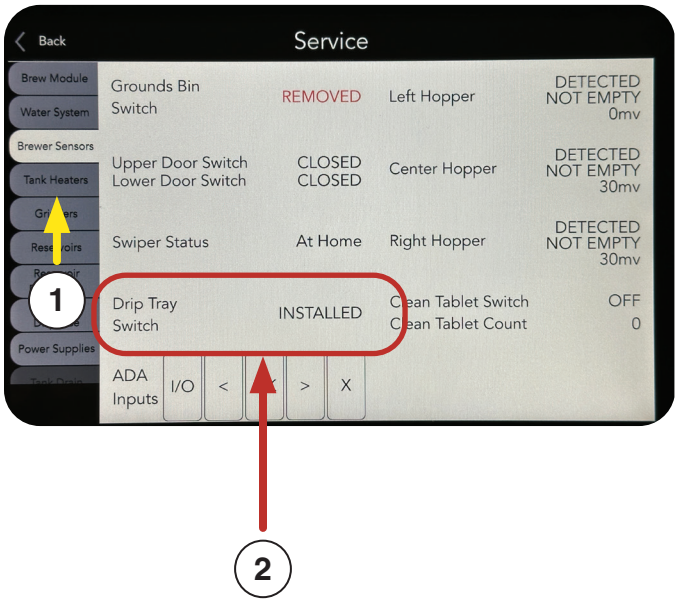
Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Sensors tab.

Step 2: Located left side, The Drip Tray can be tested for Installed and Removed position.

Step 3: If the brewer does not see the drip tray in position, look for the magnet on the end of the drip tray, must be present and be clean for the magnetism to operate a switch that is mounted in the brewer base.

Step 4: Magnet present and clean - Go to Rear Panel section, perform Drip Tray Switch testing procedure.



Drip Tray Reed Switch - continued

Volt/Ohm Meter - Continuity Check

Step 5: Disconnect or unplug machine from power.

Step 6: Remove right panel to access circuit boards.

Step 7: Locate and disconnect J4 connector from the Input/Output board.

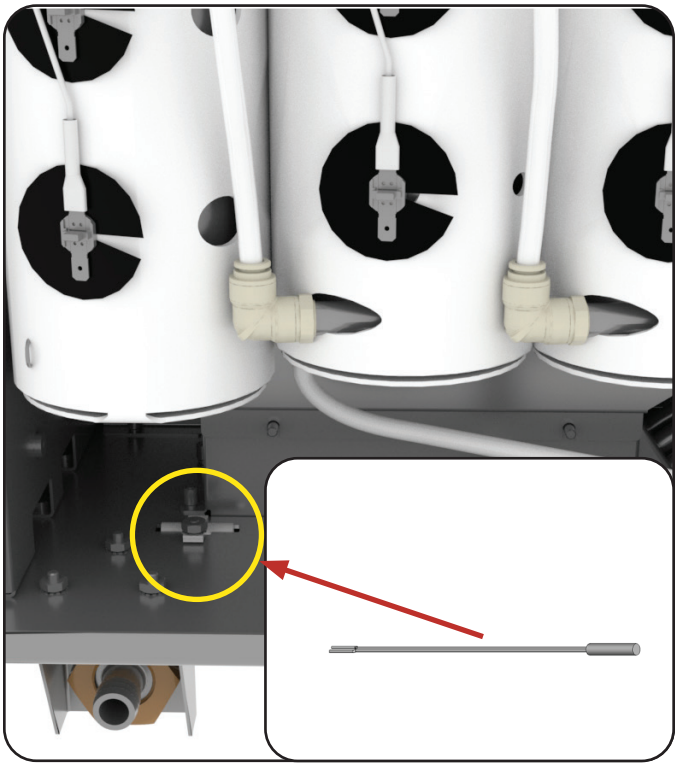
Step 8: Set meter to read continuity/tone.

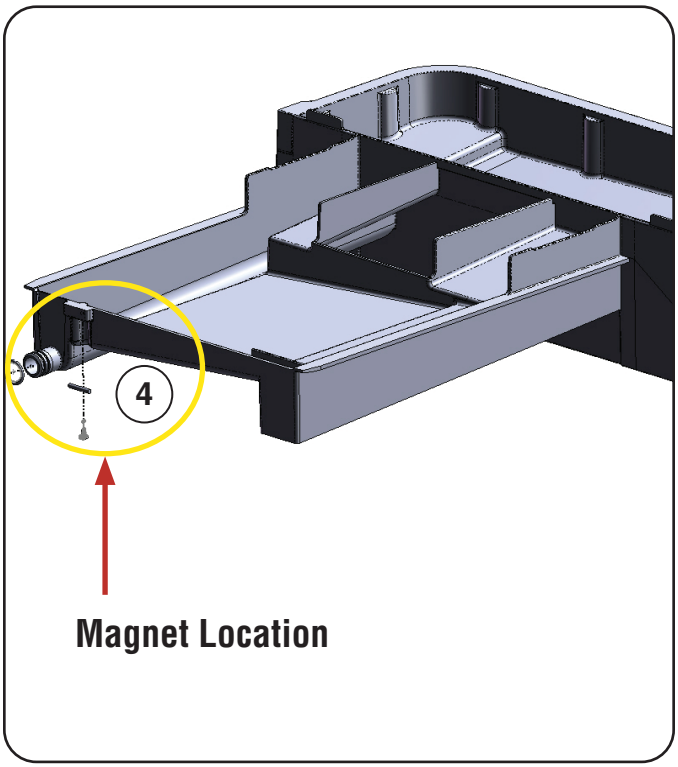
Step 9: Place black meter lead on J4-1 BLU wire terminal and red meter lead on J4-2 WHI/BLU wire terminal.

Step 10: Place drip tray in corresponding position, meter should show continuity 0.00 on display or here audible tone.

Drip Tray Removed - Meter should show infinite or open circuit.

Step 11: If drip tray switch shows infinite all the time regardless positioning of magnet near switch - Replace the drip tray switch.





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Door Switches

PART RELATES TO THE FOLLOWING SYMPTOMS

- Message: Door Open
- Home screen grayed out- no user operation

Lower Door Switch

Purpose: There is a door detect switch beside the door magnet that allows the machine to detect the door in an open or closed state.

TEST INSTRUCTION

Step 1: Enter service technician mode and select service icon.

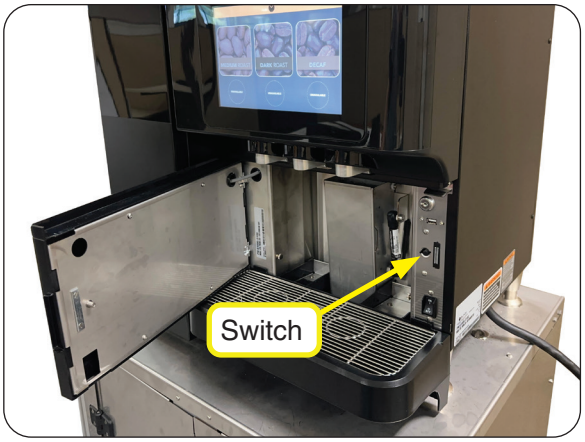
Step 2: Select the Brewer Sensors tab.

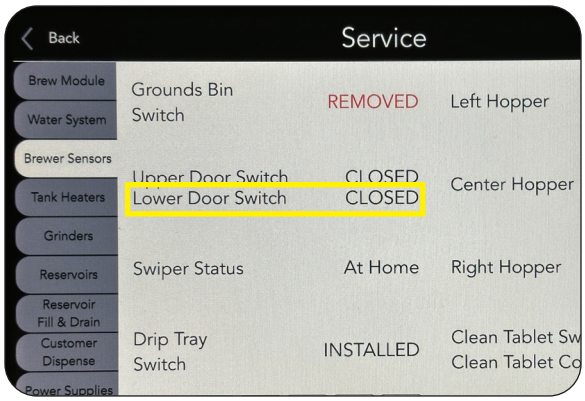
Step 3: Close the lower door. Read the display screen to verify the Lower Door Switch is in the CLOSED status.

Step 4: Open the lower door. Read the display screen to verify the Lower Door Switch is in the Open status.

Step 5: If the status on the screen does correlate with the door's position, check the switch for obstructions. If no obstruction is found, inspect wiring harness for abrasions or connection issue.

Step 6: Perform voltage and continuity check on switch before replacement. See Next page





Upper Door Switch

There is a door detect switch beside the door magnet that allows the machine to detect the door in an open or closed state.

TEST INSTRUCTION

Step 1: Enter service technician mode and select service icon.

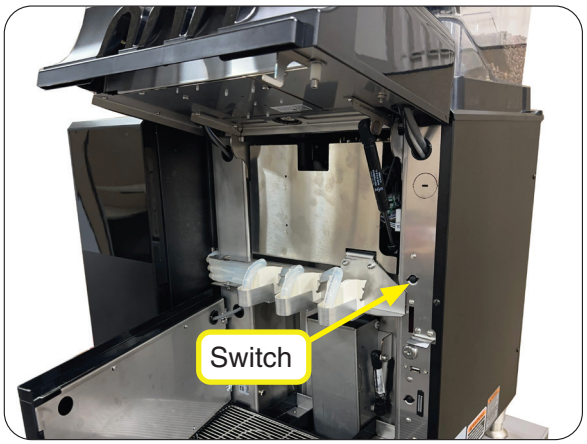
Step 2: Select the Brewer Sensors tab.

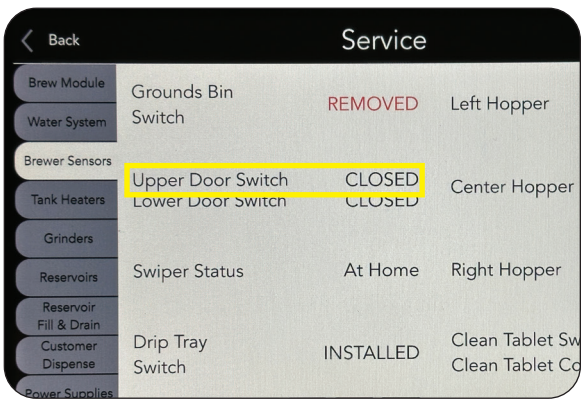
Step 3: Close the upper door. Read the display screen to verify the Upper Door Switch is in the CLOSED status.

Step 4: Open the upper door. Read the display screen to verify the Upper Door Switch is in the Open status.

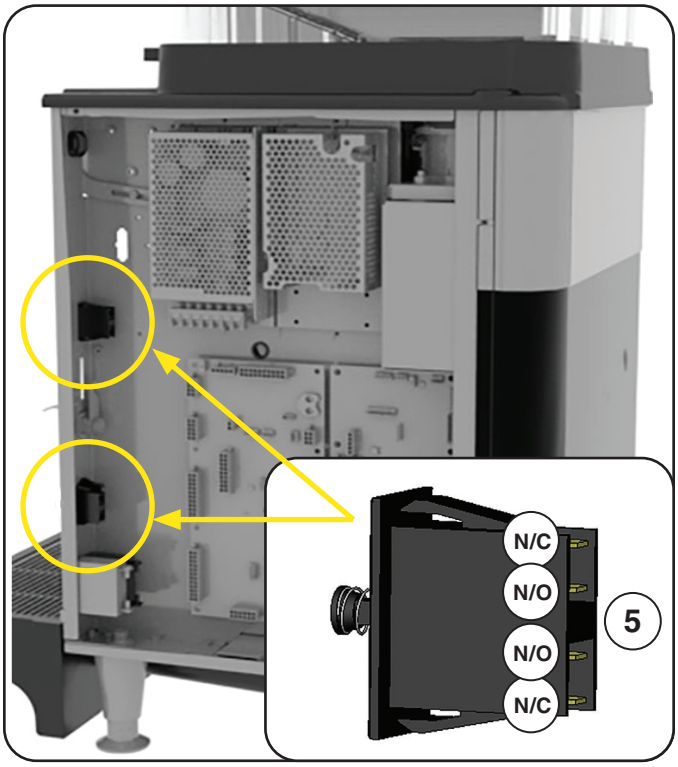
Step 5: If the status on the screen does correlate with the door's position, check the switch for obstructions. If no obstruction is found, inspect wiring harness for abrasions or connection issue.

Step 6: Perform voltage and continuity check on switch before replacement. See Next page





DOOR SWITCHES - continued



Volt/Ohm Meter - Continuity Check

Step 1: Disconnect or unplug machine from power.

Step 2: Remove right panel to access door interrupt switches.

Step 3: Isolate the door switch being tested in preparation of checking the switch for continuity by disconnecting the wires from the switch terminals labeled "Normally Open".

Step 4: Select the lowest resistance (OHMS) range on the voltmeter. Install black meter lead in the meter COM terminal and red meter lead in the terminal labeled with the OHM symbol.

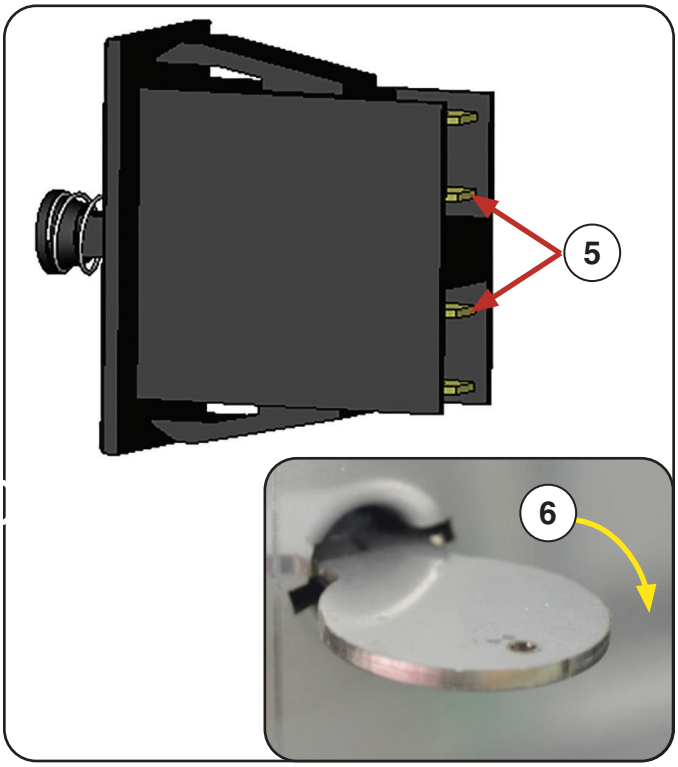
NOTE**:** Various voltmeters may have a symbol to indicate audible tone or sound. The meter will alert with a loud tone or sound to indicate continuity.

Step 5: Install red meter lead on the top middle terminal labeled N/O and the black meter lead on the bottom middle terminal labeled N/O. No continuity should be present.

Step 6: Next, insert service key into the opening, then turn about 15 degrees to actuate the switch in On/Service position.

Step 7: Voltmeter should display 0.00 or audible tone will sound to indicate continuity.

Step 8: If continuity is not present during testing as described, replace switch.



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Cabinet Door Switch

Purpose: There is a reed switch on the cabinet that aligns with a small magnet on the inside of the cabinet door that allows the machine to detect the door in an open or closed state. The door is normally locked and can be unlocked in software.

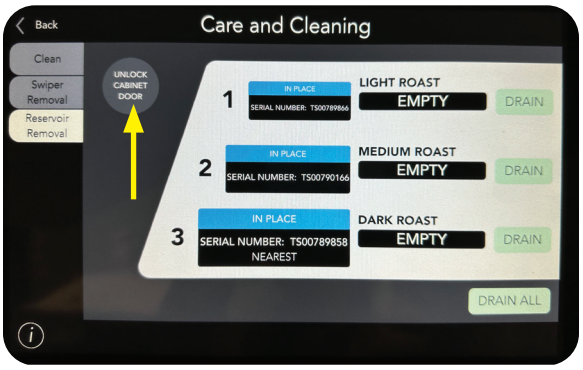
TEST INSTRUCTION

Step 1: Touch and hold the BUNN logo for a few seconds until SERVICE ACCESS appears on the display.

Step 2: Select the Care and Cleaning icon.

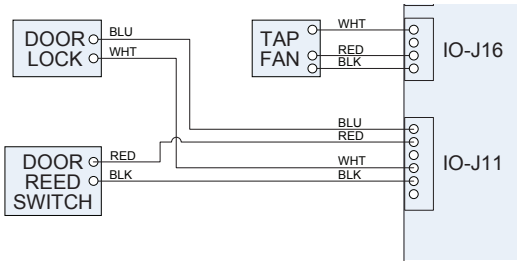
Step 3: Select the Reservoir Removal tab.

Step 4: The cabinet door button on the display correlates with the position of the cabinet door. When closed, the button onscreen will read "Unlock Cabinet Door". When the cabinet door is open, the button onscreen will read "Cabinet Door Open".



Step 5: If the status on the screen does correlate with the door's position, check the reed switch and magnet for alignment, cleanliness or obstructions. Inspect wiring harness.

Step 6: Perform continuity check on switch before replacement.

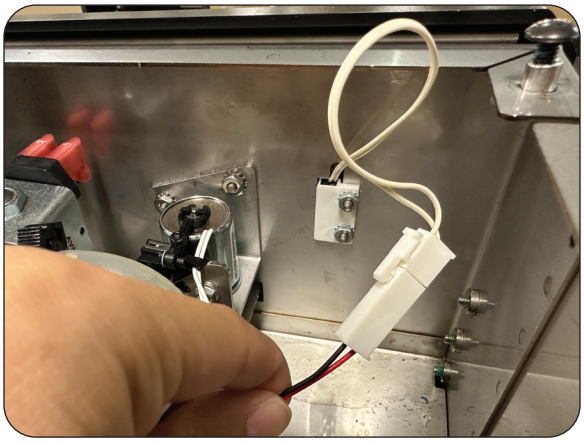


Volt/Ohm Meter - Continuity Check

Step 7: Disconnect or unplug machine from power.

Step 8: Remove the top panel to the cabinet.

Step 9: Check the reed switch for proper connection on the cabinet control board (J11) and at the 2-pin harness connector. If connected properly, conintue to next step.



Step 10: Set meter to read continuity/tone.

Step 11: Disconnect the 2-pin harness connector.

Step 12: Place meter leads in the connector going to the reed switch.

Step 13: When the door is closed, there should be a continuity reading on the multimeter. When the door is open, there should be no continuity.

Step 14: If continuity is not as described, replace the reed switch.

Cabinet Swing Arm Switch

Purpose: There is a reed switch inside the upper cabinet that aligns with a small magnet on the swing arm to allow the machine to detect the swing arm in an open or closed state.

TEST INSTRUCTION

Step 1: Touch and hold the BUNN logo for a few seconds until SERVICE ACCESS appears on the display.

Step 2: Select the Care and Cleaning icon and then select the Reservoir Removal tab.

Step 4: Press the Unlock Cabinet Door button and open the door to the cabinet.

Step 5: Return to the homescreen and touch the BUNN logo (do not touch and hold for 3 seconds). An info screen will appear.

Step 6: Move the cabinet swing arm to the upward position. An alert should appear on the screen "Cabinet Swing Arm Up".

Step 7: Move the cabinet swing arm to the downward position. The alert should disappear from the screen.

Step 8: If the status on the screen does correlate with the position of the swing arm, check the reed switch and magnet for cleanliness or obstructions. If clean and no obstruction is found, inspect wiring harness.

Volt/Ohm Meter - Continuity Check

Step 5: Disconnect or unplug machine from power.

Step 6: Remove the top panel to the cabinet.

Step 7: Check the reed switch for proper connection on the cabinet control board (J8) and at the 2-pin harness connector. If connected properly, conintue to next step.

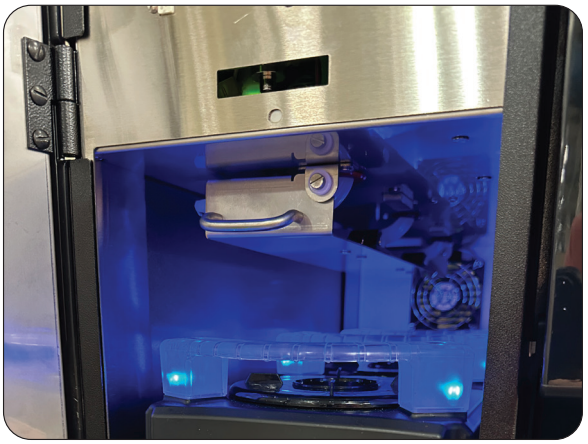
Step 8: Set meter to read continuity/tone.

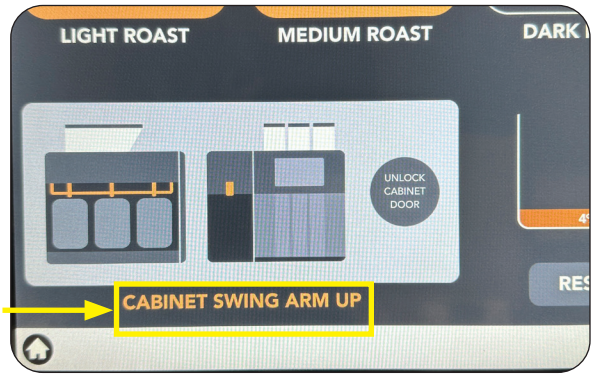
Step 9: Disconnect the 2-pin harness connector.

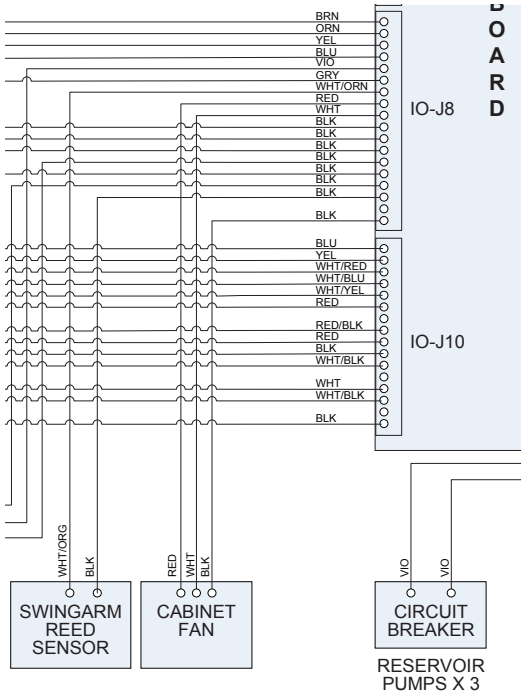
Step 10: Place meter leads in the connector going to the reed switch.

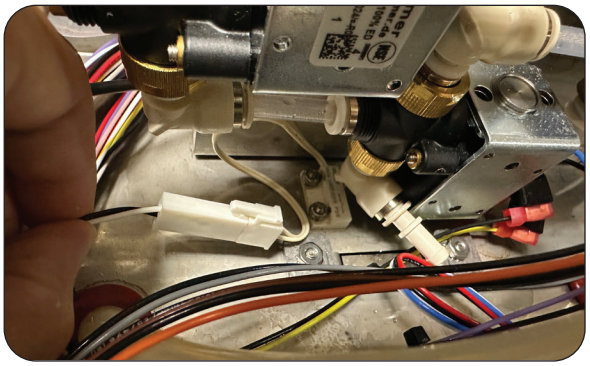
Step 11: When the swing arm is up, there should be a continuity reading on the multimeter. When the swing arm is down, there should be no continuity.

Step 12: If continuity is not as described, replace the reed switch.









Cleaning Tablet Switch

Purpose: Allows the machine to detect when a tablet is placed into the chute during routine cleaning and maintenance.

TEST INSTRUCTION

Step 1: Turn off power to the machine and open the lower and upper doors to remove the metal shroud.

Step 2: Disconnect the cleaning tablet switch at the 2-pin wiring harness connector or at the terminals on the switch.

Step 3: Set the multimeter to check ohms.The switch is normally open when the actuator arm is in the resting state. Place meter leads on the switch terminals that are used. There should be no continuity.

Step 4: Manually trip the actuator arm and test the contacts again for continuity. There should be continuity present while the actuator arm is tripped.

Step 5: If continuity is not present as described, continue steps to test the switch.

Step 6: Visually inspect the chute for obstructions. Drop a cleaning tablet through the chute and observe the actuator switch for movement and that the tablet makes it through the chute.

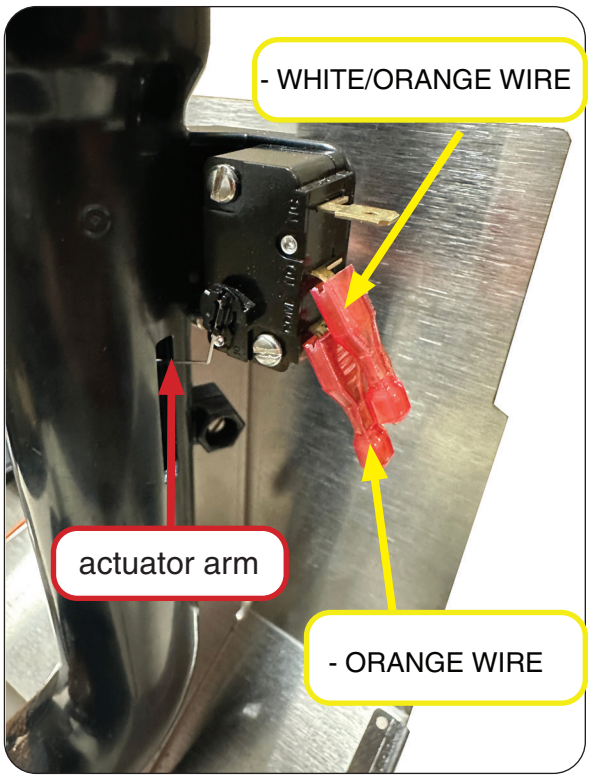
Step 7: Reinstall the metal shroud and power on the machine. Enter service technician mode and select service icon.

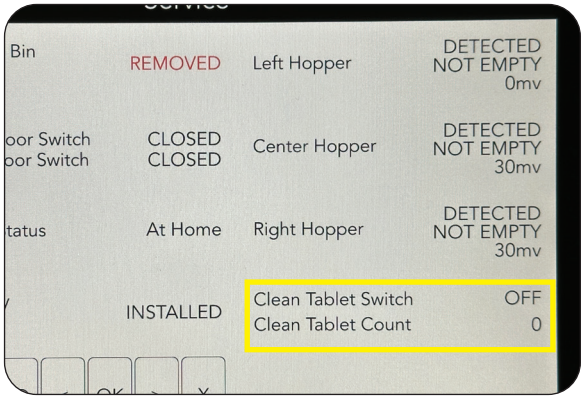
Step 8: Select the Brewer Sensors tab.

Step 9: Ensure the Clean Tablet Switch is On for this test. Insert a cleaning tablet into the top chute and watch the Clean Tablet Count.

Step 10: If the number doesn't increase after inserting the clean tablet, replace the switch.

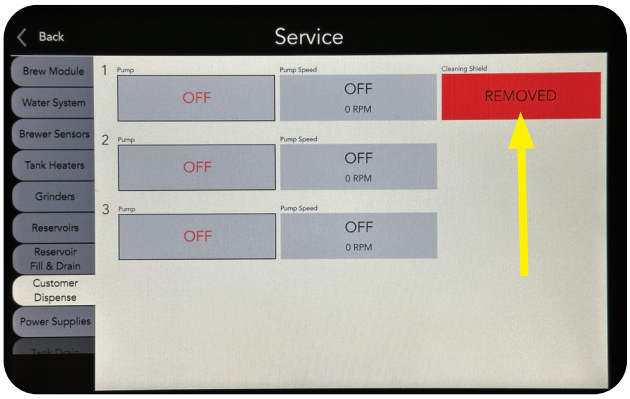
Note: Do not leave the cleaning tablet in the brew chamber after testing. Ensure all tablets are removed before returning the machine to normal operation.





Cleaning Shroud Sensor

Purpose: Allows the machine to detect when the cleaning sheild is in place.



TEST INSTRUCTION

Step 1: Enter service technician mode and select service icon.

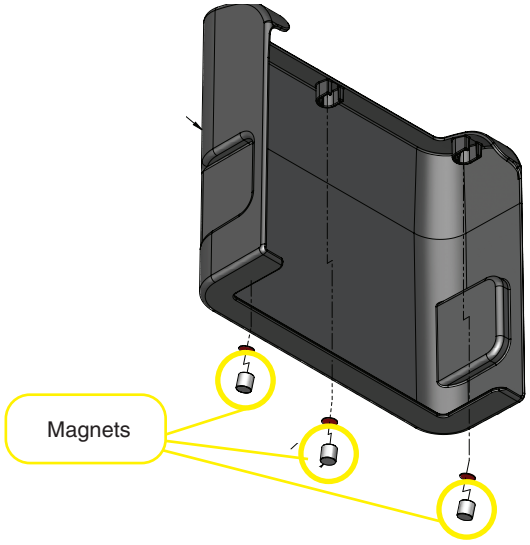
Step 2: Select the Customer Dispense tab.

Step 4: The display will show the status of the cleaning shroud.

Step 5: Install the cleaning shroud and watch for the status to change to Installed. Remove the cleaning shroud and the status should indicate no detection when removed.

Step 6: If the status did not change, inspect the cleaning shroud for obstruction or debris around the magments. Also inspect the wiring harness on the reed switch for connectivity.

Step 7: Run the test again and if there is no status change, perform voltage check on switch before replacement.



Volt/Ohm Meter - Continuity Check

Step 8: Disconnect or unplug machine from power.

Step 9: Remove the top panel to the cabinet.

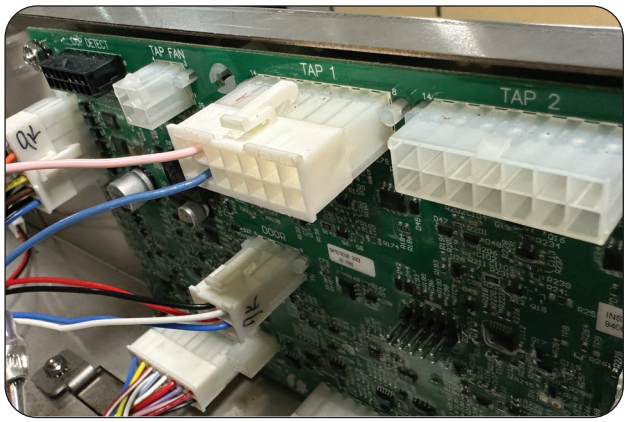
Step 10: Check the connector labeled "Tap 1" or J6 on the reservoir IO board.

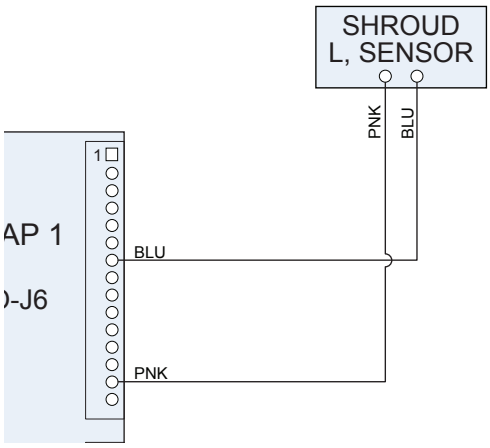
Step 11: Set meter to read continuity/tone.

Step 12: Place the meter leads in the harness connector (pink and blue wire).

Step 13: When the cleaning shroud is in place, there should be a continuity reading on the multimeter. When the door is open, there should be no continuity.

Step 14: If continuity is not as described, replace the reed switch.





ADA Membrane Switch

Purpose: People with disabilities may use the membrane switch to operate the brewer touchscreen to select, start and/or stop the brew dispense process.

PART RELATES TO THE FOLLOWING SYMPTOM

- No response or cursor movement on User Touchscreen

TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Sensors tab.

Step 2: When you depress an ADA button (a thru e), the ADA Input will be highlighted with a black box to indicate good/working button.

No highlighted black box - Failed button, check wiring harness for continuity before replacing ADA membrane switch.

Volt/Ohm Meter - Continuity Check

Step 3: Disconnect or unplug machine from power.

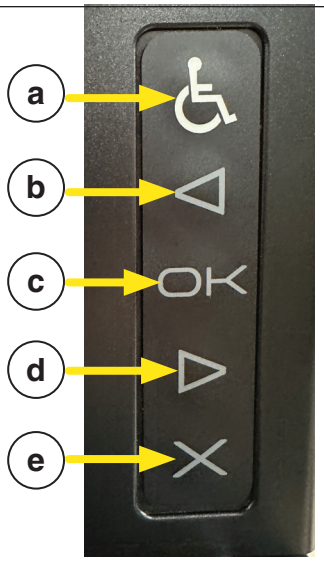
Step 4: Remove left panel to access cable connector.

Step 5: Disconnect the connector union and keep female molex connector in position for continuity test.

Step 6: Set meter to read continuity/tone.

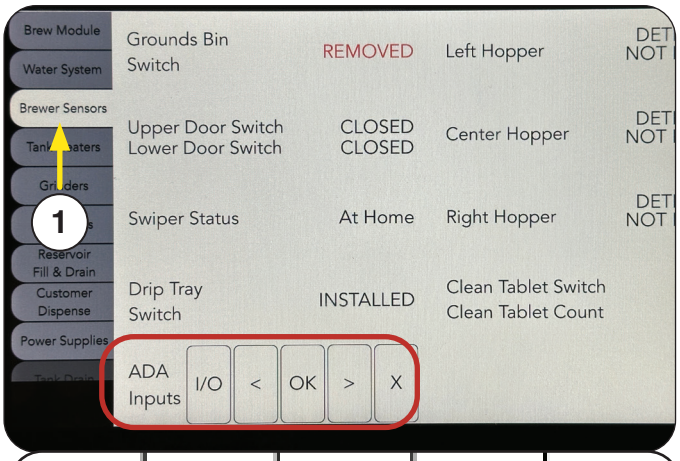
Step 7: Place black meter lead on common terminal #4 and red meter lead on terminal 2,3,5,6, or 7.

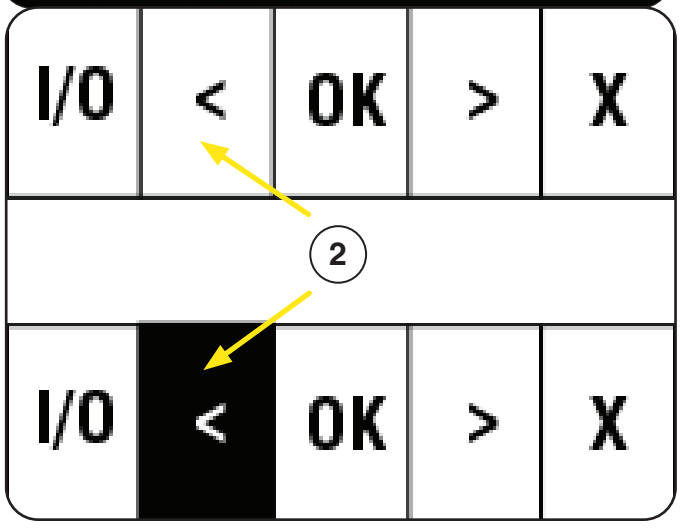
Step 8: Depress the corresponding button being checked, meter should show continuity 0.00 on display or here audible tone and return back to an open connection when depression is released from membrane button.
No continuity -replace membrane switch.



Female Molex Door Cable Connector

Terminal 1	Brown Wire
Terminal 2	Red Wire.....a
Terminal 3	Orange Wire .....b
Terminal 4	Black Wire (Common)
Terminal 5	Yellow Wire.....c
Terminal 6	White Wire.....d
Terminal 7	Blue Wire.....e
Terminal 8	Open





Touch Screen Assembly

Purpose: The Touch Screen assembly is comprised of a user interface touch screen display and circuit board. The user interface touch screen continuously monitors the events of inputs from devices which results in operation of the I/O board and/or Power board to activate the load components.

PART RELATES TO THE FOLLOWING SYMPTOM

- Touch Screen is not illuminated
- Rapid LED blinking on I/O board labeled "DISP"
- Active Notice - E-009: Loss of Communication, E-008: No Communication with I/O board

TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Touch Screen tab.

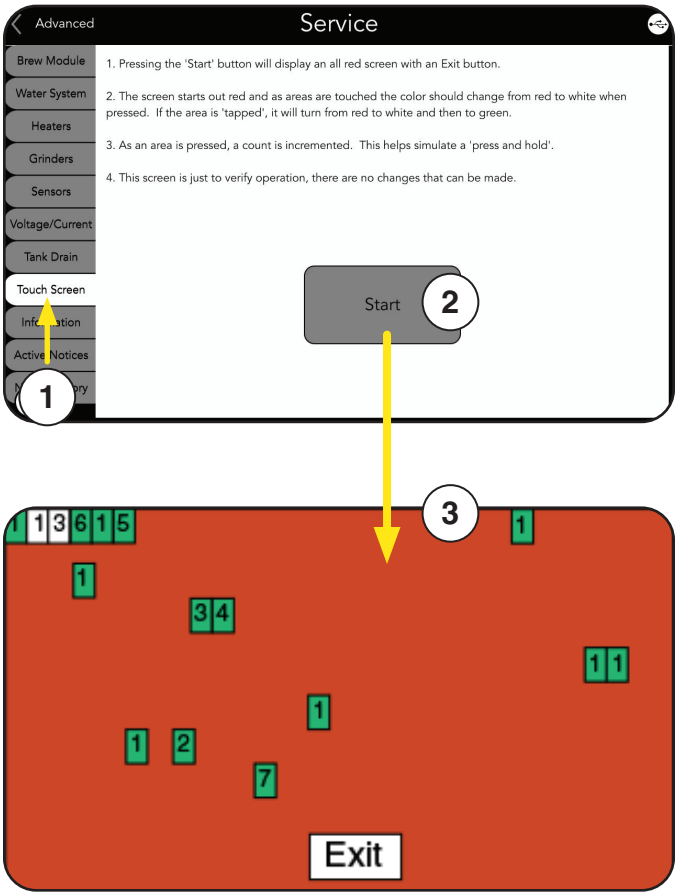
Step 2: Pressing the "Start" button will display an all red screen with an Exit button.

Step 3: The screen starts out red and as areas are touched, the color should change from red to white when pressed. If the area is tapped, it will turn from red to white and then to green.

NOTE: The hopper giving the trouble, look for the magnet on the underside of the hopper, must be present and be clean for the magnetism to operate a switch that is mounted in the top cover directly under the hopper magnet when the hopper is in position.

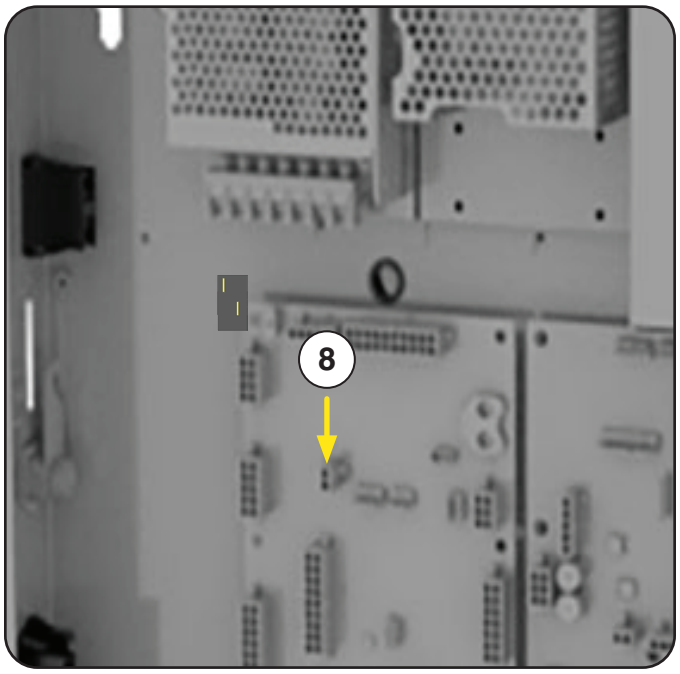
Step 4: As an area is pressed, a count is incremented. This helps simulate a "press and hold".

Step 5: This screen is just to verify operation, no changes that can be made.



continued >

TOUCHSCREEN ASSEMBLY - continued



Volt/Ohm Meter - Voltage Check

Step 6: Disconnect or unplug machine from power.

Step 7: Remove right panel to access circuit boards.

Step 8: Locate J17 connector on the Input/Output board.

NOTE: Touch Screen receives power from J17 connector.

Step 9: Connect power to machine.

Step 10: Install red meter lead on terminal J17-1 (positive) and the black meter lead on J17-2 (negative) terminal when connected onto the I/O board. The reading must be 24.0VDC.

Step 11: Voltage Output is Correct: Screen not illuminated - Replace Touch Screen Assembly.
Voltage Output Not Present: Go to Universal Power Supply and I/O board and troubleshoot.

Loss or No Communication with I/O Board

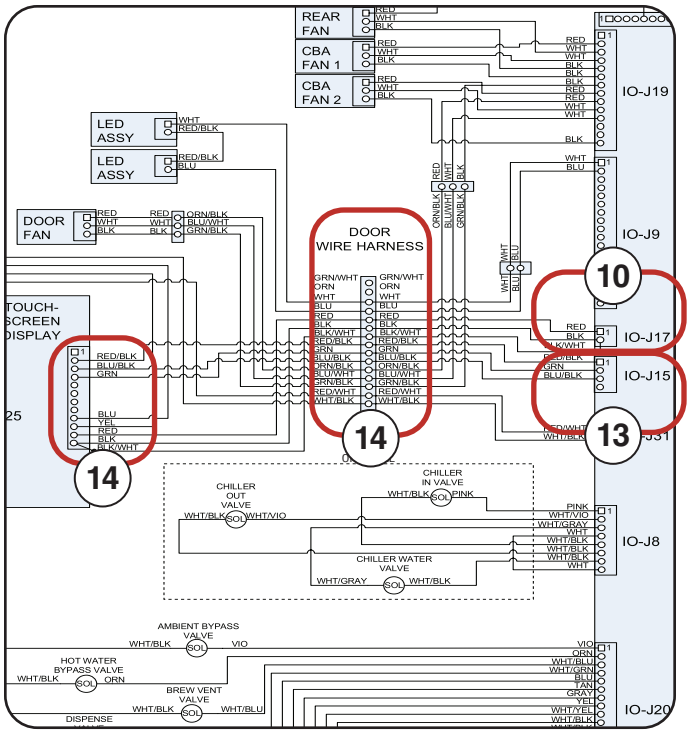
Step 12: Disconnect or unplug machine from power.

Step 13: Communication wires start at J15 connector on the I/O board, go to a union connector behind the upper door cover and onto the Touch Screen board.

Step 14: Check each communication wire for a loose connection at each connection point.

Step 15: Set volt/ohm meter for continuity and test each wire for continuity at each connection point.

Step 16: Repair loose connection or replace the corresponding wiring harness.

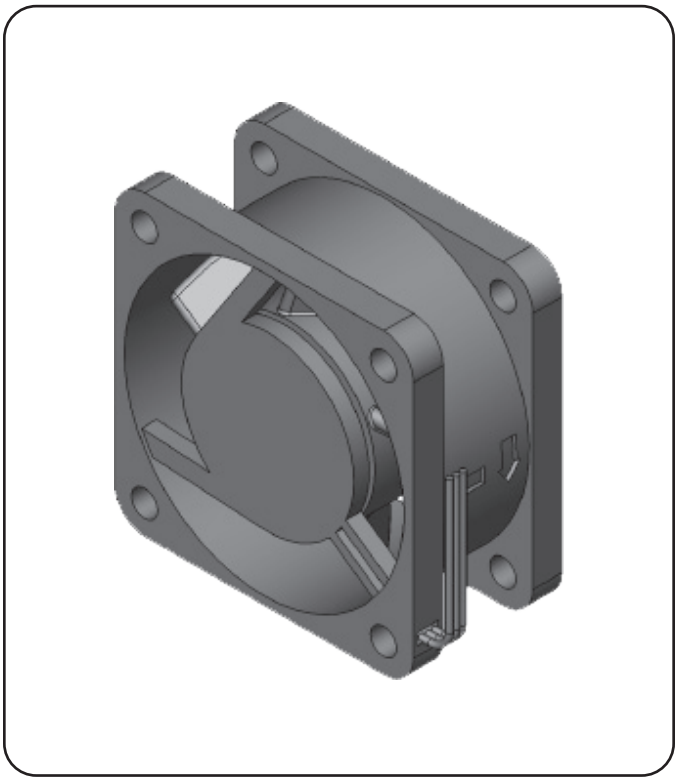


Upper Door Fan

Purpose: Fan is rated 24VDC and operates 24/7. The fan circulates air inside the upper door and exits out the door back plate.

PART RELATES TO THE FOLLOWING SYMPTOM

- Irregular or higher internal cabinet temperature



TEST INSTRUCTION

Volt/Ohm Meter - Voltage Check

Door Fan

When the brewer is powered up, the fan should be operating regardless if either door interrupt switch is open. Raise upper door and visually look for fan blade movement or feel for air flow outward or being exhausted.

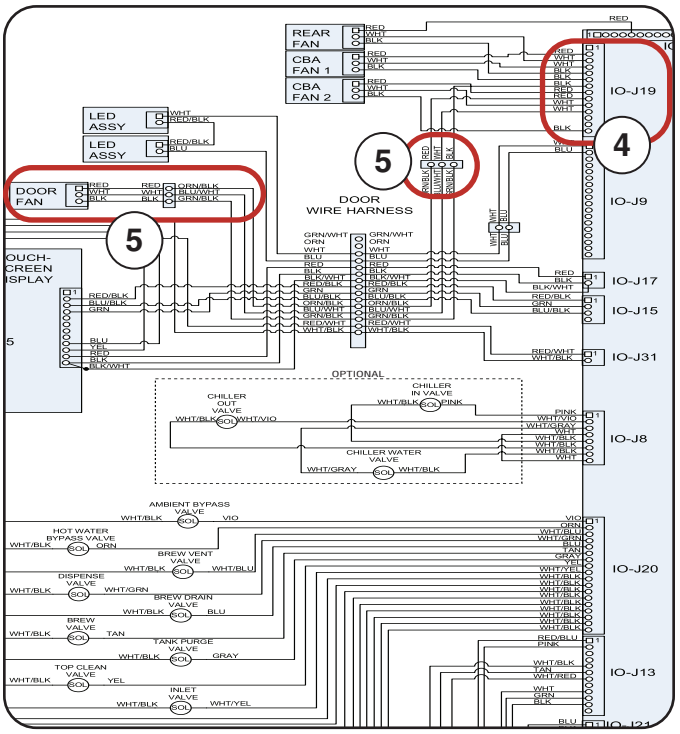
Step 1: Disconnect or unplug machine from power.

Step 2: Remove right panel to access circuit boards.

Step 3: Locate J19 connector on the Input/Output board. Connect machine to power.

Step 4: Set voltmeter on D/C voltage. Install red meter lead on terminal J19-9 Red wire (positive) and the black meter lead on J19-7 Black wire (negative) terminal.

Step 5: If the reading is 24.0VDC, check for loose connection before replacing the door fan. Voltage Output Not Present: Replace I/O board.



Wifi Board

Purpose: Used for BUNNlink. A monitoring system that collects, analyzes and communicates data from critical electronic components.

PART RELATES TO THE FOLLOWING SYMPTOM

- Active Notice - E-019: Loss of BUNN Link Error

TEST INSTRUCTION

Volt/Ohm Meter - Voltage Check

Step 1: Disconnect or unplug machine from power.

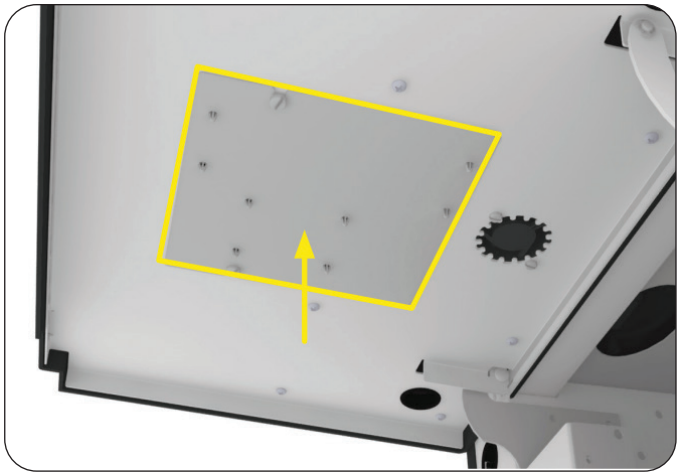
Step 2: Remove right panel to access circuit boards.

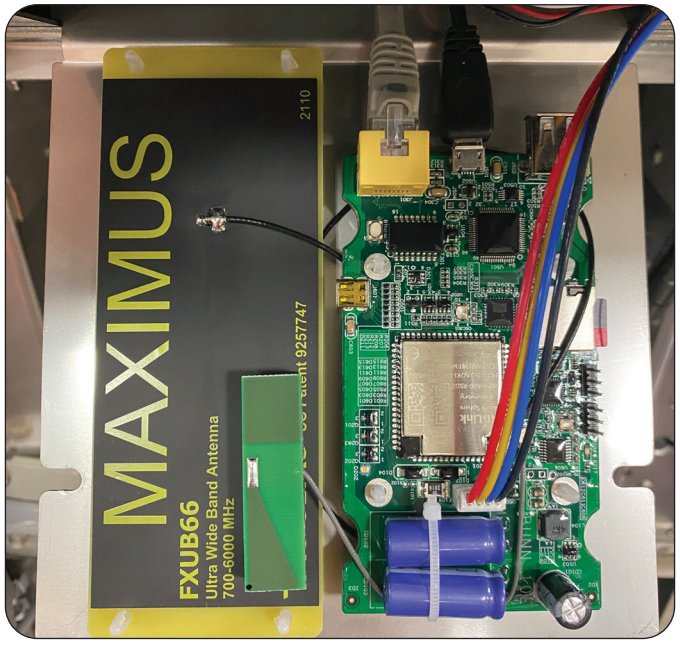
Step 3: Locate J31 connector on the Input/Output board. **Note:** J31 supplies the 5VDC power to the BUNNlink board terminals 1 & 4.

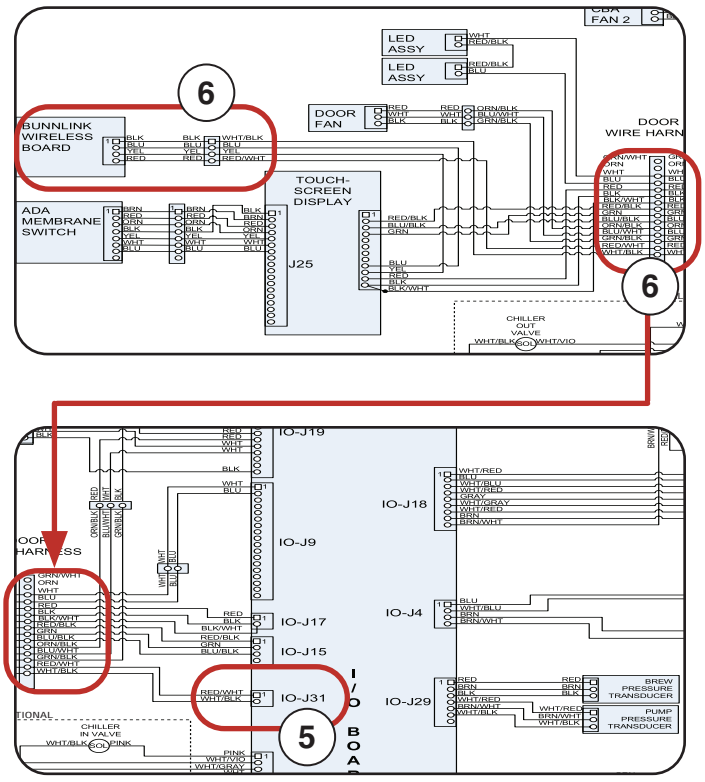
Step 4: Connect power to machine.

Step 5: Set voltmeter on D/C voltage. Install red meter lead on terminal J-31-1 Red/WHT wire (positive) and the black meter lead on J31-2 WHT/BLK wire (negative) terminal.

Step 6: If the reading is 5.0VDC at the I/O board, check for loose connection in the wiring harness connections between I/O board and Wifi board.
Voltage Output Not Present at I/O board: Replace I/O board.







Reservoir Contacts

Purpose: Holds finished product and maintains it at serving temperature.

PART RELATES TO THE FOLLOWING SYMPTOM

- Reservoir Not Detected
- Reservoir Handle Not Illuminating Blue

TEST INSTRUCTION

Step 1: Enter service technician mode and select service icon.

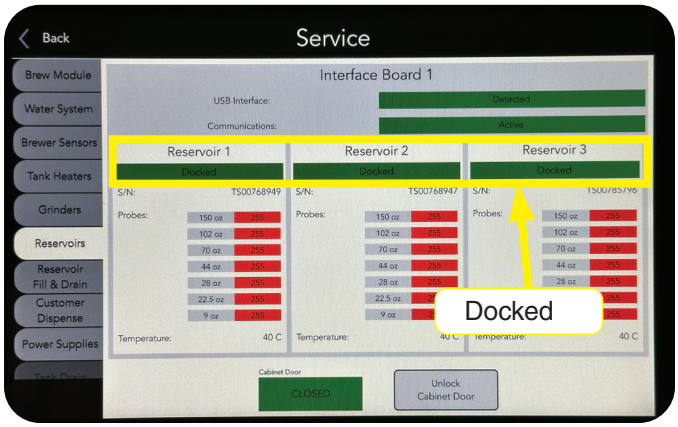
Step 2: Select the Reservoirs tab.

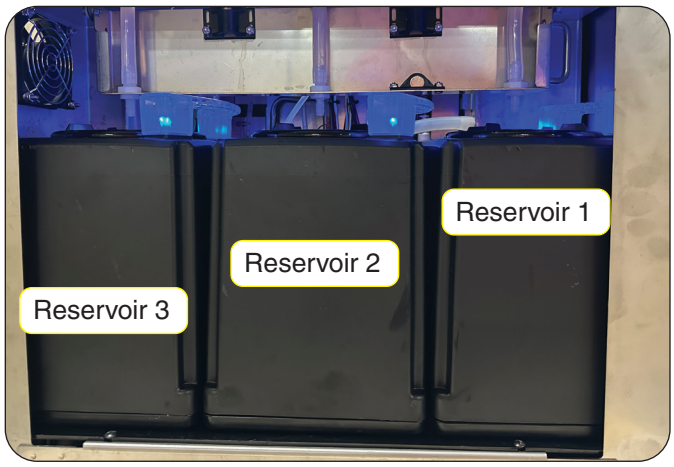
Step 3: This screen shows the levels of coffee in reservoirs, holding temperature and connection/detection. Use to determine if if the system is detecting all reservoirs. The status will read "docked".

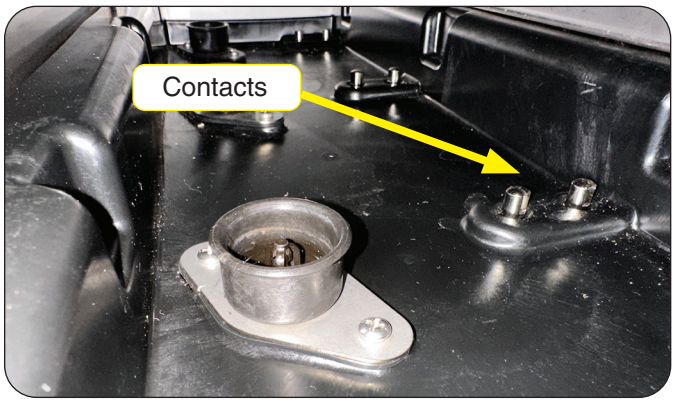
Step 4: Shuffle the reservoirs to ensure all stations are detecting properly. If a station is not detecting a reservoir, remove it and inspect the deck area for debris and clean if necessary. All probes and valves should be clean.

Step 5: Inspect the bottom of the reservoir and clean if necessary. The contact area and ball valve should be clean.

Step 6: Reinstall all reservoirs and check if the stations are detecting them properly. If a station is not detecting a reservoir when in place, continue to electrical testing.





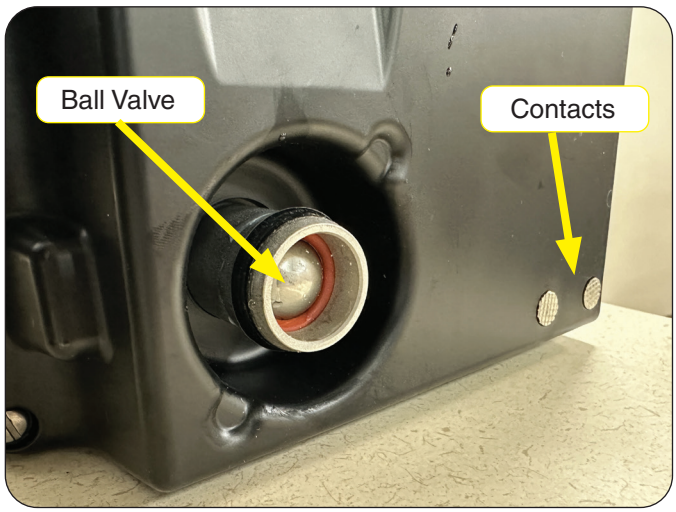


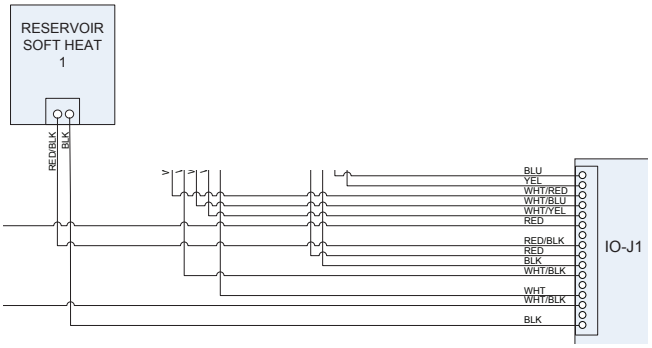
Volt/Ohm Meter - Voltage Check

Step 7: Remove all reservoirs and ensure the machine is powered on.

Step 8: Set the multimeter to a low DC setting. Place the meter leads on the station's contacts. The reading should be 24 volts DC.

Step 9: If voltage is not detected, remove the left panel on the tower and check wiring connections at the 2-pin harness directly under cabinet deck and reservoir IO board. See electrical schematic connector location.





Reservoir Level Probes

PART RELATES TO THE FOLLOWING SYMPTOM

- Coffee is available for dispense, but not dispensing.

TEST INSTRUCTION

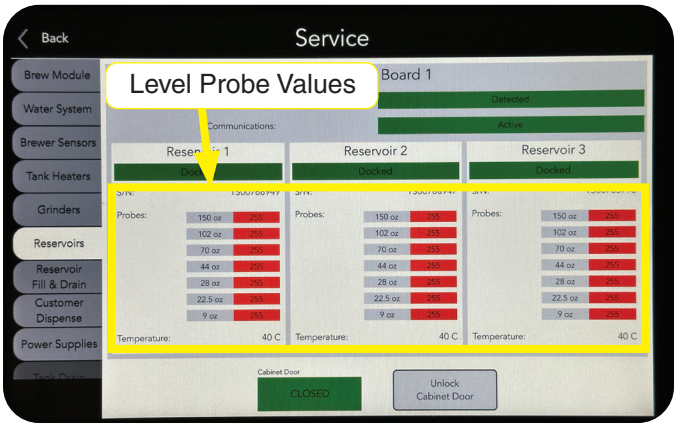
Step 1: Enter service technician mode and select service icon.

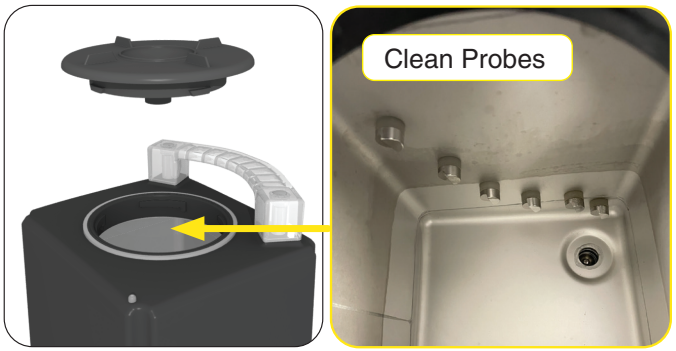
Step 2: Select the Reservoirs tab.

Step 3: This screen shows the levels of coffee in reservoirs, holding temperature and connection/detection. Use to determine if the system is detecting liquid in the reservoirs. The value 255 next to the ounces means no liquid is currently touching the corresponding level probe inside the reservoir. A value close to 0 indicates the system is detecting a liquid touching the corresponding level probe.

Step 4: If the system is detecting liquid present, but there is no liquid in the reservoir, remove the reservoir and lid to inspect the inside the level probes and clean if necessary.

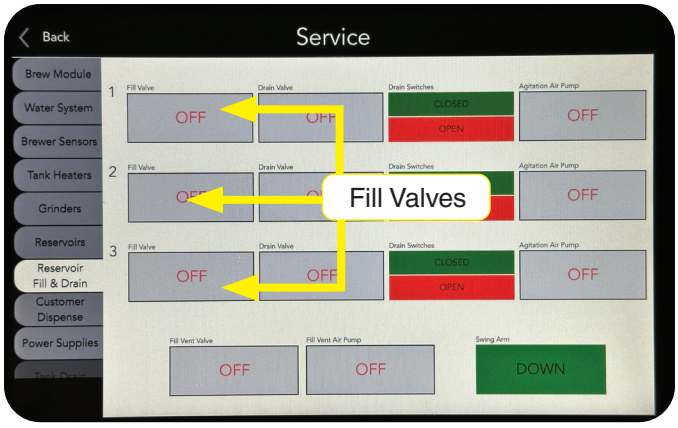
Step 5: Reinstall all reservoirs and ensure all probes are open (value of 255 when no liquid in reservoir).





Cabinet Fill Valves

Purpose: There are 3 Fill Valves that activate to deliver brewed coffee to each reservoir. The fill valves are normally closed valves.



TEST INSTRUCTION

Step 1: Enter service technician mode and select service icon.

Step 2: Select the Reservoir Fill and Drain tab.

Step 3: Activate the Fill Valve and listen for sound of solenoid's plunger opening. The solenoid can also be seen operating during activation. If the plunger is not seen or heard, continue to electrical testing.

Volt/Ohm Meter - Voltage Check

Step 4: Turn off power to the macine and unplug.

Step 5: Remove the top panel to the cabinet.

Step 6: Plug in the machine and power on.

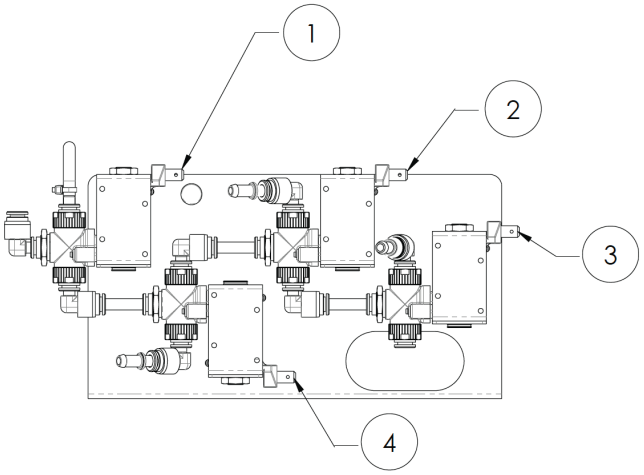
Step 7: Enter service technician mode and select service icon.

Step 8: Select the Reservoir Fill and Drain tab.

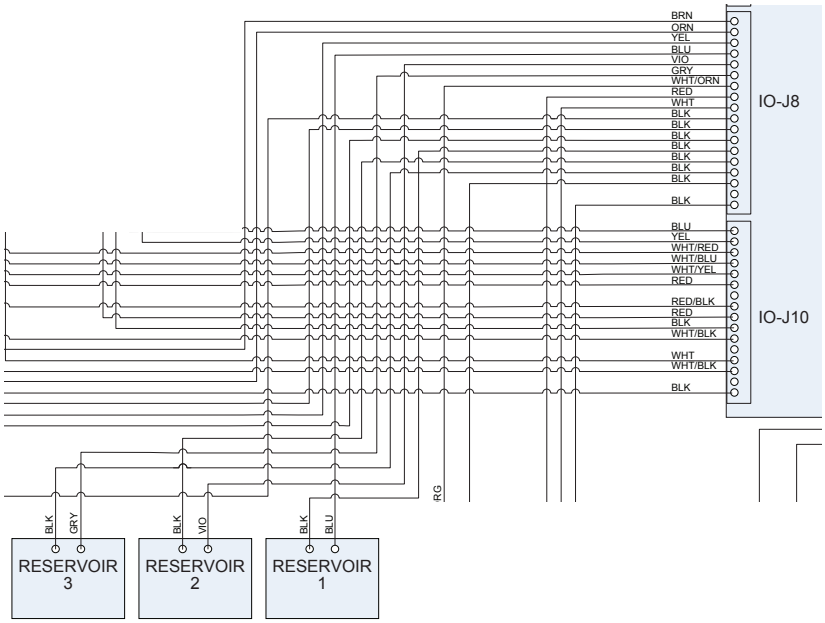
Step 9: Set the multimeter to low DC setting.

Step 10: Place meter leads on the Fill Valve's terminals. Activate the corresponding Fill Valve on the display screen.

Step 11: The reading should be 24 volts DC. If no voltage is detected, inspect the wiring harness (J8) on the reservoir IO board. If voltage was detected, but the solenoid is not operating, replace the Fill Valve.

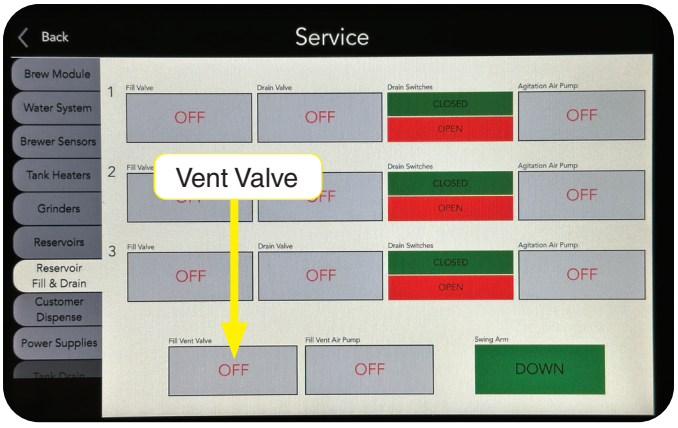


ITEM	QTY	DESCRIPTION
1		Vent Valve
2		Reservoir 2 (Center) Fill Valve
3		Reservoir 3 (Right) Fill Valve
4		Reservoir 1 (Left) Fill Valve)



Cabinet Vent Valve

Purpose: This valve operates while the reservoirs are being filled.



TEST INSTRUCTION

Step 1: Enter service technician mode and select service icon.

Step 2: Select the Reservoir Fill and Drain tab.

Step 3: Activate the Fill Valve and listen for sound of solenoid's plunger opening. The solenoid can also be seen operating during activation. If the plunger is not seen or heard, continue to electrical testing.

Volt/Ohm Meter - Voltage Check

Step 4: Turn off power to the macine and unplug.

Step 5: Remove the top panel from the cabinet.

Step 6: Plug in the machine and power on.

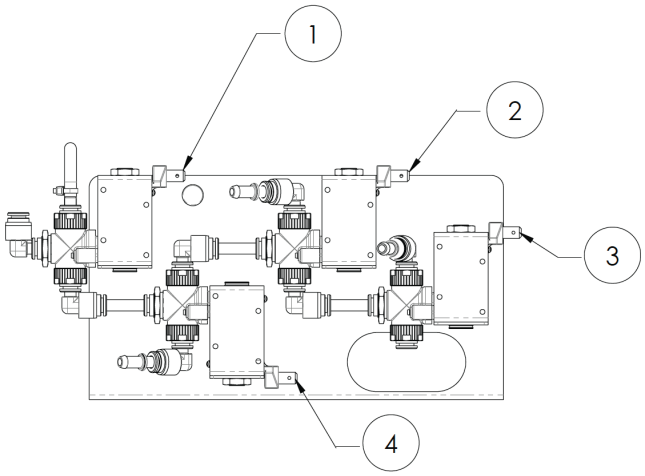
Step 7: Enter service technician mode and select service icon.

Step 8: Select the Reservoir Fill and Drain tab.

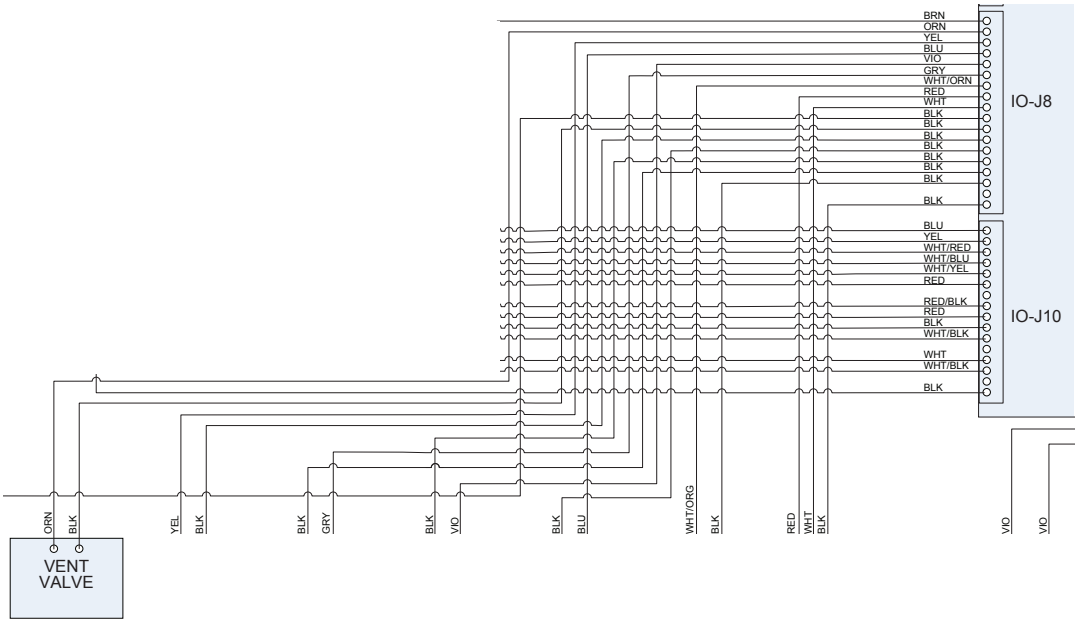
Step 9: Set the multimeter to low DC setting.

Step 10: Place meter leads on the Vent Valve's terminals. Activate the Valve on the display screen.

Step 11: The reading should be 24 volts DC. If no voltage is detected, inspect the wiring harness (J8) on the reservoir IO board. If voltage was detected, but the solenoid is not operating, replace the Vent Valve.



ITEM	QTY	DESCRIPTION
1		Vent Valve
2		Reservoir 2 (Center) Fill Valve
3		Reservoir 3 (Right) Fill Valve
4		Reservoir 1 (Left) Fill Valve)



Cabinet Air Pump

Purpose: The air pump is connected to the Vent Valve and provides air pressure during routine operation.

TEST INSTRUCTION

Step 1: Turn off power to the macine and unplug.

Step 2: Remove the top panel from the cabinet.

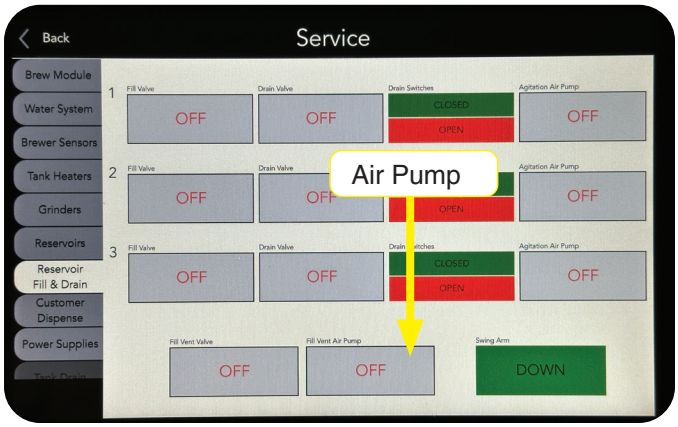
Step 3: Disconnect the air pump from the vent valve.

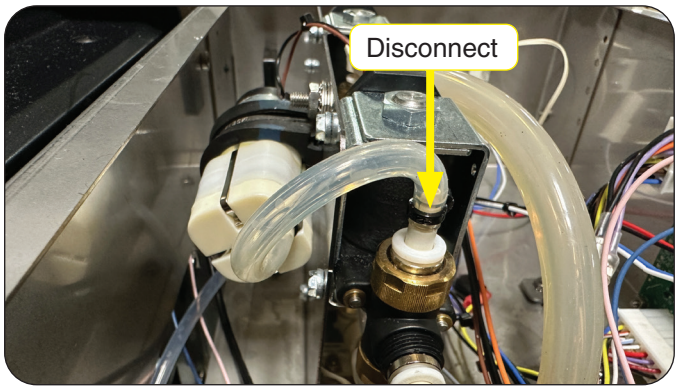
Step 4: Plug in the machine and power on.

Step 5: Enter service technician mode and select service icon.

Step 6: Select the Reservoir Fill and Drain tab.

Step 7: Activate the Air Pump on the screen and observe the air pump by placing a finger in front of the open end of the tube coming off the air pump. The air pump will push air through the tube if working correctly. If the air pump is not functioning properly, continue to electrical testing.



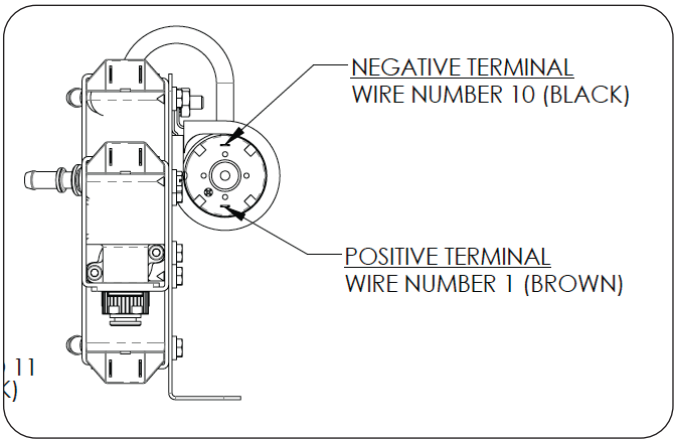


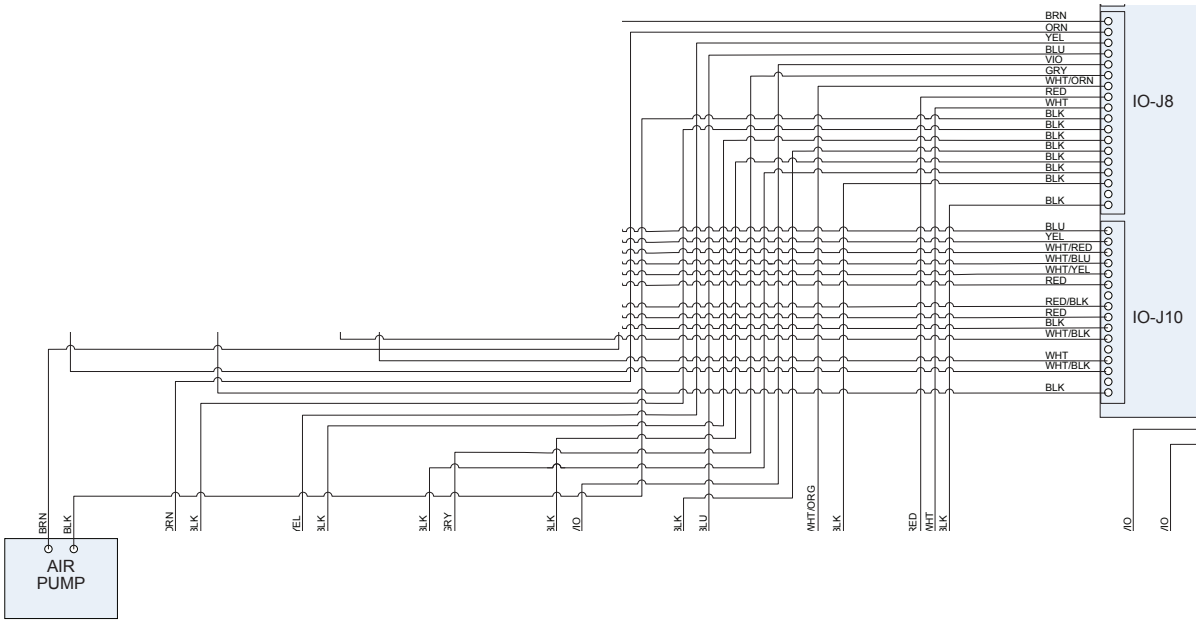
Volt/Ohm Meter - Voltage Check

Step 8: Set the multimeter to low DC setting.

Step 9: Place meter leads on the Air Pump's terminals. Activate the Air Pump on the display screen.

Step 10: The reading should be 24 volts DC. If no voltage is detected, inspect the wiring harness (J8) on the reservoir IO board. If voltage was detected, but the Air Pump is not operating, replace the Air Pump.





Drain Valve

Purpose: There are 3 solenoid valves that open to allow each reservoir to drain individually.

TEST INSTRUCTION

Step 1: Turn off power to the macine and unplug.

Step 2: Remove the left panel from the cabinet.

Step 3: Locate the Drain Valve below the reservoir.

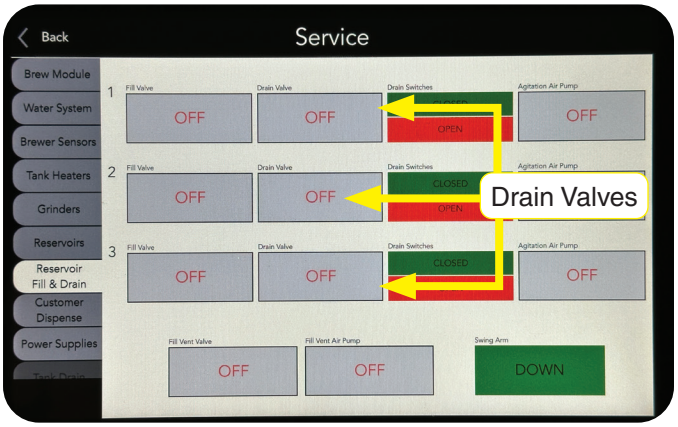
Step 4: Plug in the machine and power on.

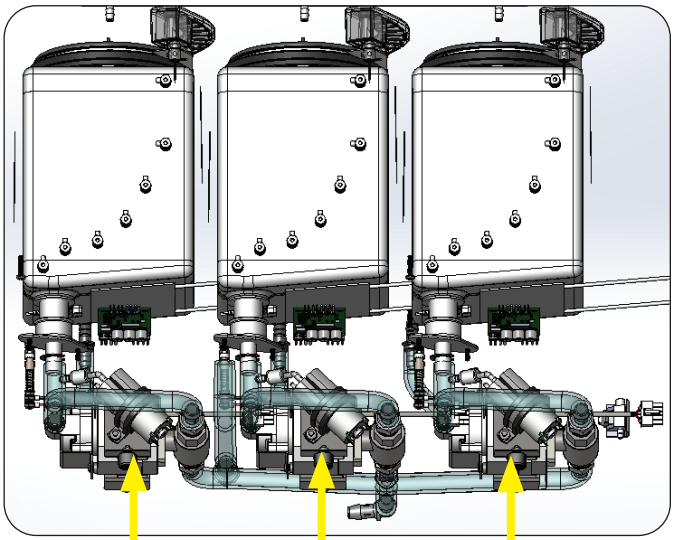
Step 5: Enter service technician mode and select service icon.

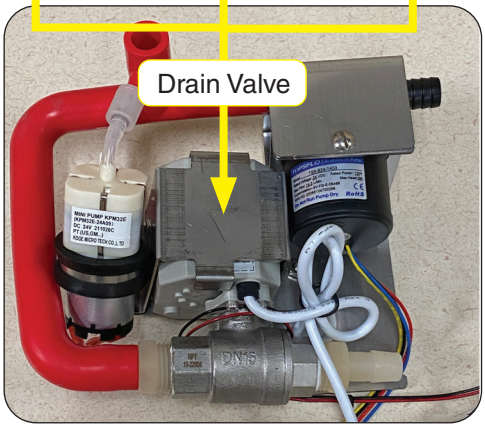
Step 6: Select the Reservoir Fill and Drain tab.

Step 7: Coffee or Water inside the reservoir will be needed for this test. Activate the Drain Valve on the screen and watch for liquid to drain from the machine. The Drain Valve can also be heard when activated.

Step 8: Check the status of the Drain Switch on the screen next to the Drain Valve on/off button. The color green that highlights the box corresponds with the current status of the switch. So when the Drain Valve is OFF, the Drain Valve switch should have a green box highlighted for Closed. When the Drain Valve is On, the green highlight will change to open







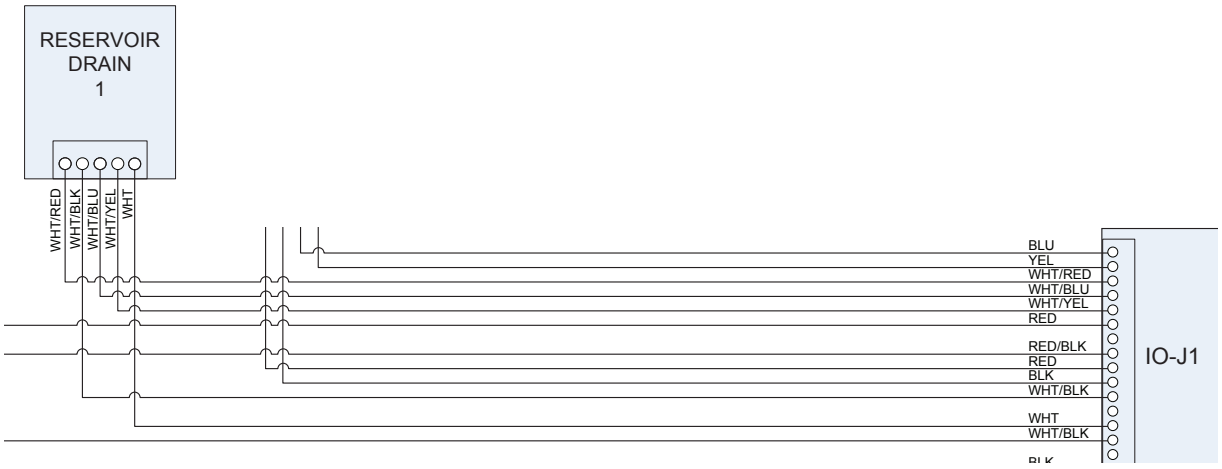
Volt/Ohm Meter - Voltage Check

Step 9: Set the multimeter to low DC setting.

Step 10: Locate the wiring harness on the Drain Valve underneath the reservoir. Place meter leads in the red and black terminals in the wiring connector.

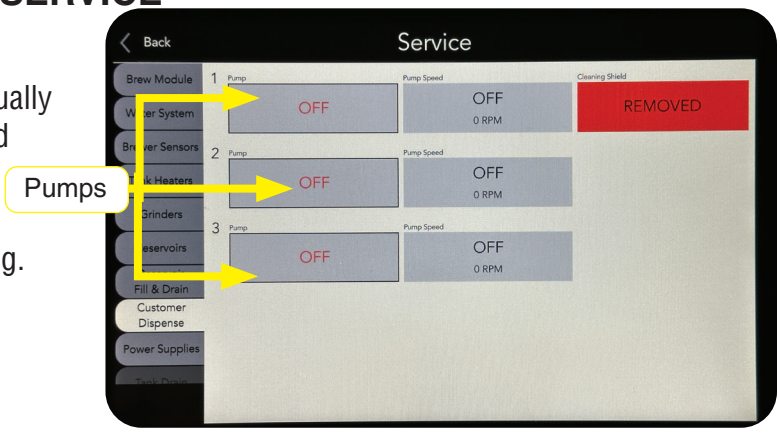
Step 11: Activate the Drain Valve using the button on the screen.

Step 12: The reading should be 24 volts DC. If no voltage is detected, inspect the wiring harness on the reservoir IO board. If voltage was detected, but the Drain Valve is not operating, replace the Valve.



Reservoir Pump

Purpose: There are 3 pumps that operate individually for each reservoir and are used to deliver finished product from the dispense nozzles.



TEST INSTRUCTION

Step 1: Turn off power to the macine and unplug.

Step 2: Remove the left panel from the cabinet.

Step 3: Locate the Pump below the reservoir.

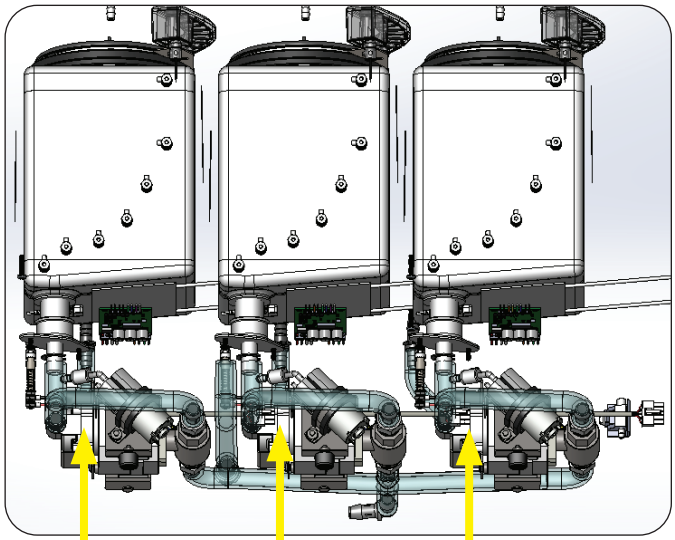
Step 4: Plug in the machine and power on.

Step 5: Enter service technician mode and select service icon.

Step 6: Select the Customer Dispense tab.

Step 7: Coffee or Water inside the reservoir will be needed for this test. Activate the Pump on the screen and watch for liquid dispense from the dispense area of the machine.

Step 8: Check the Pump Speed for RPM count while running. If no liquid dispensed or RPMs are shown, continue to voltage testing.



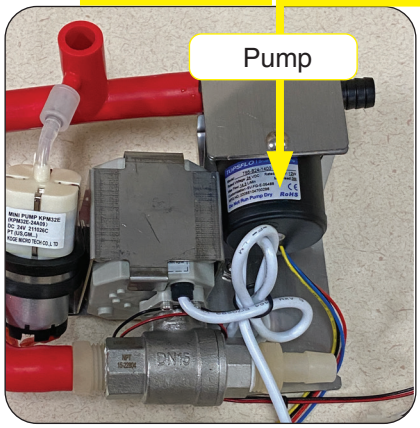
Volt/Ohm Meter - Voltage Check

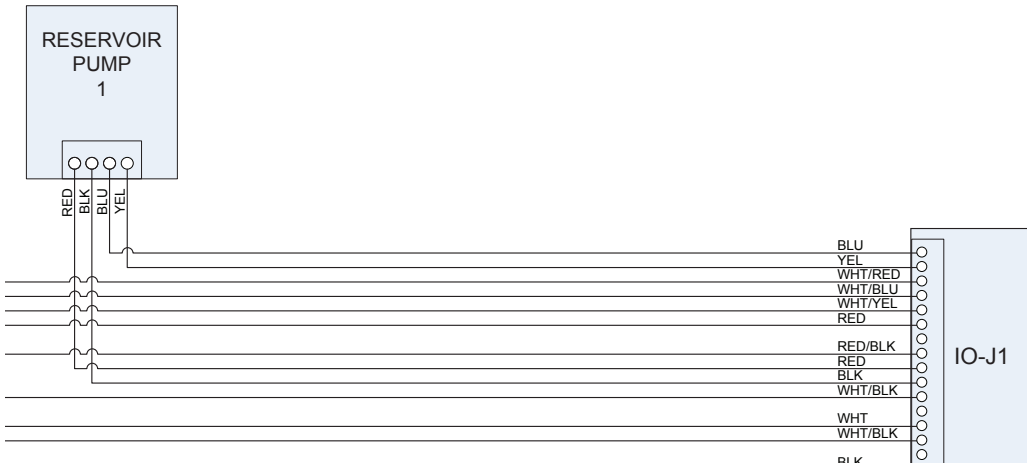
Step 9: Set the multimeter to low DC setting.

Step 10: Locate the wiring harness on the Pump underneath the reservoir. Place meter leads in the red and black terminals in the wiring connector.

Step 11: Activate the Pump using the button on the screen.

Step 12: The reading should be 24 volts DC. If no voltage is detected, inspect the wiring harness on the reservoir IO board. If voltage was detected, but the Pump is not operating, replace the Pump.





Agitation Air Pump

Purpose: There is an air pump for each reservoir that provides agitation for liquids inside.

TEST INSTRUCTION

Step 1: Turn off power to the macine and unplug.

Step 2: Remove the left panel from the cabinet.

Step 3: Plug in the machine and power on.

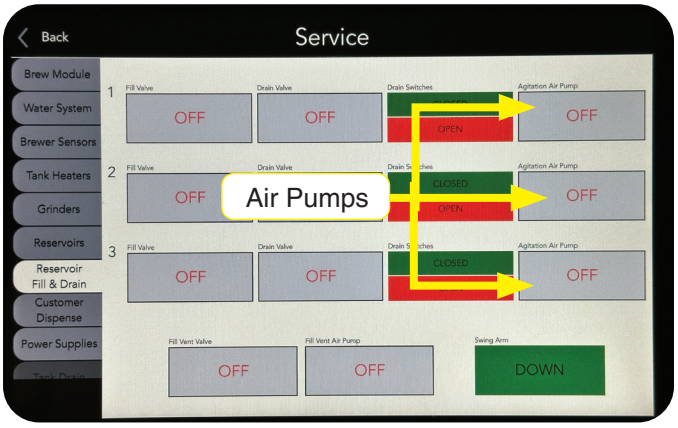
Step 4: Enter service technician mode and select service icon.

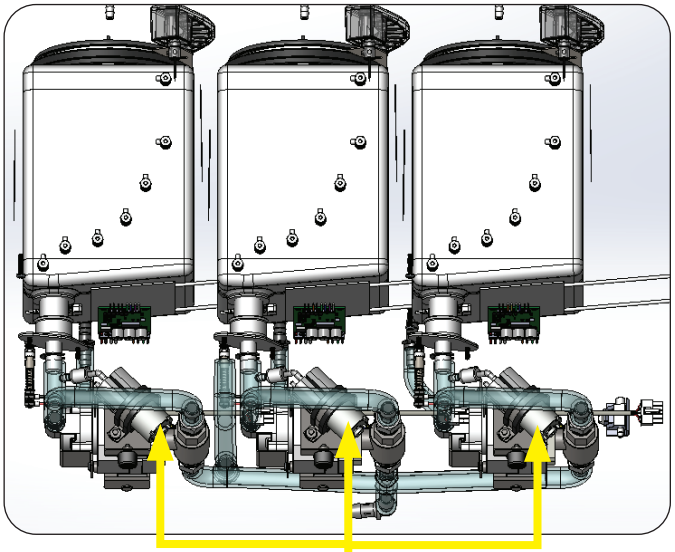
Step 5: Select the Reservoir Fill and Drain tab.

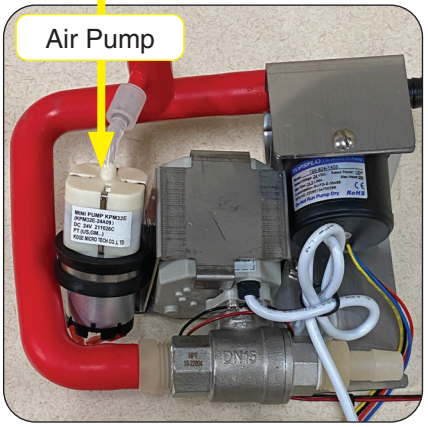
Step 6: Coffee or Water inside the reservoir will be needed for this test. Activate the Pump on the screen and listen for bubbling sounds.

Step 7: If no sound was heard, disconnect the air pump from the red tubing.

Step 8: Activate the Air Pump on the screen and observe the air pump by placing a finger in front of the open end of the tube coming off the air pump. The air pump will push air through the tube if working correctly. If the air pump is not functioning properly, continue to electrical testing.





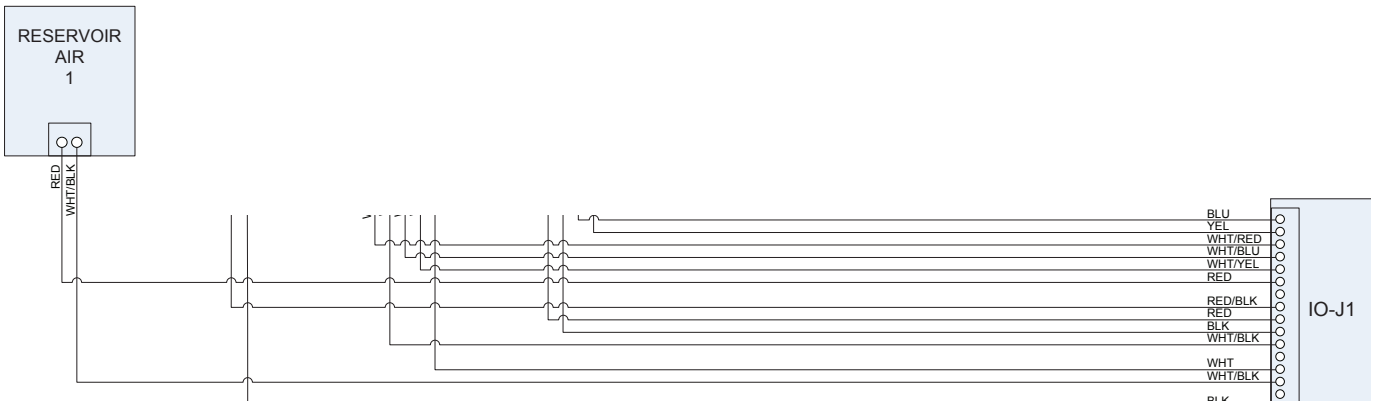


Volt/Ohm Meter - Voltage Check

Step 9: Set the multimeter to low DC setting.

Step 10: Place meter leads on the Air Pump's terminals. Activate the Air Pump on the display screen.

Step 11: The reading should be 24 volts DC. If no voltage is detected, inspect the wiring harness and connetion on the reservoir IO board. If voltage was detected, but the Air Pump is not operating, replace the Air Pump.



Cabinet Power Supply

Purpose: Provides 24VDC for various components in the cabinet assembly.

PART RELATES TO THE FOLLOWING SYMPTOMS

- No power in Cabinet.

TEST INSTRUCTION

Step 1: Turn off power to the macine and unplug.

Step 2: Remove the top panel from the cabinet.

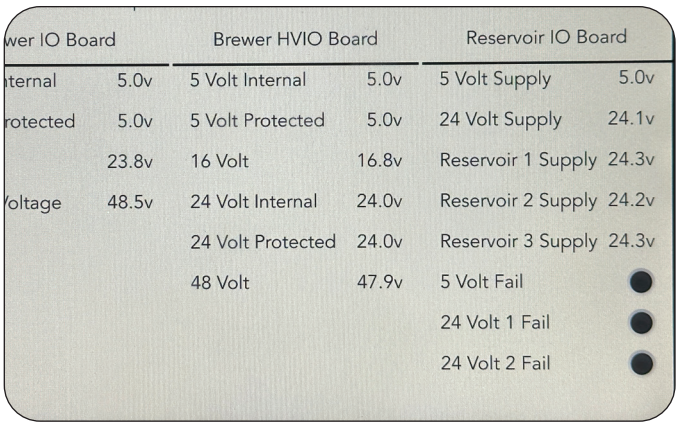
Step 3: Plug in the machine and power on.

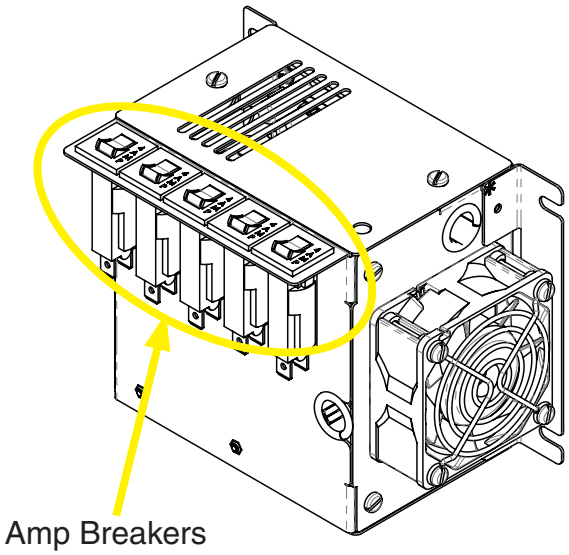
Step 4: Enter service technician mode and select service icon.

Step 5: Select the Power Supplies tab.

Step 6: Reservoir IO Board information is shown on the display. Values shown on the right indicates that the Power Supply is working properly.

Step 7: If power is not being provided adequately in the cabinet, perform continuity check on all amp breakers on the power supply.





Volt/Ohm Meter - Voltage Check

Step 8: Power off the machine and unplug.

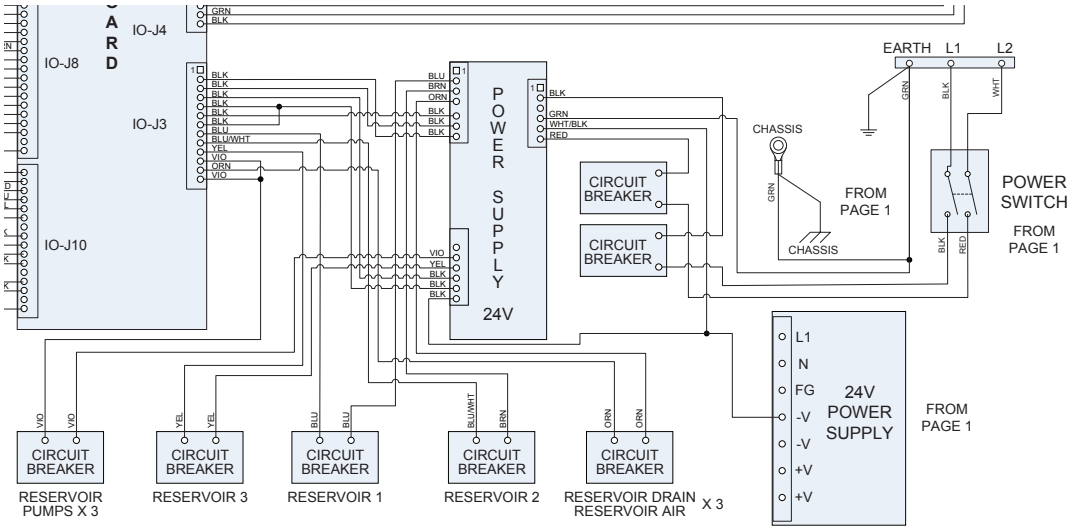
Step 9: Remove the wire connectors from the Amp Breaker Terminals.

Step 10: With the multimeter set to Ohms, place meter leads on the Amp Breaker terminals.

Step 11: If Amp Breakers have no continuity, the breaker can be reset manually by pressing the switch on the breaker.

Step 12: If power is still not provided in the cabinet, verify if the power supply is receiving incoming 208/240 voltage.

Step 13: If the Power Supply is receiving adequate voltage, see Cabinet IO Board testing.



Cabinet IO Board

Purpose: Provides 24VDC various components in the cabinet assembly.

PART RELATES TO THE FOLLOWING SYMPTOMS

- No power in Cabinet.

TEST INSTRUCTION

Step 1: Turn off power to the macine and unplug.

Step 2: Remove the top panel from the cabinet.

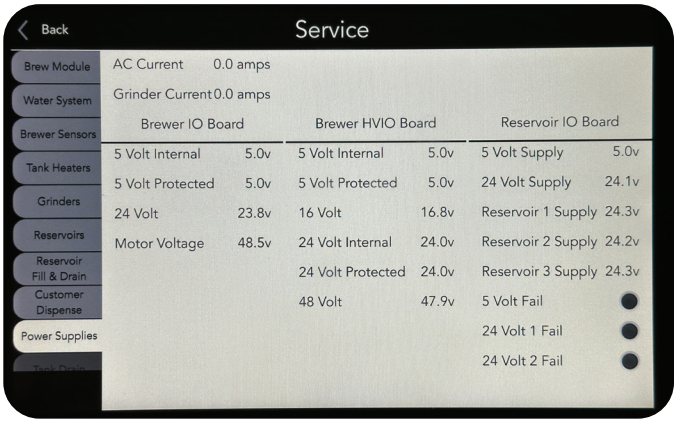
Step 3: Plug in the machine and power on.

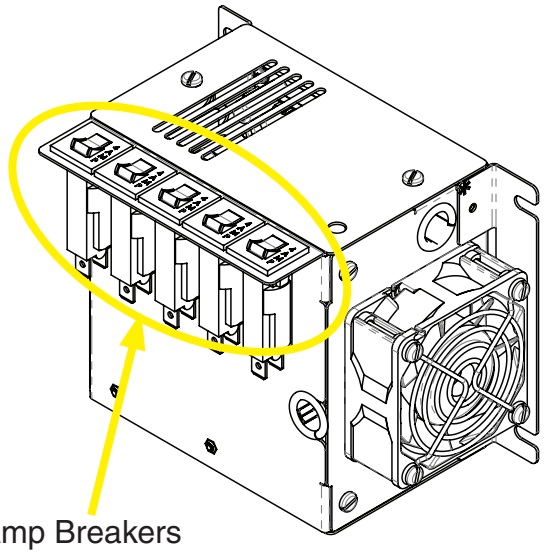
Step 4: Enter service technician mode and select service icon.

Step 5: Select the Power Supplies tab.

Step 6: Reservoir IO Board information is shown on the display. Values shown on the right indicates that the Power Supply is working properly. Inspect the Control Board LEDs for illumination. If no LEDs are lit, continue testing the Power Supply.

Step 7: If power is not being provided adequately in the cabinet, perform continuity check on all amp breakers on the power supply.





Volt/Ohm Meter - Voltage Check

Step 8: Power off the machine and unplug.

Step 9: Remove the wire connectors from the Amp Breaker Terminals.

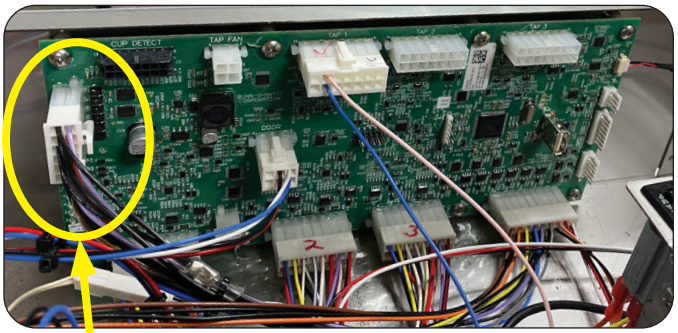
Step 10: With the multimeter set to Ohms, place meter leads on the Amp Breaker terminals.

Step 11: If Amp Breakers have no continuity, the breaker can be reset manually by pressing the switch on the breaker.

Step 12: If power is still not provided in the cabinet, verify if the power supply is receiving incoming 208/240 voltage.

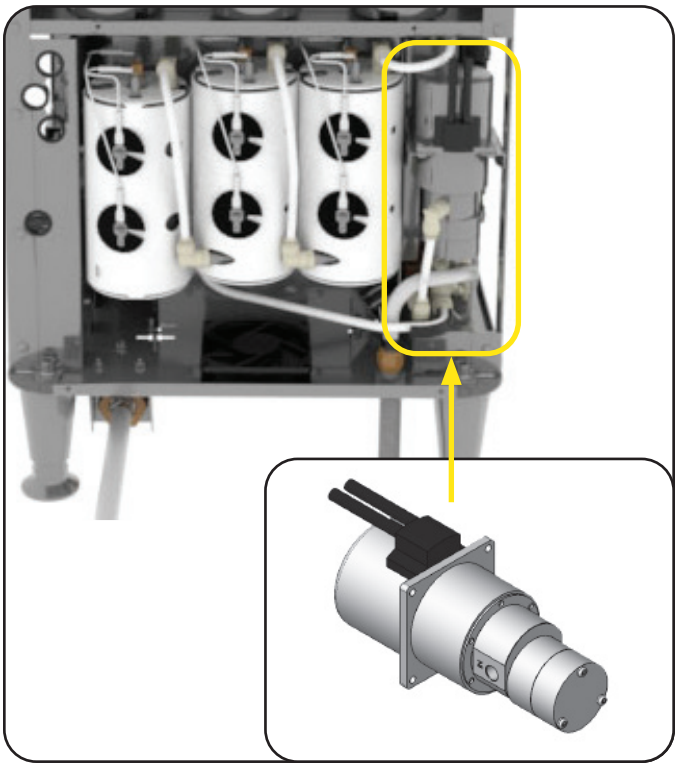
Step 13: If the Power Supply is receiving adequate voltage, Check the main Power Connector on the control board.

Step 14: Set the multimeter to a low DC setting and place the meter leads in the 1 and 7 terminals on the connector. When the machine is powered on, there should be a 24 volt DC reading. If voltage was detected, but the cabinet is not receiving power, replace the Cabinet IO Board.



Water Pump Assembly

Purpose: The variable speed precision pump assembly is used to maintain flow rate during brewer operation by indirectly increasing or decreasing pump motor rpm.



TEST INSTRUCTION

Volt/Ohm Meter - Voltage Check

Step 1: Disconnect or unplug machine from power.

Step 2: Remove right & rear panel to access power boards & water pump.

Step 3: Connect power to machine.

Step 4: Enable main On/Off switch.

Step 5: Check pump motor for voltage coming from J16 connector on the High Voltage board. The reading should be 48.0VDC.

Step 6: Set voltmeter on D/C voltage. Install red meter lead on terminal J16-1 (+) BRN wire terminal and black meter lead on J16-3 (-) BLK wire terminal.

Step 7: No 48.0VDC - First, check H/V board for incoming 48.0VDC from the power supply before replacing H/V board.

Yes 48.0VDC - Go to Step 8 thru 10.

Step 8: Next, check water pump control voltage at J13 connector on the Input/Output board. The reading should be 24.0VDC.

Step 9: Set voltmeter on D/C voltage. Install red meter lead on terminal J13-1 (+) RED/BLU wire terminal and black meter lead on J13-11 (-) BLK wire terminal.

Step 10: No 24.0VDC - First, check Input/Output board for incoming 24.0VDC from the power supply before replacing I/O board.

Yes 24.0VDC - Go to Step 11 thru 15

continued >

Water Pump Assembly - continued

Step 11: Next, check water pump control/signal (PWM) at J13 connector on the Input/Out board.

Step 12: Set voltmeter on D/C voltage. Install red meter lead on terminal J13-10 (+) GRN wire terminal and black meter lead on J13-11 (-) BLK wire terminal.

Enter Service Technician Mode and Select Service icon

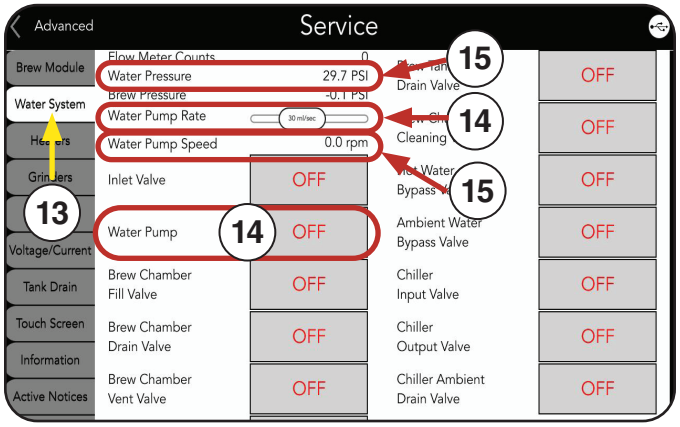
Step 13: Select and enter the Water System tab.

Step 14: Touch the Water Pump button to activate the water pump. The voltage reading will range between 0.00 to 24.0VDC indirectly related to the Water Pump Rate (ml/sec) slider bar setting.

Water Pump Rate - Slider Bar

MI/Sec	D/C Voltage
30	10.2
40	14.6
50	21.0
60	24.0

Step 15: Voltage present and no water pressure or water pump speed increase - Replace water pump.



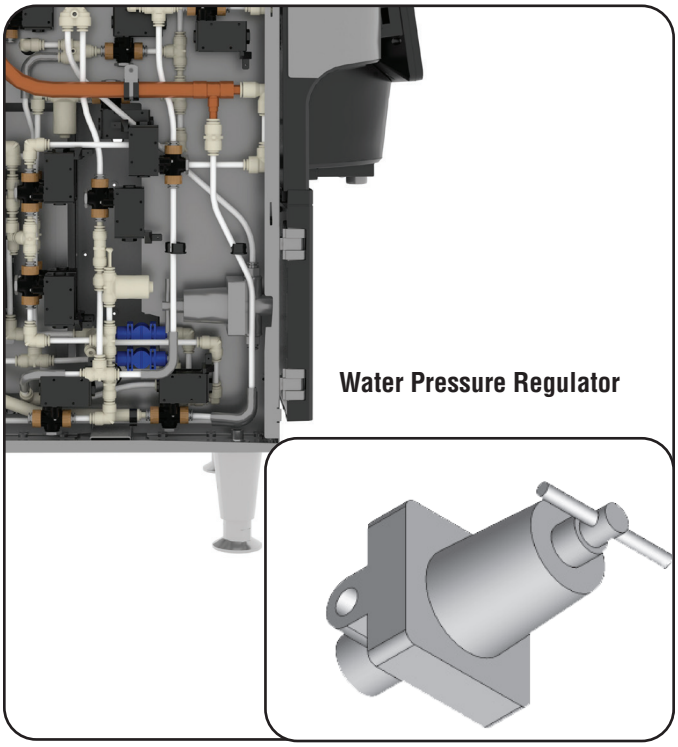
PART RELATES TO THE FOLLOWING SYMPTOMS

- Brew starts and then aborts/cancels
- Active Notice - E-046: Water Pump Stalled

Water Pressure Regulator

Purpose: The pressure regulator is a control valve that reduces the input water pressure to a desired output pressure/flow rate. The brewer internal regulator is factory set at 20psig.

NOTE: Regulator specification is 1 - 25 psig.



TEST INSTRUCTION

Factory Setting is 20psig

A pressure gauge allows direct reading of the pressure, and is used for reading of the adjusted output pressure setting.

Increase Pressure: Rotate “T” handle clockwise.
Decrease Pressure: Rotate “T” handle counter clockwise.

NOTE: If you do not have a pressure gauge to precisely set your replacement pressure regulator before installing in brewer, you can loosen locking nut, rotate “T” handle clockwise until it stops and note position of “T” handle. Next, rotate “T” handle 7 1/2 full turns counter clockwise, tighten lock nut. This will be close to 20psig setting.

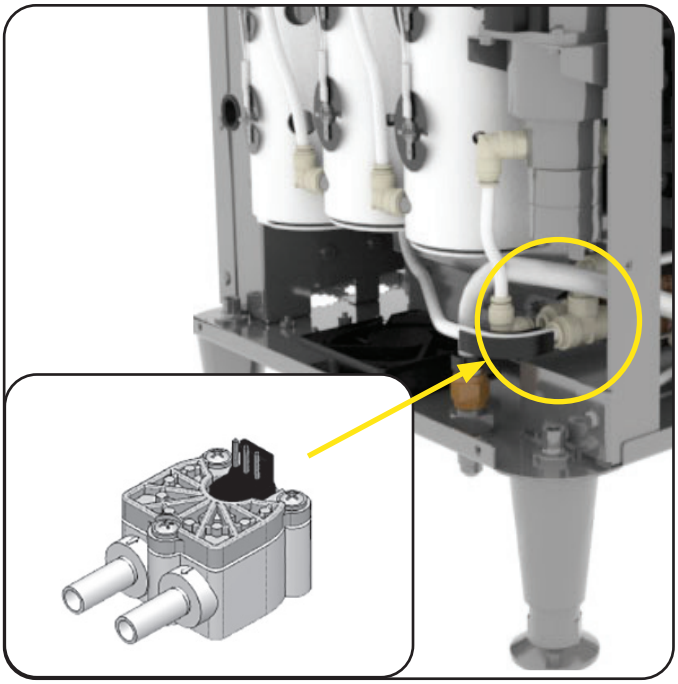
NOTE: Water regulator set too low in the brewer will cause a very loud obnoxious vibrating sound.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Loud obnoxious vibration sound
- Active Notice - E-068: Low Water Flow-Supply

Flow Meter

Purpose: The volumetric meter uses a turbine with magnets. The water passes by the turbine causing the turbine to rotate while the hall affect sensor inputs the pulse signals for every amount of milliliters passing through.



TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Water System tab.

Step 2: Touch Hot Water Bypass Valve to see rise in flow counts. The increase in flow count number informs technician that the turbine is rotating from water flow exiting out the dispense nozzle and produces signal inputs to the main control board.

No Signal Inputs: Check wiring harness between flow meter and I/O board for loose connection, check flow meter for supply voltage before replacing flow meter.

Volt/Ohm Meter - Voltage Check

Step 3: Disconnect or unplug machine from power.

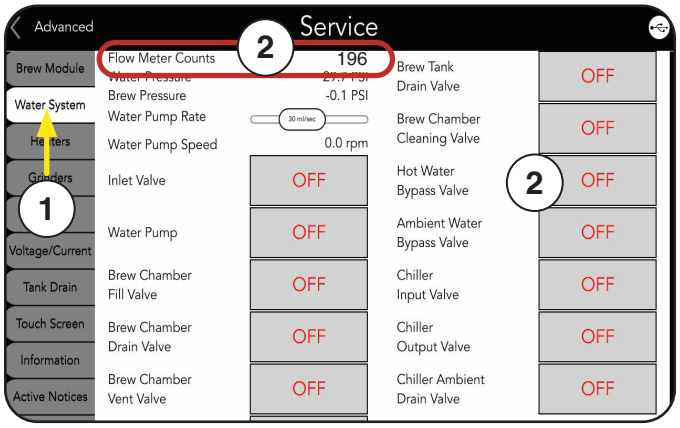
Step 4: Remove right panel to access circuit boards.

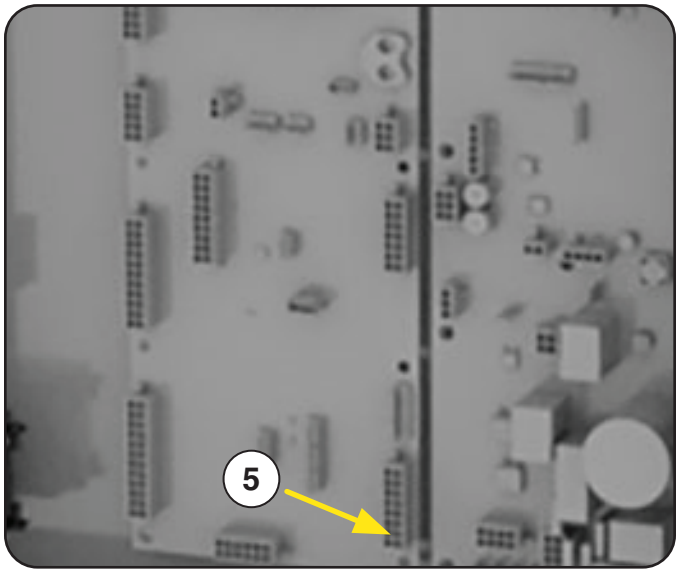
Step 5: Locate J13 connector on the Input/Output board.

Step 6: Connect power to machine.

Step 7: Set voltmeter on D/C voltage. Install red meter lead on terminal J13-7 WHT/RED wire (positive) and black meter lead on J13-5 WHT/BLK wire (negative) terminal.

Step 9: The reading should be 5.0VDC.



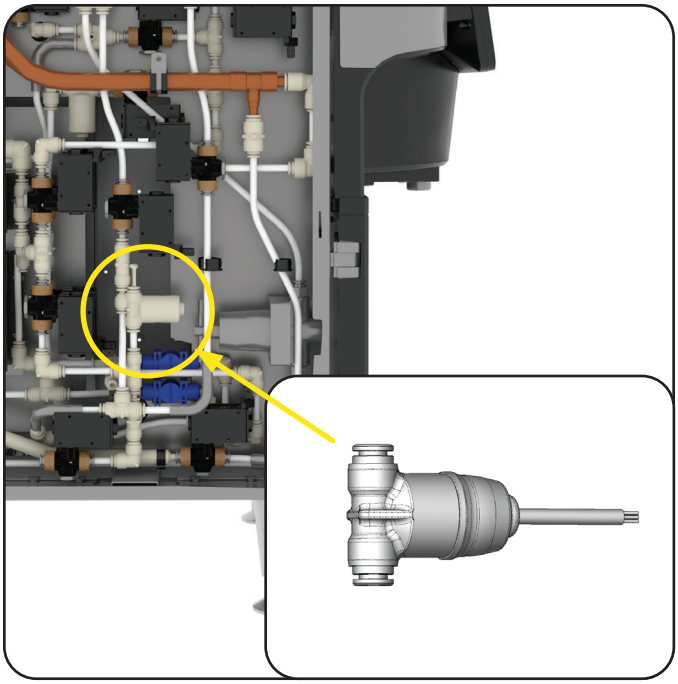


PART RELATES TO THE FOLLOWING SYMPTOMS

- Active Notice - E-045: Low Water Flow-Blockage

Brew Inline Pressure Sensor (IPS)

Purpose: The sensor monitors brew pressure during a brew process. The sensor will input data which may cause a variation in the brew pump motor rpm to maintain a flow rate.



TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Brew Module tab. The Brew Piston test buttons will move the piston to a designated mm position point when touched.

Step 2: Touch Brew Piston Closed button to move upper piston into brew chamber, creating a seal. The Piston Status is displayed at the bottom of the service screen.

Step 3: Exit Brew Module tab and enter the Water System tab.

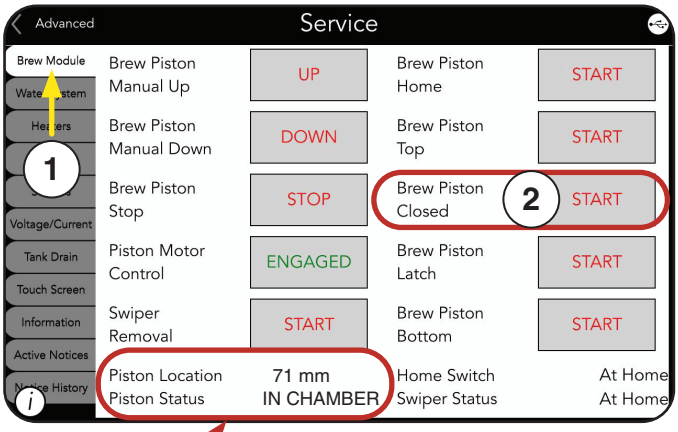
Step 4: Touch the Brew Chamber Fill Valve button.

Step 5: Ensure the Brew Pressure reading on the display increases in pressure during water flow test (typically no more than 15.0psig) and returns back to zero pressure after flow test is completed.

Yes - Brew sensor is operating correctly.

Brew pressure goes above 50 psig during this particular test.

This could be an indicator that when water is entering the bottom of the brew chamber and is trying to flow through the upper brew piston screen, through the dispense valve, tubing and out the coffee nozzle, that a flow restriction has formed some where in the dispense path (dirty filter screens or dispense valve) causing rise in brew pressure.



continued >

Brew Inline Pressure Sensor (IPS) - continued

Volt/Ohm Meter - Voltage Check

Step 6: Disconnect or unplug machine from power.

Step 7: Remove right panel to access circuit boards.

Step 8: Locate J29 connector on the Input/Output board.

Step 9: Connect power to machine.

Step 10: Set voltmeter on D/C voltage. Install red meter lead on terminal J29-1 RED wire (positive) and black meter lead on J29-3 BLK wire (negative) terminal.

Step 11: The reading should be 5.0VDC.

Note: To check the pressure sensor signal voltage, the brew chamber must be prepared for pressure test. Follow steps 2 thru 5 to seal the brew chamber.

Step 12: Signal Voltage - Install red meter lead on terminal J29-1 RED wire (positive) and the black meter lead on J29-2 BRN or Tan wire (negative) terminal.

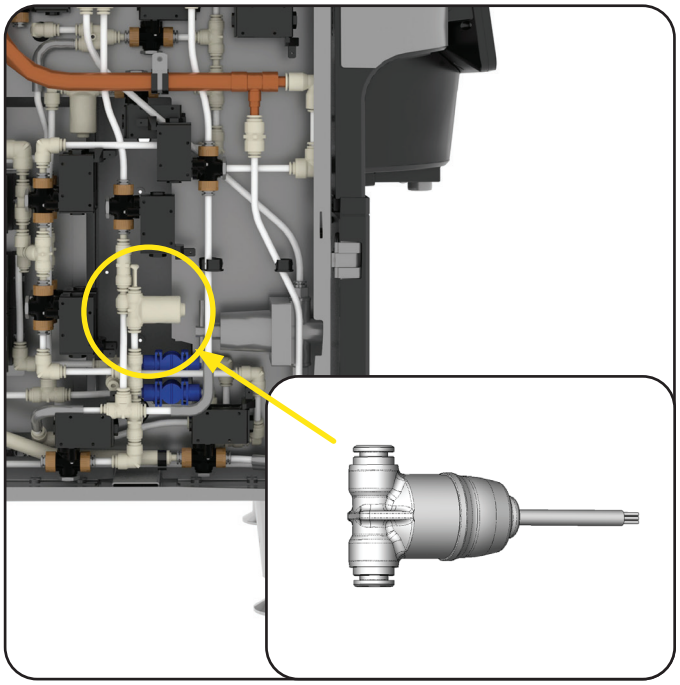
Step 13: Monitor the voltage reading and brew pressure (service screen) simultaneously when you touch the Brew Chamber Fill Valve button.

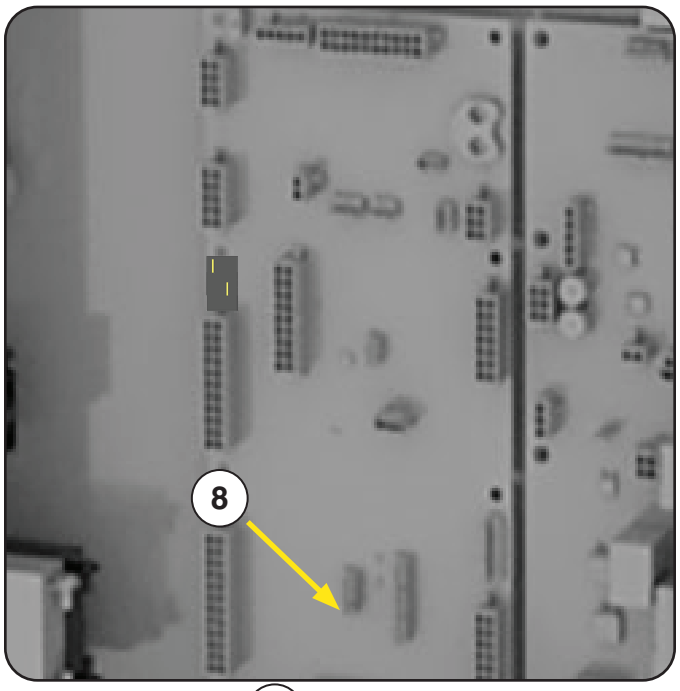
Use the example as a reference guide.

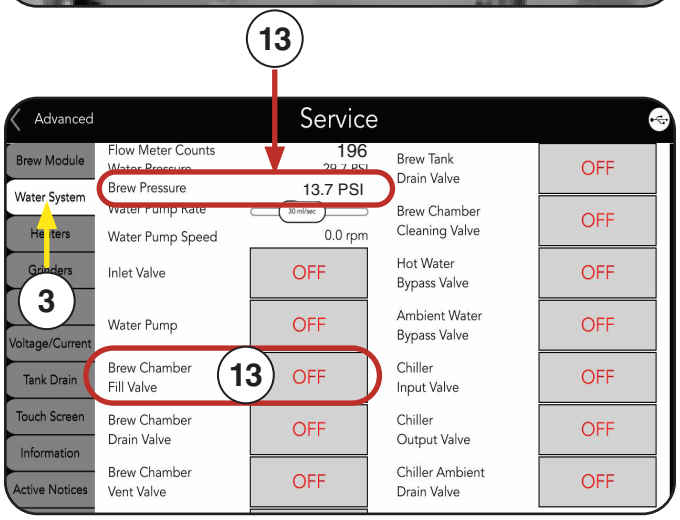
Example:

Brew PSI	Signal D/C Voltage
-29.0	4.9
1.5	4.3
10	4.1
16	4.0

No voltage change - Check wiring harness for loose connection before replacing Brew Pressure Sensor.





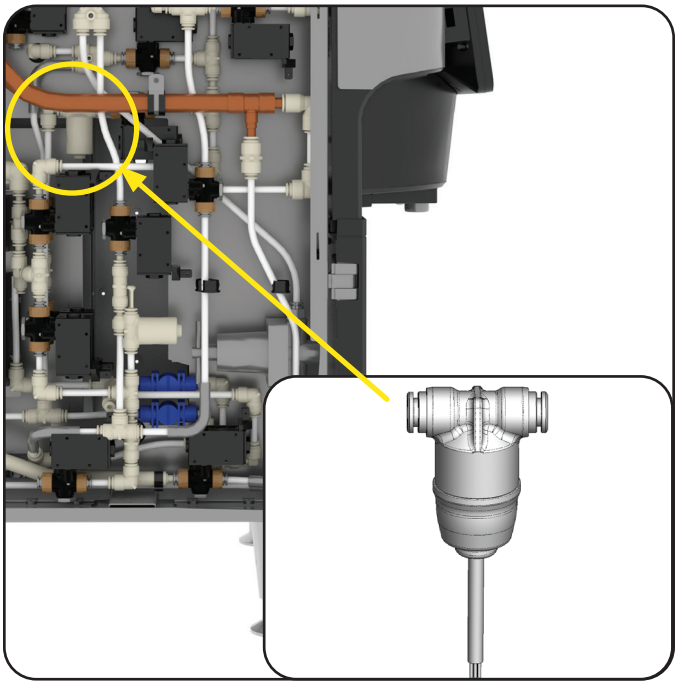


PART RELATES TO THE FOLLOWING SYMPTOMS

- Active Notice - E-xxx: Currently no error or event code for Brew Inline Pressure Sensor

Water Inline Pressure Sensor (IPS)

Purpose: The water sensor monitors pressure within the water system. Once system pressure reaches 70 or 120psig; the brewer will momentarily activate the purge solenoid valve to relieve and maintain system pressure below 70psig. The very small amount of water is directed to the drip tray.



TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Water System tab. The water pressure psig can be viewed during the Water Inline Pressure Sensor voltage test.

Volt/Ohm Meter - Voltage Check

Step 2: Disconnect or unplug machine from power.

Step 3: Remove right panel to access circuit boards.

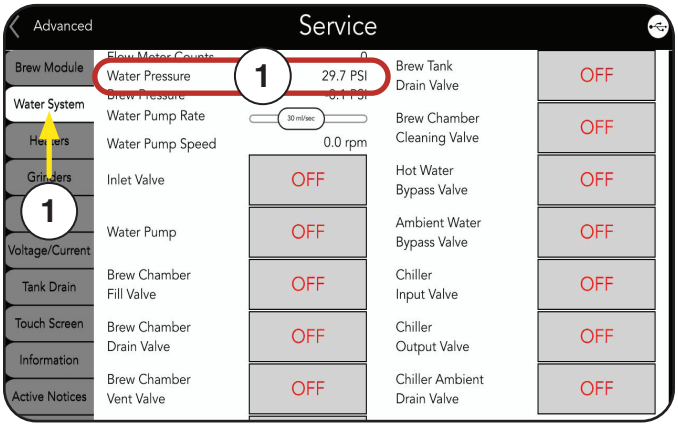
Step 4: Locate J29 connector on the Input/Output board.

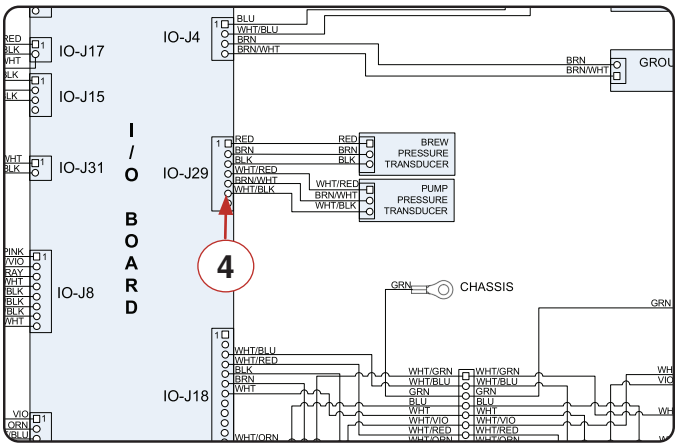
Step 5: Connect power to machine.

Step 6: Set voltmeter on D/C voltage. Install red meter lead on terminal J29-4 WHI/RED wire (positive) and black meter lead on J29-6 WHI/BLK wire (negative) terminal.

Step 7: The reading should be 5.0VDC.

Step 8: Signal Voltage - The voltage reading will be dependent upon Water System pressure reading. Install red meter lead on terminal J29-4 WHI/ RED wire (positive) and the black meter lead on J29-5 BRN/ WHI or Tan wire (negative) terminal.





continued >

Water Inline Pressure Sensor (IPS) - cont.

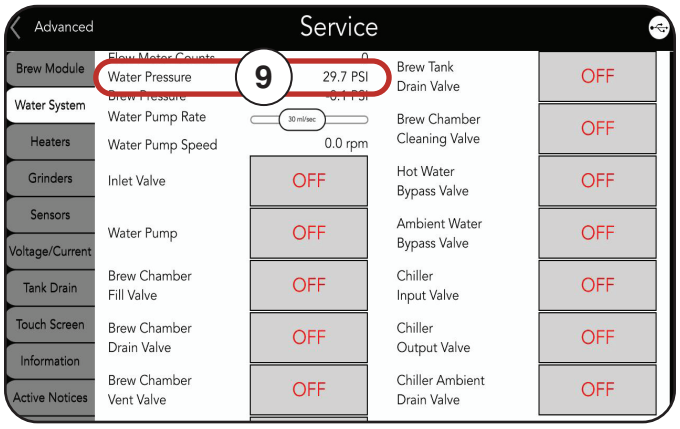
Step 9: Monitor the voltage and water pressure (service screen) simultaneously.

Use the example as a reference guide.

Example:

Water PSI		Signal D/C Voltage
-29.0		4.9
10		4.2
20		3.8
30		3.7
40		3.6
50		3.4
60		3.3
70	Purge Valve Opens for .5 Sec.	3.1
80		3.0
90		2.8
100		2.6
110		2.4
120	Purge Valve Opens for .5 Sec.	2.2

No voltage change - Check wiring harness for loose connection before replacing Water Pressure Sensor.

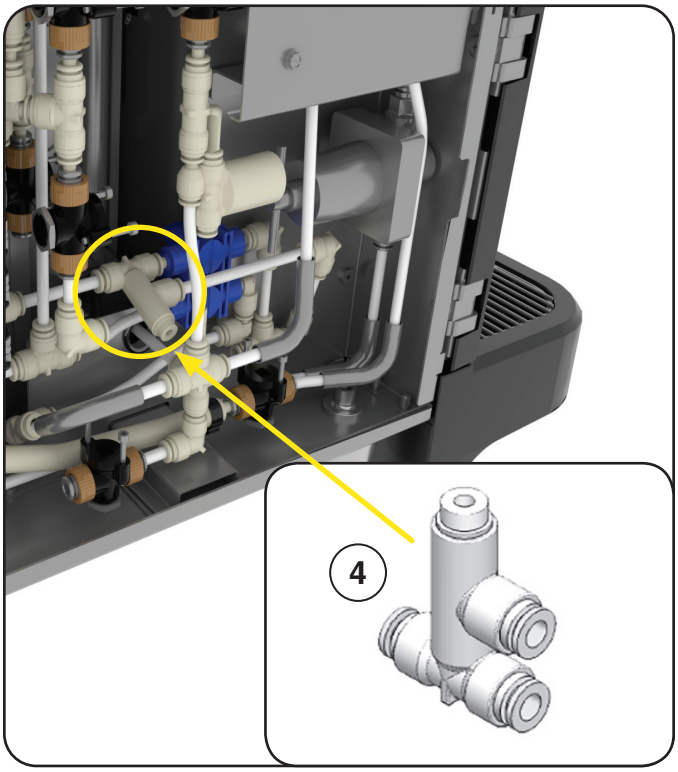


PART RELATES TO THE FOLLOWING SYMPTOMS

- Active Notice - E-xxx: Currently no error or event code for Water Inline Pressure Sensor

Pressure Control Valve (12 Bar)

Purpose: The pressure control valve is used as a back up device if the water system should ever reach 12 Bar (174.05 psig). The mechanical spring/ball valve will open to relieve system pressure to drip tray and close once pressure is reduced below 12 Bar.



TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Water System tab. The water system pressure psig can be monitored here for high pressure.

Visual

Step 2: Disconnect or unplug machine from power.

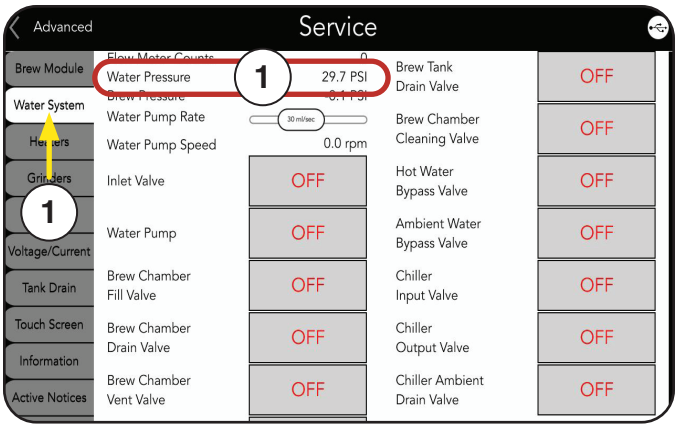
Step 3: Remove left panel to access water system.

Step 4: Locate pressure control valve.

Step 5: Observe the pressure control valve tubing going to the drain port for water flow.

Water system over 12 Bar - Pressure control valve opened to relieve system pressure below 12 bar.

Water system under 12 Bar - Pressure control valve open. Debris may be keeping the valve open, replace pressure control valve.

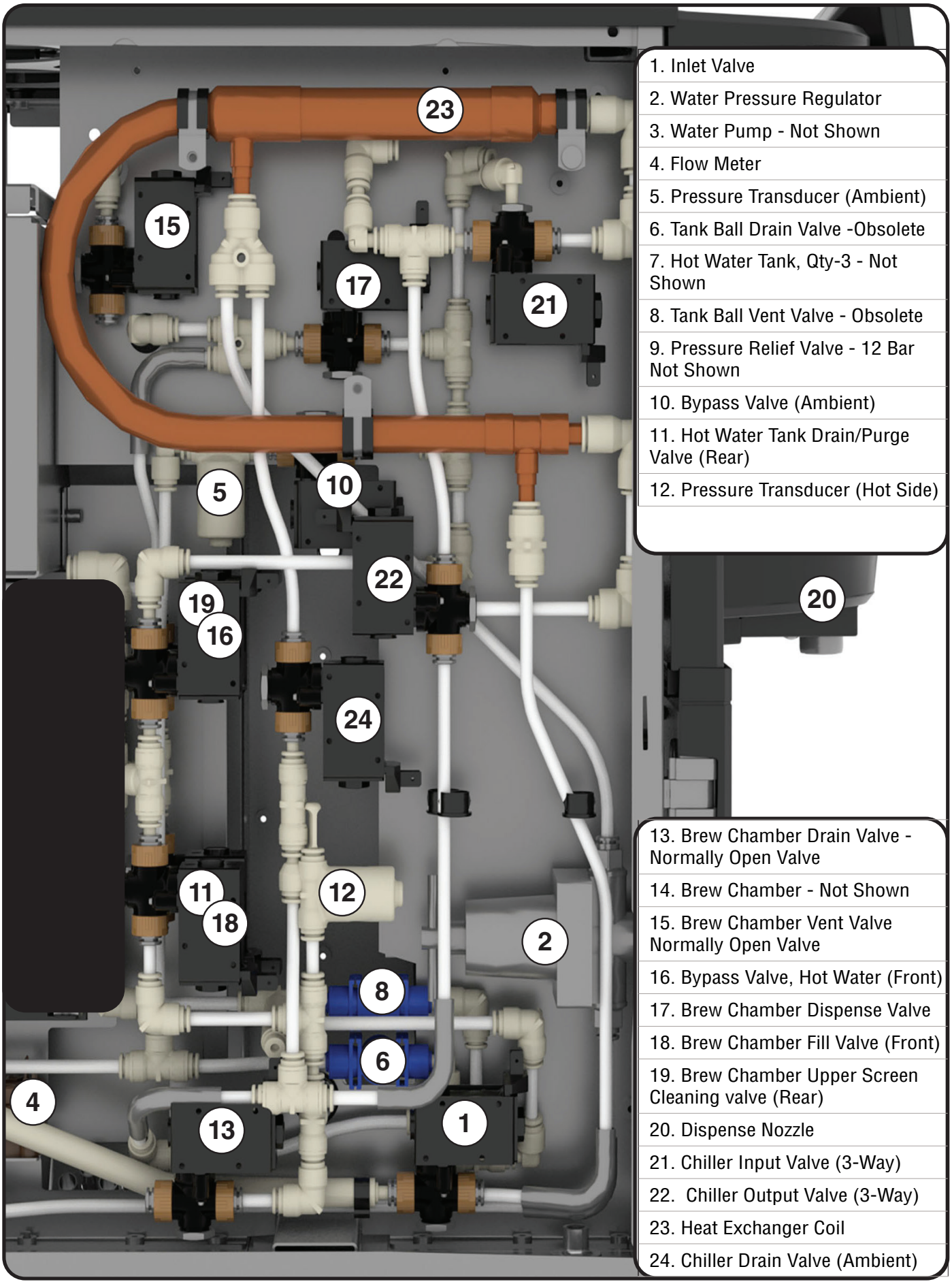


PART RELATES TO THE FOLLOWING SYMPTOMS

- Water system above 12 Bar, water entering drip tray
- Water system below 12 Bar, water enters drip tray during a brew process

SERVICE

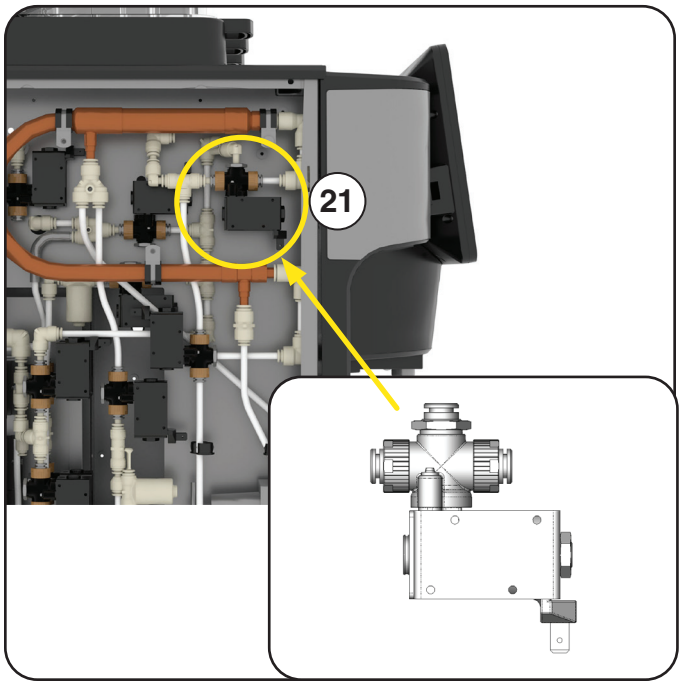
PREMIA® WATER VALVES IDENTIFICATION



1. Inlet Valve
2. Water Pressure Regulator
3. Water Pump - Not Shown
4. Flow Meter
5. Pressure Transducer (Ambient)
6. Tank Ball Drain Valve -Obsolete
7. Hot Water Tank, Qty-3 - Not Shown
8. Tank Ball Vent Valve - Obsolete
9. Pressure Relief Valve - 12 Bar Not Shown
10. Bypass Valve (Ambient)
11. Hot Water Tank Drain/Purge Valve (Rear)
12. Pressure Transducer (Hot Side)
13. Brew Chamber Drain Valve - Normally Open Valve
14. Brew Chamber - Not Shown
15. Brew Chamber Vent Valve Normally Open Valve
16. Bypass Valve, Hot Water (Front)
17. Brew Chamber Dispense Valve
18. Brew Chamber Fill Valve (Front)
19. Brew Chamber Upper Screen Cleaning valve (Rear)
20. Dispense Nozzle
21. Chiller Input Valve (3-Way)
22. Chiller Output Valve (3-Way)
23. Heat Exchanger Coil
24. Chiller Drain Valve (Ambient)

Chiller Input Coffee Solenoid Valve, 3 Way

Purpose: The chiller 3 way “Inlet” solenoid valve is electrically used when a coffee recipe has been originally check marked as an “Ice Beverage” recipe under Recipe set-up mode. The internal paddle seat will move from the normally closed port and seal off the normally open port, directing the coffee through the chiller module and out through another coffee 3 way solenoid valve labeled as the “chiller outlet valve”.



Solenoid Valve, 3 Way

21) Chiller Input Coffee Solenoid Valve

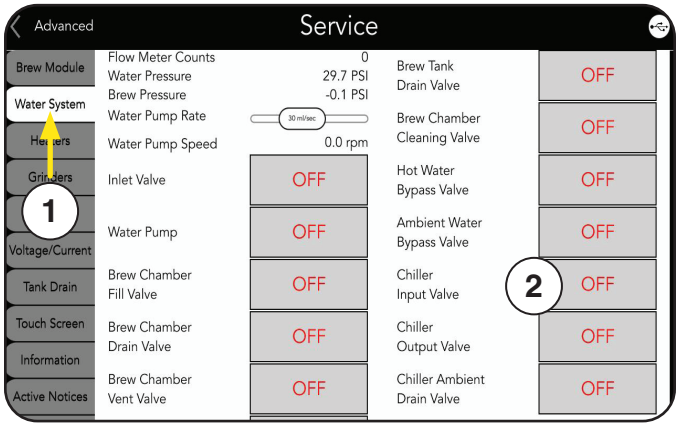
TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Water System tab.

Step 2: Touch Chiller Input Valve button to activate the solenoid valve.

Step 3: Monitor the center plunger for movement and/or click sound.
Yes - Electrically the solenoid valve is working but product may not be flowing through valve because of an internal blockage. Valve will need to be taken apart, cleaned and rebuilt.
No click sound or movement - Go to Voltage Check before replacing solenoid valve.



Volt/Ohm Meter - Voltage Check

Step 4: Disconnect or unplug machine from power.

Step 5: Remove left & right panel to access water system and circuit boards.

Step 6: Locate J8 connector on the Input/Output board.

Step 7: Connect power to machine.

Step 8: Set voltmeter on D/C voltage. Install red meter lead on terminal J8-1 Pink wire (positive) and black meter lead on J8-5 WHI/BLK wire (negative) terminal.

continued >

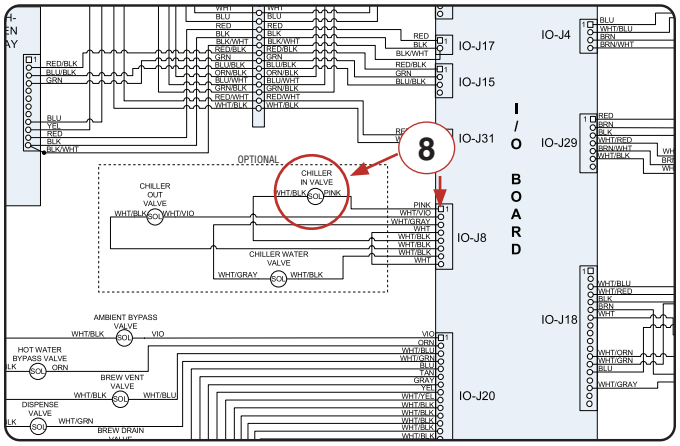
Chiller Input Coffee Solenoid Valve, 3 Way

Step 9: The reading should be 24.0VDC when activated in Step 2.

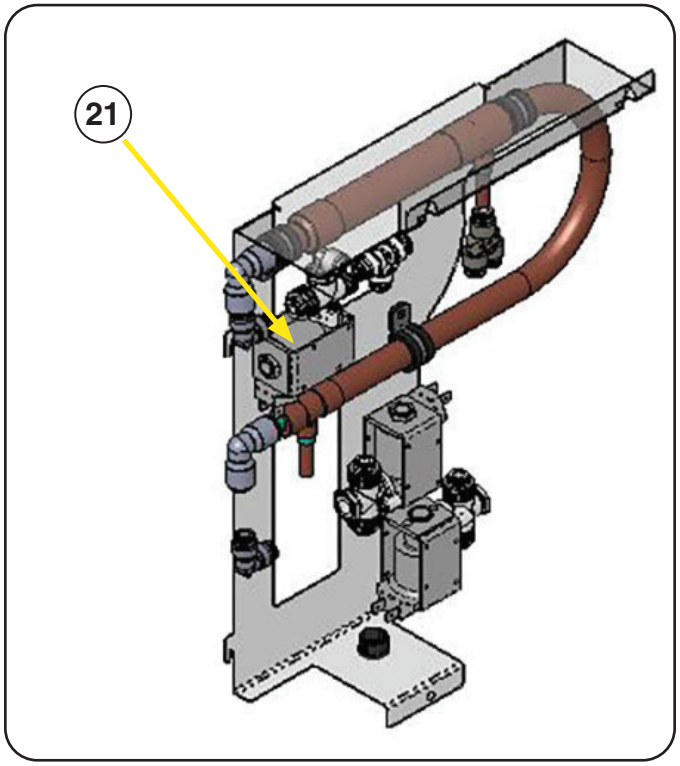
Voltage present - Replace Chiller Input Coffee Solenoid valve.
Voltage not present - Check wiring harness for loose connection between solenoid valve and J8 connector on Input/Output board before replacing I/O board.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Beverage is hotter than usual, not cool
- Active Notice - E-xxx: Currently no error or event code for Chiller Input Coffee Solenoid Valve

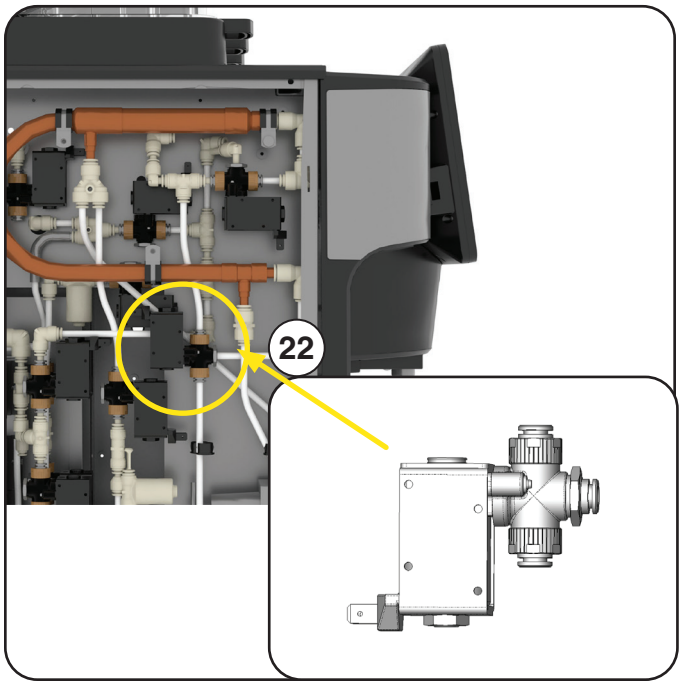


Water System - Chiller Assembly Rear View



Chiller Output Coffee Solenoid Valve, 3 Way

Purpose: The chiller 3 way “Outlet” solenoid valve is electrically used when a coffee recipe has been originally check marked as an “Ice Beverage” recipe under Recipe set-up mode. The internal paddle seat will move from the normally closed port and seal off the normally open drain port, directing the ice coffee beverage out the dispense nozzle.



Solenoid Valve, 3 Way

22) Chiller Output Coffee Solenoid Valve

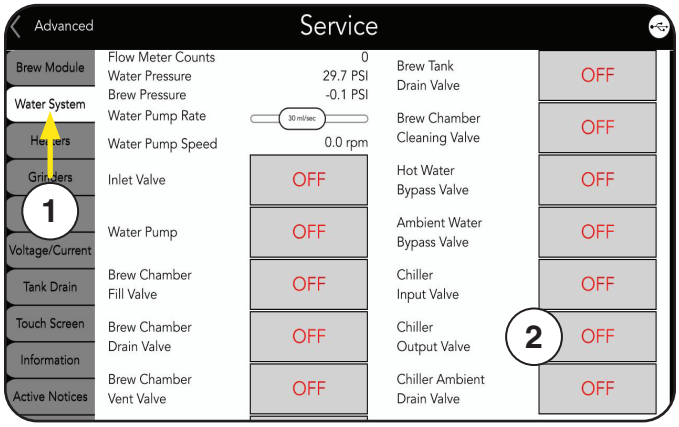
TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Water System tab.

Step 2: Touch Chiller Output Valve button to activate the solenoid valve.

Step 3: Monitor the center plunger for movement and/or click sound.
Yes - Electrically the solenoid valve is working but product may not be flowing through valve because of an internal blockage. Valve will need to be taken apart, cleaned and rebuilt.
No click sound or movement - Go to Voltage Check before replacing solenoid valve.



Volt/Ohm Meter - Voltage Check

Step 4: Disconnect or unplug machine from power.

Step 5: Remove left & right panel to access water system and circuit boards.

Step 6: Locate J8 connector on the Input/Output board.

Step 7: Connect power to machine.

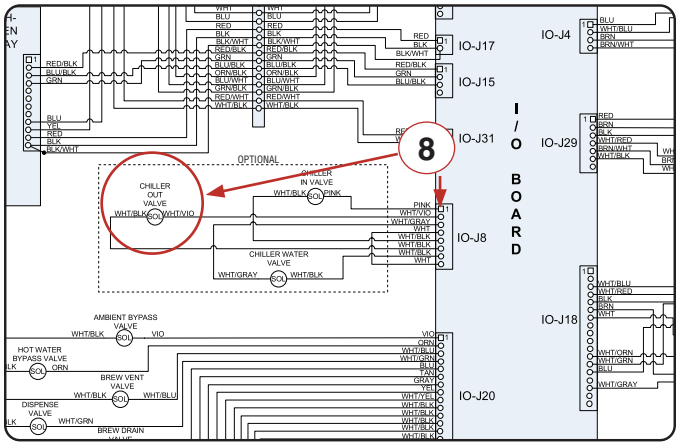
Step 8: Set voltmeter on D/C voltage. Install red meter lead on terminal J8-2 WHI/VIO wire (positive) and black meter lead on J8-6 WHI/BLK wire (negative) terminal.

continued >

Chiller Output Coffee Solenoid Valve, 3 Way

Step 9: The reading should be 24.0VDC when activated in Step 2.

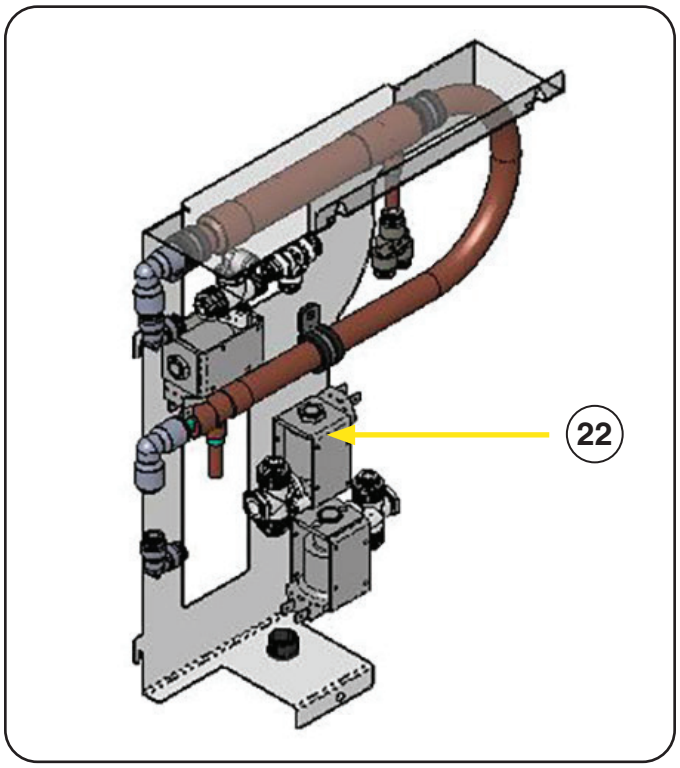
Voltage present - Replace Chiller Output Coffee Solenoid valve.
Voltage not present - Check wiring harness for loose connection between solenoid valve and J8 connector on Input/Output board before replacing I/O board.



PART RELATES TO THE FOLLOWING SYMPTOMS

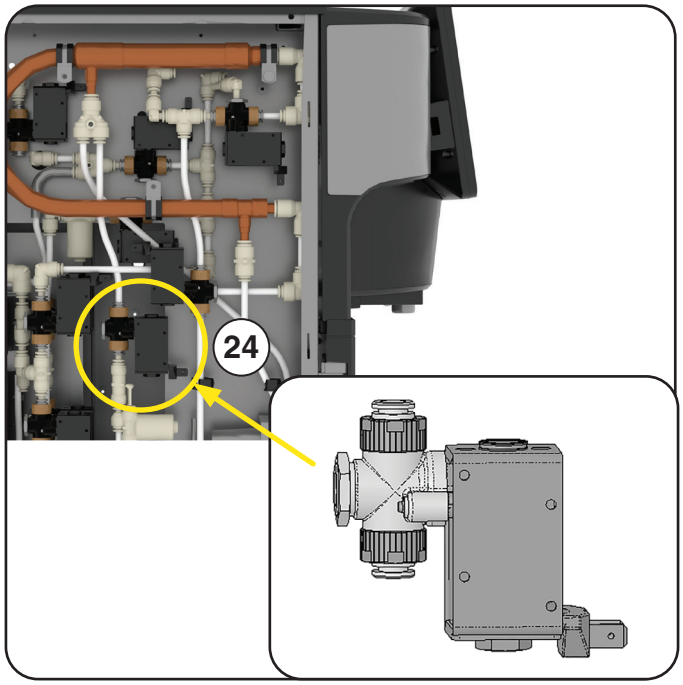
- Beverage not dispensing out nozzle, going directly to drip tray
- Active Notice - E-xxx: Currently no error or event code for Chiller Input Coffee Solenoid Valve

Water System - Chiller Assembly Rear View



Chiller Ambient Drain Solenoid Valve, 2 Way

Purpose: The chiller ambient drain valve opens to allow the isolated heat exchanger water from the "ice coffee" brew process to be discharged down the drain. The continual ambient flow into the heat exchanger, discharge through chiller ambient drain valve and into the drip tray, efficiently cools the coffee beverage before entering the coffee cup.



Solenoid Valve, 2 Way - Normally Closed

24) Chiller Ambient Drain Solenoid Valve

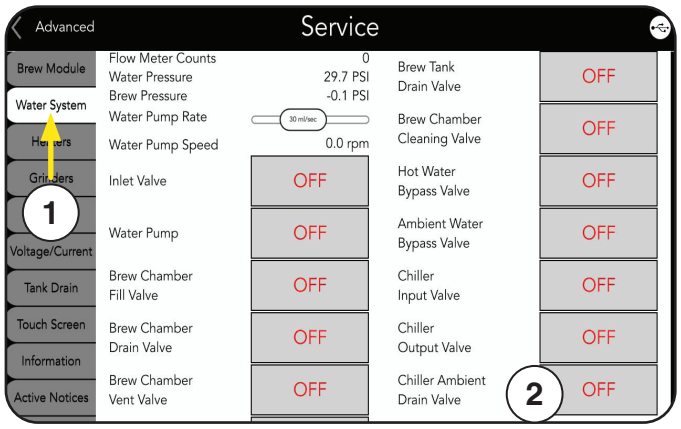
TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Water System tab.

Step 2: Touch Chiller Ambient Drain Valve button to activate the solenoid valve.

Step 3: Monitor the center plunger for movement and/or click sound.
Yes - Electrically the solenoid valve is working but water may not be flowing through valve because of an internal blockage. Valve will need to be taken apart, cleaned and rebuilt.
No click sound or movement - Go to Voltage Check before replacing solenoid valve.



Volt/Ohm Meter - Voltage Check

Step 4: Disconnect or unplug machine from power.

Step 5: Remove left & right panel to access water system and circuit boards.

Step 6: Locate J8 connector on the Input/Output board.

Step 7: Connect power to machine.

Step 8: Set voltmeter on D/C voltage. Install red meter lead on terminal J8-3 WHI/GRAY wire (positive) and black meter lead on J8-7 WHI/BLK wire (negative) terminal.

continued >

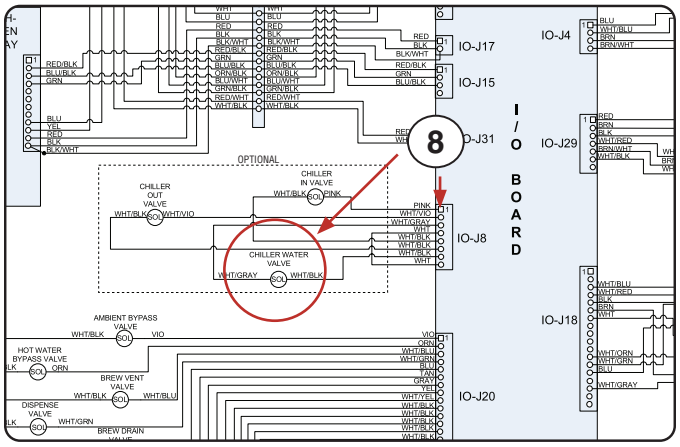
Chiller Ambient Drain Solenoid Valve, 2 Way

Step 9: The reading should be 24.0VDC when activated in Step 2.

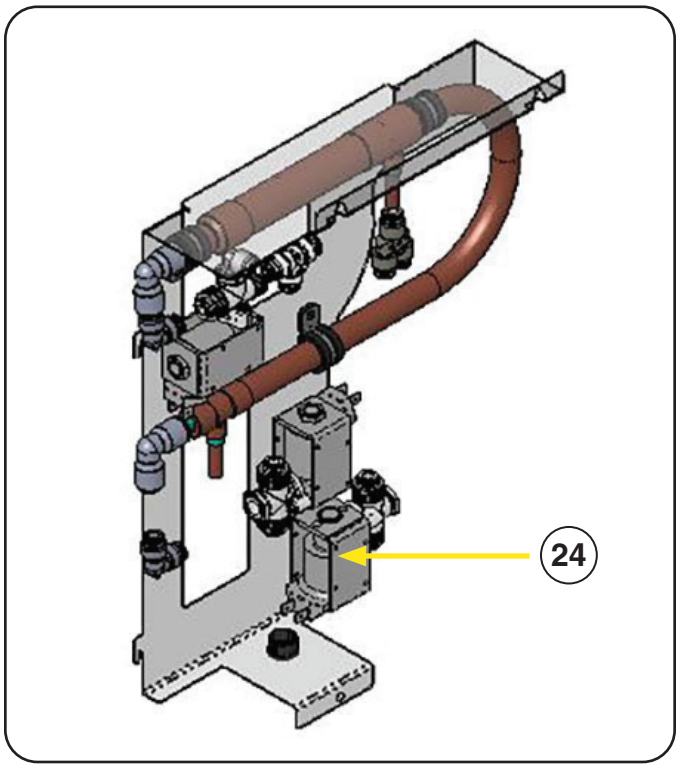
Voltage present - Replace Chiller Ambient Drain Solenoid valve.
Voltage not present - Check wiring harness for loose connection between solenoid valve and J8 connector on Input/Output board before replacing I/O board.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Beverage is hotter than usual, not cool
- Active Notice - E-xxx: Currently no error or event code for Chiller Input Coffee Solenoid Valve

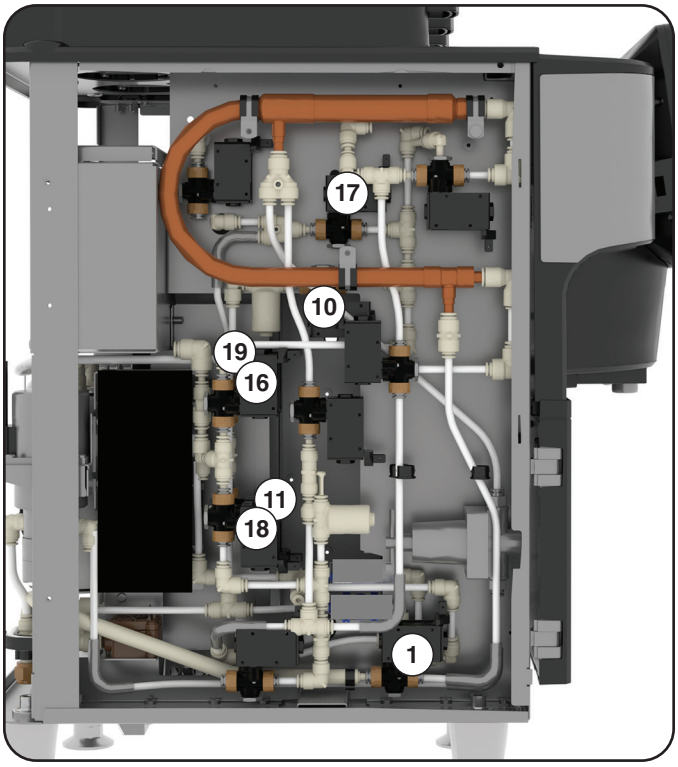


Water System - Chiller Assembly Rear View



Solenoid Valves, 2 Way Normally Closed

Purpose: The coil energizes creating a magnetic field to work against a spring force pivot mounted lever that has a paddle style seal attached to the pivot mount which will move away from outlet seat during coil activation and will return paddle back to seat position by spring force when coil is de-energized to stop flow through valve.



Normally Closed Solenoid Valves

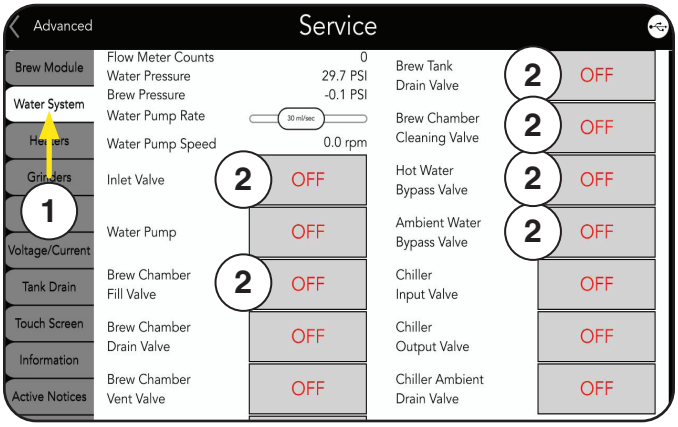
1) Inlet Valve
10) Ambient Water Bypass Valve
11) Brew Tank Drain Valve (Rear)
16) Hot Water Bypass Valve (Front)
17) Brew Chamber Coffee Dispense Valve
18) Brew Chamber Fill Valve* (Front, See Step 2)
19) Brew Chamber Cleaning Valve (Rear)

TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Water System tab.

Step 2: Touch any of the normally closed valve buttons to activate the solenoid valve. *Brew Chamber Fill Valve button simultaneously activate Brew Chamber Coffee Dispense Valve.



Step 3: Monitor the center plunger for movement and/or click sound.
Yes - Electrically the solenoid valve is working but water or product may not be flowing through valve because of an internal blockage. Valve will need to be taken apart, cleaned and rebuilt.
No click sound or movement - Go to Voltage Check before replacing solenoid valve.

Volt/Ohm Meter - Voltage Check

Step 4: Disconnect or unplug machine from power.

Step 5: Remove left & right panel to access water system and circuit boards.

continued >

Solenoid Valves, 2 Way Normally Closed

Step 6: Locate J20 connector on the Input/Output board.

Step 7: Connect power to machine.

Step 8: Set voltmeter on D/C voltage. Install red meter lead on terminal J20-x WHI/xx wire (positive) and black meter lead on J20-x WHI/BLK wire (negative) terminal.

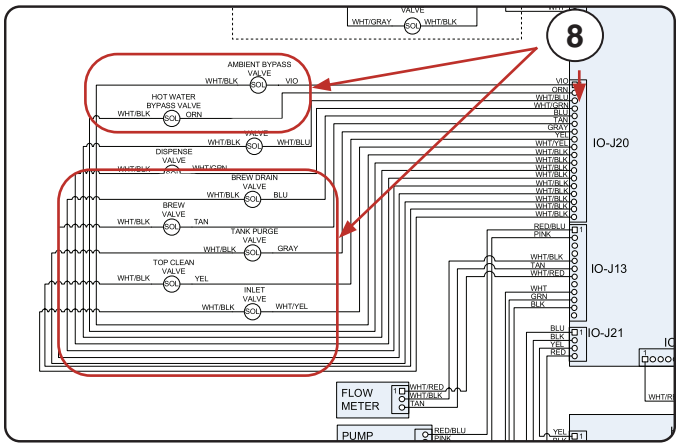
Solenoid Valve Normally Closed	I/O Connector #	Terminal #
Inlet	J20	J20-9 & J20-18
Ambient Bypass	J20	J20-1 & J20-10
Brew Tank Drain	J20	J20-7 & J20-16
Hot Water Bypass	J20	J20-2 & J20-11
Brew Chamber Dispense	J20	J20-4 & J20-13
Brew Chamber Fill	J20	J20-6 & J20-15
Brew Chamber Cleaning	J20	J20-8 & J20-17

Step 9: The reading should be 24.0VDC when activated in Step 2.

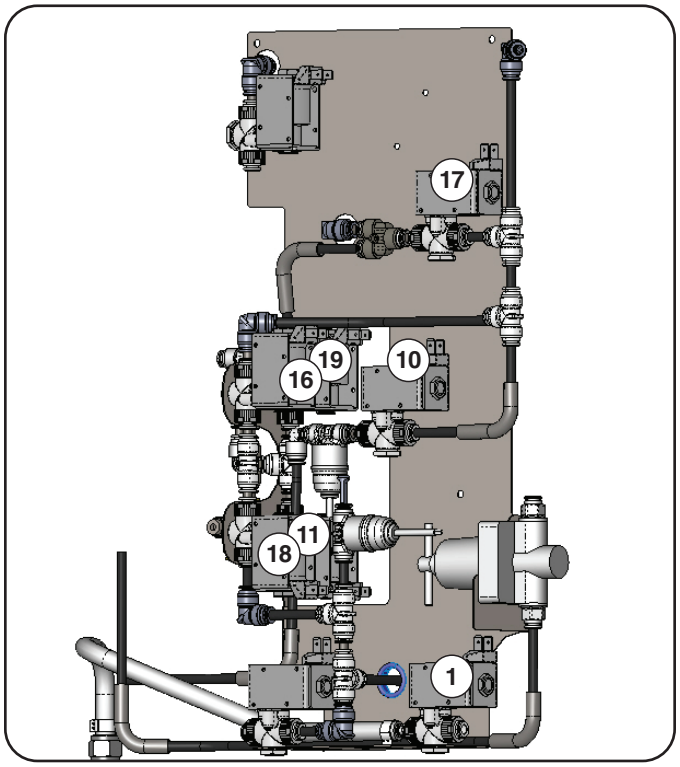
Voltage present - Replace Solenoid valve.
Voltage not present - Check wiring harness for loose connection between solenoid valve and J20 connector on Input/Output board before replacing I/O board.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Active Notice - E-xxx: Currently no error or event code for Solenoid Valves



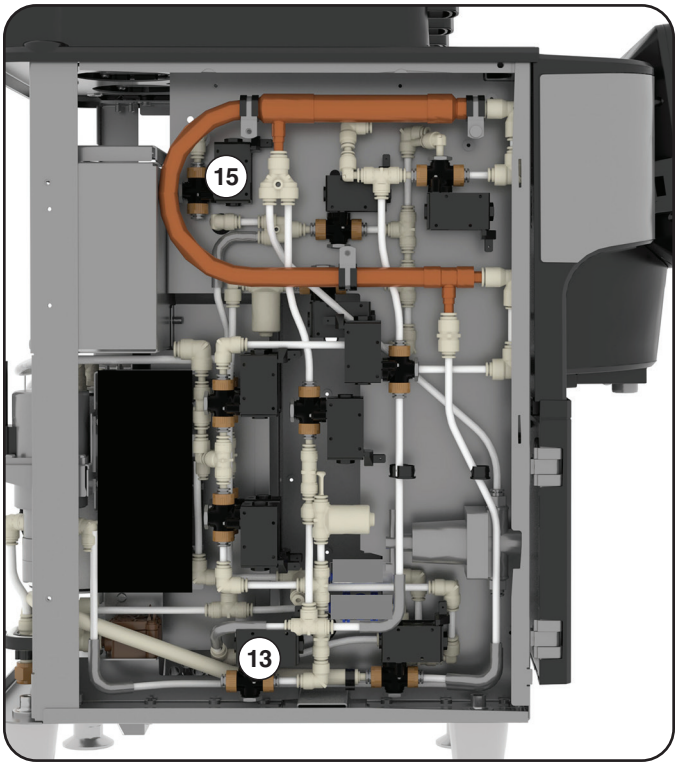
Water System Panel Angle View
Normally Closed valves



Solenoid Valves, 2 Way Normally Open

Purpose: The coil energizes creating a magnetic field to work against a spring force pivot mounted lever that has a paddle style seal attached to the pivot mount which will move, closing the port during coil activation and will return paddle back to position by spring force when coil is de-energized.

Note: Normally Closed & Open Solenoid Valve physically look the same on the outside.



Normally Open Solenoid Valves

13) Brew Chamber Drain Valve
15) Brew Chamber Vent Valve

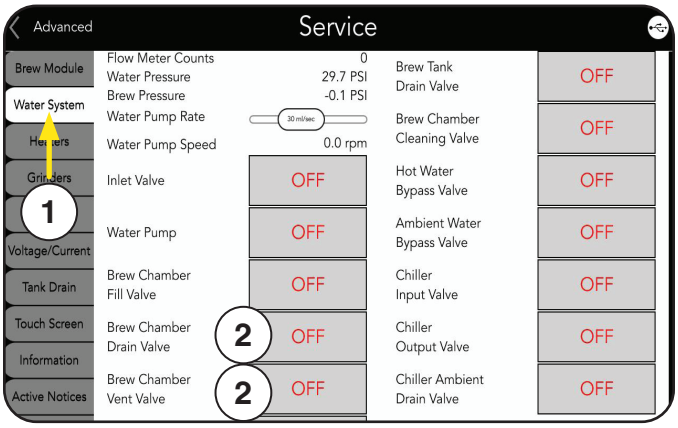
TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Water System tab.

Step 2: Touch any of the normally open valve buttons to activate the solenoid valve.

Step 3: Monitor the center plunger for movement and/or click sound.
Yes - Electrically the solenoid valve is working but water or product may not be flowing through valve because of an internal blockage. Valve will need to be taken apart, cleaned and rebuilt.
No click sound or movement - Go to Voltage Check before replacing solenoid valve.



Volt/Ohm Meter - Voltage Check

Step 4: Disconnect or unplug machine from power.

Step 5: Remove left & right panel to access water system and circuit boards.

Step 6: Locate J20 connector on the Input/Output board.

Step 7: Connect power to machine.

Step 8: Set voltmeter on D/C voltage. Install red meter lead on terminal J20-x WHI/xx wire (positive) and black meter lead on J20-x WHI/BLK wire (negative) terminal

continued >

Solenoid Valves, 2 Way Normally Open

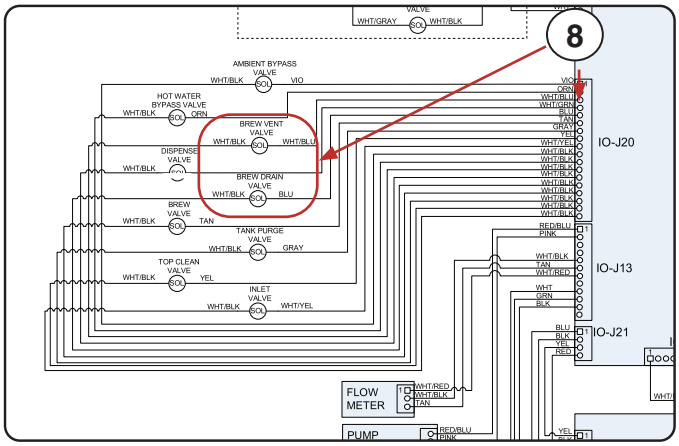
Solenoid Valve Normally Open	I/O Connector #	Terminal #
Brew Chamber Drain Valve	J20	J20-5 & J20-14
Brew Chamber Vent Valve	J20	J20-3 & J20-12

Step 9: The reading should be 24.0VDC when activated in Step 2.

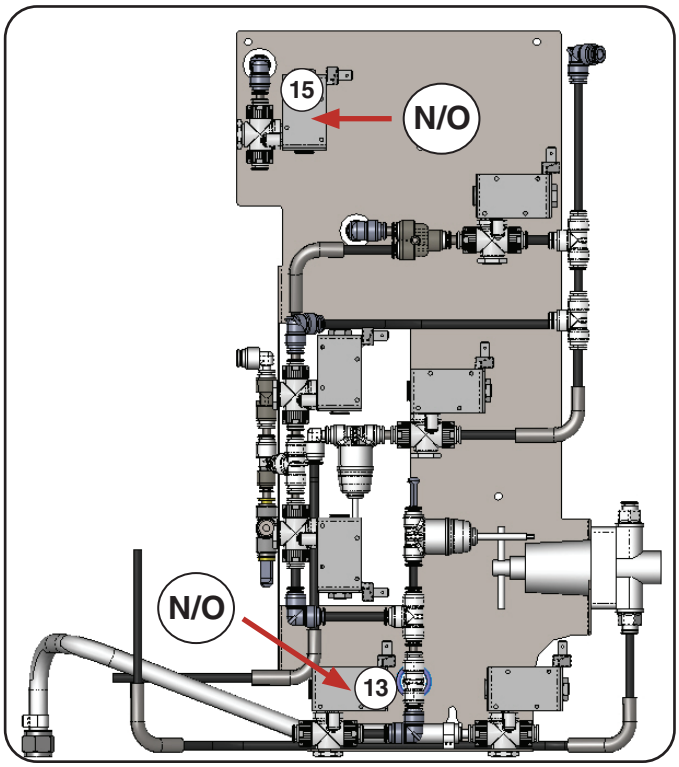
Voltage present - Replace Solenoid valve.
Voltage not present - Check wiring harness for loose connection between solenoid valve and J20 connector on Input/Output board before replacing I/O board.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Active Notice - E-xxx: Currently no error or event code for Solenoid Valves

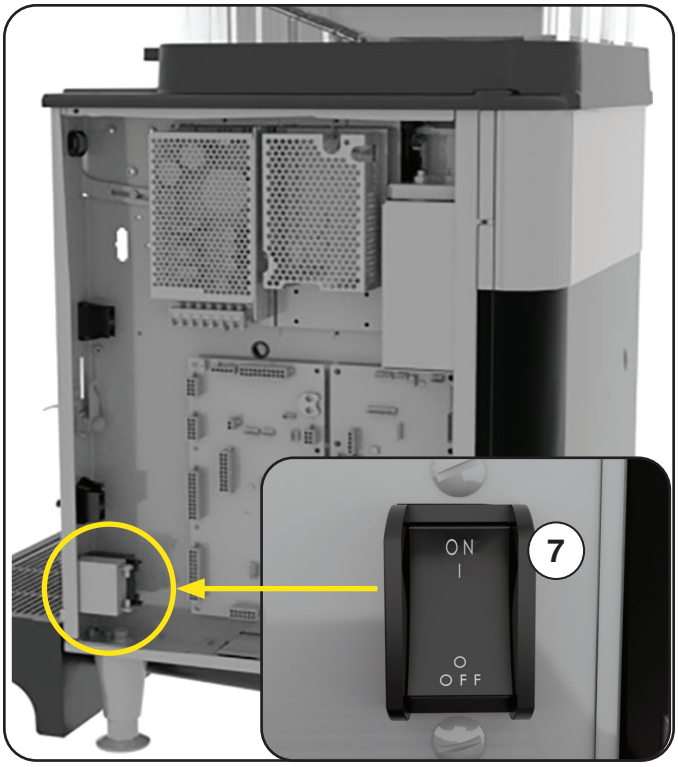


Water System Panel
Normally Open valves



Main On/Off Switch

Purpose: The main On/Off switch enabled or turned on will power on the machine. The switch turned in the Off position will keep L1 & L2 power isolated at the switch.
In the event of Message or Active Notice, the main On/Off switch can be used to power cycle the machine to reset a premature Event Code.



TEST INSTRUCTION

Volt/Ohm Meter - Continuity Check

Step 1: Disconnect or unplug machine from power.

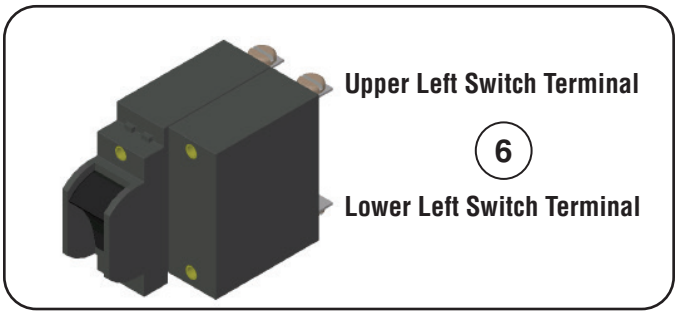
Step 2: Remove right panel to access On/Off switch.

Step 3: Isolate the On/Off switch in preparation of checking the switch for continuity by disconnecting the wires from the switch.

Step 4: Ensure On/Off switch is in the OFF position.

Step 5: Select the lowest resistance (OHMS) range on the voltmeter. Install black meter lead in the meter COM terminal and red meter lead in the terminal labeled with the OHM symbol.

Note: Various voltmeters may have a symbol to indicate audible tone or sound. The meter will alert with a loud tone or sound to indicate continuity.



Step 6: Install red meter lead on the left upper switch terminal and the black meter lead on the left lower switch terminal. No continuity should be present.

Step 7; Next, turn the switch to ON position, volt meter should display 0.00 or audible tone will sound to indicate continuity.

Step 8: Repeat steps 3 thru 7 for the other set of terminals on the On/Off switch.

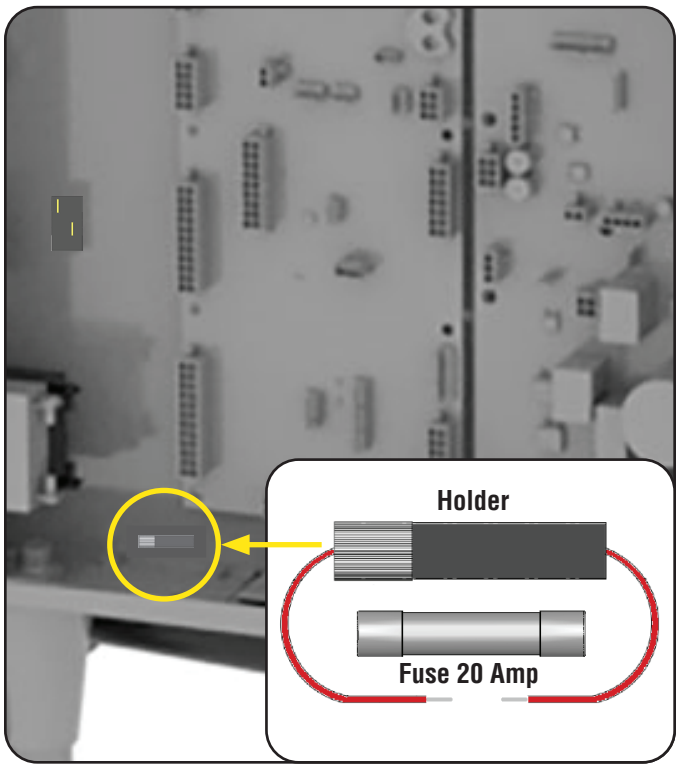
Step 9: If continuity is not present during testing as described in steps 6 thru 8, replace switch.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Machine or user display is not On

Inline Fuse Holder & Fuse 20 Amp 250V

Purpose: A fuse holder is incorporated on the L2 heater line containing a 20 Amp fuse. In the event all three boiler tanks turn on, the fuse will protect against excessive current and open resulting in the heating circuit being inoperable.



TEST INSTRUCTION

Volt/Ohm Meter - Continuity Check

Step 1: Disconnect or unplug machine from power.

Step 2: Remove right panel to access fuse holder.

Step 3: Locate the fuse holder and open, remove the fuse from the holder.

Step 4: Select the lowest resistance (OHMS) range on the voltmeter. Install black meter lead in the meter COM terminal and red meter lead in the terminal labeled with the OHM symbol.

NOTE: Various voltmeters may have a symbol to indicate audible tone or sound. The meter will alert with a loud tone or sound to indicate continuity.

Step 5: Install red meter lead on end of the fuse and the black meter lead on the opposite end of the fuse. Continuity should be present.

No continuity - Replace fuse.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Active Notice - E-053, 054, 055: Finish, PreHeat & Inlet Tank Heating Too Long
- Active Notice - E-062, 063, 064: Finish, Pre-Heat Inlet Tank Heater Test Failure

Circuit Breaker 3 Amp

Purpose: A breaker in series with the touchscreen assembly. The breaker will break the electrical circuit in the event of a electrical short to prevent damage to the touchscreen assembly.

TEST INSTRUCTION

Volt/Ohm Meter - Continuity Check

Step 1: Disconnect or unplug machine from power.

Step 2: Remove right panel to access circuit breaker.

Step 3: Isolate the circuit breaker in preparation of checking continuity by disconnecting the wires from the breaker.

Step 4: Open upper door and locate breaker on the right sidewall, ensure breaker button is pushed inward or reset.

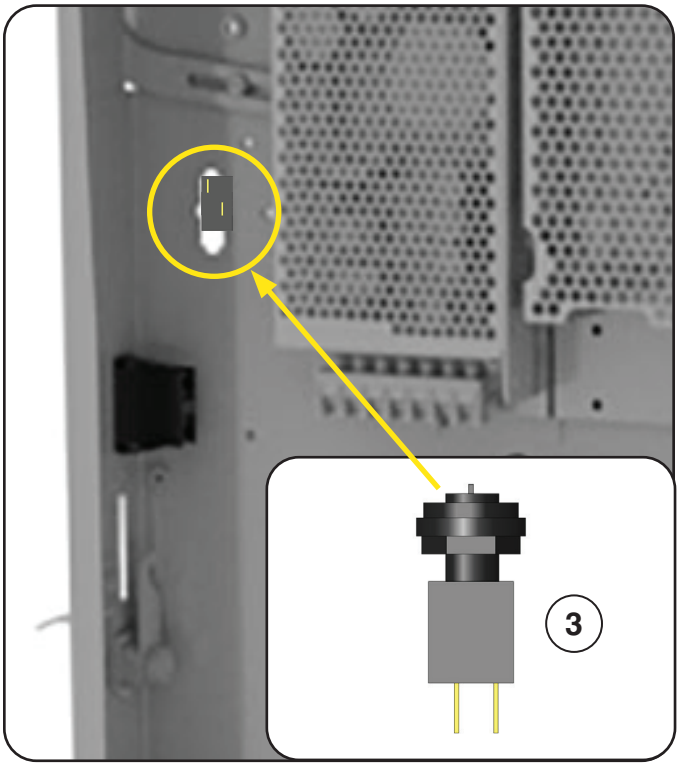
Step 5: Select the lowest resistance (OHMS) range on the voltmeter. Install black meter lead in the meter COM terminal and red meter lead in the terminal labeled with the OHM symbol.

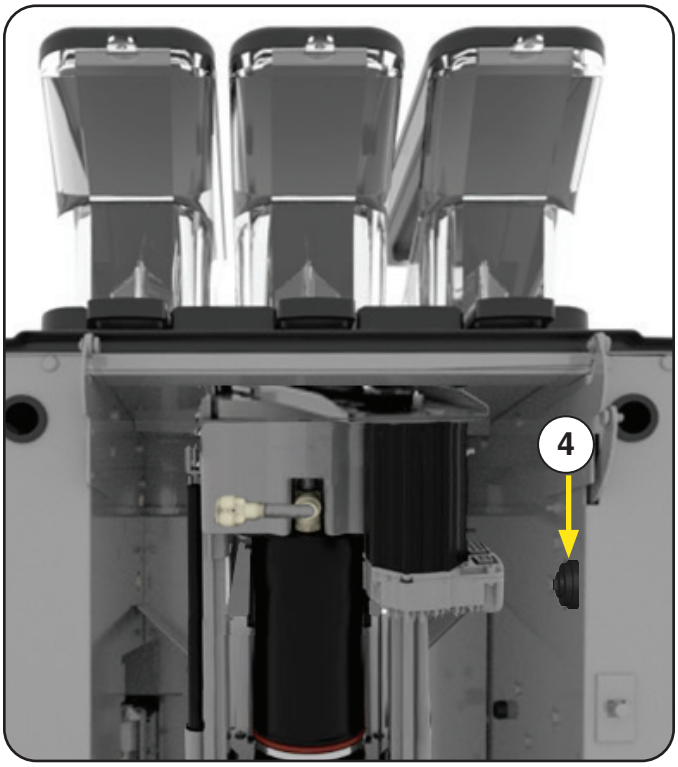
NOTE: Various voltmeters may have a symbol to indicate audible tone or sound. The meter will alert with a loud tone or sound to indicate continuity.

Step 6: Install red meter lead on the left breaker terminal and the black meter lead on the right breaker terminal.

Step 7: The voltmeter should display 0.00 or audible tone will sound to indicate continuity.

Step 8: If continuity is not present during testing as described in steps 4 thru 7, replace breaker.





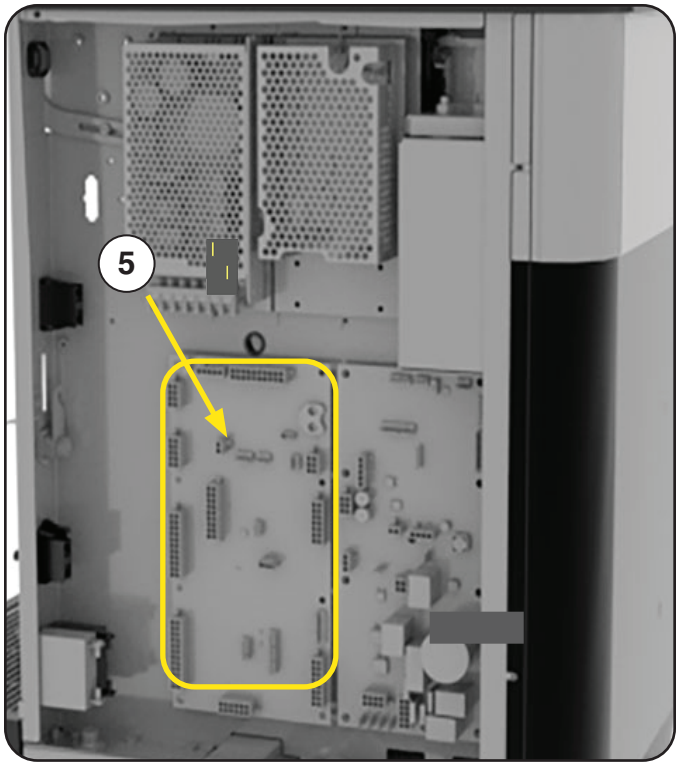
PART RELATES TO THE FOLLOWING SYMPTOMS

- User display is not On or illuminated
- LED on Input/Output Board labeled Status, flashing rapidly

Input/Output Circuit Board (I/O)

Purpose: The I/O board receives and interprets the input data it receives from the user touchscreen assembly, resulting in a series of outputs to operate components.

Input/Output Board		
24.0VDC	**5.0VDC**	**3.3VDC**
Display	Flow Meter	Drip Tray Switch
Door Fan	Pressure Transducers	Grounds Bin Switch
Rear Fan	BUNN Link	Swiper Switch
Brew Module Home Sensor	R,C,L Bean Detect	
All Valves		
LED (Door)		

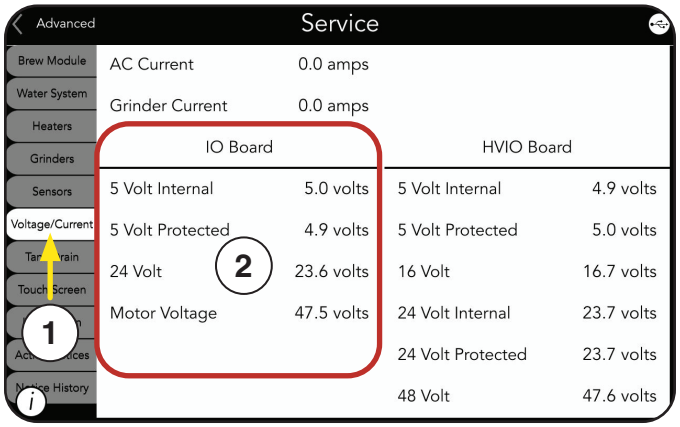


TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Voltage/Current tab.

Step 2: You can view the I/O board internal voltages and the protected output circuit voltages.



Volt/Ohm Meter - Voltage Check

Step 3: Disconnect or unplug machine from power.

Step 4: Remove right panel to access circuit boards.

Step 5: Locate J11 connector on the Input/Output board.

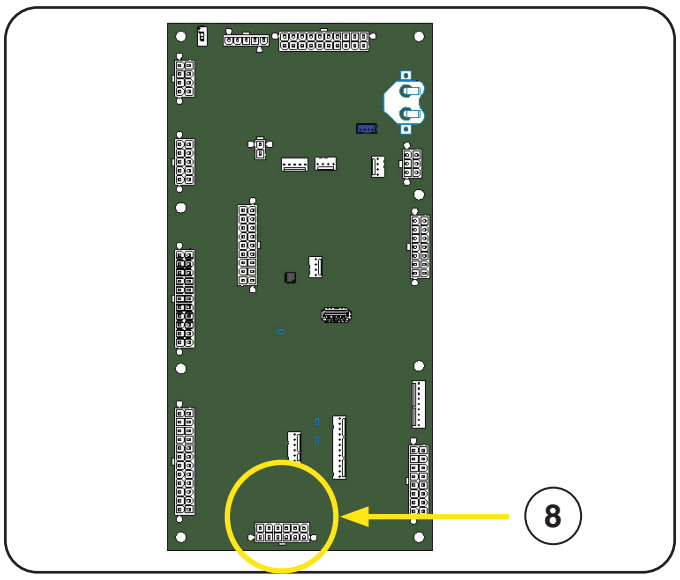
Step 6: Connect power to machine.

Step 7: Enable main On/Off switch.

Step 8: Set voltmeter on D/C voltage. Install red meter lead on terminal J11-1 WHI/RED wire (positive) and black meter lead on J11-7 WHI/BLK wire (negative) terminal.

Step 9: The voltage reading should be 24.0VDC.

No voltage - Check for loose wire connection before going to 24V Universal Power Supply.



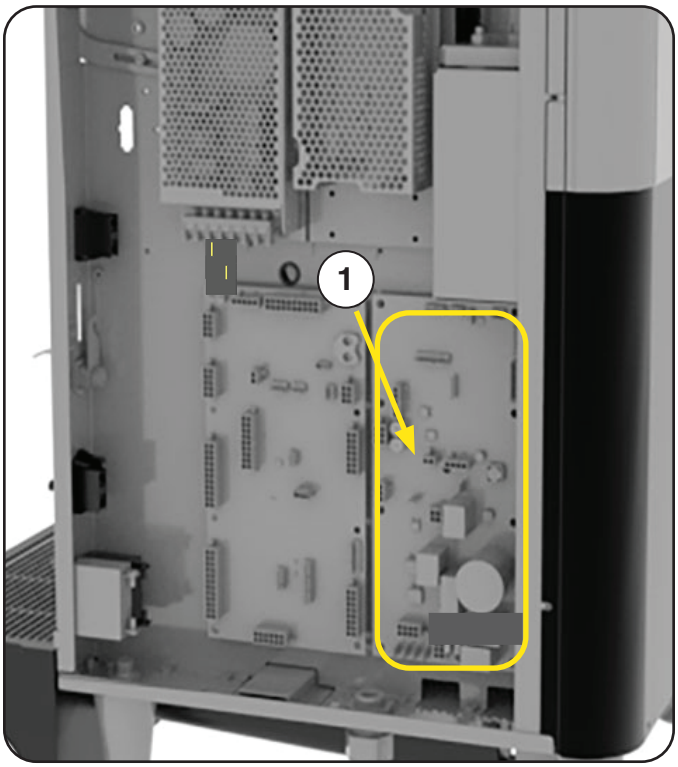
PART RELATES TO THE FOLLOWING SYMPTOMS

- Machine is not On
- User touchscreen is not illuminated

High Voltage Board

Purpose: The H/V board receives and interprets the input data it receives from the user touchscreen assembly, resulting in a series of outputs to operate components.

High Voltage Board					
270VDC	**48VDC**	**24VDC**	**16VDC**	**5VDC**	**3VDC**
R,C,L Grinder	Water Pump	Solid State Relay Control	Door Switch-es	R,C,L Hopper Detect Switch-es	R,C,L Temper-ature Sensors
	Brew Motor		Comm. Brew Motor		



TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Voltage/Current tab.

Step 2: You can view the H/V board internal voltages and the protected output circuit voltages.

Volt/Ohm Meter - Voltage Check

Step 3: Disconnect or unplug machine from power.

Step 4: Remove right panel to access circuit boards.

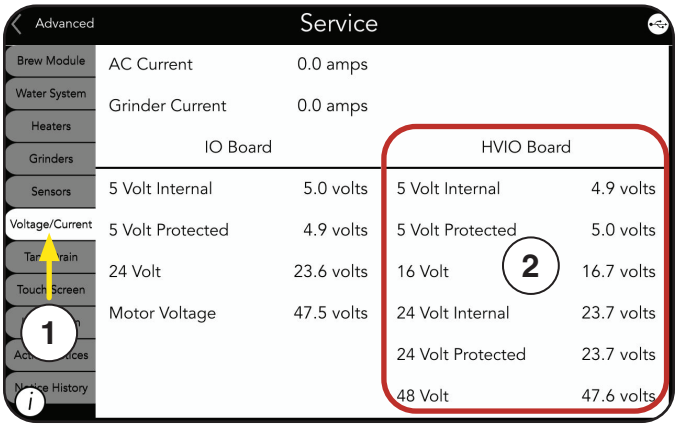
Step 5: Locate J11 connector on the High Voltage board.

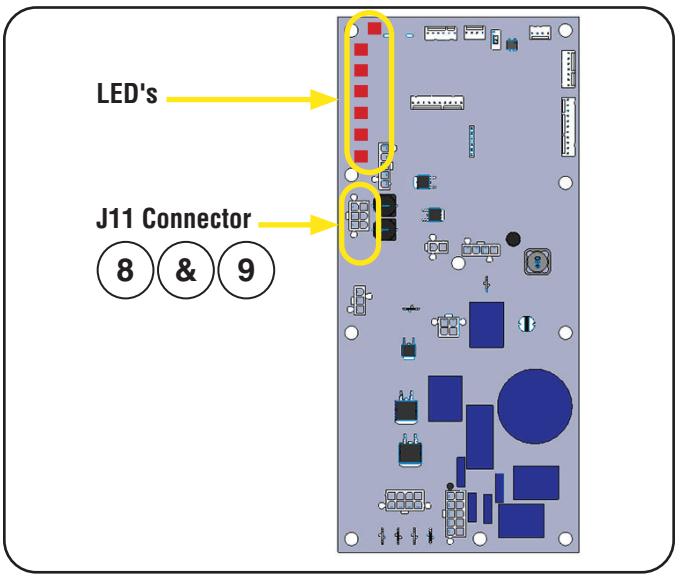
Step 6: Connect power to machine.

Step 7: Enable main On/Off switch.

Step 8: Set voltmeter on D/C voltage. Install red meter lead on terminal J11-1 WHI/RED wire (positive) and black meter lead on J11-4 WHI/BLK wire (negative) terminal. The voltage reading should be 24.0VDC.

Step 9: Set voltmeter on D/C voltage. Install red meter lead on terminal J11-2 RED wire (positive) and black meter lead on J11-6 BLK wire (negative) terminal. The voltage reading should be 48.0VDC.



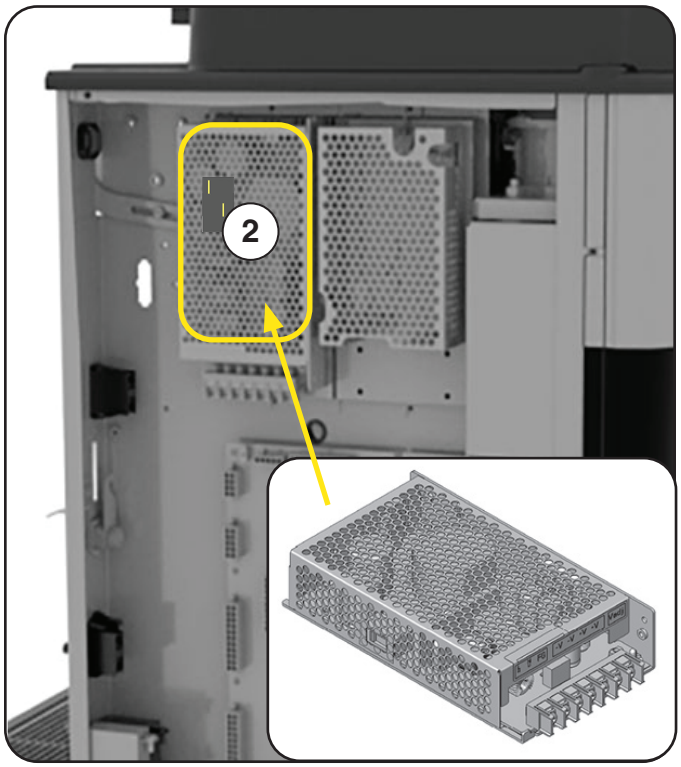


PART RELATES TO THE FOLLOWING SYMPTOMS

- No 24VDC - H/V Board LED's not illuminated
- No 48VDC - H/V Board LED labeled 48V will not be illuminated

Universal Power Supply 24VDC

Purpose: The power supply accepts an incoming voltage range of 88 to 264vac and steps and converts it down to a low output D/C voltage. The unit is adjusted by the potentiometer to put out 24.0VDC. The 24VDC goes to the High Voltage Board and to the Input/Output board.



TEST INSTRUCTION

Volt/Ohm Meter - Voltage Check

Step 1: Disconnect or unplug machine from power.

Step 2: Remove right panel to access power supply board board/24VDC.

Step 3: Connect power to machine.

Step 4: Enable main On/Off switch.

Step 5: Locate the LED on the left power supply board (24VDC). An illuminated green led indicates the unit has incoming power.

Step 6: Check input voltage at the power supply.

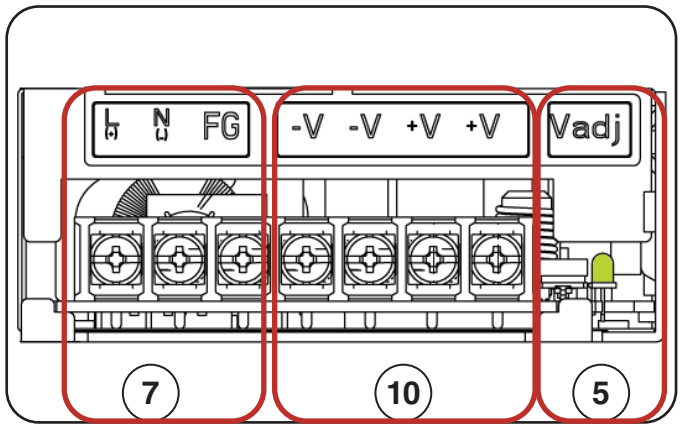
Step 7: Set volt meter on 600VAC, install red meter lead on terminal labeled "L" and black meter lead on terminal labeled "N". Reading must be 208VAC.

Step 8: No 208VAC input - First, verify main power supply and go to Main On/Off switch test instruction.

Step 9: Next, check the output voltage at the power supply.

Step 10: Set volt meter on 200VDC, install red meter lead on positive (+) terminal and black meter lead on negative (-) terminal. Reading must be 24VDC.
NOTE: Potentiometer adjustment screw on power board is an adjustment for the output voltage.

Step 11: No 24.0VDC output - replace power supply.
NOTE: 24.0VDC present but is interrupted going to High Voltage board. See Active Notice icon for Event Codes.



PART RELATES TO THE FOLLOWING SYMPTOMS

- User display is not illuminated
- Power supply green led is not illuminated
- High Voltage Board All Status LED's Not Illuminated

Universal Power Supply 48VDC

Purpose: The power supply accepts an incoming voltage range of 88 to 264vac, the voltage steps down and is converted to a 48VDC output. The 48.0VDC voltage is used to power the brew (piston) and water pump motor.

TEST INSTRUCTION

Volt/Ohm Meter - Voltage Check

Step 1: Disconnect or unplug machine from power.

Step 2: Remove right panel to access power supply board/48VDC.

Step 3: Connect power to machine.

Step 4: Enable main On/Off switch.

Step 5: Check input voltage at the power supply.

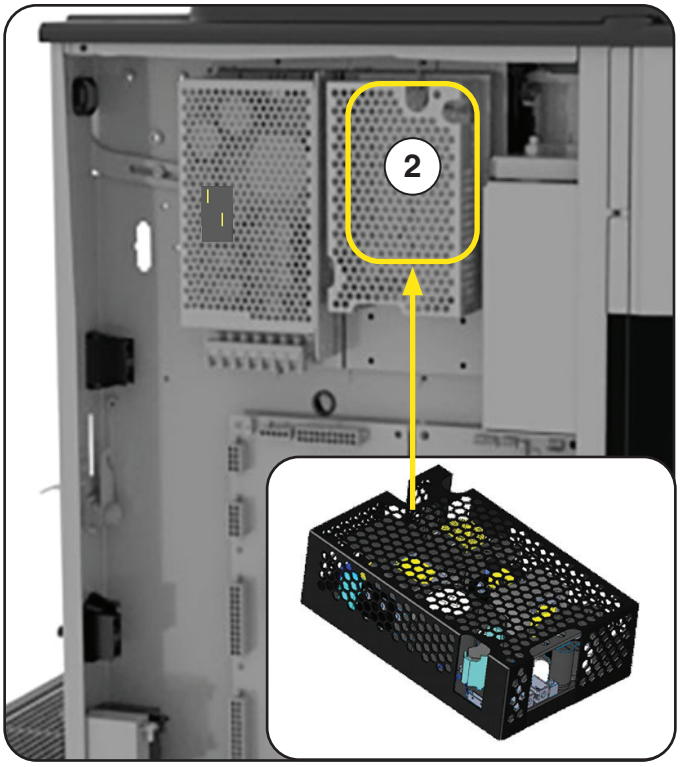
Step 6: Set volt meter on 600VAC, install red meter lead on terminal labeled "1" and black meter lead on terminal labeled "2". Reading must be 208VAC.

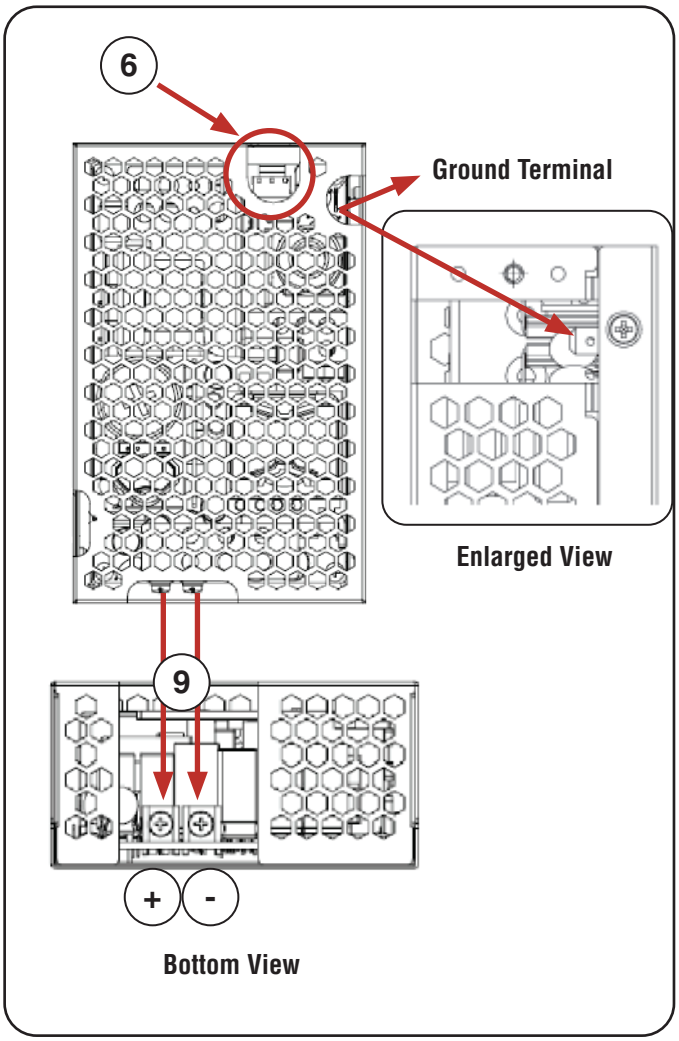
Step 7: No 208VAC input - First, verify main power supply and go to Main On/Off switch test instruction.

Step 8: Next, check the output voltage at the power supply.

Step 9: Set volt meter on 200VDC, install red meter lead on positive (+) terminal and black meter lead on negative (-) terminal. Reading must be 48VDC.

Step 10: Input voltage present and no 48.0VDC output - replace power supply.



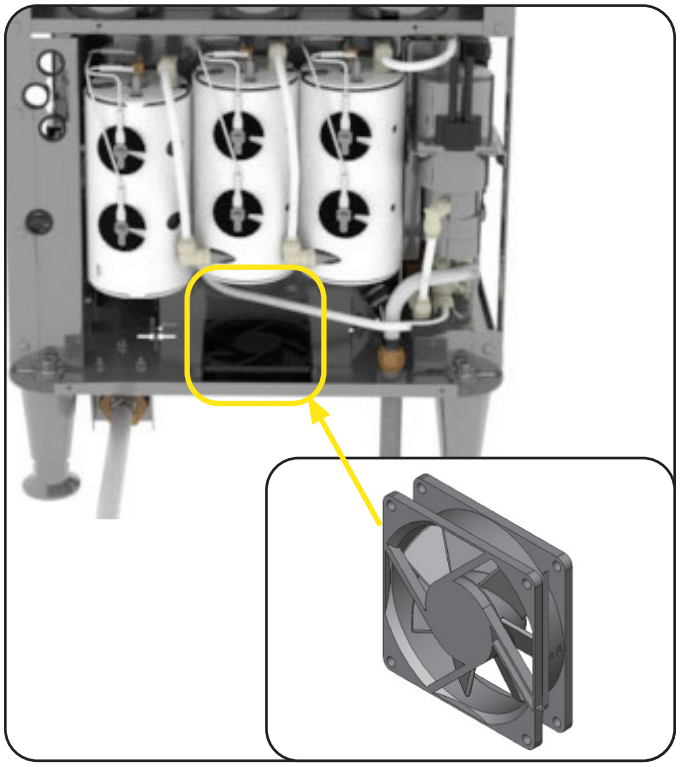


PART RELATES TO THE FOLLOWING SYMPTOMS

- User display grayed out
- High Voltage Circuit Board 48V LED not illuminated
- Active Notice - E-046: Water Pump Stalled, E-071: Brew Error Piston Move Timeout

Fan

Purpose: The fan mounted in the rear under the tank module operates continuously. The fan circulates or moves air within the cabinet/housing and exhausts air out the bottom of the machine.



TEST INSTRUCTION

Volt/Ohm Meter - Voltage Check

Step 1: Disconnect or unplug machine from power.

Step 2: Remove right & rear panel to access power board & cabinet fan.

Step 3: Connect power to machine.

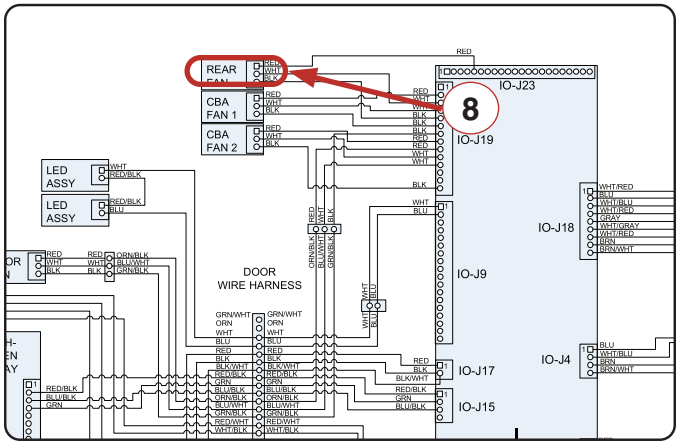
Step 4: Enable main On/Off switch.

Step 5: Check 24VDC output at the Input/Output board.

Step 6: Set voltmeter on D/C voltage. Install red meter lead on terminal J23-5 (+) RED wire terminal and black meter lead on J19-5 (-) BLK wire terminal.

Step 7: The reading should be 24.0VDC.

Step 8: No 24.0VDC - Check for loose wire connection between fan connector and J19 & J23 connector on I/O Board before replacing I/O Board.
Yes 24.0VDC - Replace failed fan.

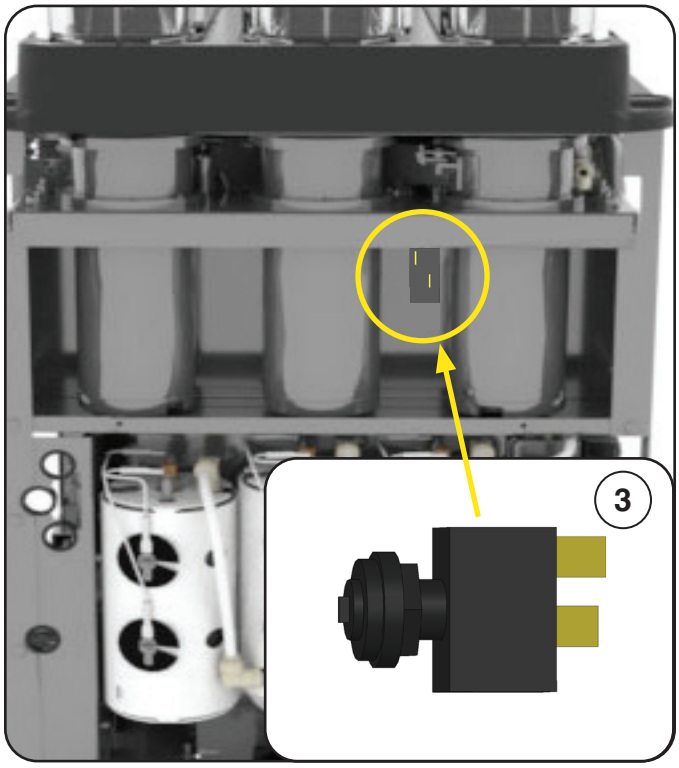


PART RELATES TO THE FOLLOWING SYMPTOMS

- Irregular or higher internal cabinet temperature
- Currently no error or event code exists for the fan

Circuit Breaker 3 Amp

Purpose: A breaker in series with all three grinder motors. The breaker will break the electrical circuit in the event of a foreign object getting in a motor grind chamber and causing a jam between the coffee burrs.



TEST INSTRUCTION

Volt/Ohm Meter - Continuity Check

Step 1: Disconnect or unplug machine from power.

Step 2: Remove rear panel to access circuit breaker.

Step 3: Isolate the circuit breaker in preparation of checking continuity by disconnecting the wires from the breaker.

Step 4: Open upper door and locate breaker on the rear wall behind brew module, ensure breaker button is pushed inward or reset.

Step 5: Select the lowest resistance (OHMS) range on the voltmeter. Install black meter lead in the meter COM terminal and red meter lead in the terminal labeled with the OHM symbol.

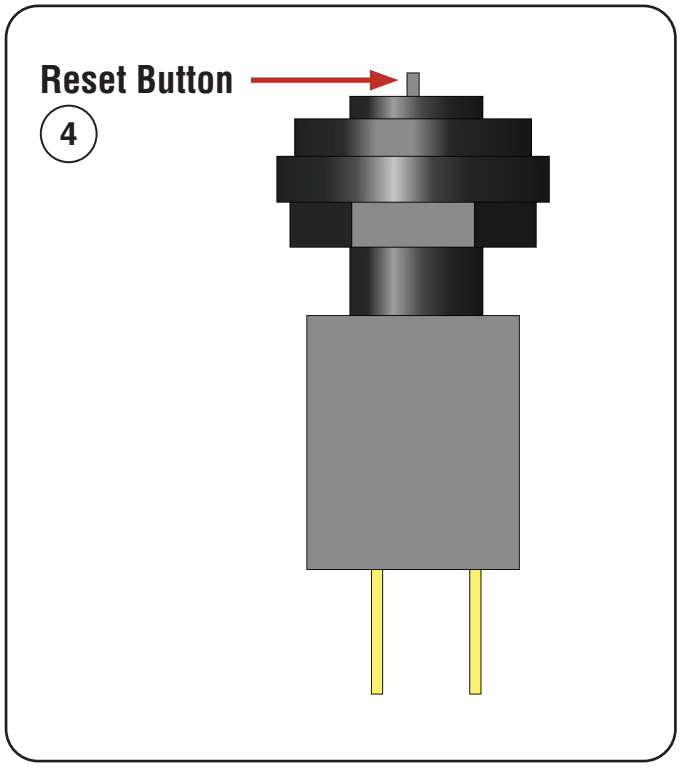
NOTE: Various voltmeters may have a symbol to indicate audible tone or sound. The meter will alert with a loud tone or sound to indicate continuity.

Step 6: Install red meter lead on the left breaker terminal and the black meter lead on the right breaker terminal.

Step 7: The voltmeter should display 0.00 or audible tone will sound to indicate continuity.

Step 8: Continuity present - Inspect all motor grind chambers for foreign object jamming coffee burrs unless the particular grind motor is already identified by an error code (Left, Center or Right).

Continuity not present - Replace breaker.



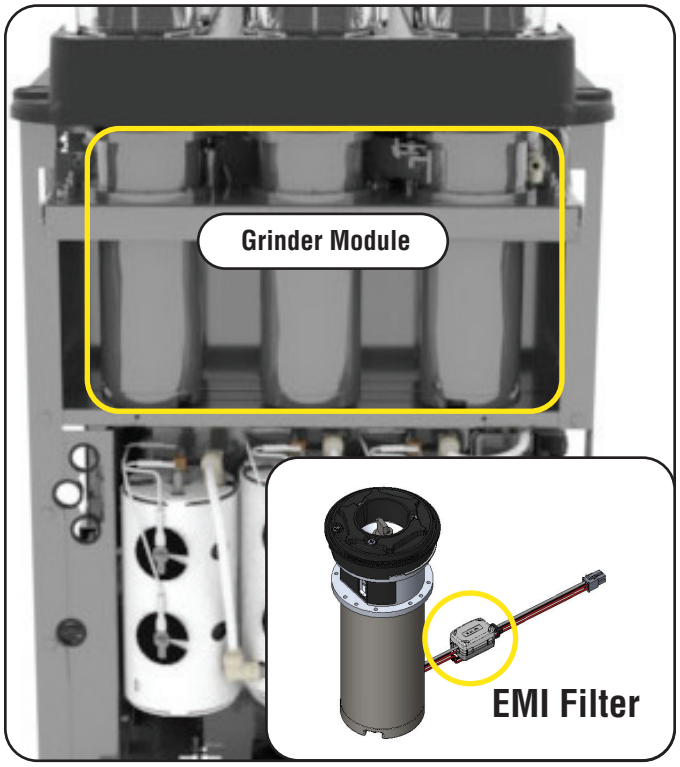
PART RELATES TO THE FOLLOWING SYMPTOMS

- Brew starts and then aborts/cancels
- Active Notice - E-030, 032, 034 - Left, Right or Center Grinder No Current

Left, Center & Right Grinder Motor (Module)

Purpose: A total of three grinder motors make up the grinder module. A grinder motor is positioned under each hopper station (Left, Center & Right). After user selects a hopper station and starts a brew cycle, the grinder motor rotates a bean auger and coffee burr. The auger helps feed the coffee beans between the coffee burrs for cutting of the beans.

An EMI filter is clamped around power wires going to each grinder motor, the EMI is used to suppress high frequency noise in the circuit.



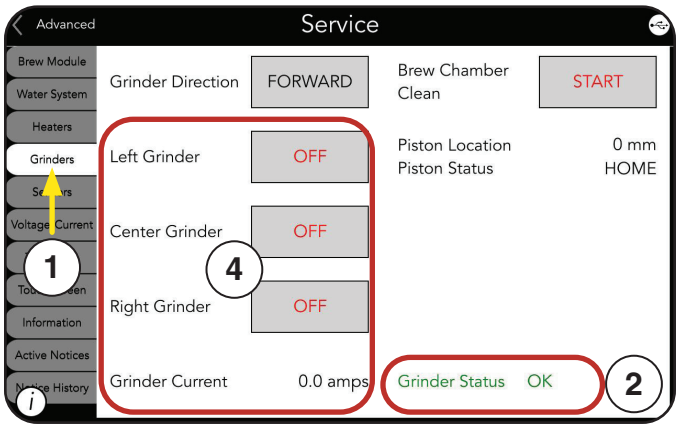
TEST INSTRUCTION

Enter Service Technician Mode and Select Service icon

Step 1: Select and enter the Grinders tab.

Step 2: An informational Grinder Status event can be viewed here under the Grinders tab, lower right corner.
The Grinder Status event will be highlighted in green or red text.

Grinder Status Messages	Trigger Event
OK (Green Text)	None
Chamber Overfilled, Scoop Out Chamber (Red Text)	Piston Stall Down Event
Piston Error (Red Text)	Misc. Piston Events
Hoppers Not Installed (Red Text)	Any Hopper Missing
Brew Chamber Clean Needed (Red Text)	Grinder Button Pressed > 5 Sec.



Step 3: In preparation of grinder motor voltage test, remove and empty coffee hopper of beans and reinstall empty hopper.

Step 4: Touch and hold the corresponding Left, Center or Right Grinder button to operate grinder (3 second hold run time). The grinder current can be viewed at the bottom of the display.

Volt/Ohm Meter - Voltage Check

Step 5: Disconnect or unplug machine from power.

Step 6: Remove right and rear panel to access grinder motors and circuit boards.

continued >

Left, Center & Right Grinder Motor (Module)

Step 7: Locate J18 connector on the High voltage board.

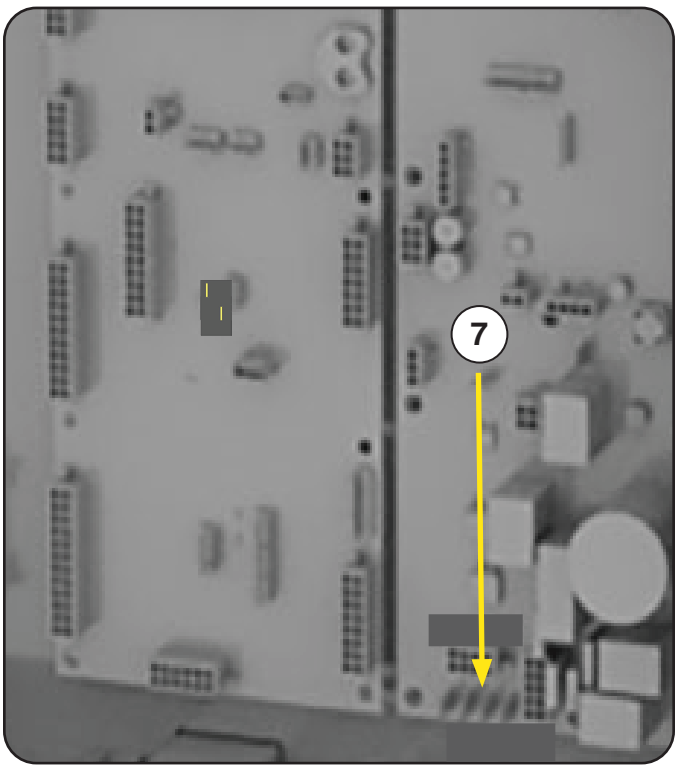
Step 8: Connect power to machine.

Enter Service Technician Mode and Select Service icon

Step 9: Select and enter the Grinders tab.

Step 10: Check for 270-290VDC at corresponding grinder motor 4 pin connector or at J18 connector on the High Voltage board.

Step 11: Set volt meter on D/C voltage. Install red meter lead on the positive side and black meter lead on the negative side going to the corresponding motor being checked.



Grinder Motor	I/O Connector & Terminal #
Left	J18-3 VIO (+) and J18-8 WHT/VIO (-)
Center	J18-4 ORN (+) and J18-9 WHT/ORN (-)
Right	J18-2 YEL (+) and J18-7 WHT/YEL (-)

Step 12: Touch and hold the corresponding Grinder Motor button.

Step 13: The volt meter should read between 270 - 290VDC.

No voltage present - Ensure grinder circuit breaker is not tripped before replacing High Voltage board.

Yes voltage present & motor does not operate - Replace grinder motor.

PART RELATES TO THE FOLLOWING SYMPTOMS

- Message - An issue has been detected with the left grinder (can indicate center and right grinder too)
- Brew starts and then aborts/cancels
- Active Notice - E-030, 032, 034 - Left, Right or Center Grinder No Current

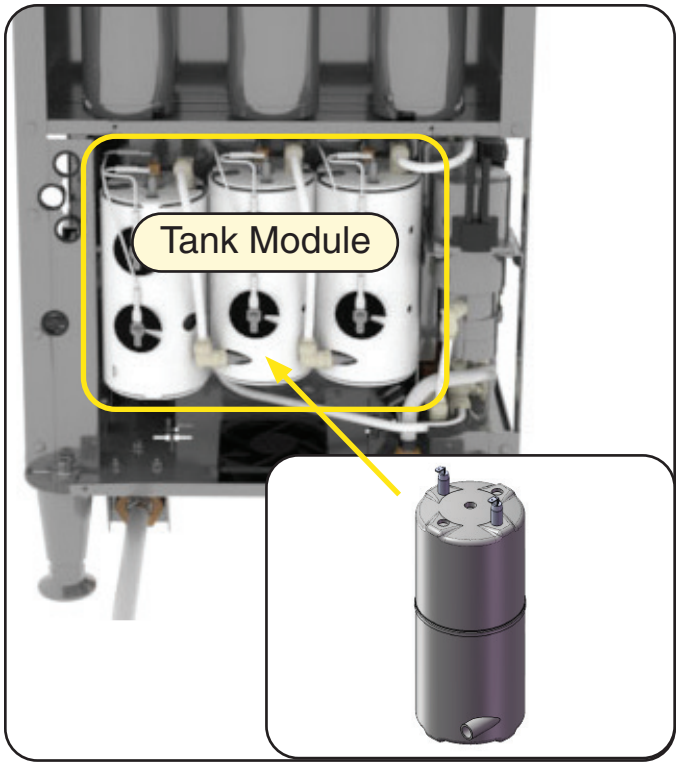
Inlet, Pre-Heat & Finish Tank Assembly

Purpose: A total of three tanks make up the tank module. The three tanks are referenced as Inlet, Pre-Heat and Finished boiler tank. Each tank has a heating element, qty-2, limit thermostats and a temperature sensor.

All three tanks are identical in electrical components. The only difference is the orientation or position of the Inlet Tank from the other two tanks (Pre-Heat & Finish). All three tanks are plumbed in series, designed in managing the heating cycle/current and capable of delivering a minimum of qty-6, 20 oz. drinks back to back before "Please Wait Heating" message appears.

Heating Priority: First, Finish Boiler Tank, Second, Pre-Heat Boiler Tank and Third, Inlet Boiler Tank

NOTE**:** A maximum of any two tanks can heat at the same time.



TEST INSTRUCTION

Note: First, cool the tank module so you don't accidentally create a tank over temperature error which could result in a tripped limit thermostat.

Tank Module Cooling Instruction

Step 1: Enter Service Technician Mode and select Service icon.

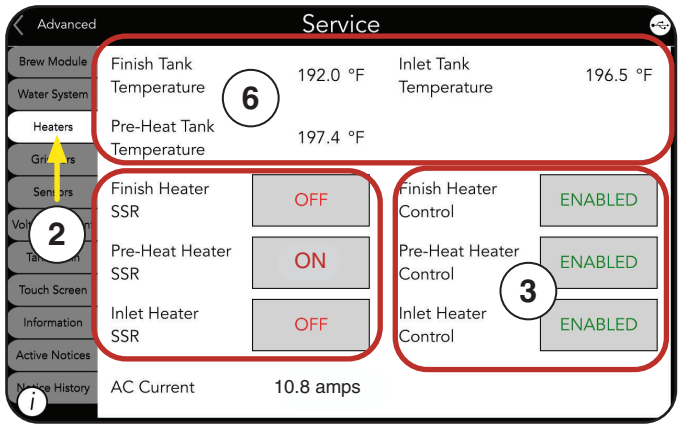
Step 2: Select and enter the Heaters tab.

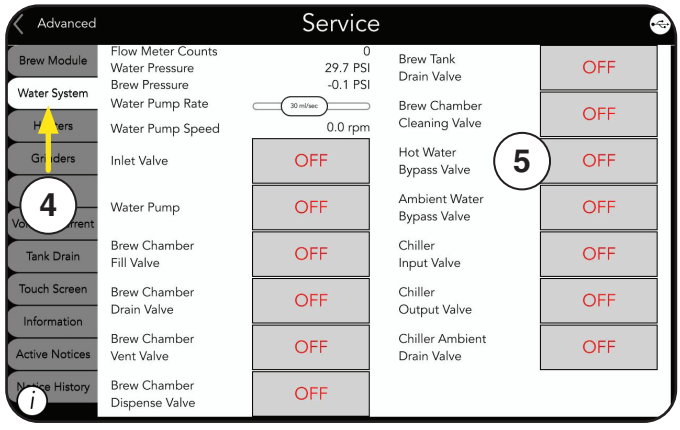
Step 3: Disable Finish, Pre-Heat and Inlet Heater Control. This will temporarily stop the heating control from turning ON because of low tank temperature.

Step 4: Exit Heaters tab and enter Water System tab.

Step 5: Touch and hold Hot Water Bypass Valve to start cooling down the tank module. The valve test time runs a maximum of 10 seconds.

Step 6: Next, go back to the Heaters tab. Read all three tank temperature's and ensure they are cooled down below 150° F. from 200°F.





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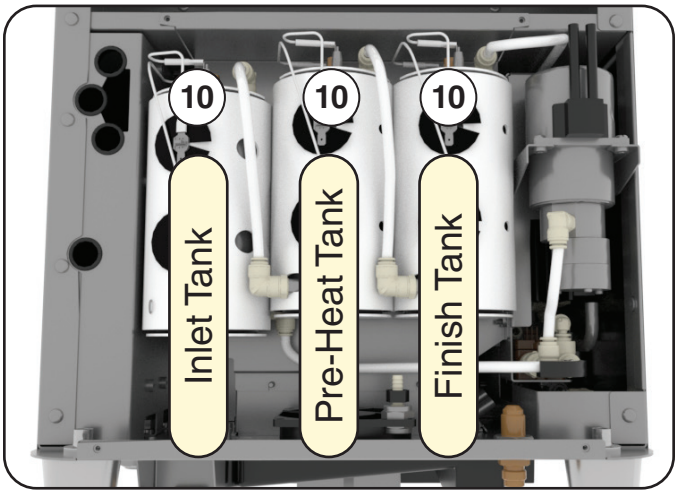
Inlet, Pre-Heat & Finish Tank Assembly - cont.



Volt/Ohm Meter - Voltage Check

Step 7: Disconnect or unplug machine from power.

Step 8: Remove right and rear panel to access circuit boards and tank module.

Step 9: Connect power to machine.

Enter Service Technician Mode and Select Service icon

Step 9: Select and enter the Heaters tab.

Step 10: Check for 208VAC at corresponding Inlet, Pre-Heat or Finish Tank element.

NOTE: Defective heating element, entire tank must be replaced.

Step 11: Set volt meter on 750 A/C voltage. Install red meter lead on corresponding tank heat element terminal and black meter lead on the remaining heat element terminal.

Step 12: Touch the corresponding Inlet, Pre-Heat or Finish Heater SSR button to turn on heating element.

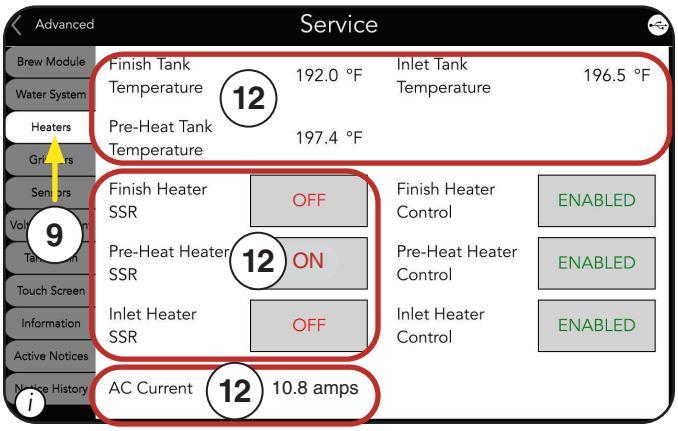
> Volt meter will should display 208VAC.

> Ensure temperature rises by viewing the tank temperature on the Service Screen.

> The tank element AC current will be shown at the bottom of the Service screen during testing.

208VAC present but zero current or temperature rise - Replace tank assembly.

No 208VAC present - First, go to Limit Thermostat testing procedure before moving onto Solid State Relay (SSR) testing procedure.



Volt/Ohm Meter - Resistance Check

Step 13: Disconnect or unplug machine from power.

Step 14: Remove rear panel to access tank module.

Step 15: In preparation of testing element for resistance value, Isolate the tank element by disconnecting the wires from the heater element.

continued >

Inlet, Pre-Heat & Finish Tank Assembly - cont.

Step 16: Select the lowest resistance (OHMS) range on the voltmeter. Install black meter lead in the meter COM terminal and red meter lead in the terminal labeled with the OHM symbol.

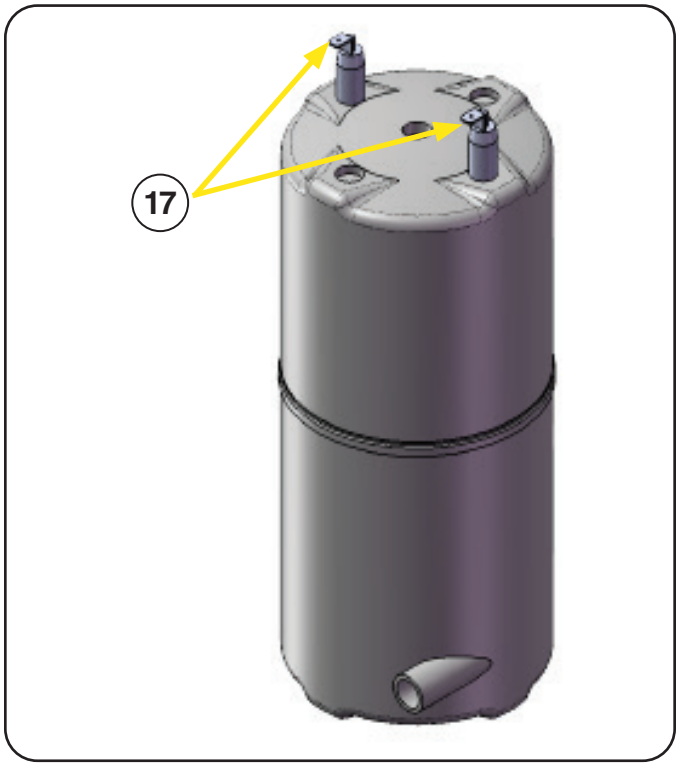
Step 17: Place red meter lead on heat element terminal and black meter lead on the remaining heat element terminal.

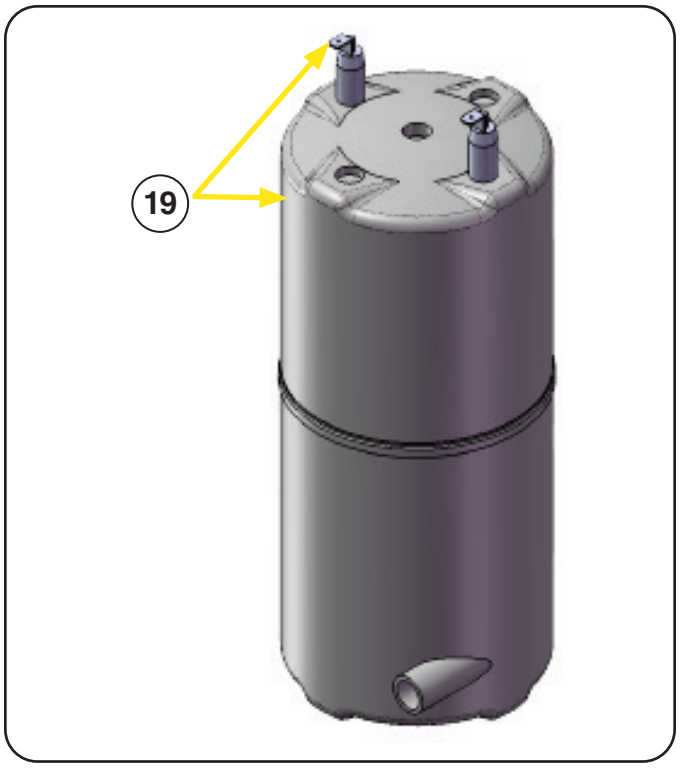
Step 18: The Ohm Meter should show a resistance value between 16.43 - 19.06 Ohms for a good heating element.

Electrical Rating: 230VAC, 3000W

Step 19: Next, move red meter lead to tank chassis and keep black meter lead on heat element terminal, Ohm meter should show infinite or OL for open line.

Step 20: If heat element is not within the resistance range or shows resistance to the tank chassis, replace tank assembly.



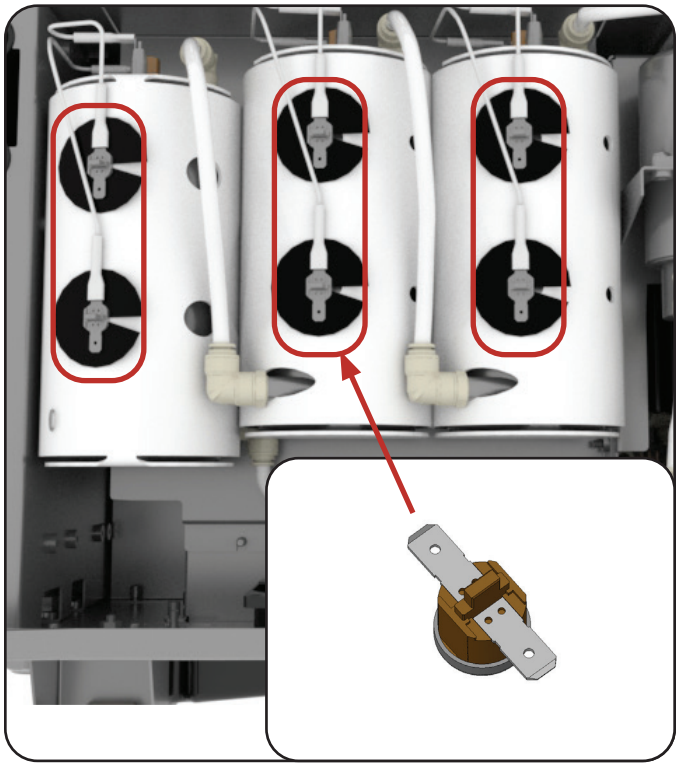


PART RELATES TO THE FOLLOWING SYMPTOMS

- Message - Finish Tank Heater Control OFF, Pre-Heat Tank Heater Control OFF, Inlet Tank Heater Control OFF
- Active Notice - E-053, 054, 055 - Finish, PreHeat & Inlet Tank Heating Too Long
- Active Notice - E-062, 063, 064 - Finish, Pre-Heat or Inlet Tank Heater Test Failure

Limit Thermostat

Purpose: In the event of a tank over heating or a high current condition exists, the limit thermostat will open at 230° Fahrenheit to prevent the water system from excessive high temperature & pressure.
A limit thermostat is installed on each conductor line (L1 & L2) going to the heating element. In the event of a tripped limit thermostat, diagnosis and repair, the limit will need to be mechanically reset by pushing on the center button/tab.



TEST INSTRUCTION

Volt/Ohm Meter - Continuity Check

Step 1: Disconnect or unplug machine from power.

Step 2: Remove rear panel to access tank module.

Step 3: Isolate the corresponding tank with the limit thermostats in preparation of checking continuity by disconnecting the wires from both limit thermostats..

Step 4: Select the lowest resistance (OHMS) range on the voltmeter. Install black meter lead in the meter COM terminal and red meter lead in the terminal labeled with the OHM symbol.

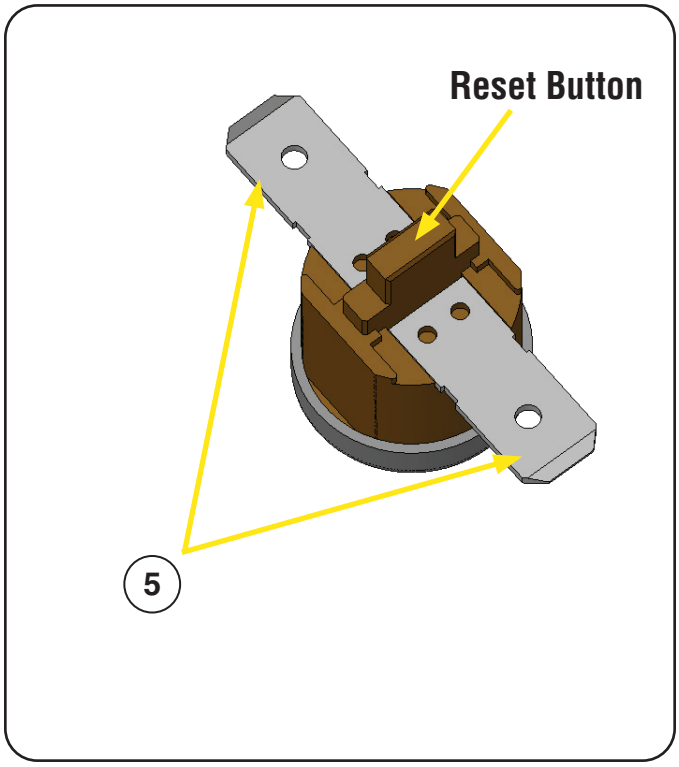
NOTE: Various voltmeters may have a symbol to indicate audible tone or sound. The meter will alert with a loud tone or sound to indicate continuity.

Step 5: Install red meter lead on limit thermostat terminal and the black meter lead on the remaining limit thermostat terminal.

Step 6: The voltmeter should display 0.00 or audible tone will sound to indicate continuity.

Step 7: No continuity - Reset limit thermostat by pushing in the center tab. Repeat continuity check procedure.

No continuity after reset - Replace limit thermostat and further diagnose heating circuit.



PART RELATES TO THE FOLLOWING SYMPTOMS

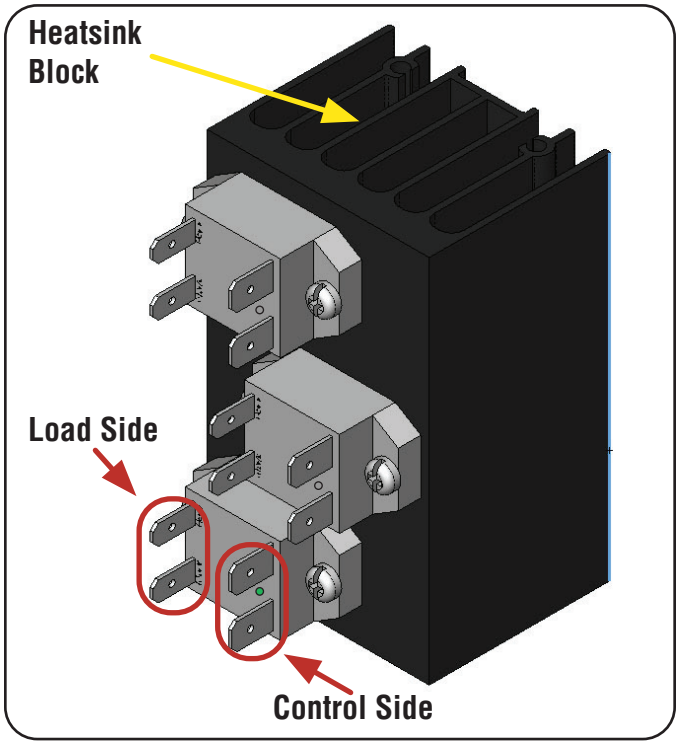
- Message - Finish Tank Heater Control OFF, Pre-Heat Tank Heater Control OFF, Inlet Tank Heater Control OFF
- Active Notice - E-053, 054, 055 - Finish, PreHeat & Inlet Tank Heating Too Long
- Active Notice - E-062, 063, 064 - Finish, Pre-Heat or Inlet Tank Heater Test Failure

continued >

Solid State Relay (SSR)

Purpose: The solid state relay with led indicator is made up of solid state components which have no mechanical contacts or moving parts which extends the life of operation. The SSR switches A/C power to the tank heater and provides electrical isolation from the low input D/C control circuit. The green LED is a visual indicator used for easy identification of the input control or operation of the SSR.

NOTE**:** One SSR per boiler tank/heater.



TEST INSTRUCTION

Note: First, cool the tank module down in temperature before testing solid state relay so you don't accidentally create an over temperature error which could result in a tripped limit thermostat.

Tank Module Cooling Instruction

Step 1: Enter Service Technician Mode and select Service icon.

Step 2: Select and enter the Heaters tab.

Step 3: Disable Finish, Pre-Heat and Inlet Heater Control. This will temporarily stop the heating control from turning ON because of low tank temperature.

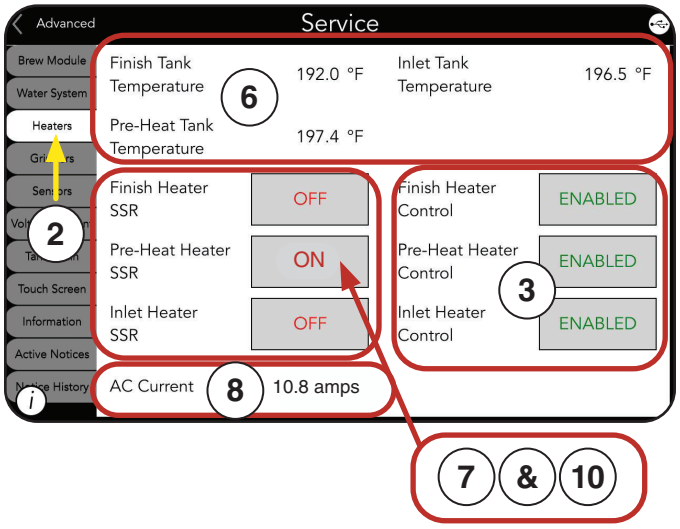
Step 4: Exit Heaters tab and enter Water System tab.

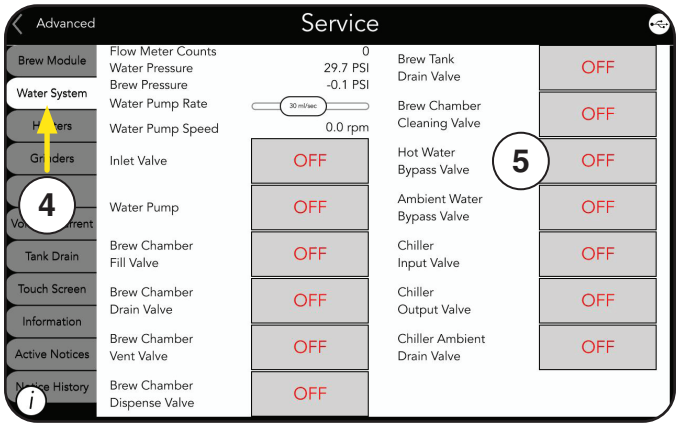
Step 5: Touch and hold Hot Water Bypass Valve to start cooling down the tank module. The valve test time runs a maximum of 10 seconds.

Step 6: Next, go back to the Heaters tab. Read all three tank temperature's and ensure they are cooled down below 150° F. from 200°F.

Step 7: The SSR control can be tested with the SSR being disabled in Step 3. Touch the corresponding Finish, Pre-Heat or Inlet Heater SSR button to activate the control.

Step 8: An LED control status indicator will illuminate on the SSR to indicate input/operation. Heater A/C Current 10.8 Amps +/- 5% will be displayed at the bottom of the Service Screen. SSR & Boiler Tank/Heater Operating correctly.





continued >

Solid State Relay (SSR) - continued

Step 9: LED not illuminated on SSR, plus zero amp reading - Set voltmeter on D/C voltage and check for 24.0VDC control voltage at SSR being checked.

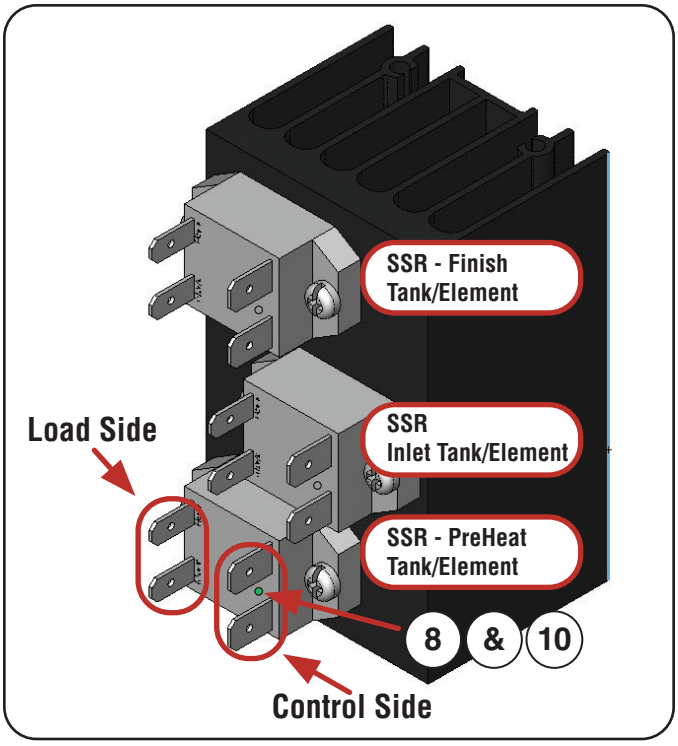
Step 10: 24.0VDC should be present when SSR test button is touched and go to 0.00VDC when finger is removed from button or 5 second test timeout has elapsed.

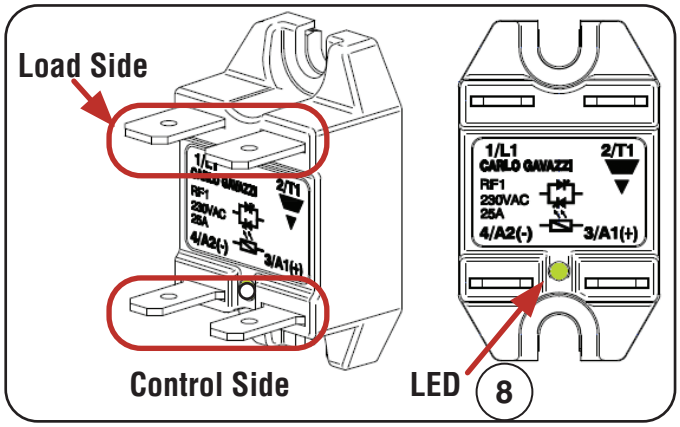
Yes voltage - Go to Step 11.

No voltage - Inspect wiring harness for loose connection before replacing Power (HV) Board.

Step 11: LED illuminated on SSR, plus zero amp reading - Check associated heating components (limit thermostat, heater) for an open circuit.

Step 12: LED not illuminated on SSR, plus 10.8 Amp +/-5% is displayed - Replace Solid State Relay.



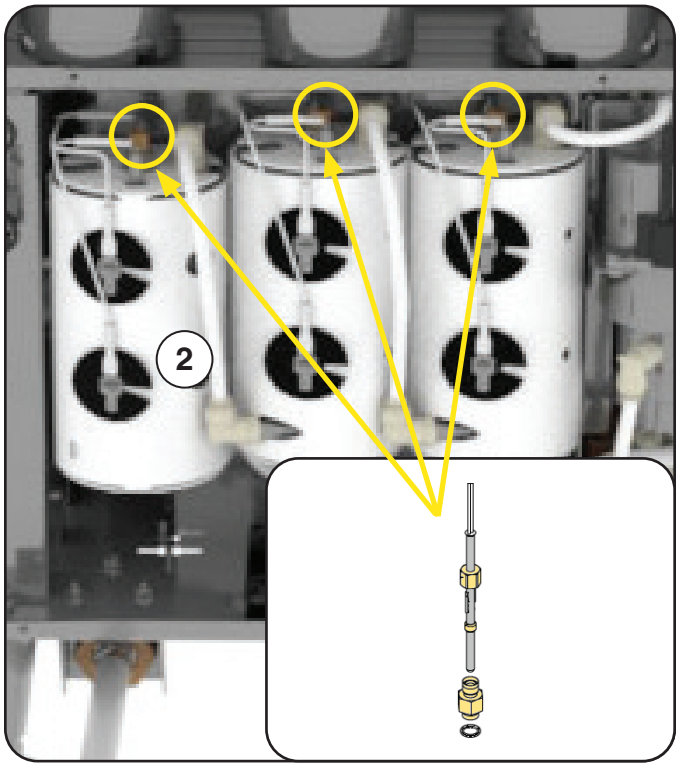


PART RELATES TO THE FOLLOWING SYMPTOMS

- Irregular or weak coffee profile
- Active Notice - E-053, 054, 055: Finish, PreHeat & Inlet Tank Heating
- Active Notice - E-059, 060, 061: Finish, PreHeat & Inlet Tank Over Temp

Temperature Sensor

Purpose: A Temperature Sensor/Thermistor is a temperature sensitive resistor used to monitor water temperature. The Negative Temperature Coefficient (NTC) temperature sensor will decrease in resistance/ohm value as it heats and increase in resistance when it cools. These are commonly used in temperature sensing applications.



TEST INSTRUCTION

Volt/Ohm Meter - Continuity Check

Step 1: Disconnect or unplug machine from power.

Step 2: Remove rear panel to access tank module.

Step 3: Isolate the corresponding temperature sensor in preparation of checking the sensor resistance value by disconnecting the sensor connector from the machine wiring harness.

Step 4: Select the 200K (OHMS) setting on the volt/ohmmeter. Install black meter lead in the meter COM terminal and red meter lead in the terminal labeled with the OHM symbol.

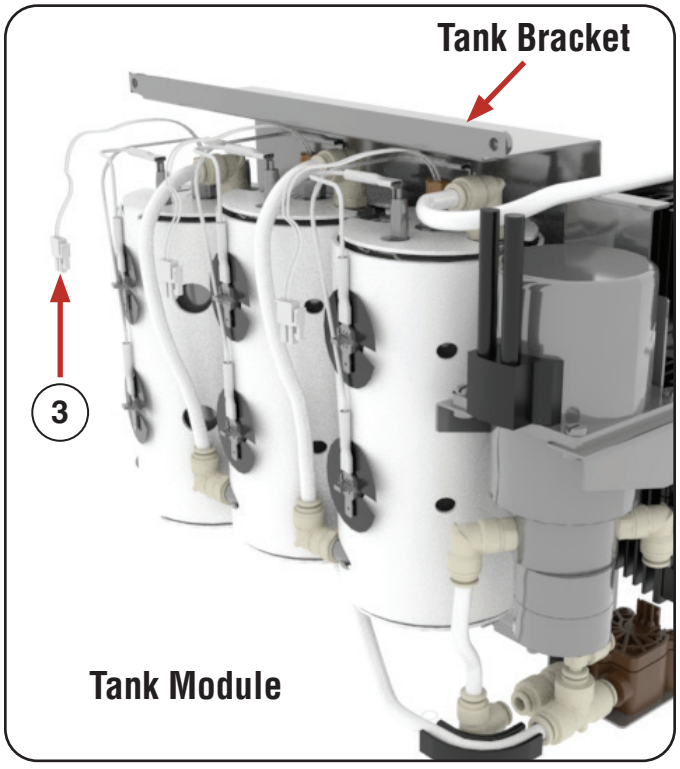
Step 5: Install red meter lead in temperature sensor connector terminal and the black meter lead in the remaining connector terminal.

Step 6: The meter should show a resistance value based off the water temperature in the tank being checked.
Alternative: The tank module will need to be removed from the machine and tank mounting bracket to allow clearance for the removal of temperature sensor.

Place temperature sensor in a known temperature environment and let it stabilize before checking the resistance value.
> Room temperature.
> Glass of water with ice (32° F.)

Reference OHM Chart next page.

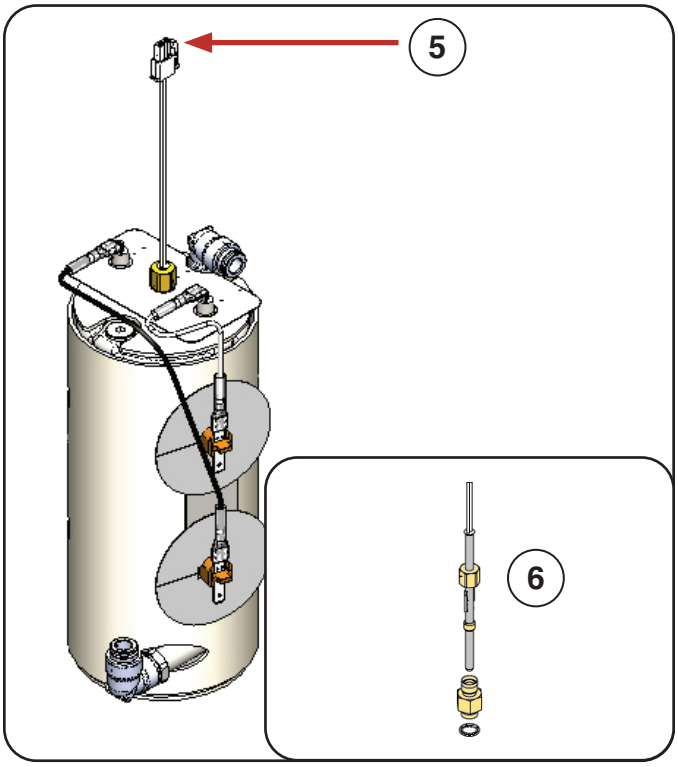
Step 7: If temperature sensor resistance is not to specification, replace the temperature sensor.



continued >

Temperature Sensor - continued

If temperature sensor resistance is within specification, check wiring harness between Temperature Sensor and High Voltage board for loose connection before board replacement.



PART RELATES TO THE FOLLOWING SYMPTOMS

- Message - Finish Tank Heater Control OFF, Pre-Heat Tank Heater Control OFF, Inlet Tank Heater Control OFF
- Active Notice - E-047, 048, 049 - Finish, PreHeat & Inlet Tank Temperature Sensor Open
- Active Notice - E-050, 051, 052 - Finish, Pre-Heat or Inlet Tank Temperature Sensor Short
- Active Notice - E-053, 054, 055 - Finish, PreHeat & Inlet Tank Heating Too Long
- Active Notice - E-059, 060, 061: Finish, Pre-Heat & Inlet Tank Over Temperature

TEMPERATURE SENSOR OHM CHART

Temperature Fahrenheit	Acceptable Resistance Range
32°	144,257 - 182,243 Ohms
50°	89,423 -109,592 Ohms
70°	54,279 - 64,553 Ohms
100°	27,179 - 31,091 Ohms
150°	9792 - 10,638 Ohms
200°	4,013 - 4,263 Ohms
205°	3,693 - 3,920 Ohms

SERVICE

I/O CIRCUIT BOARD CONNECTOR NUMBER IDENTIFICATION

J4: Drip tray and grounds bin switch.

J8: Chiller assembly solenoid valves.

J9: Door blue LED's.

J11: 24VDC Input.

J13: Flow meter and water pump.

J15: Touchscreen assembly.

J16: Brew motor, swiper sensor and proximity sensor.

J17: Touchcreen power input.

J18: Coffee bean detection sensors.

J19: Cabinet Fans.

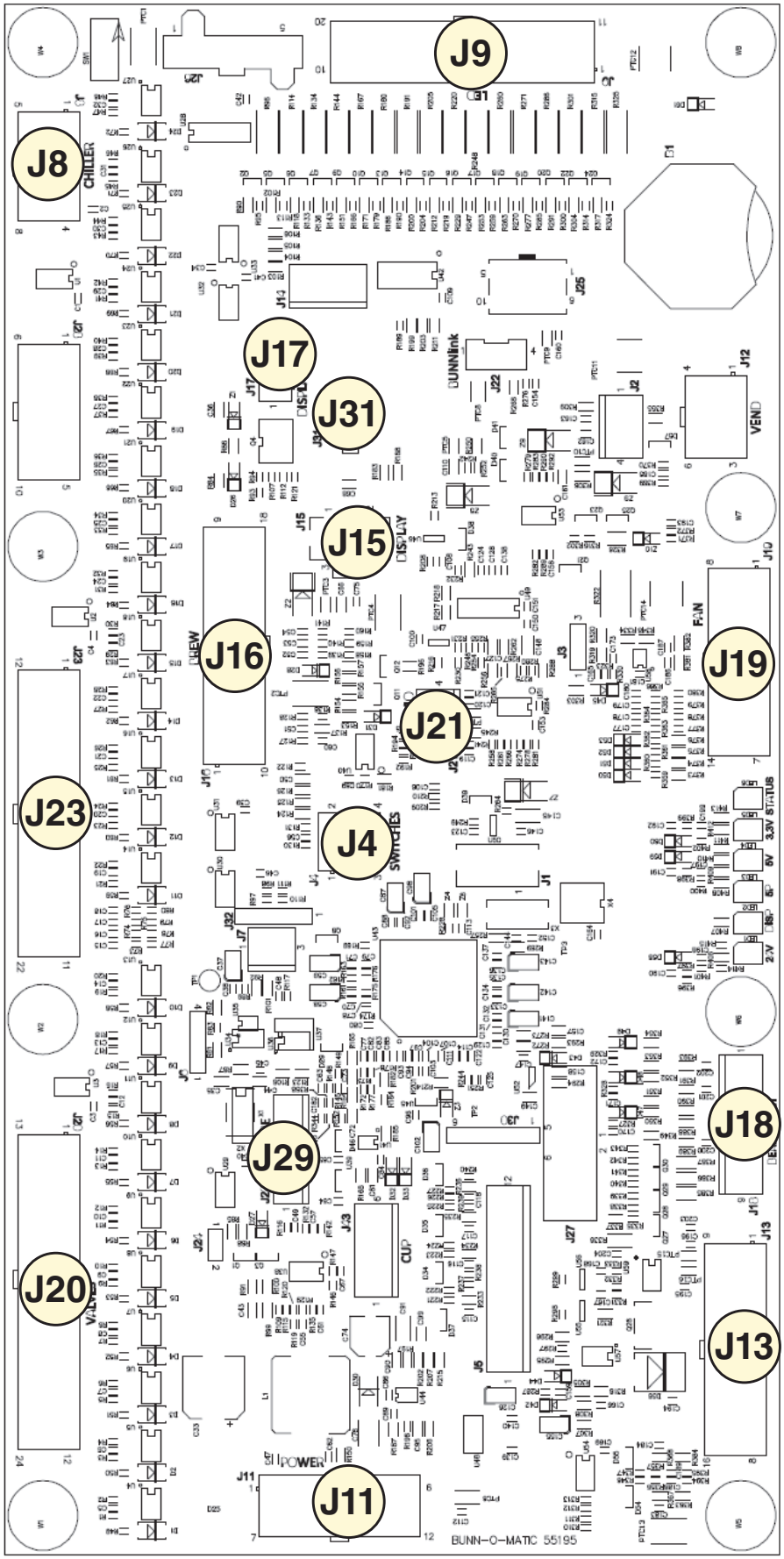
J20: All solenoid valves.

J21: Communication.

J23: Rear cabinet fan

J29: Brew and water pressure sensors.

J31: BUNNLink wireless board.



SERVICE

H/V CIRCUIT BOARD CONNECTOR NUMBER IDENTIFICATION

J1: Communication.

J6: Coffee hopper detection switches.

J7: Boiler tank temperature sensors.

J8: Logic 24VDC - Solid state relays.

J11: 24.0VDC and 48.0VDC Input.

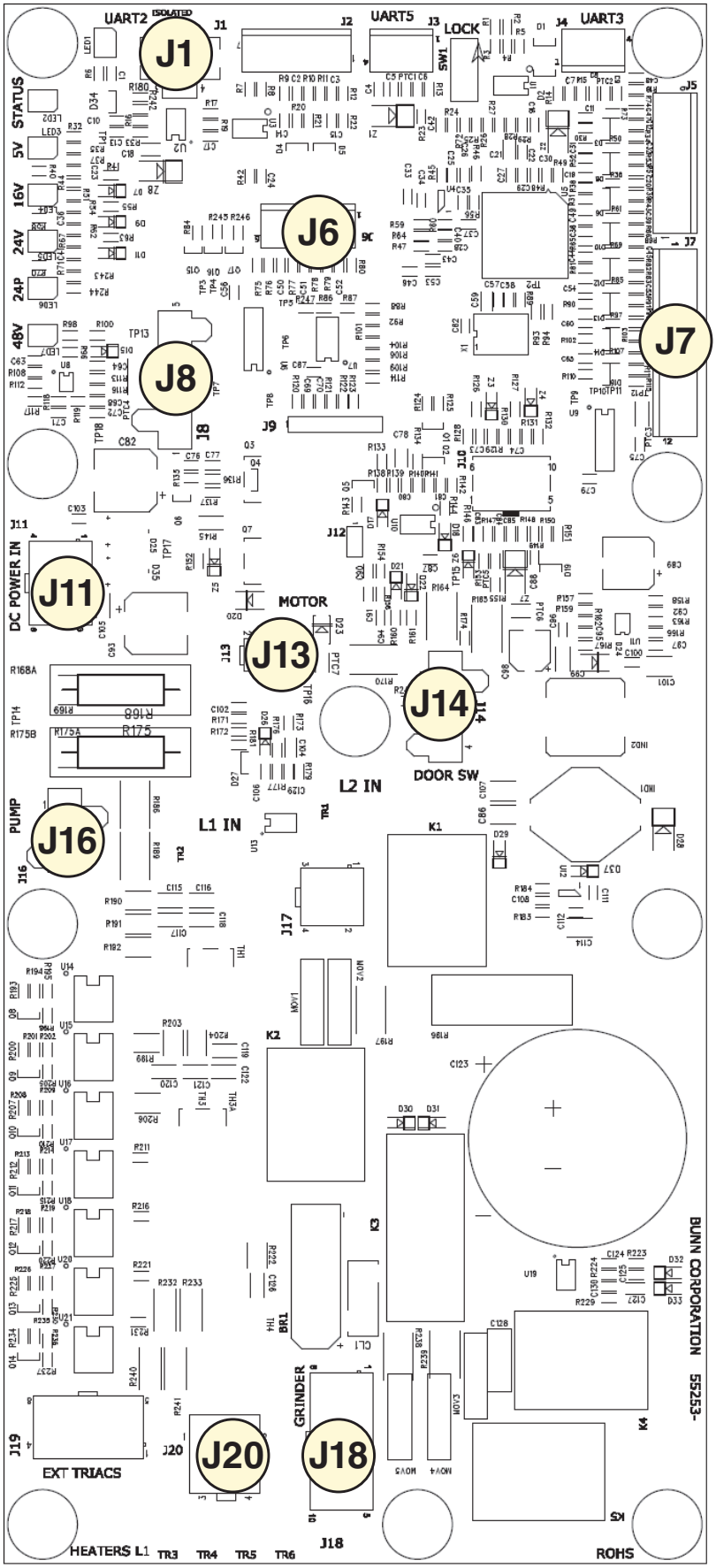
J13: 48.0VDC Input - Brew motor.

J14: Upper and lower door switches.

J16: 48.0VDC Input Water Pump.

J18: Left, center, right grinder and circuit breaker.

J20: Solid state relays.



SERVICE

CABINET CIRCUIT BOARD CONNECTOR NUMBER IDENTIFICATION

J1: Reservoir 1: Air valve, contacts, drain valve, pump.

J3: 24VDC Power Supply.

J4: 10" Touchsreen Comunication.

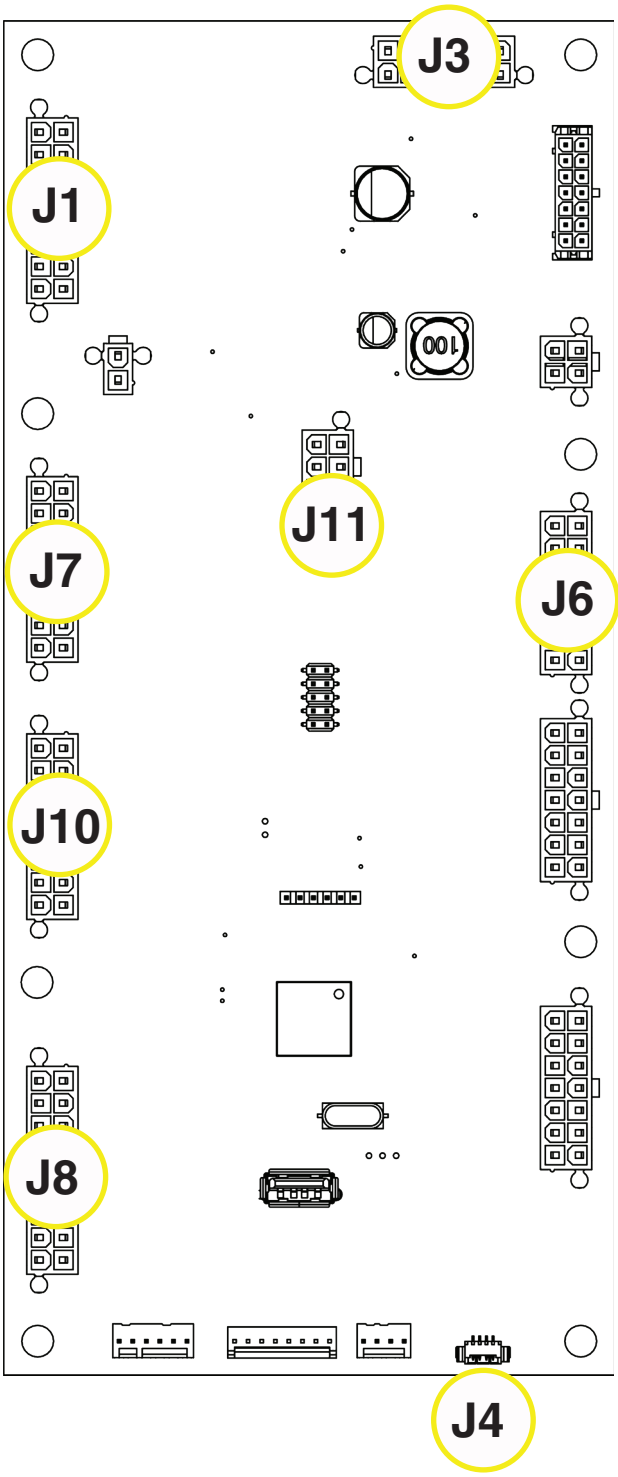
J6: Cleaning Shroud Sensor.

J7: Reservoir 2: Air valve, contacts, drain valve, pump.

J8: Dispense valves, vent valve, air pump, swing arm switch, cabinet fan.

J10: Reservoir 3: Air valve, contacts, drain valve, pump.

J11: Door lock and cabinet door reed switch.

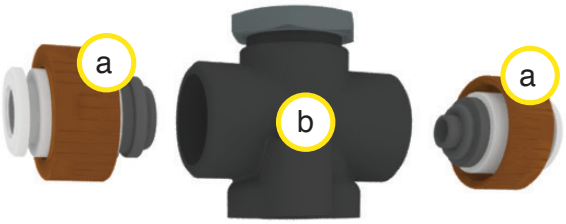


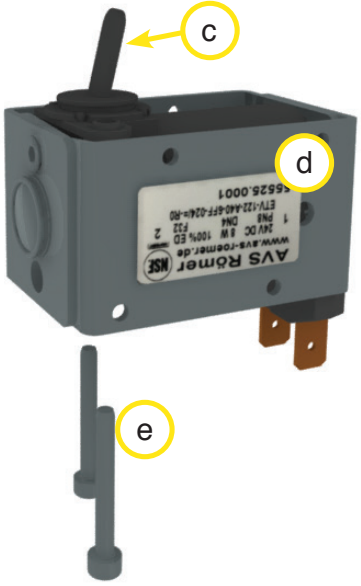
SERVICE

SOLENOID VALVE OVERVIEW

Solenoid Valve:

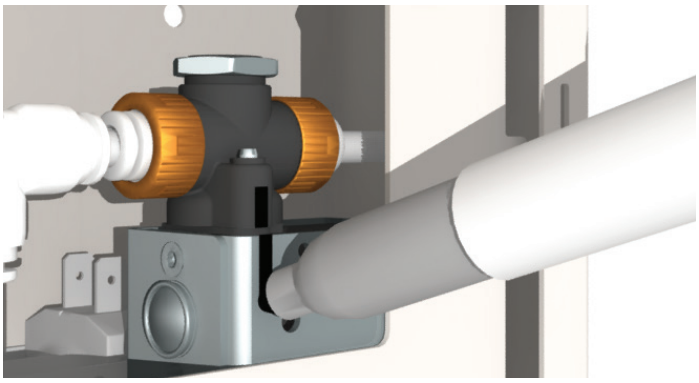
a. Connection unit
b. Valve Body
c. Diaphram
d. Solenoid
e. 2.5mm Hex Screw





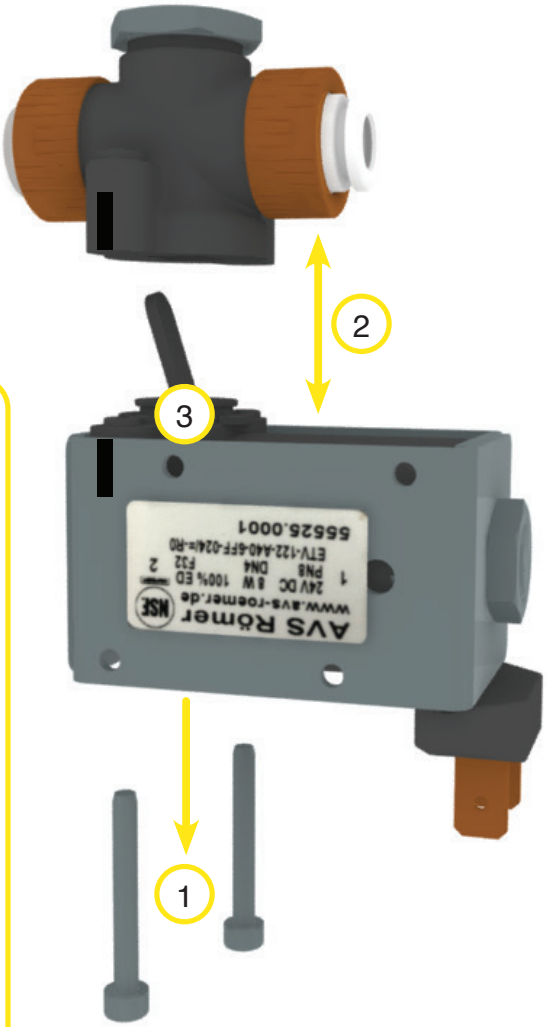
Removing Solenoid Valve(s)

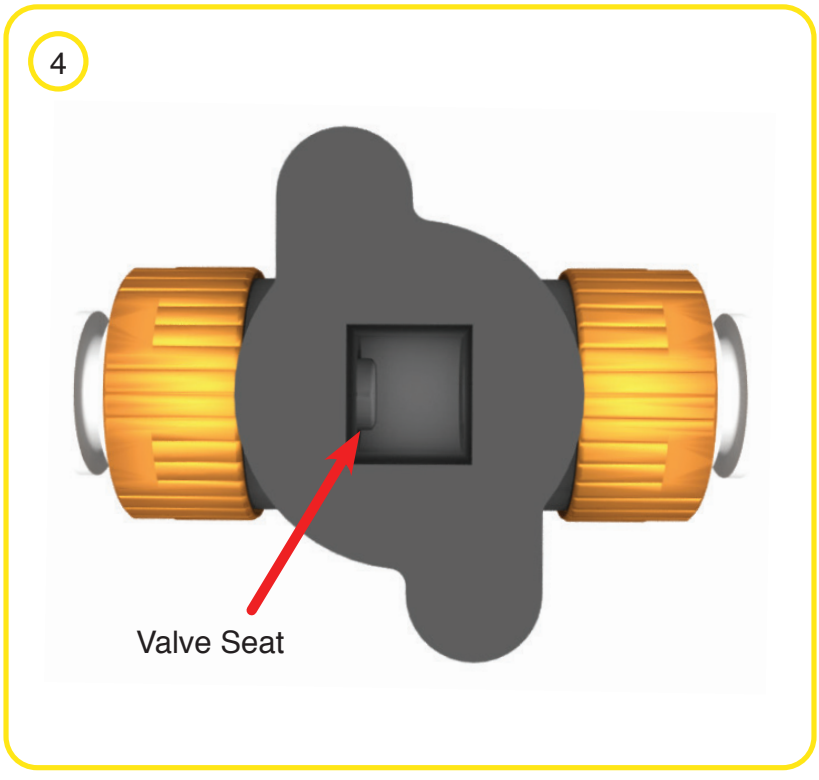
Before removing a valve, mark both valve body and solenoid to ensure both parts match up during reassembly. This also shows which side of the valve should face outwards when installing into the machine. Best practice is to remove, rebuild and install each valve one-by-one to avoid mixing parts.



Identifying Solenoid Valve Type

1. Remove screws.
2. Separate the valve body.
3. Note the position of the Diaphram.
4. Look inside the valve body to identify location of Valve Seat(s).
5. Reference the next page to determine the valve type.

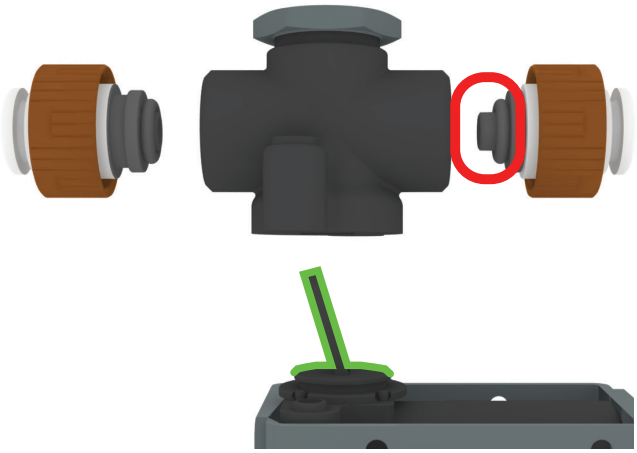




Solenoid Valve Types

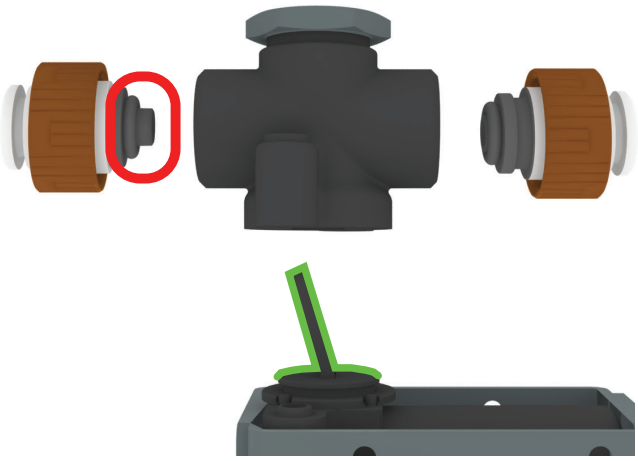
Normally Open (N.O.) Valve

When in the OFF state, the **Diaphram** is positioned away from the **Valve Seat** in the connection unit.



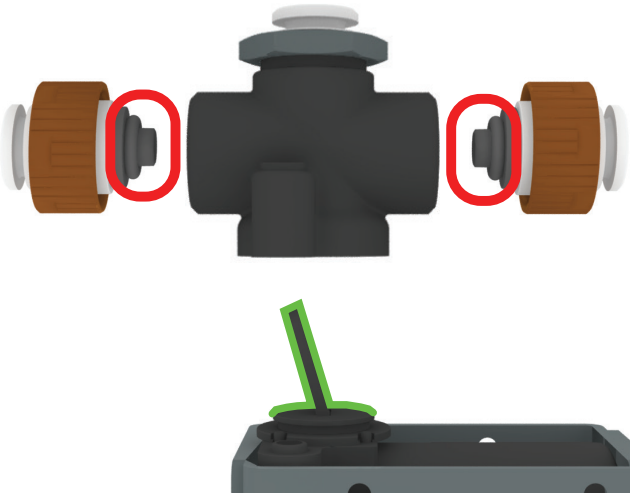
Normally Closed (N.C.) Valve

When in the OFF state, the **Diaphram** is positioned towards the **Valve Seat** in the connection unit.



3-Way Valve

When in the OFF state, the **Diaphram** is positioned towards one of two **Valve Seats**.



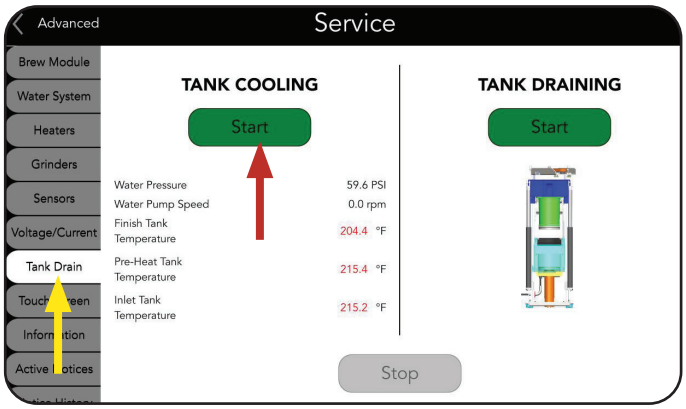
Tank Module Draining Instructions

STEP 1

Prepare Premia brewer for Tank Drain process by positioning Cleaning Tube onto drip tray under dispense nozzle.
Note: The Tank Drain procedure takes approximately 4:30 minutes.

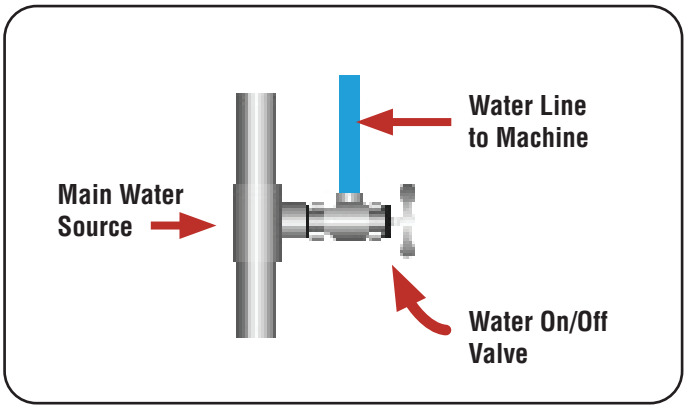
STEP 2

Enter Technician pass code to access Service icon.



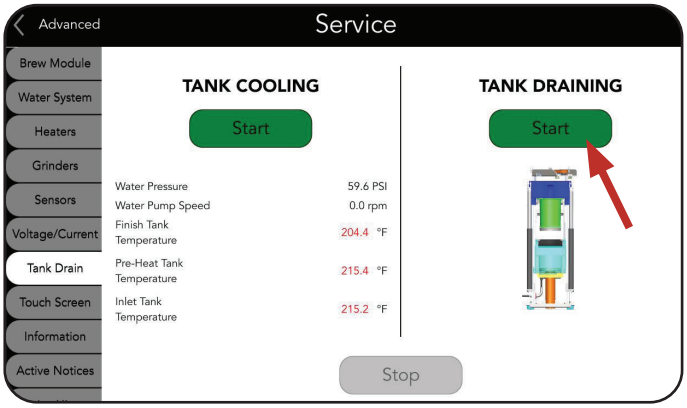
STEP 3

Select Tank Drain tab. Begin Tank Cooling process by touching the Start button. The automatic cooling process will stop when all three tanks have reached 120° F. or below.



STEP 4

When Tank Cooling process is complete, turn OFF the main water supply valve.

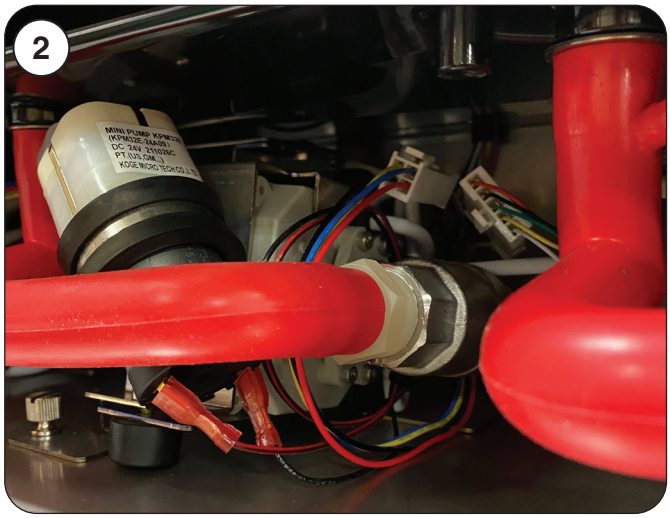


STEP 5

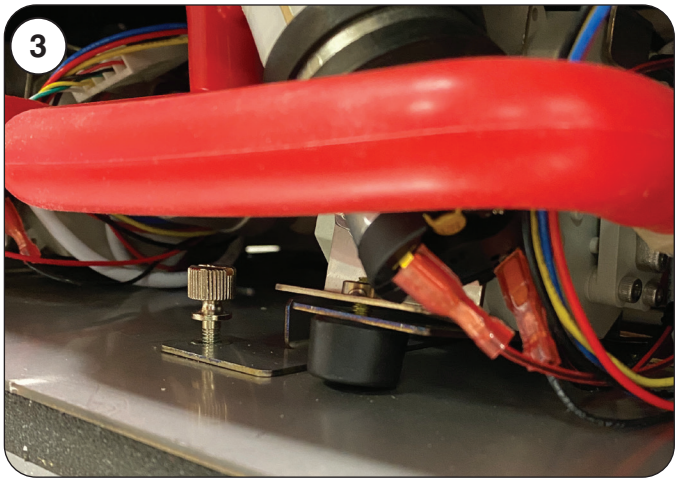
Begin Tank Draining process by touching the Start button. The automatic draining process pressurizes the tank module, forcing water out of the tanks and out the dispense nozzle until water is depleted from the tanks.

Pump and Drain Assembly - Removal Instructions

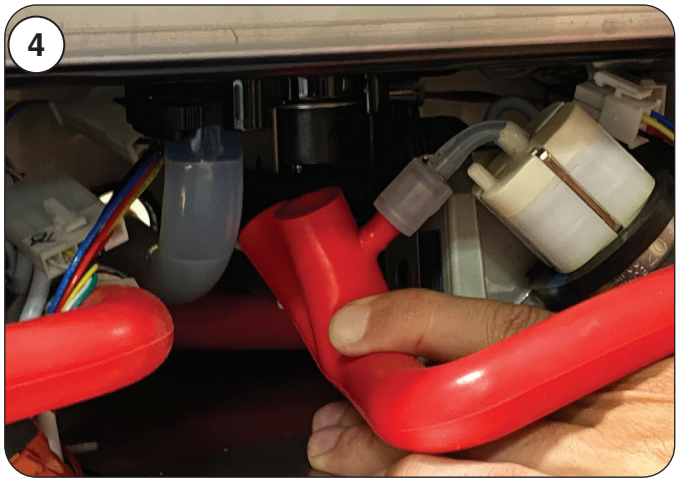
Remove the side panel from the cabinet. There are 3 screws that secure the panel to the cabinet.



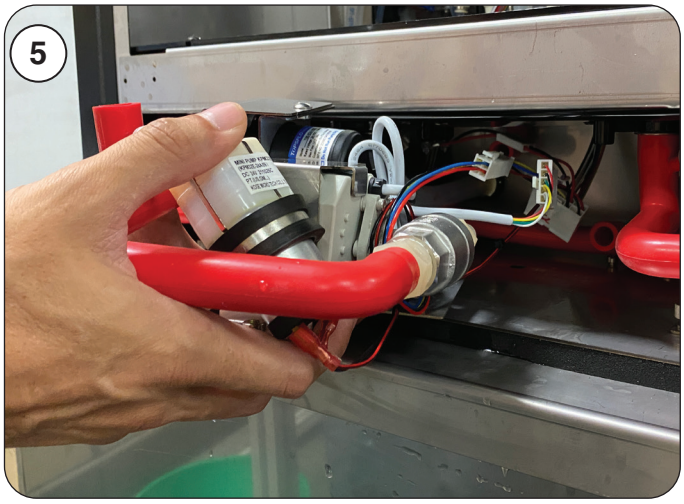
Disconnect the two wire harnesses (14 pin and 2 pin).



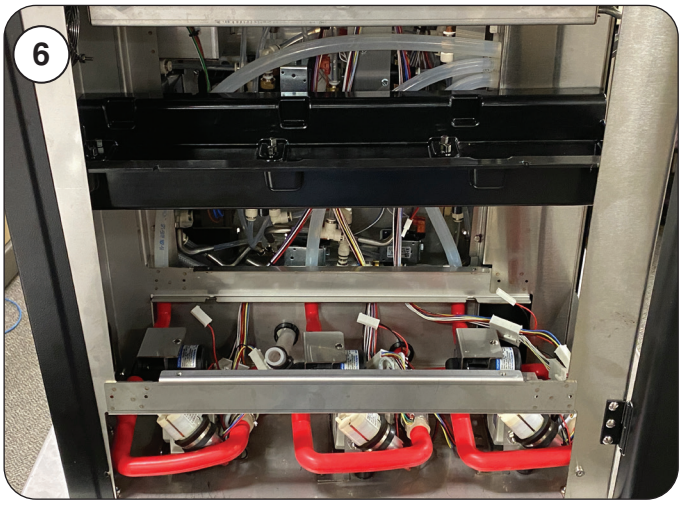
Remove the thumbscrew that secures the assembly.



Remove the red drain hose from the bottom of the reservoir tray.

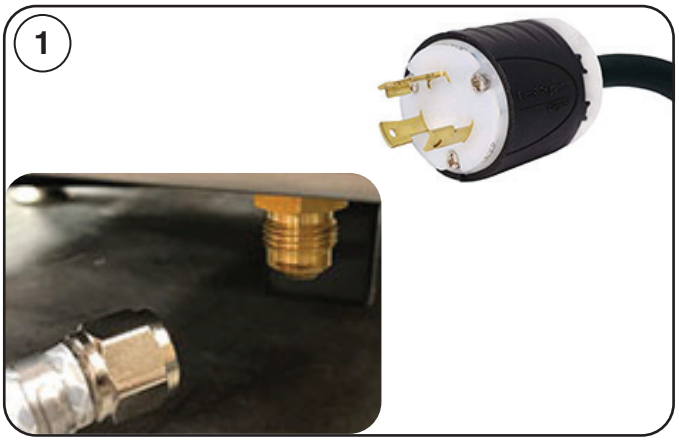


Remove the pump and drain assembly. There is a drain connection at the rear of the assembly that will disconnect while removing.

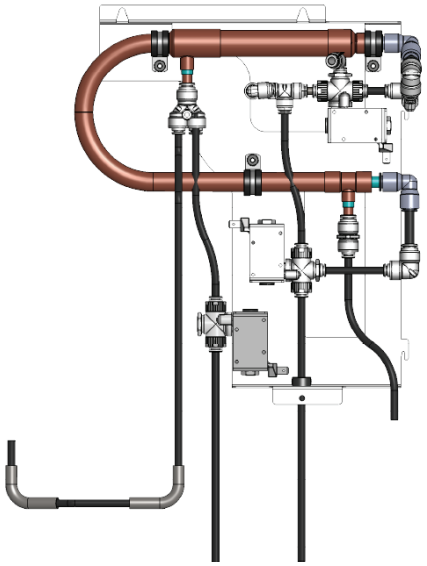


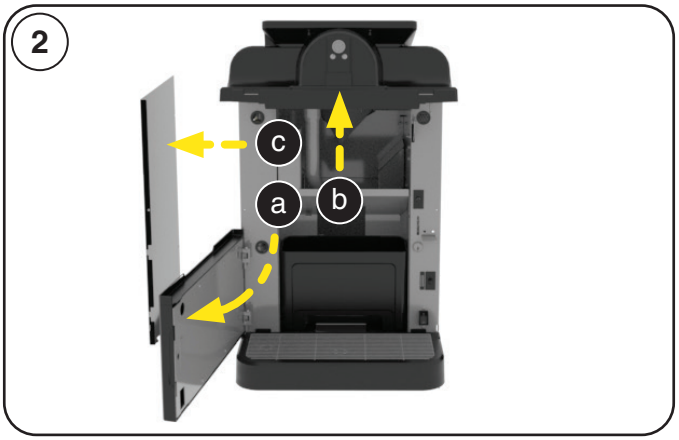
The cabinet deck can also be lifted by disconnecting the reservoir contacts and drain tubes.

Coffee Chiller Module - Removal Instructions



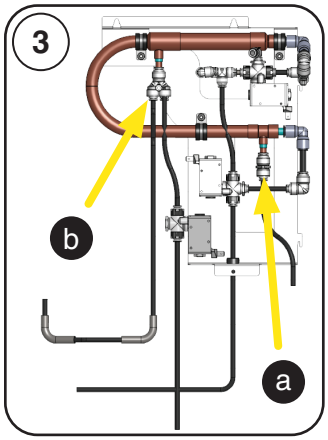
Turn off main water supply and disconnect power and water going to the brewer.





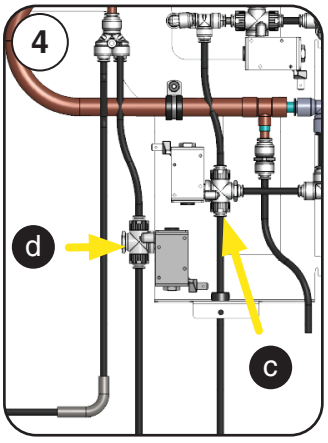
Open lower (a) and upper (b) front doors.

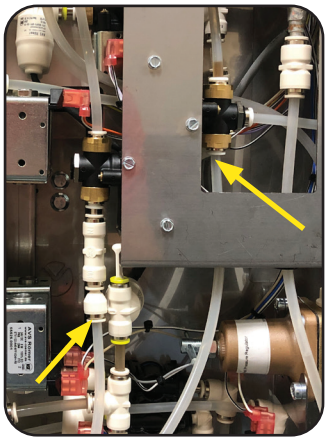
Remove cabinet (c) to access Chiller Module and plumbing connections.



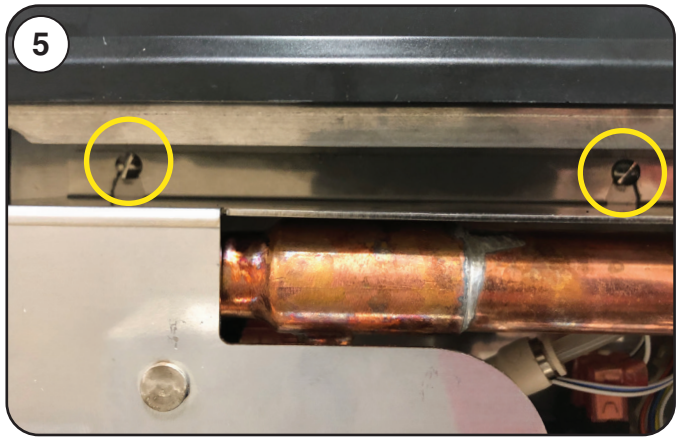
Disconnect the ambient water line going to the chiller inlet fitting (a) and the outlet fitting (b).

See Rear View Pictorial for exact location.



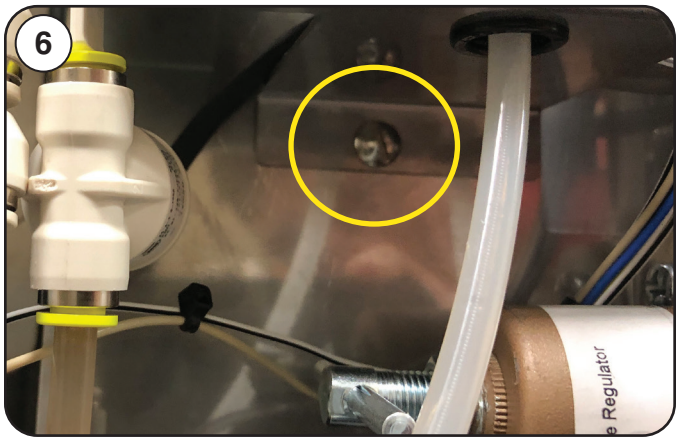


Disconnect the drain tube at the chiller coffee outlet solenoid 3 way valve (c). Disconnect the drain tube at the chiller ambient drain solenoid valve (d).
See Rear View Pictorial for exact location.

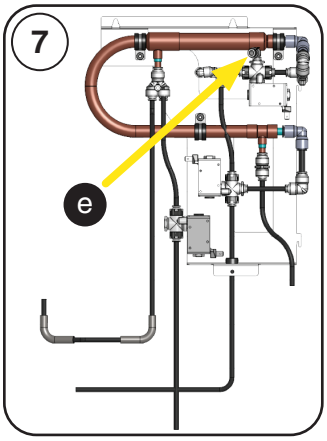


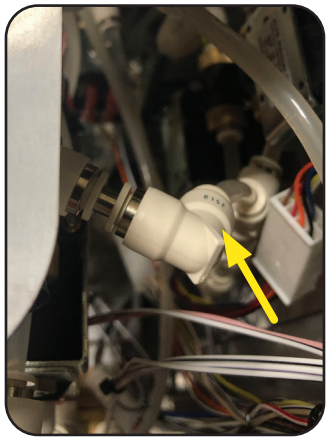
Above the Chiller assembly, loosen the 2 slotted screws securing chiller bracket.

continued >

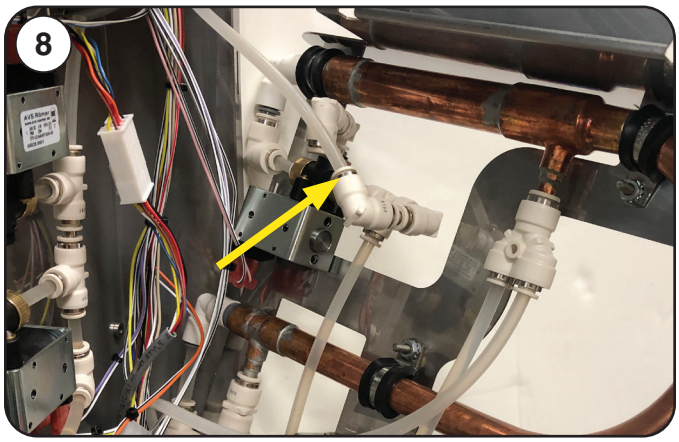


Below the Chiller assembly, remove the slotted screw securing the chiller bracket.

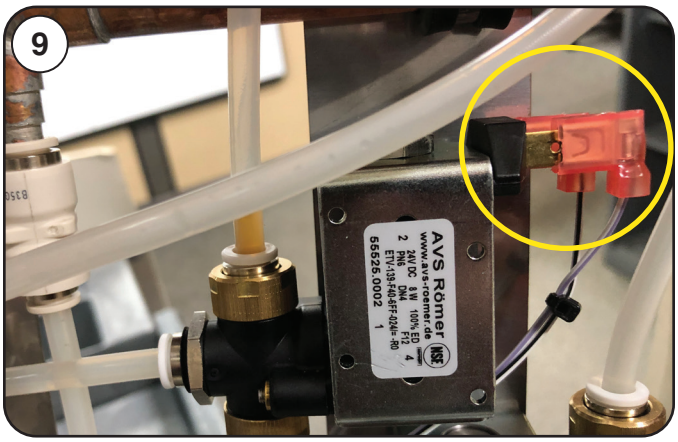




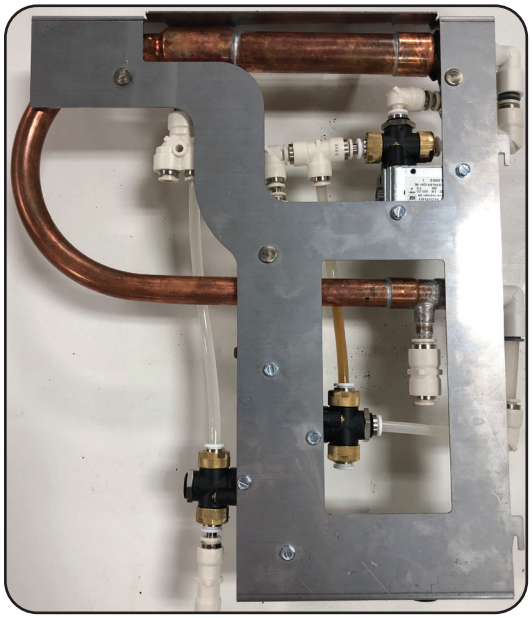
Grab Chiller Assembly and gently lift upwards to free the bracket from the upper key lock screws. Slightly move assembly outward enough so you can easily disconnect the coffee tube at the chiller coffee solenoid valve inlet elbow fitting (e). **NOTE:** See pictorial for exact location.



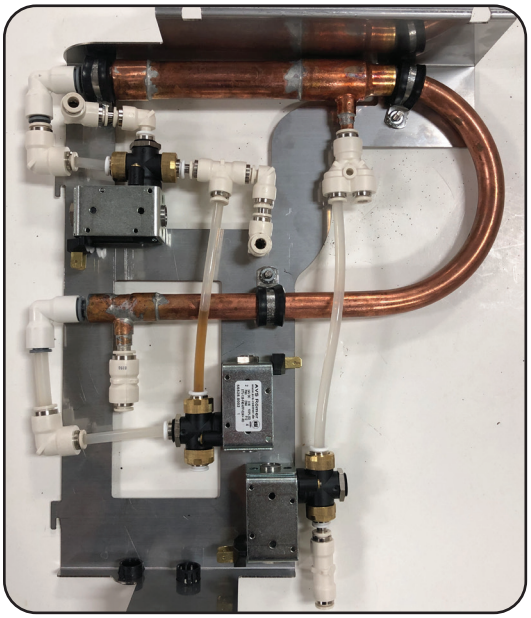
The chiller module is free enough where you can swing the module out of the machine and disconnect the remaining tube that comes from the door nozzle.



Disconnect all wires from quantity 3 Chiller solenoid valves. **NOTE:** Document wire harness color to each solenoid valve.

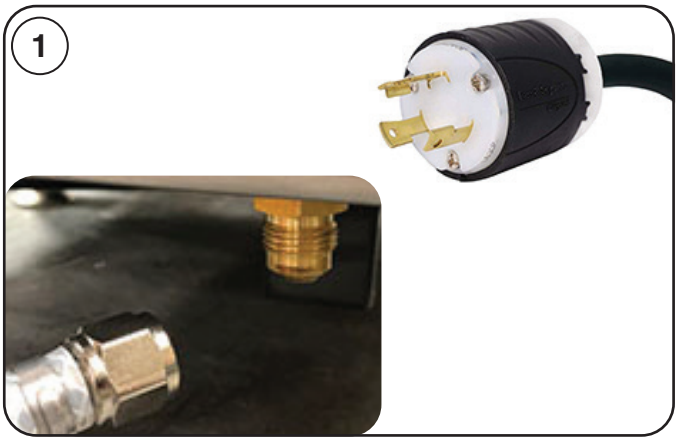


Front View

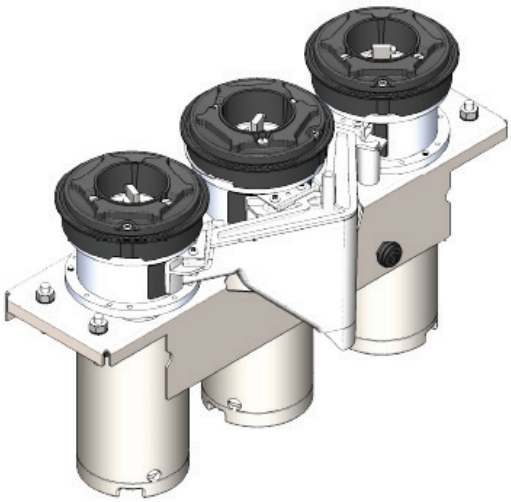


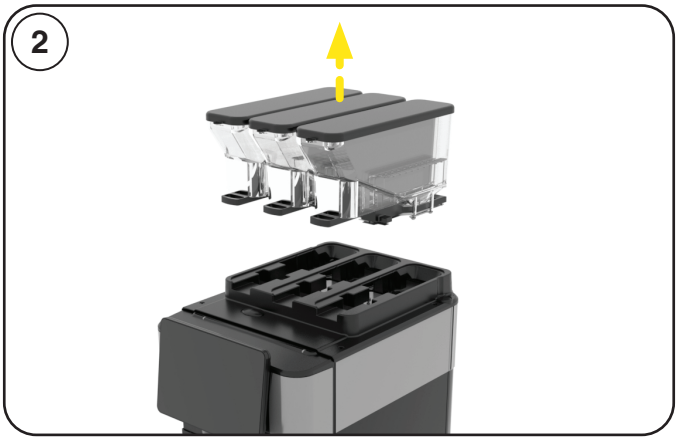
Rear View

Grinder Module - Removal Instructions

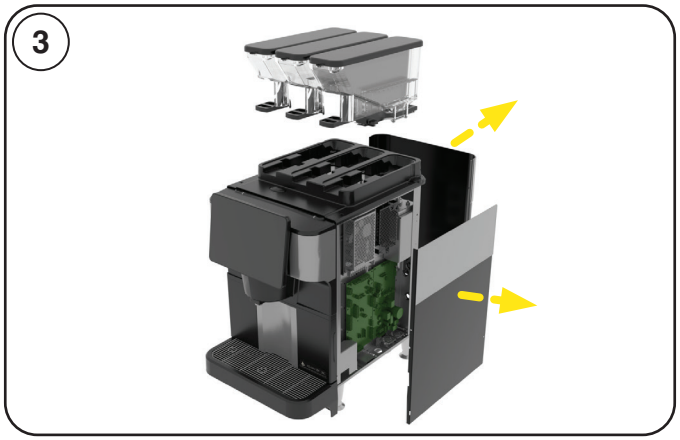


Turn off main water supply and disconnect power and water going to the brewer.

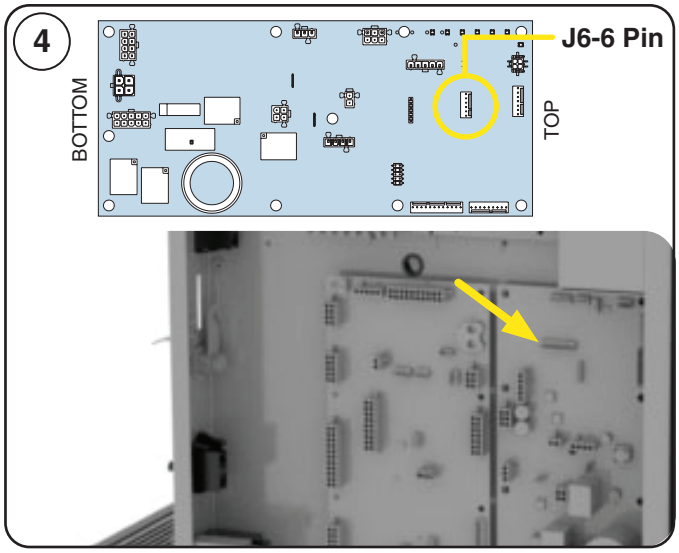




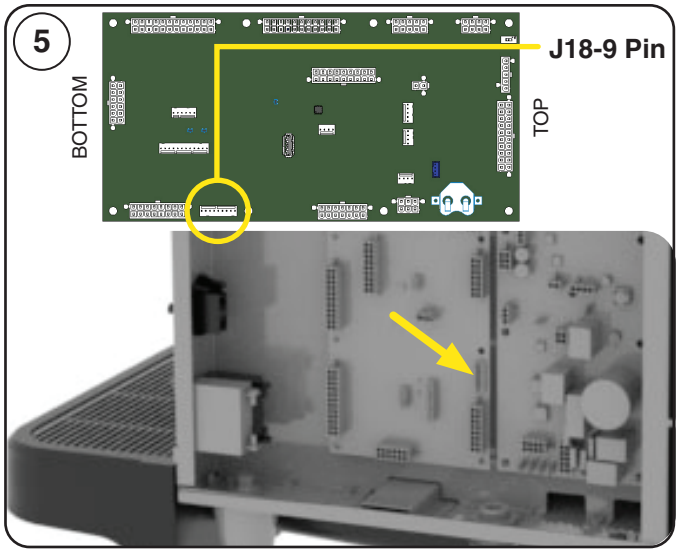
Remove coffee bean hoppers.



Remove right side panel to access electrical connections. Remove rear panel to access grinder module.

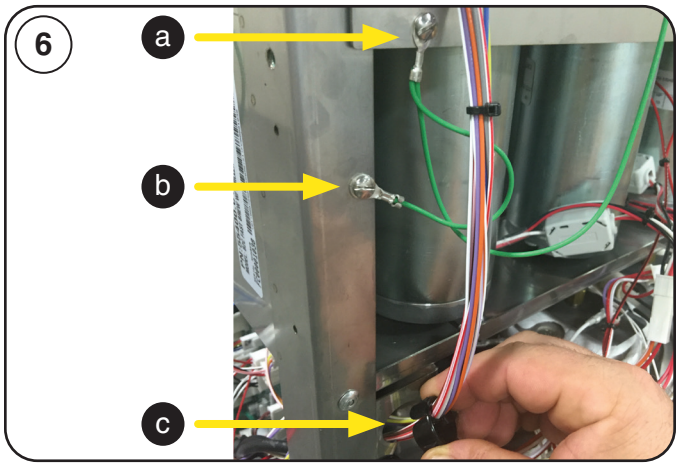


Disconnect J6-6 pin connector from the High Voltage Board.



Disconnect J18-9 pin connector from the Input/Output Board.

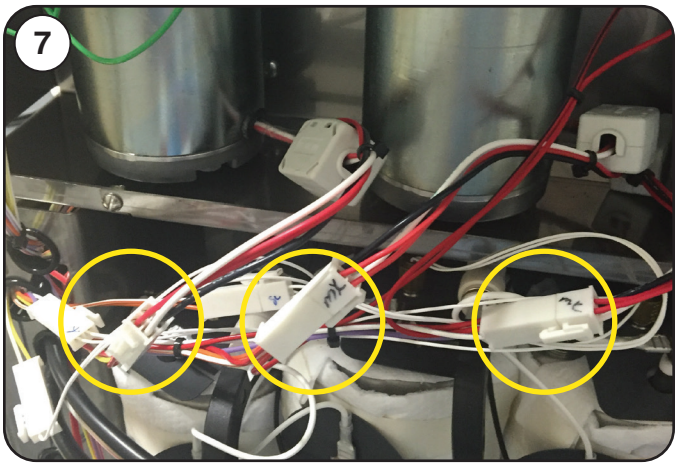
continued >



Disconnect green wire (a) and (b) attached to brewer chassis.

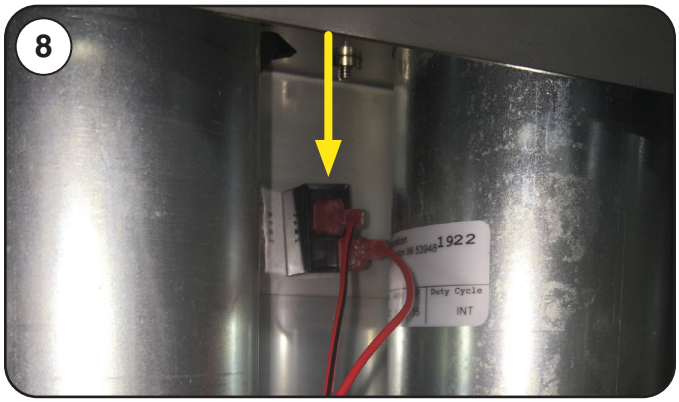
Remove protective harness bushing (c) from housing.

Remove wiring harness with connectors through hole that was previously disconnected in Step 4 and 5.

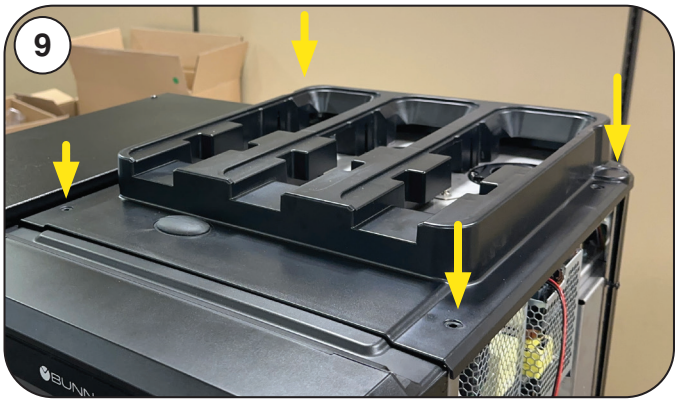


Disconnect 3 grind motor 4 pin connectors.

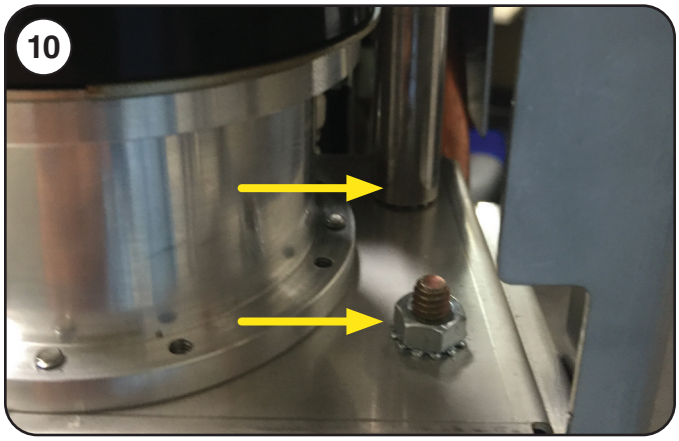
NOTE: Document wiring harness color to each grinder motor.



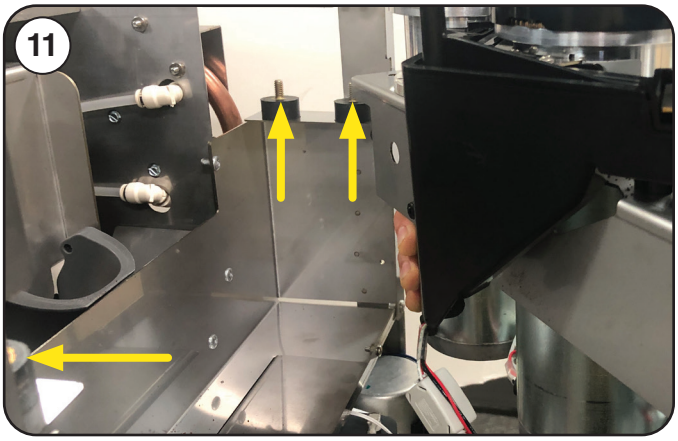
Disconnect quantity two red wires with 1/4 spade terminals from the 3 amp grinder circuit breaker.



Remove 4 screws securing top cover. Remove cover with attached harness and green ground wires.

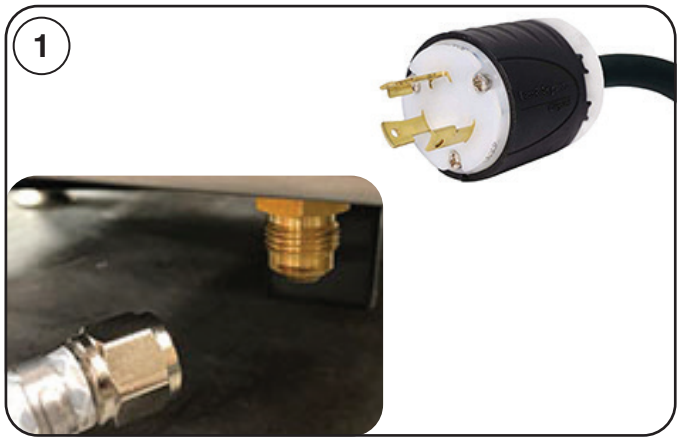


Use 7/16 deep well socket or extension to remove 2 hex nuts on each end securing grinder module bracket to the brewer frame.

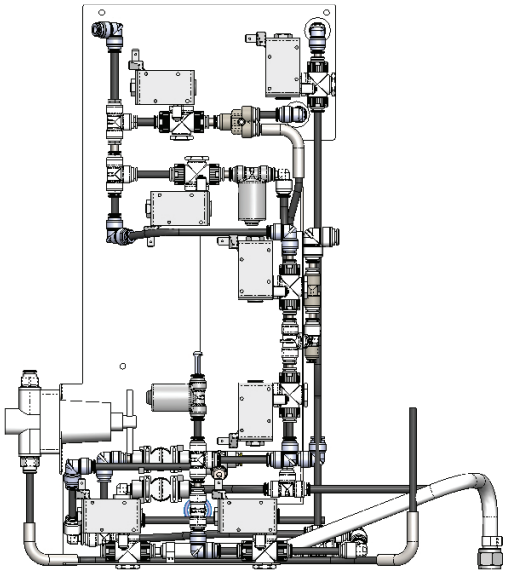


Grab grinder module and lift upwards to clear mounting studs and pull toward yourself. Set grinder module aside.

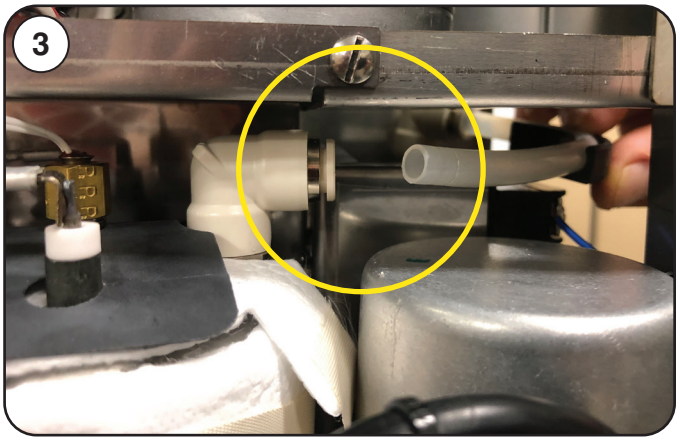
Solenoid Valve Module - Removal Instructions



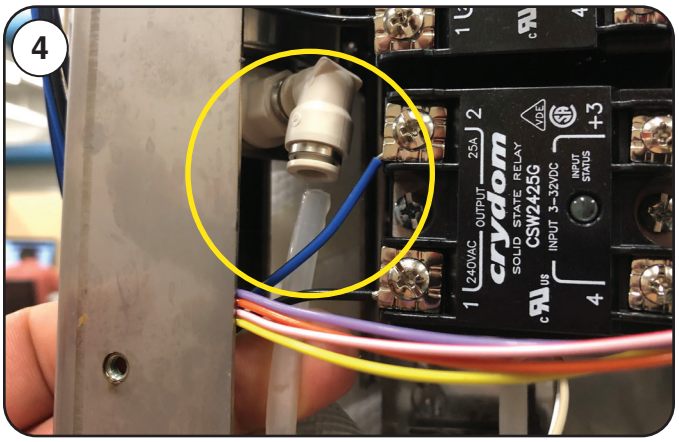
Turn off main water supply and disconnect power and water going to the brewer.



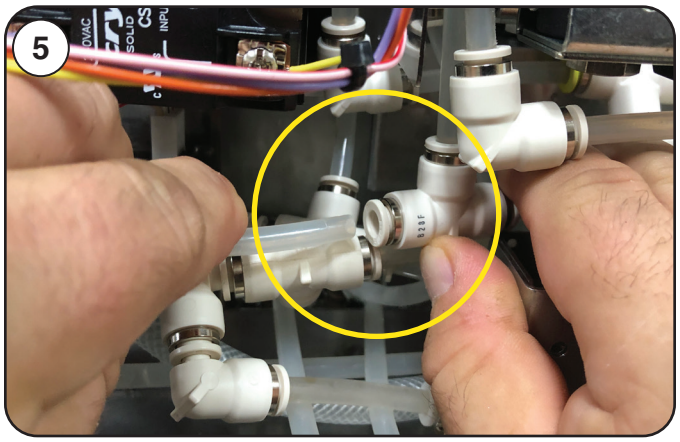
Use Chiller Module removal instructions to remove the Chiller module from the brewer.



Disconnect Finish Tank outlet tube from the outlet elbow fitting.



Disconnect tube at the brew pump inlet elbow fitting.



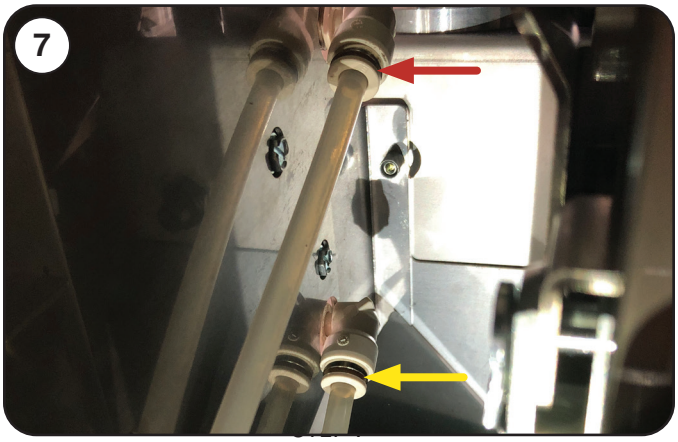
The tube coming off the top of the flow meter outlet fitting going to a “T” connection before the pressure transducer needs to be disconnected at the “T” fitting.

continued >

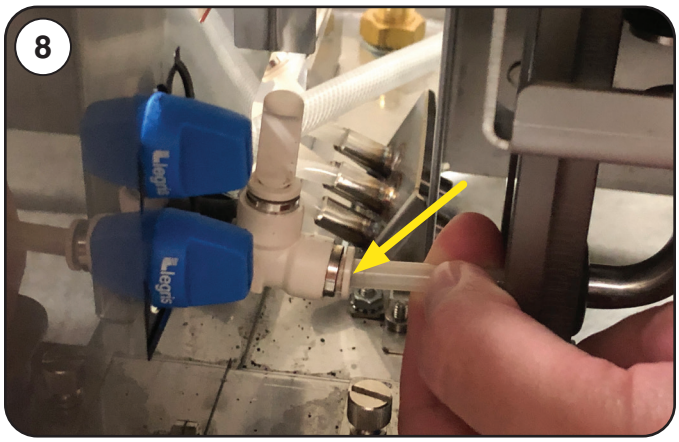
Solenoid Valve Module - Removal Instructions (continued)

Unscrew the 3/8” female flare from the main bulkhead fitting.

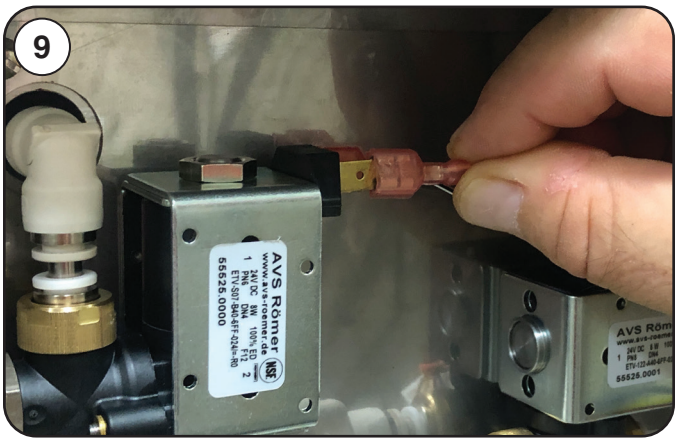
NOTE: Retain flare gasket/seal.



Open lower and upper brewer doors. Locate the upper piston outlet tubes. Disconnect each tube at the elbow fittings coming through the side wall.

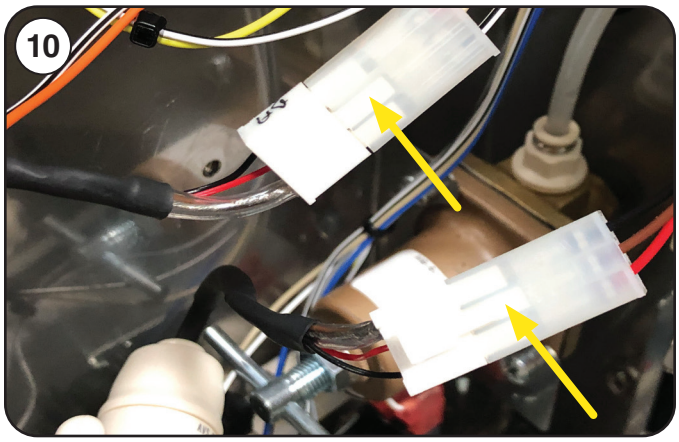


Locate the lower inlet tube going to the bottom of the brew chamber. Disconnect tube at the fitting coming through the side wall.



Disconnect all wires from quantity 9 solenoid valves.

NOTE: Document wiring harness color to each solenoid valve.



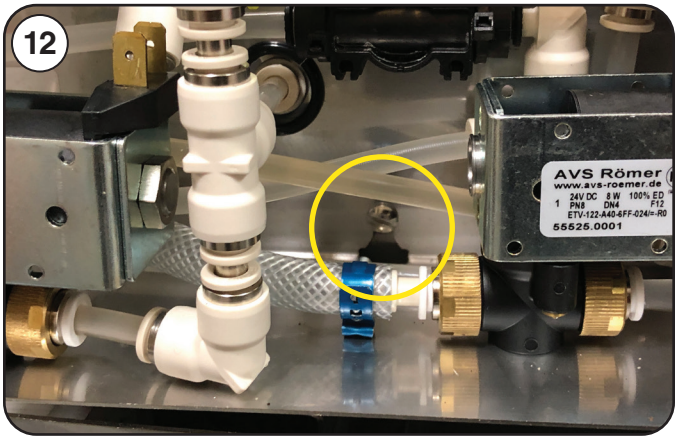
Disconnect 2 pressure transducers from the wiring harness.

NOTE: Document harness color to each pressure transducer.

Remove 2 slotted screws above the solenoid valves securing the solenoid valve panel to the brewer frame.

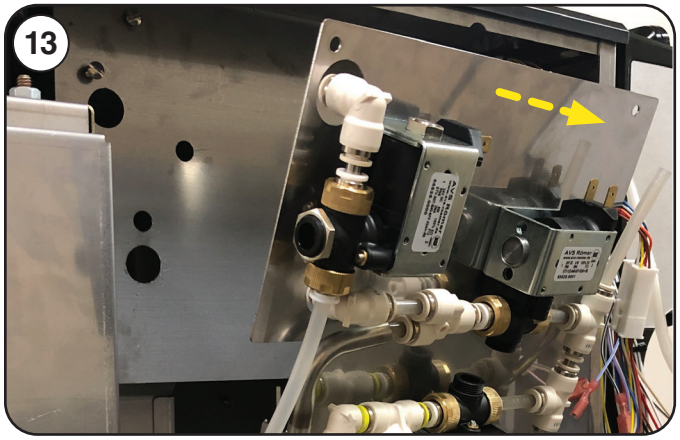
continued >

Solenoid Valve Module - Removal Instructions (continued)

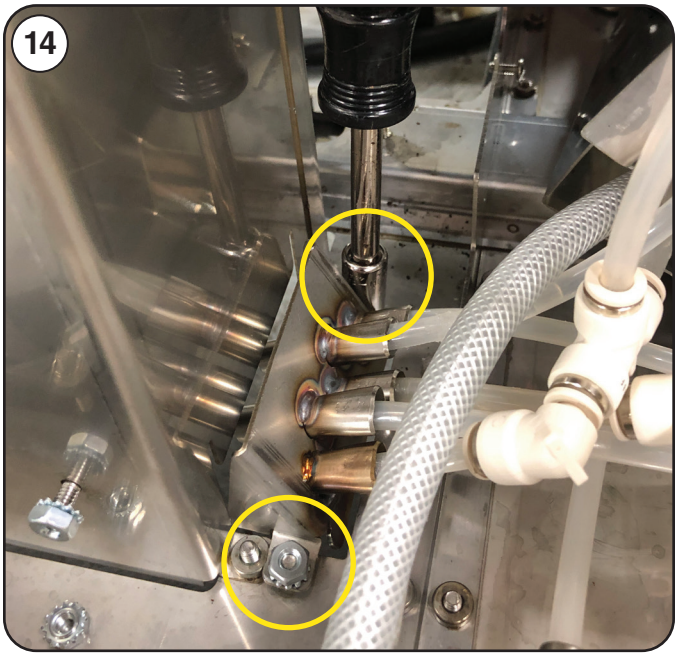


Loosen the slotted screw below the solenoid valves.

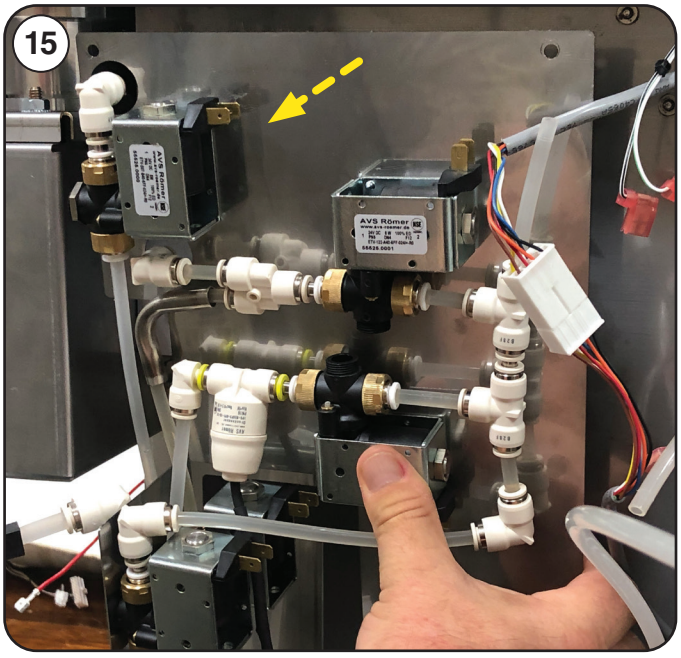
NOTE: It secures the solenoid valve panel to the brewer frame.



Tilt the solenoid valve panel forward enough to get access to the drain manifold bracket.

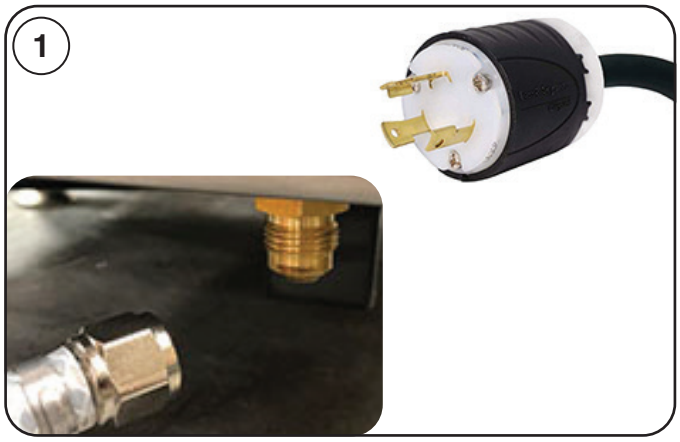


Use 11/32 nut driver to remove the 2 hex nuts securing drain manifold to the brewer frame.

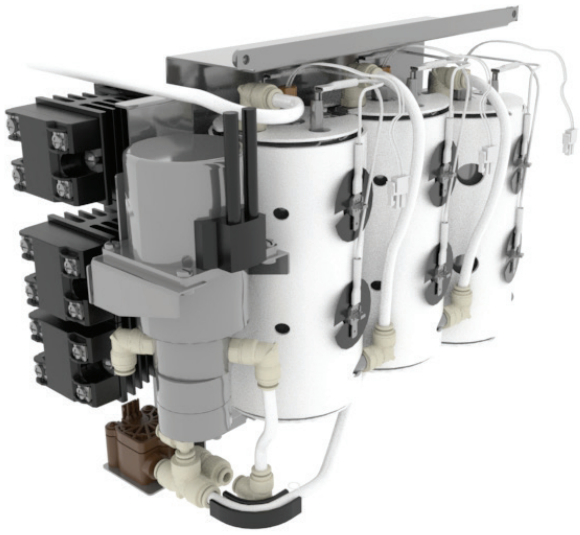


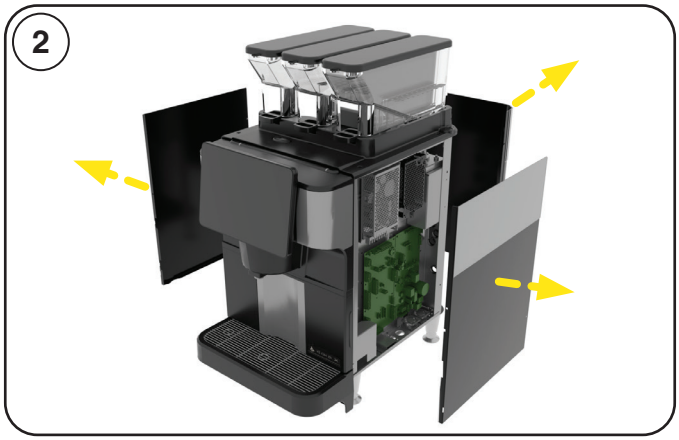
The Solenoid Valve module is ready to be removed from the brewer with the drain tubes still inserted in the drain manifold.

Tank Module - Removal Instructions



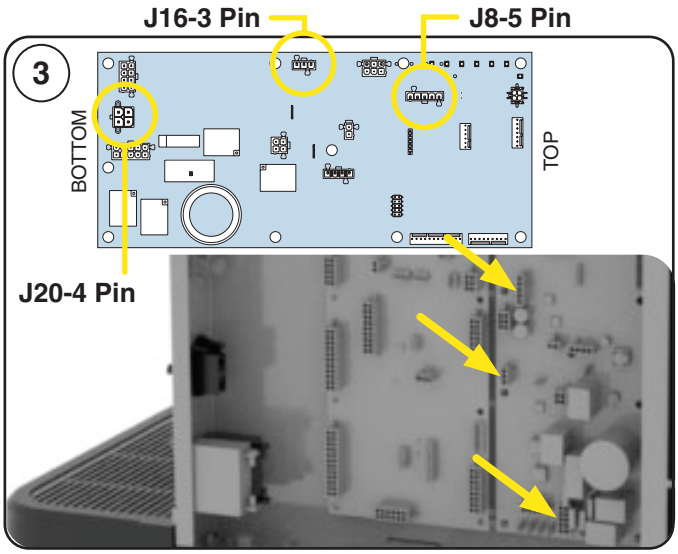
Turn off main water supply and disconnect power and water going to the brewer.



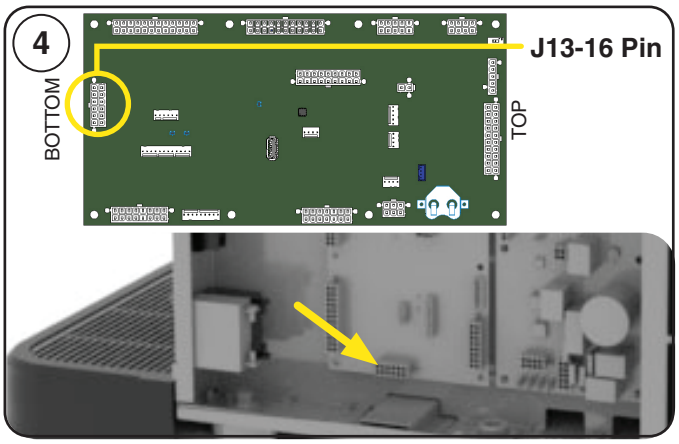


Remove left & right side panel to access electrical and plumbing connections.

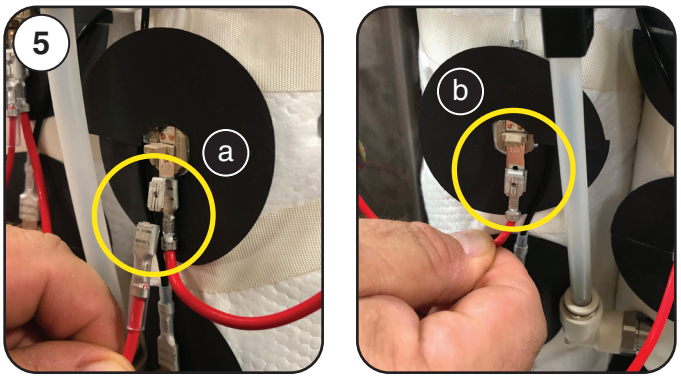
Remove rear panel to access tank module.



Disconnect the following pin connectors from the High Voltage Board. J20-4, J16-3 and J8-5.



Disconnect J13-16 pin connector from the Input/Output Board.

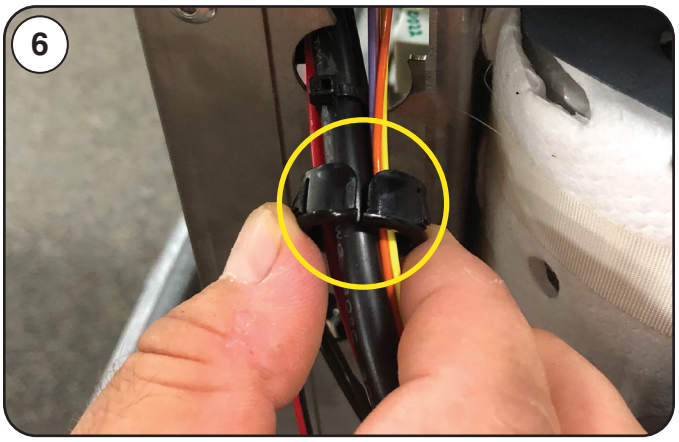


a. Disconnect red jumper wire (a) at the limit thermostat on the “Inlet Tank”.

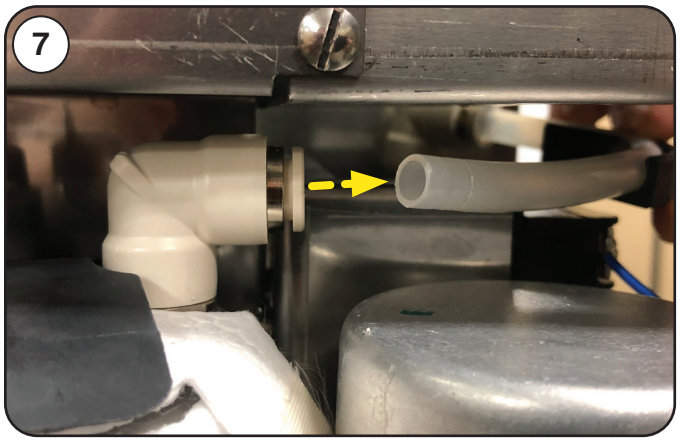
b. Disconnect the main red (L2) wire with the extra male spade terminal (b) from the limit thermostat on the “Inlet Tank”.

continued >

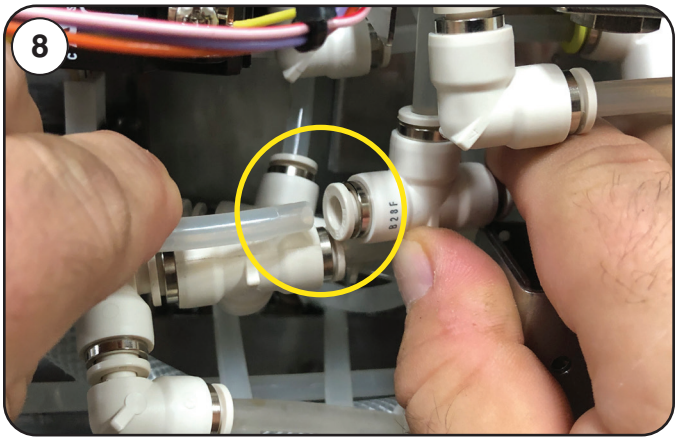
Tank Module - Removal Instructions (continued)



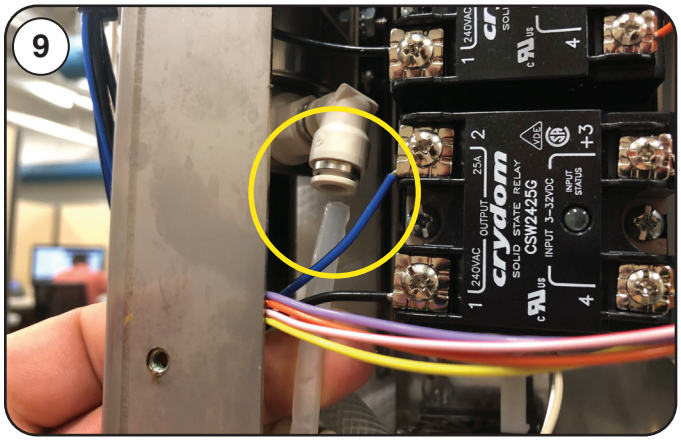
Remove protective harness bushing's from housing. Remove wiring harness with connectors through holes that were previously disconnected in Step 3 and 4.



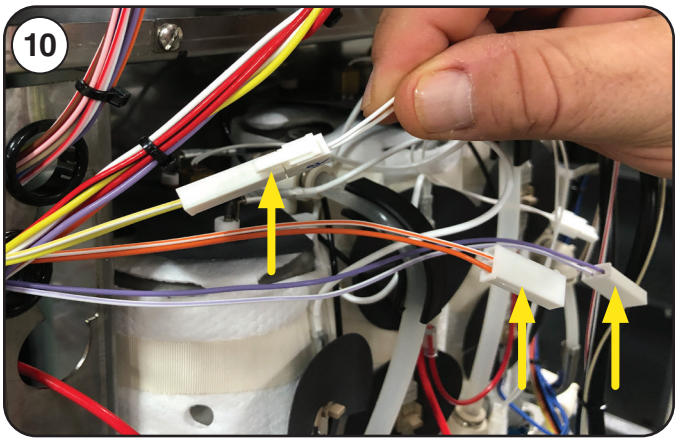
On top of the "Finish Tank", disconnect the tube from the outlet fitting.



The tube coming off the top of the flow meter outlet fitting going to a "T" connection before the pressure transducer needs to be disconnected at the "T" fitting.

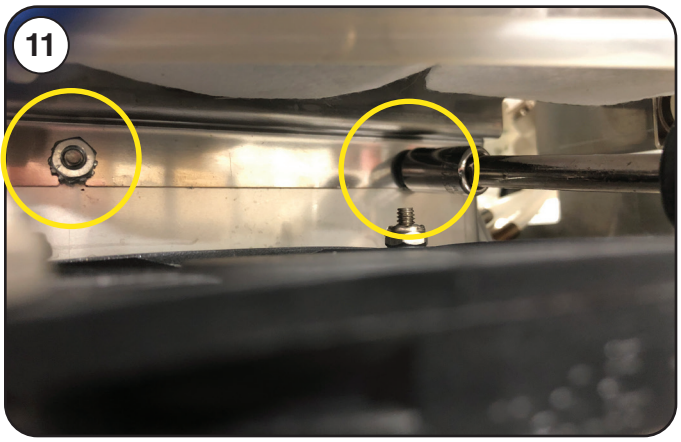


Disconnect the tube at the brew pump inlet elbow connection.



Disconnect each tank temperature sensor 2 pin connector.

NOTE: Document wiring harness color to each temperature sensor.

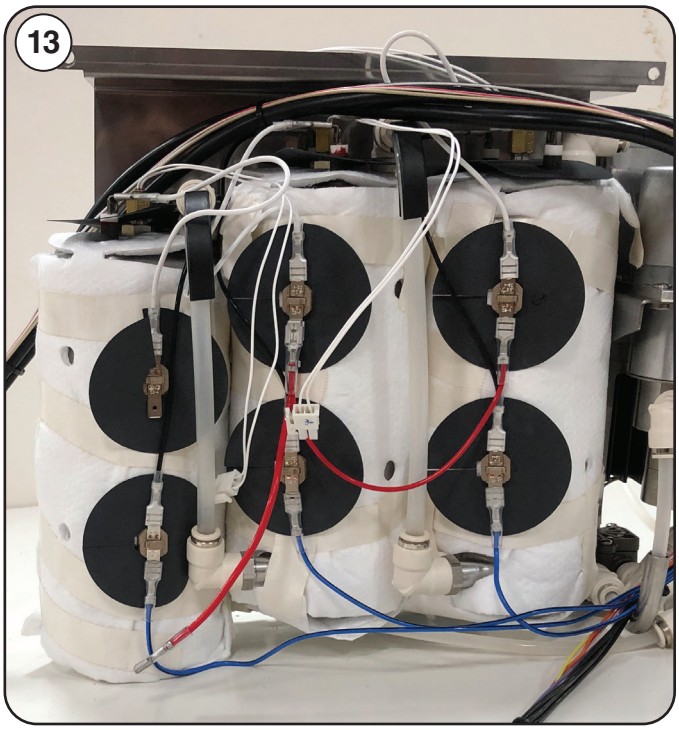


Use a 11/32 nut driver or socket to loosen 2 hex nuts under the tank module.

continued >

Tank Module - Removal Instructions (continued)

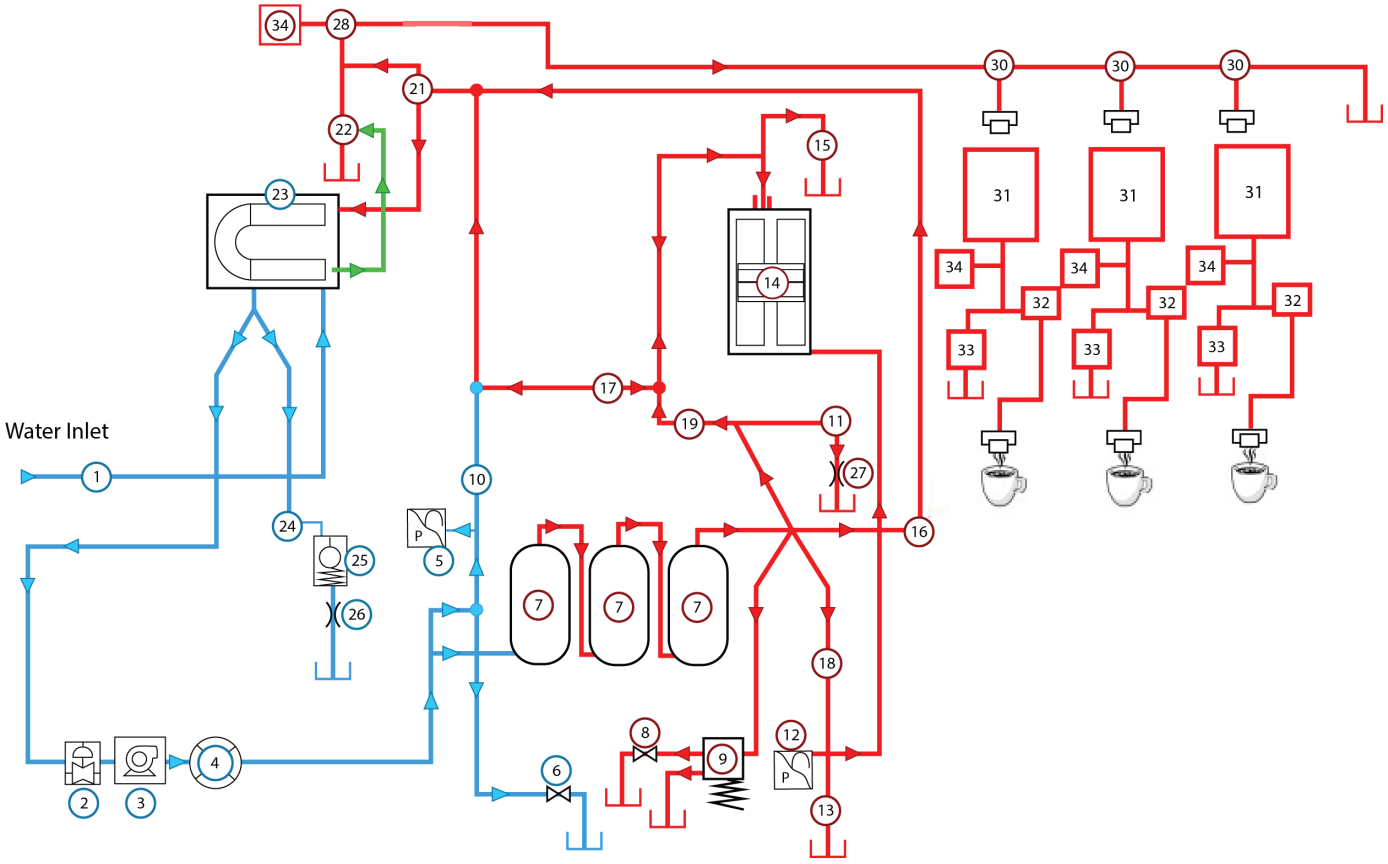
Remove the 2 slotted screws above the tank module.



Grab and tilt the tank module toward yourself while lifting upwards to remove from the lower, threaded, mounting studs. Set tank module aside.

SERVICE

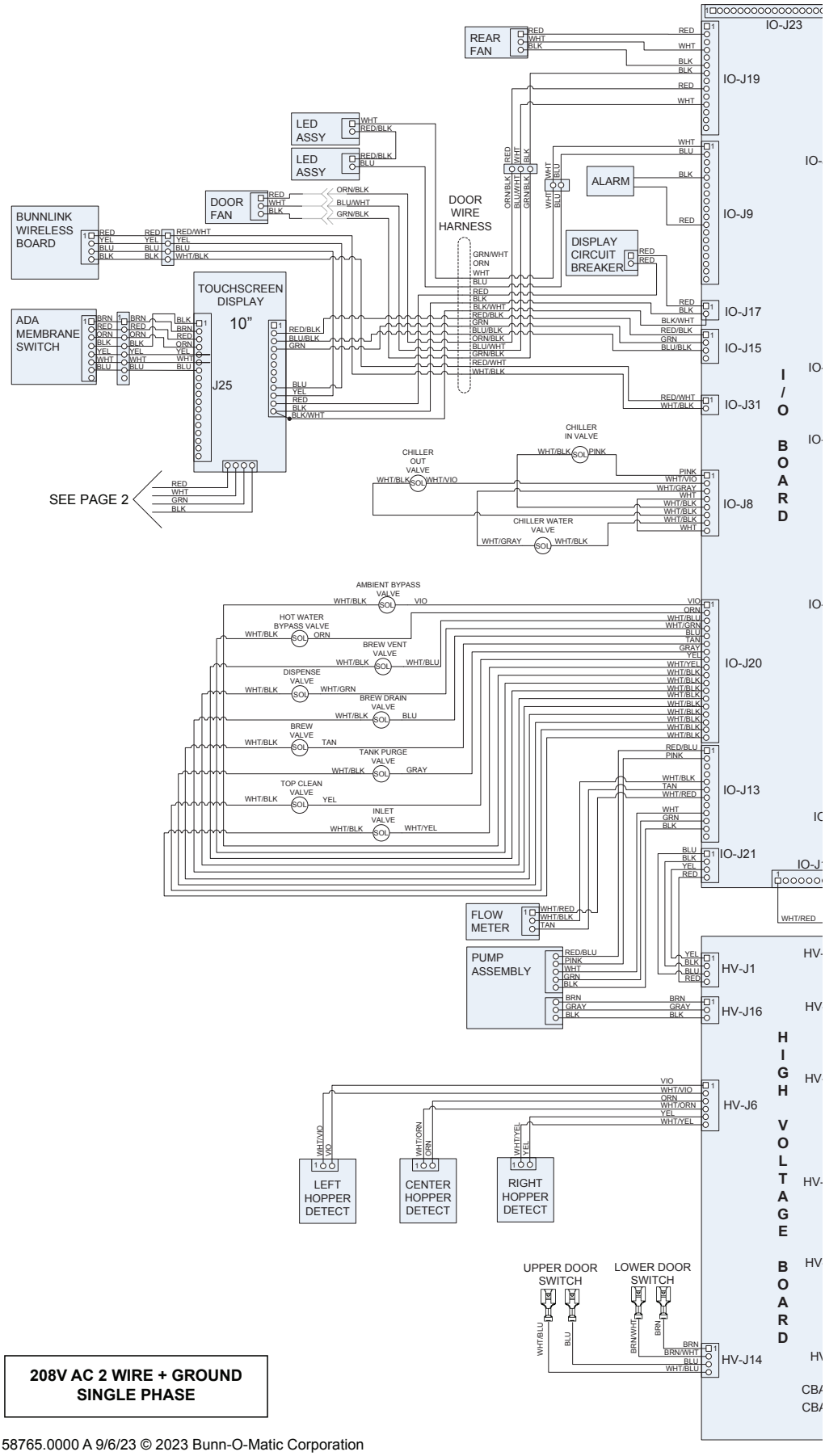
PREMIA® WATER FLOW DIAGRAM



1. Inlet Valve
2. Water Pressure Regulator
3. Water Pump
4. Flow Meter
5. Pressure Transducer (Ambient)
6.
7. Hot Water Tank, Qty-3
8.
9. Pressure Relief Valve - 12 Bar
10. Bypass Valve (Ambient)
11. Hot Water Tank Drain Valve
12. Pressure Transducer (Hot Side)
13. Brew Chamber Drain Valve
14. Brew chamber
15. Brew Chamber Vent Valve
16. Bypass Valve (Hot Water)
17. Brew Chamber Dispense Valve
18. Brew Chamber Fill Valve
19. Brew Chamber Upper Screen Cleaning Valve
20.
21. *Chiller Input Valve
22. *Chiller Output Valve
23. *Heat Exchanger Coil
24. *Chiller Drain Valve (Ambient)
25. Check Valve
26. Orfice 1.75MM
27. Orfice 1.75MM
28. Cabinet Vent Valve
30. Reservoir Valve, Qty-3
31. Reservoir, Qty-3
32. Coffee Pump, Qty-3
33. Drain Valve, Qty-3
34. Air Pump, Qty-4

SERVICE

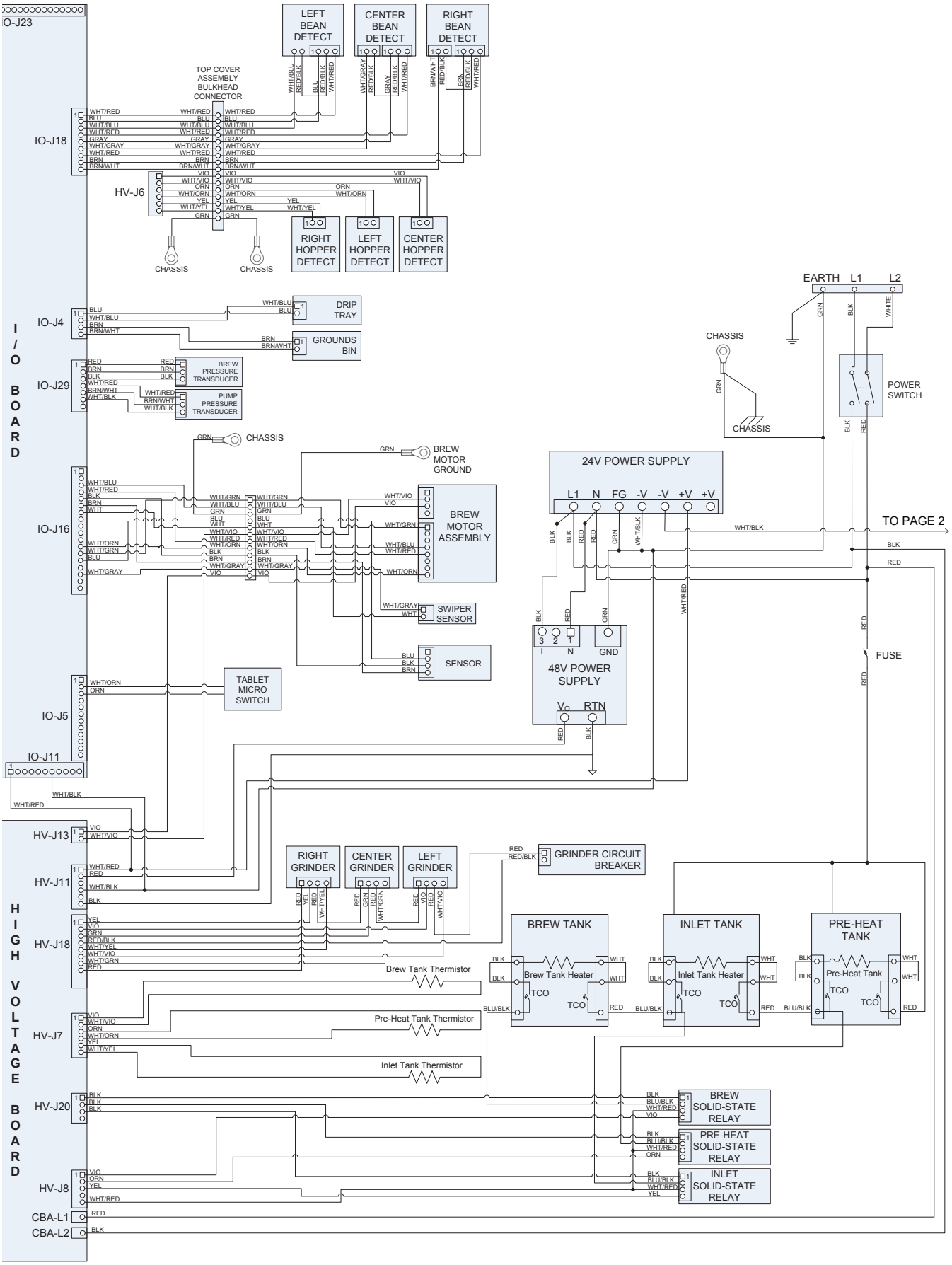
ELECTRICAL SCHEMATIC - IO BOARD AND HV BOARD



208V AC 2 WIRE + GROUND
SINGLE PHASE

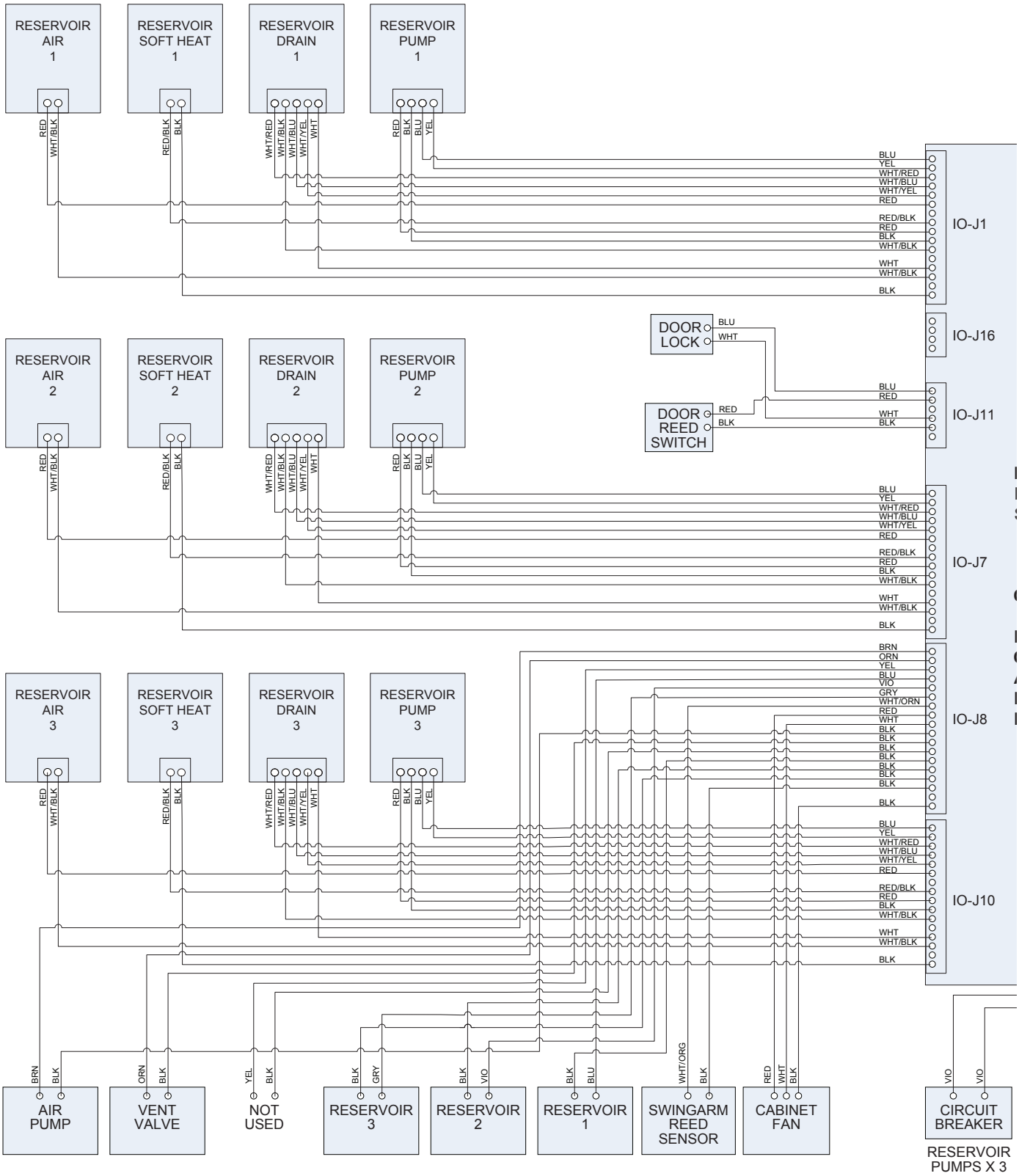
SERVICE

ELECTRICAL SCHEMATIC - IO BOARD AND HV BOARD



SERVICE

ELECTRICAL SCHEMATIC - RESERVOIR IO BOARD



SERVICE

ELECTRICAL SCHEMATIC - RESERVOIR IO BOARD