# BUNNlink tech connected





#### **BUNNlink**

BUNNlink is a remote machine management platform built from the ground up by BUNN with the following goals in mind:

- 1. Provide a secure mechanism to remotely communicate and collect data on machines
- 2. Enable data backed decisions for businesses
- 3. Customize and deploy digital products and solutions

### **CUSTOMER ALERTS REPORTING**

Access information wherever and whenever via web-based portal support.

#### **FLEET SUPPORT**

Manage a fleet of equipment easily with BUNNlink. Clone or customize machine operations, settings updates, and update software via cloud based connection.

**CUSTOMIZATION** Deploy digital media to equipment remotely.



Conveniently select and dispense a beverage without touching a machine. Available on select models



Sure Tamp<sup>®</sup> Auto 43400.0536 Steam 43400.0036



Fast Cup<sup>®</sup> 55400.0100 54400.0102



Sure Immersion® 220 44400.0105



CAF

Sure Immersion® 312 44400.0202





#### BUNNlink compatible equipment

### DATA BACKED REPORTING

# The Power to Enable Data-Backed Business Decisions

The reports listed below are standard with BUNNLINk.

Machine Statistics – An overview of the equipment's performance showing cup counts, grinder usage, and any care alerts by each machine during the previous week or month.

Customer Care Alerts and Notifications – Identifies daily occurrences such as cleaning reminders, product refills and other events that trigger an alert.

Day Part and Day Part by Day – Day Part reflects the daily average cup count by size, recipe, and 4-hour increments during a prescribed date range. Day Part by Day is the same report but grouped by days of the week over a range of dates.

Active Notices - Reports any errors and the daily events for each machine.

**Product Usage and Production** – Product Usage identifies the weight of beans processed per hopper. Production shows recipes dispensed by drink type and cup count.



# FLEET SUPPORT

Manage a fleet easily by cloning equipment. Schedule or customize equipment operation time.

#### **Key Features**

- Web based portal support to access information wherever and whenever.
- Easily group machines using the tagging capability.
- Customize information access for various levels of the organization.
- Easily update software and push media.

## **CUSTOMIZATION**

Remotely customize and deploy digital media to equipment. Update images, brand background and media.











a remote machine management platform

BUNNlink provides a secure mechanism to remotely communicate and collect data on equipment. BUAN BUAN CAFE



Contact your BUNN representative for additional information about BUNNlink.

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