





Automatically Manage Coffee Program by Daypart

# Meet Premia

The new Premia by BUNN is a high-performance brewer that automatically grinds, brews and manages freshness for optimal coffee availability during peak times while reducing waste during slower dayparts.

This next evolution of equipment delivers hot & iced coffee with a drip-style flavor profile, no crema, excellent cup clarity and instant dispense for fast speed of service for your customers!





### **Automated Daypart Management**

Automatically grinds, brews and manages freshness for optimal coffee availability during peak times while reducing waste during slower dayparts.

The intelligent reservoir management system schedules brewing to maintain the set fill levels in the internal Soft Heat<sup>®</sup> reservoirs. The system automatically monitors freshness and drains expired coffee and brews to refill the reservoirs, so coffee is available for instant dispense during peak demand hours.

Achieve ultimate flexibility and control of your coffee program with five options for different fill levels and a brew-on-demand option to ensure the right amount of coffee is available when you need it to limit overproduction and waste during slower dayparts.



### Superior Customer Experience -Fast Speed of Service

With Premia, fresh coffee is immediately available and ready. Customers can fill most large cups in approximately 10 seconds without having to wait for grinding and brewing.

Premia delivers coffee fast with an intuitive touchscreen push and hold dispense. Consumers can customize individual beverages with the ability to mix and match coffee varieties and determine desired cup fill levels to leave room for other beverage ingredients.

The short interaction time in front of the machine reduces lines and wait times which is especially critical during busy dayparts, ensuring satisfied customers are quickly on their way to their next destination.

### Liquid Auto Clean

The liquid auto clean feature removes the reliance on store staff to complete steps related to daily cleaning. Daily operator interaction consists of simply placing the cleaning shroud on the unit to automatically start the cleaning process. Liquid cleaner is stored internally, with an option to store additional liquid cleaner in an external container. This technology will ensure that the unit is cleaned daily with the proper cleaning solution for optimal performance. Go up to 30 days without the need to refill cleaner.\*





### **Coffee Excellence**

Freshly brewed from whole beans, Premia produces a drip-style flavor profile with no crema and excellent cup clarity, perfect for hot and iced coffees.

The reservoirs are equipped with Soft Heat<sup>®</sup> technology that thermostatically controls and automatically shuts off heat once the preset temperature is reached, ensuring ideal holding temperatures and optimal flavor.

From our exclusive brewing method for premium drip-style coffee to the three bean selections and options for iced and hot coffee, Premia offers an expanded selection of customizable high-quality individual beverages.

# **Reduced Demand for Staff Labor**

Premia reduces the number of operator touches per day with several compelling features: an automated system that manages fill levels and freshness, large capacity 3lb bean hoppers for prolonged refill times, under counter through-chute for direct spent grounds disposal, and semi-automated cleaning along with the liquid auto clean feature that allows operators to complete additional tasks while the brewer cycles through end-of-day cleaning process.



## Professionally Managed Solution Equipment + Digital + Service

BUNN provides operators a holistic, professionally managed solution for sophisticated technologies like Premia by bundling our full portfolio of equipment, BUNNdigital<sup>™</sup> and BUNNserve<sup>®</sup> for comprehensive support throughout the entire lifecycle of the equipment.

# **BUNNdigital**<sup>™</sup> Partnering in your vision



BUNNdigital<sup>™</sup> provides the tools and support to streamline service and maintenance, optimize data transfer and collection, and integrate with enterprise applications, enabling businesses to utilize data as they see fit.

Premia is equipped with BUNNlink<sup>®</sup> and BUNN SupportHub<sup>™</sup> capabilities.

#### **BUNNlink**®

An IoT machine management platform that provides a secure mechanism to remotely monitor and communicate with connected equipment. BUNNlink<sup>®</sup> enables data-backed business decisions and allows the deployment of a customized user interface.

- Access information 24/7 through portal dashboards to track machine performance and data to make coffee program decisions
- Assign text or email notifications for alarms or alerts on equipment to personnel from operations or service teams
- Update digital media and configurations on equipment remotely
- Monitor equipment across various sites, districts or regions with dashboards and tools to aid in managing a fleet of equipment

#### **BUNN SupportHub**<sup>™</sup>

Streamline the operator experience by reducing training time and improving employee knowledge of equipment.

• A scannable QR code on Premia allows operators to gain direct, uncomplicated access to training and troubleshooting information, video-based assistance, chat with a BUNN technical advisor, and submit a service request.



#### Managed Service for Lifecycle of the Equipment

Rely on BUNNserve<sup>®</sup> Pro to help you execute full-coverage, professional service for your Premia equipment. We offer comprehensive and customizable service packages to cover the lifecyle of the equipment from installations, rollouts, preventative maintenance, reactive maintenance and more.

#### Protection BASIC<sup>™</sup> NO SURPRISE FEES FOR BASIC SERVICE

Go beyond your BUNN equipment warranty with Protection BASIC<sup>™</sup> flat rates for installation, removal and preventative maintenance. Reactive service available at cost of time and materials.\*

\*Talk to your BUNN Sales Representative for specific pricing quotes

### Protection PLUS<sup>™</sup> 2-YEAR PEACE OF MIND SUPPORT

Protection PLUS<sup>™</sup> is an equipment and service bundle available at the time of a new order for any customer purchasing Premia. This plan covers all warranty and non-warranty service calls for 2 years from the date of equipment purchase or from the date of installation.\*

Premia Protection Plus includes recommended preventative maintenance visits and more.

\*Excluding damage caused by improper handling and abuse by the customer. Accessories not included.

### Premia Model Information

	DESCRIPTION	CAPACITY	ELECTRICAL								
Product #	Model	Finish	Servings/hr	Volts	Amps	Watts	Hertz	Phase	Plug	Cord Attached	Shipping Weight
61000.0002	PREMIA	BLK/SST	110 (16 oz cups)	208/240	30	4089/5444	60	1	NEMA L6-30P	Yes	245lbs (111kgs)

Plumbing: 20-90 PSI / 138-621 kPa. 3/8" Male Flare Fitting

Premia comes standard with through-chute grounds disposal mechanism and will require a hole to be cut in the counter for use. BUNN<sup>\*</sup> reserves the right to change specifications and product design without notice. Such revisions do not entitle the buyer to corresponding changes,

improvements, additions, or replacements for previously purchased equipment. For most current specifications and other info visit bunn.com.



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 $Contact \ your \ BUNN \ representative \ for \ pricing \ and \ additional \ information.$ 

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