

PEOPLE

INDUSTRY

ENVIRONMENT



Corporate Citizenship

"do well, so we may do good"

# Outside



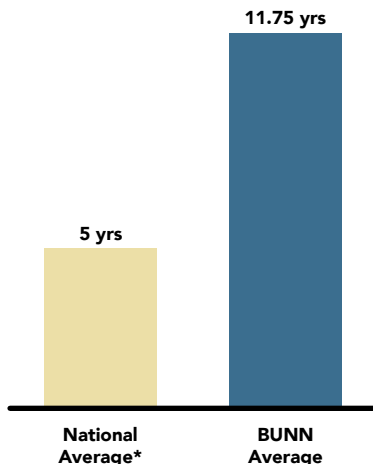
The BUNN Community Outreach program encourages employees to become involved in volunteer philanthropic efforts in the community. Employees are given paid time off to volunteer for approved initiatives. In the 9 year history of the program, employees have volunteered over 77,000 hours of time.

As an organization BUNN is committed to the continuous development of employees. In 2012, BUNN introduced the Development Guild. The Guild is a group of employees selected through an application process. The Guild is dedicated to identifying and executing initiatives that can foster measurable improvements in the lives of the under-served population in the community and industry. Projects have included a community garden, delivering meals to seniors, remodeling not-for-profit agencies and adopting a coffee farming community and school in Guatemala.

# Inside

An integral part of the BUNN primary mission goes beyond simply ensuring employee job satisfaction. The organization is committed to enabling employees to lead productive, balanced lives for the betterment of families and communities. By equally fostering a dedication to people as well as overall company performance, a working culture exists that is rare in today's business world: high rates of tenure are the norm rather than the exception.

## # of Years With a Company



\* U.S. Bureau of Labor Statistics - Median years of tenure - Electrical and appliance manufacturing (2010)



## Recycling

An important step in sustaining a healthy environment is recycling wherever and whenever possible. BUNN recycles a number of products at our facilities and encourages employees and community members to bring materials from home. Certain recycling opportunities allow a percentage of the recycle revenue to be reinvested into our community to support environmentally responsible local projects.

### Cardboard

Office paper and magazines

Production metal waste

Aluminum and steel cans

Clear and colored glass

Plastic wrap

Florescent light bulbs

Home appliances

### Home/office electronics

Aerosol cans

Rechargeable batteries

Wet cell batteries

Lumber and wood

Plastic containers

Printer ink cartridges

Eye glasses

## Product Design

BUNN continues to explore innovative ways to improve products and packaging to conserve energy and reduce waste.

LED Lights

Energy Saver Mode

Vacuum Servers

Foam Insulation free of Hydrofluorocarbon

Biodegradable Packaging

Lead-free Solder Electronics



RESPECT



EARTH

Recognizing that our business operation impacts the total environment, "Respect Earth" reflects our continuous focus on preserving the earth for future generations throughout our supply chain. BUNN is driven to continually identify ways to incorporate this respect for our natural resources into our daily business practices and products.

## Think Global -- Act Local

BUNN is proud to be a member of active organizations...

**Illinois Recycling Association** – encourages the responsible use of resources by promoting waste reduction, re-use and recycling

**Green Business Network of Springfield** – organizes small businesses to introduce sustainable practices.

**Springfield Green** – sponsors community beautification and clean up programs



## Energy

Our energy use is monitored and calculated for both consumption and carbon footprint. We partner with local utility companies to audit energy consumption and implement improvements for efficiency



ABUNDANT  
GARDEN

PEOPLE



# Origin



As part of the BUNN Development Guild, two teams of employees have visited the Capetillo village providing water filters to the school and local community along with laptops and school supplies.

Team members also met with parents, school officials and area children to determine opportunities for future projects.

BUNN is proud to support organizations doing important work in coffee and tea producing countries through volunteerism and sponsorship.

Coffee Quality Institute  
Grounds for Health  
International Women's Coffee Alliance  
Let's Talk Coffee

# Diversity

As a leading global supplier of coffee and specialty beverage equipment, BUNN recognizes the competitive advantage in having an inclusive and diverse supplier base. As corporate members of the Chicago Minority Supplier Development Council and the Women's Business Enterprise National Council, we actively seek and develop a broad base of certified diverse suppliers.

More information on these organizations can be found at:

[www.wbenc.com](http://www.wbenc.com)  
[affiliate.nmsdc.org/chicagomsdc](http://affiliate.nmsdc.org/chicagomsdc)



## Education & Legislation

BUNN actively engages with professional industry organizations to support important educational and legislative initiatives.

American Hotel & Lodging Association

Brazil Specialty Coffee Association

Canadian Automatic Merchandising Assoc

Caribbean Hotel Association

Coffee Association of Canada

Culinary Institute of America

Deutscher Kaffeeverband

Eastern African Fine Coffee Association

Made in U.S.A. Foundation

National Association of Convenience Stores

National Automatic Merchandising Association

National Coffee Association

National Restaurant Association

Roaster's Guild

Specialty Coffee Association of America

Specialty Coffee Association of Europe

Specialty Coffee Association of Japan

Specialty Tea Association

Women's Foodservice Forum

World Coffee Events

## PRIMARY MISSION

Act with Purpose to Make a Positive Difference  
in the People and Communities we touch.

### **Corporate Headquarters:**

5020 Ash Grove Drive • Springfield, Illinois USA 62711  
+1 (217) 529-6601 • [www.bunn.com](http://www.bunn.com)

USA • Canada • Mexico • United Kingdom  
Germany • Brazil • China • UAE